



STRATHBOGIE SHIRE COUNCIL

Notice is hereby given that a Meeting of the Strathbogie Shire Council will be held virtually on Tuesday 20 July 2021, commencing at 6.00 p.m.

Chair:	Chris Raeburn (Mayor)	<i>(Honeysuckle Creek Ward)</i>
Councillors:	Laura Binks	<i>(Mount Wombat Ward)</i>
	Reg Dickinson	<i>(Lake Nagambie Ward)</i>
	Sally Hayes-Burke	<i>(Seven Creeks Ward)</i>
	Paul Murray	<i>(Hughes Creek Ward)</i>
Officers:	Julie Salomon	Chief Executive Officer (CEO)
	David Roff	Director, Corporate Operations (DCO)
	Amanda Tingay	Director, Community and Planning (DCP)
	Dawn Bray	Executive Manager, Governance and Customer Service (EMGCS)
	Kristin Favaloro	Executive Manager, Communications and Engagement (EMCE)

This meeting will be conducted virtually in order to comply with the current Covid-19 lockdown restrictions

We, therefore, encourage community members to watch the livestreaming of the meeting online at www.strathbogie.vic.gov.au

Questions for the Ordinary Council Meeting can still be submitted, and will be read out by the Mayor during the Public Question Time component of the meeting and responded to in the usual way by Councillors and/or Officers. Questions must be submitted by 12 noon on Tuesday 20 July 2021 by emailing info@strathbogie.vic.gov.au

1. Welcome
2. Acknowledgement of Traditional Land Owners
'I acknowledge the Traditional Owners of the land on which we are meeting. I pay my respects to their Elders, past and present'
3. Apologies / Leave of Absence

Councillor Melanie Likos (Deputy Mayor)	(Lake Nagambie Ward)
Councillor Kristy Hourigan	(Seven Creeks Ward)
4. Disclosure of Conflicts of Interest
5. Confirmation of Minutes of Previous Meetings
 - Council Meeting ~ Tuesday 15 June 2021
 - Extraordinary Council Meeting ~ Tuesday 29 June 2021 (Submissions to Mayoral and Councillor Allowances)
 - Extraordinary Council Meeting ~ Tuesday 29 June 2021 (Adoption of Budget / Revenue and Rating Plan / Fees and Charges, and Determination of Mayoral and Councillor Allowances)
6. Petitions
7. Reports of Mayor and Councillors and Delegates
8. Public Question Time

Public Question Time will be conducted as per Rule 31 of Strathbogie Shire Council's Governance Rules. A copy of the required form for completion and lodgment, and associated Procedural Guidelines, are attached for information.

As the questions are a permanent public record and to meet the requirements of the Privacy and Data Protection Act 2014, only the initials of the person asking the question will be used together with a Council reference number.

Response/s to Public Questions raised and responded to at the Ordinary Council meeting held on Tuesday 15 June 2021 were documented in the Minutes of the meeting.
9. Officer Reports
10. Notices of Motion
11. Notices of Rescission
12. Urgent Business
13. Confidential Business

Julie Salomon
CHIEF EXECUTIVE OFFICER

16 July 2021

NEXT MEETING

The next monthly Meeting of the Strathbogie Shire Council is scheduled to be held on Tuesday 17 August 2021, commencing at 6.00 p.m.

It is intended that this meeting be held at the Euroa Community Conference Centre, however, this will be dependent on whether any coronavirus restrictions are in force at the time.



Council Ref. / 2021

Public Question Time Form Ordinary Council Meeting

Strathbogrie Shire Council has allocated a time for the public to ask questions in the business of an Ordinary Meeting of the Council.

How to ask a question:

Questions submitted to Council must be:

- (a) in writing, state the name, address and telephone number of the person submitting the question and generally be on this form, approved by Council; and
- (b) submitted to Council in person or electronically.

The Chair may refrain from reading a question or having a question read if the person who submitted the question is not present in the gallery at the time when the question is due to be read. Please refer to the back of this form for procedural guidelines.

