# **IMPORTANT COMMUNITY NOTICE:**

Strathbogie Shire Council is closely monitoring the impact coronavirus (COVID-19) is having across Australia. This follows the global spread of the virus, which resulted in a pandemic being declared by the World Health Organisation on 12 March.



The following information is provided for all Strathbogie Shire residents and is correct as of 23 March 2020.

## How is Council responding to the situation?

- Council undertakes regular business continuity planning to ensure we are prepared to respond to a range of situations.
- Council is working closely with the DHHS as the lead agency responsible for the COVID-19 response.
- Council is closely monitoring the situation.
- Regular updates will continue to be provided to workers, volunteers, contractors and customers.
- Council will continue to review operations.
- Council services continue to operate normal business hours.
- Council is encouraging workers to follow the latest recommended guidelines for hand-washing and hygiene.

### What Council services remain unaffected?

The majority of our services remain operational with some changes:

- ✓ Your bins will be collected as normal
- Roads and community infrastructure will be maintained
- Capital works will continue
- Building and planning applications will be processed

#### WHAT WE ARE DOING DIFFERENTLY:

#### **Events**

Council will be following the advice of the Australian Government and DHHS for its own events and appropriate numbers of people. Council is liaising with external event organisers and encourages them to also follow and implement recommended risk mitigation measures as directed by the Australian Government and DHHS.

### **Council meetings**

Council meetings from April onwards will be shown via video link. In the interests of public safety, people are encouraged to view the meetings through video link where possible. It should also be noted that Councillors and staff will be practicing social distancing. Details of the video link will be widely promoted.

### **MCH Services**

All appointments will be as follows;

- We will be replacing face-to-face home visits and centre appointments with telephone or online consultations
- We are establishing a priority of access for young infants (newborn, two week, four week and eight week), Aboriginal parents, infants and children and those with additional needs or complexity
- We are undertaking essential faceto-face home or centre visits for up to 15 minutes ONLY (these would be for prioritised/enhanced clients when deemed necessary via clinical assessment)
- Our MCH nurses will be using full Personal Protective Equipment when visiting families with suspected or confirmed COVID-19 cases

Additionally all group and open sessions will be suspended until further notice. These

- include:
  Weekly Open Sessions
- Sleep and Settling
- First Time Parent Groups
- Supported Playgroup Program
   The 24 hour/seven day a week Maternal
   Child Health Line will continue to operate
   and provide telephone advice to parents and
   families across Victoria.

It is contactable on 13 22 29.

#### **Euroa Community Cinema**

The cinema will be closed until further notice. This will be reviewed in mid-April.

### **Public toilets**

Our public toilets remain open and maintained as normal, however we are affected by the national shortage of toilet paper and there may be times when you find the amenities do not have adequate stocks. We appreciate your understanding.

## **Customer service**

Our customer service offices are open, however we would encourage people to try and contact us via phone or email where possible. Please make payments online or via phone if possible.

## **Community funding**

We have postponed our community grants and sponsorship programs until further notice.

## Libraries

The libraries, including the mobile library, have been closed by Goulburn Valley Library Corporation. Scheduled community programs, workshops and the Home Library Service have been suspended.

# Community meetings

We have written to all community groups who meet on Council premises advising them to postpone or cancel non-essential meetings and events until further notice.

# **CONTACT US**

Our website will be updated regularly: strathbogie.vic.gov.au



info@strathbogie.vic.gov.au



1800 065 993



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