Question/s: (please print clearly with a maximum of 25 words)

1.....
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2.....
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.....

Name:

Address:

Telephone Number:

Signature: (signature not required if submitted by email)

Date of Ordinary Council Meeting:

Privacy Declaration: Personal information is collected on this form to allow Council to undertake follow-up / response and to confirm identity for future reference where necessary. The questioner's initials only, together with a question reference number, will be included in Council's Minutes. Council Minutes are a public document which will be published on Council's Website and are available for public scrutiny at any time. Other personal details included on this form will not be included in the Minutes and will be kept for Council reference only, unless disclosure is required for law enforcement purposes or under any other statutory requirement

Public Question Time – as per Rule 31 of the Strathbogie Shire Council Governance Rules

31. QUESTION TIME

- 31.1 There must be a public question time at every Council meeting fixed under Rule 19 to enable members of the public to submit questions to Council.
- 31.2 Sub-Rule 31.1 does not apply during any:
31.2.1 period when a meeting is closed to members of the public in accordance with section 66(2) of the Act; or
31.2.2 election period.
- 31.3 Public question time will not exceed 30 minutes in duration.
- 31.4 Questions submitted to Council must meet all of the following:
(a) be in writing and state the name and address of the person submitting the question;
(b) be generally be in a form approved or permitted by Council; and
(c) be lodged either by delivery to Council's main office, or electronically at the prescribed email address prior to 12 noon on the day of the Council meeting.
- 31.5 No person may submit more than two questions at any one meeting.
- 31.6 If a person has submitted two questions to a meeting, the second question may:
31.6.1 at the discretion of the Chair, be deferred until all other persons who have asked a question have had their questions asked and answered; or
31.6.2 not be asked if the time allotted for public question time has expired and Council has not resolved to extend the time allocated for public questions.
- 31.7 If the person who has submitted the question is not present at the meeting the Chair, or a member of Council staff nominated by the Chair, will read out the question on the person's behalf if the person has elected not to participate in the meeting either by way of the live streaming software or by teleconference.
- 31.8 A question may be disallowed by the Chair if the Chair determines that it:
(a) relates to a matter outside the duties, functions and powers of Council;
(b) Is defamatory, indecent, abusive, offensive, irrelevant, trivial or objectionable in language or substance;
(c) deals with a subject matter already answered;
(d) is aimed at embarrassing a Councillor or a member of Council staff;
(e) relates to personnel matters;
(f) relates to the personal hardship of any resident or ratepayer;
(g) relates to industrial matters;
(h) relates to contractual matters;
(i) relates to proposed developments;
(j) relates to legal advice;
(k) relates to matters affecting the security of Council property; or
(l) relates to any other matter which Council considers would prejudice Council or any person.
- 31.9 Any question which has been disallowed by the Chair must be made available to any other Councillor upon request.
- 31.10 All questions and answers must be as brief as possible, and no discussion may be allowed other than by Councillors for the purposes of clarification.
- 31.11 Like questions may be grouped together and a single answer provided.
- 31.12 The Chair may nominate a Councillor or the Chief Executive Officer to respond to a question.
- 31.13 A Councillor or the Chief Executive Officer may require a question to be put on notice. If a question is put on notice, a written copy of the answer will be sent to the person who asked the question within five (5) working days and the answer included in the following Council meeting's agenda.
- 31.14 A Councillor or the Chief Executive Officer may advise Council that it is his or her opinion that the reply to a question should be given in a meeting closed to members of the public. The Councillor or Chief Executive Officer (as the case may be) must state briefly the reason why the reply should be so given and, unless Council resolves to the contrary, the reply to such question must be so given.

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9. OFFICER REPORTS

9.1 Waiver of Planning Application Fees Planning Application No. P2021-111: Use and Development of land for a Store and signage - 2a Down Street, Longwood Vic 3666

Author: Town Planner

Responsible Director: Director Community and Planning

EXECUTIVE SUMMARY

This report is in relation to a request for the waiver of fees for a planning permit application, application number P2021-111. The planning fees for the above proposal are \$1920.10.

The request has been made due to the applicant being a not for profit community group, the Longwood Football Netball Club.

The Planning Permit proposal is for the use and development of land for a store (shipping container for the storage of the Longwood Beer and Wine Festival equipment and recycled furniture) and signage. The site location is Longwood Recreation Reserve, Down Street, Longwood.

In considering a request to waive fees for an application lodged under Section 47 of the Planning and Environment Act 1987, a fee can only be waived pursuant to section 20 of the Planning and Environment Regulations (Fees) 2016.

The request complies with section 20(d) of these Regulations as the Longwood Football Netball Club is a not for profit organisation.

RECOMMENDATION

That Council:

- 1. Notes the request by the Longwood Football and Netball Club to waive a planning permit application fee.***
- 2. Waives the \$1920.10 planning permit application fee under Section 20(d) of the Planning and Environment Regulations (Fees) 2016 for application P2021-111 – use and development of land for a store and signage at 2a Down Street, Longwood.***

PURPOSE AND BACKGROUND

An application has been submitted for the use and development of land at 2a Down Street, Longwood by the Longwood Football Netball Club for a store (shipping container) and signage in association with the Longwood Beer, Wine and Cider Festival for the purpose of additional storage on site. The 40-foot shipping container is proposed to be painted dark grey and will include signage (the festival logo and date) facing Down Street.

9.1 Waiver of Planning Application Fees
Planning Application No. P2021-111: Use and Development of land for a Store and signage - 2a Down Street, Longwood Vic 3666 (cont.)

In order to facilitate the consideration of this proposal, the fee waiver request is being put to Council for consideration.

The request is for a full waiver of the planning application fees for the amount of \$1920.10.

ISSUES, OPTIONS AND DISCUSSION

One of the Overarching governance principles in section 9 of the Local Government Act 2020 is that Priority is to be given to achieving the best outcomes for the municipal community, including future generations.

The request for a fee waiver for a Planning Application will assist the Longwood Football Netball Club financially by assisting in savings for the project.

The Longwood Recreation Reserve is Crown Land and managed by the Longwood Recreation Reserve Committee of Management. Longwood Recreation Reserve Committee supports the Longwood Football Netball Club's Beer, Wine and Cider Festival and the application including the proposed location, colour and maintenance and the proposed Store and signage.

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

The Longwood Football Netball Club have requested a fee waiver for the Planning Permit application, this is not a decision on the application itself, but a decision of a request to waive fees for the application.

The club is considered non-for profit, any fund raising goes back into the club and ensures they have access to quality coaches, trainers etc. and of course ensuring that the oval and netball courts are at the required standard for play and the safety of all players and community use.

The Club has asked for permission for suitable storage for items used annually for the very successful Beer Wine and Cider Festival to be safely stored and out of sight. These items are currently still at the Community Centre – usually they are stored with whoever has room. The Longwood Football Netball Club have agreed to all requirements asked by the management committee.

POLICY CONSIDERATIONS

Council Plans and Policies

There are no implications on the Council Plan or any Council Policies as a result of this decision.

9.1 Waiver of Planning Application Fees
Planning Application No. P2021-111: Use and Development of land for a Store and signage - 2a Down Street, Longwood Vic 3666 (cont.)

LEGAL CONSIDERATIONS

In considering a request to waive fees for an application lodged under Section 47 of the *Planning and Environment Act 1987*, a fee can only be waived in the following circumstances pursuant to Section 20 of the Planning and Environment Regulations (Fees) 2016:

- (a) *an application is withdrawn, and a new application is submitted in its place; or*
- (b) *in the opinion of the responsible authority or the Minister the payment of the fee is not warranted because—*
 - (i) *of the minor nature of the consideration of the matter decided or to be decided; or*
 - (ii) *the requested service imposes on the responsible authority or the Minister (as the case may be) no appreciable burden or a lesser burden than usual for supplying that service; or*
- (c) *in the opinion of the responsible authority or the Minister (as the case may be) the application or determination assists—*
 - (i) *the proper development of the State, region or municipal district; or*
 - (ii) *the proper development of part of the State, region or municipal district; or*
 - (iii) *the preservation of buildings or places in the State, region or municipal district which are of historical or environmental interest; or*
- (d) *the application relates to land used exclusively for charitable purposes.*

Consideration for the fee waiver can be made under Sections 20(d) of the regulations. The Longwood Football and Netball Club is not for profit. Any funds are used to improve facilities/equipment needed for club and community use.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the transparency of Council decisions, actions and information is to be ensured. The process to hear applications on waiving fees provides transparency in our decision making.

FINANCIAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the ongoing financial viability of the Council is to be ensured.

9.1 Waiver of Planning Application Fees
Planning Application No. P2021-111: Use and Development of land for a Store and signage - 2a Down Street, Longwood Vic 3666 (cont.)

The author of this report considers that the request, other than the immediate cost of \$1,920.10 in fees which would not be received there are no significant financial/budgetary implications for Council or the broader community than a regular application.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the economic, social and environmental sustainability of the municipal district is to be promoted.

Economic

A request for a fee waiver by the Longwood Football Netball Club will assist the group in being able to retain funds to assist with the development. The Longwood Football Netball Club is a not for profit group.

Social

The Longwood Football Netball Club provide much needed to support to their members in ways of participation, sense of community and community health and well being to mention a few. In general, football/netball clubs are considered an important part of rural communities and have proven benefits to individuals and targeted groups.

Environment

Whilst this report considers the waiver of the planning permit application fee, the football/netball club propose that the store (shipping container) be painted grey to aesthetically blend with the natural environment.

Climate Change

The request for a fee waiver is not relevant in regard to consider of Climate Change impacts. Should the application proceed further, then will be a consideration of the development proposal and environmental impacts will be assessed.

HUMAN RIGHTS CONSIDERATIONS

The author of this report considers that the recommendation does not limit any human rights under the *Victorian Charter of Human Rights and Responsibilities Act 2006*. In this instance, as the request is for a fee waiver and not consideration on the development itself, it is considered that this matter will be addressed within the decision making process for the development.

CONCLUSION

This report is presented to Council for decision in relation to the waiver of fees for a planning permit application. This request has been made due to the applicant being a not for profit community group. Officers consider that the circumstances outlined in Section 20(d) of the regulations are applicable in this instance. That is, the 'use' of the Longwood Football Netball Club is for charitable purposes and is a 'not for profit' community group.

ATTACHMENTS

Attachment 1: Letter of support from the Longwood Community Centre Committee of Management (Doc Id 717245)

ATTACHMENT 1:

Trish Hall
Town Planner
Planning Department
Shire of Strathbogrie
Euroa.

Dear Trish,

I am writing with regards to the application to waiver the fee for the installation of a shipping container for the Longwood Football Netball Club to use as storage at the Longwood Community Centre.

The Longwood Community Centre has six tenants:

- Longwood Football Netball Club
- Longwood Coursing Club
- Euroa Pony Club
- Longwood Senior Citizens
- Longwood Carriage Driving Club.
- Longwood Indoor Bowls.

All of these are not for profit organisations.

The Longwood Community Centre is also available to Free Campers.

The Longwood Football Netball Club is part of the Kyabram Football Netball League and apart from regular matches also hosts finals. Training begins in February and is every Tuesday and Thursday nights. The club must fund raise to ensure they have quality coaches, trainers etc. and of course ensuring that the oval and netball courts are at the required standard for play and the safety of all players.

The Club has asked for permission for suitable storage for items used annually for the very successful Beer Wine and Cider Festival to be safely stored and out of sight. These items are currently still at the community centre – usually they are stored with whoever has room. The club has agreed to all requirements asked by the management committee. These are that the shipping container be painted a suitable colour, be placed where asked and be maintained. The club has assured the management committee that there are plans to add a veranda and even a garden!

The Longwood Coursing Club use the coursing track almost every day of the year and hold the Waterloo Cup – the Melbourne Cup of greyhound coursing, at the community centre. This meeting is live screened and at the last event was watched by more than two millions viewers!

The Euroa Pony Club meets every second weekend and holds gymkhanas.

Longwood Indoor Bowls play during winter months.

The Senior Citizens meet once a month with sometimes more than fifty seniors attending for luncheon and entertainment.

The Longwood Carriage Driving Club holds state, national and international events at Longwood. These events are lovely to watch with the ponies and carriages competing in dressage etc.

All these clubs are not for profit – any funds are used to improve any facilities needed for club use.

Many Free Campers use the Longwood Community Centre and comments are always complimentary.

The golf club no longer exists but three holes are suitable for a game as are the tennis courts and people do use both the courts and greens.

The management committee is conscientious and works hard to make the Longwood Community Centre a place that is safe and welcoming to all who use it and visit and fully supports the Longwood Football Netball Club's application for a waiver of the Planning Permit fee for the installation of the shipping container.

Barbara Porter
Secretary
Longwood Community Centre Management Committee Inc.

16th June 2021

9.2 Planning Applications Received and Planning Applications Determined - 1 to 30 June 2021

Responsible Director: Director Community & Planning

EXECUTIVE SUMMARY

This report provides listings of all Planning Applications Received (Attachment 1) and Planning Applications Determined (Attachment 2) for the period 1 to 30 June 2021 are provided for information.

It is noted that there were 47 planning applications received, and 23 planning applications determined, during this period.

RECOMMENDATION

That Council:

- 1. Note that there were 47 new planning applications received, and 23 planning applications determined, during this period; and***
- 2. Note the report.***

PURPOSE

To report to Council on the current planning application activity and matters considered under delegation.

ISSUES, OPTIONS AND DISCUSSION

Council is a Responsible Authority under the *Planning and Environment Act 1987* (the Act). In this role, Council administers the Strathbogie Planning Scheme (Planning Scheme) and, among other things, determines planning permit applications made for the use and development of the land in the municipality. Under delegated authority of Council, Council officers determine some matters. Many types of use and development do not require a planning permit and may take place without being recorded as part of the planning approvals data. The statistics presented do not represent all development activity in the municipality. In addition, some planning permits are not acted on, or there may be a delay between when the approval is granted and when works take place.

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the municipal community is to be engaged in strategic planning and strategic decision making.

Individual applications consider these requirements through assessment phase of each application as per the Planning & Environment Act and the Planning Scheme provisions.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

9.2 Planning Applications Received and Planning Applications Determined
- 1 to 30 June 2021 (cont.)

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

This report continues to demonstrate that Council is being transparent in its position in relation to all applications received and determined by the Strathbogrie Shire Council.

CONCLUSION

This report is provided for Council to note the current planning application activity.

ATTACHMENTS

Attachment 1 Planning Applications Received

Attachment 2 Planning Applications Determined

ATTACHMENT 1:**PLANNING APPLICATIONS RECEIVED**

Tuesday, 1 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
52 Cowells Lane, Euroa VIC 3666	P2021-081	Construction of a Carport	NIXON, Jeffery Leonard	\$6,000.00

Wednesday, 2 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
1197 Longwood-Ruffy Road, Ruffy VIC 3666	P2021-082	Native Vegetation Removal	Mary Townsend	\$652,422.00

Thursday, 3 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
181 Bonnie Doon Road, Marraweeney VIC 3669	P2021-084	VicSmart Development of a Shed	KALFOGLOU, Anastasios	\$0.00
95 Richards Road, Baillieston VIC 3608	P2021-083	VicSmart Addition to an Existing Caretakers Residence and Construction of a Shed	CBA Building Designers	\$210,000.00

Friday, 4 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
106 Horseshoe Bend Lane, Euroa VIC 3666	P2021-086	Re-subdivision of existing 5 lots to 4 lots and use and development of three lots each for a dwelling	ALLEN, Anne Veronica	\$1,200,000.00
115 Grenada Road, Mangalore VIC 3663	P2018-131-EOT	Use and development of land for nine (9) dwellings, water pump station and signage	Kath Bakker	\$0.00
115 High Street, Nagambie VIC 3608	P2021-085	Three Lot Subdivision	Planography Pty Ltd	\$0.00

Monday, 7 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
331 Aerodrome Road, Mangalore VIC 3663	P2021-093	Construction of a Hangar	Joseph Gagola	\$66,000.00
7 Hill Close, Ruffy VIC 3666	P2021-089	Development of land for a dwelling and access	Hamill Agriculture	\$200,000.00
7 Hill Close, Ruffy VIC 3666	P2021-090	Development of land for a dwelling and access	Hamill Agriculture	\$200,000.00
7 Hill Close, Ruffy VIC 3666	P2021-091	Development of land for a dwelling and access	Hamill Agriculture	\$200,000.00
7 Hill Close, Ruffy VIC 3666	P2021-092	Development of land for a dwelling and access	Hamill Agriculture	\$200,000.00

Tuesday, 8 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
12 Vine Street, Nagambie VIC 3608	P2021-087	Two Lot Subdivision and Removal of Drainage Easement	Daniel Thompson	\$0.00
6 Fleming Road, Arcadia South VIC 3631	P2021-094	Use and Development for a Dwelling	Bruce Mactier Building Designers	\$300,000.00
Barrymore Court, Miepoll VIC 3666	P2021-088	Development of land for a dwelling	MANET, Heike	\$250,000.00

Wednesday, 9 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
170-194 High Street, Nagambie VIC 3608	P2021-096	Sixteen Lot Subdivision	Mrs Stacey Cole	\$0.00

Thursday, 10 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
2114 Northwood Road, Mitchellstown VIC 3608	P2021-098	Development of land for an outbuilding (Pool House)	Luke Latham	\$150,000.00
40 River Street, Nagambie VIC 3608	P2020-115-1	Use and development of land for five (5) dwellings; Five (5) lot subdivision; Creation of easement	Nathan Richards	\$2,500,000.00
6 Cree Street, Euroa VIC 3666	P2021-097	Development of land for an extension of dwelling	ZUYDAM, Luke John	\$30,000.00
70 Allason Road, Strathbogie VIC 3666	P2021-095	Two lot Re-Subdivision	Troy Spencer	\$0.00

Tuesday, 15 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
170-194 High Street, Nagambie VIC 3608	P2021-102	28 lot subdivision	Mrs Stacey Cole	\$0.00
26 Penrose Street, Nagambie VIC 3608	P2021-103	12 lot subdivision	Mrs Stacey Cole	\$0.00
334 McKindleys Road, Arcadia South VIC 3631	P2021-099	Use and development of land for a dwelling and a shed	Troy Spencer	\$480,000.00
7 Woodlea Court, Kirwans Bridge VIC 3608	P2021-101	Development of land for an outbuilding (Shed)	James Arnold	\$14,441.00
Burkes Road, Moorilim VIC 3610	P2021-100	Use and development of land for a dwelling, garage, workshop and machinery shed and use of land for earthmoving business (storage)	Robert Clifford	\$550,000.00

Wednesday, 16 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
2026 Creightons Creek Road, Creightons Creek VIC 3666	P2021-104	Construction of a dwelling, shed and swimming pool	Alex Millar	\$791,000.00
79 Anderson Street, Euroa VIC 3666	P2021-105	Two (2) lot Subdivision	Troy Spencer	\$0.00

Friday, 18 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
401 High Street, Nagambie VIC 3608	P2018-170-PC C1	Use and development of land for a caravan park (cabins only) with associated car parking and create/alter to a road in Road Zone	Jane Macey	\$0.00

Tuesday, 22 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
30 Backwater Court, Kirwans Bridge VIC 3608	P2021-106	Single storey addition to an existing residence	Michelle Vernal	\$150,000.00

Wednesday, 23 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
12 Orchid Street, Violet Town VIC 3669	P2021-107	19 lot subdivision and the creation of sewer and drainage easements and the removal of native vegetation	Cameron Ross	\$0.00
231 Gap Road, Longwood East VIC 3666	P2017-077-EOT	Use and development of land for a dwelling and associated tree removal	NORRIS, Kenneth Laurence	\$0.00

Thursday, 24 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
23 Temple Court, Miepoll VIC 3666	P2017-031-EOT2	Development of land for a dwelling and a shed	MARKS, Paul Beauregarde	\$0.00
261 McKenzies Road, Locksley VIC 3665	P2021-109	Three (3) lot boundary re-subdivision	Duncan Salter	\$0.00
Reedy Lake Road, Baillieston VIC 3608	P2021-108	Use and development of land for a caretakers dwelling	CBA Building Designers	\$350,000.00

Friday, 25 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
367 Walkers Road, Moglonemby VIC 3666	P2021-117	Use of land for Beer Storage and Production	Timothy Heal	\$0.00

Monday, 28 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
5/263 High Street, Nagambie VIC 3608	P2021-114	Use of land (Shop to be used for pilates, selling activewear and packaged health foods)	Rebeka Patterson	\$0.00
Kellys Lane, Violet Town VIC 3669	P2021-110	Development of carriageway easement	Cameron Ross	\$0.00

Tuesday, 29 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
124 Brookleigh Road, Strathbogie VIC 3666	P2021-119	Development of a pergola and above ground pool	MCKIE, Robert Ian	\$80,000.00
1513 Euroa-Mansfield Road, Gooram VIC 3666	P2020-083-1	Amended plans as per Condition 2 of Permit P2020-083	Paige Turnbull	\$0.00
1653 Creightons Creek Road, Creightons Creek VIC 3666	P2021-115	Development of a farm shed	Frank Darke	\$114,363.00
197 Ryans Lane, Locksley VIC 3665	P2021-112	Development of a farm machinery shed	Shearer Homes	\$52,936.00
197 Ryans Lane, Locksley VIC 3665	P2021-113	Use and Development for a Single Dwelling	Shearer Homes	\$1,500,000.00
29 McKindleys Road, Arcadia South VIC 3631	P2021-120	Development of a storage shed to store caravan and trailer	NOBLES, Bruce Edward	\$10,000.00
2a Down Street, Longwood VIC 3665	P2021-111	Development of land for a store	Kathryn Goodall	\$3,850.00

Wednesday, 30 June 2021

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works
1678 Merton-Strathbogie Road, Strathbogie VIC 3666	P2021-118	Development of a storage shed	Ross Pederick	\$37,680.00
17 Bonnie Doon Road, Marraweeneey VIC 3669	P2021-121	Use and development of land for a single dwelling	David Ashcroft	\$1,000,000.00
3 Drysdale Road, Euroa VIC 3666	P2021-116	Use and Development of a Shed (to store farm equipment and machinery)	Giovanni Mario (John) Furlanetto	\$50,000.00

PLANNING APPLICATIONS DETERMINED

3/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
2042 Creightons Creek Road, Creightons Creek VIC 3666	P2019-041-EOT	Development of land for an extension to a dwelling	Harlock Jackson Pty Ltd	\$0.00	Issued
341 Galls Gap Road, Gooram VIC 3666	P2021-051	Development of land for new dwelling	Cameron Ross	\$0.00	Issued

7/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
133 Boundary Road South, Euroa VIC 3666	P2018-006 - 2	Use and development of land for a dwelling and a shed	Melissa Brunato	\$0.00	Issued
1697 Arcadia Two Chain Road, Miepoll VIC 3666	P2018-171 - 1	Use and development of land for a dwelling	MANN, Cheryl-ann	\$0.00	Issued
599 Oak Valley Road, Upton Hill VIC 3664	P2021-001-PC1	Building and works for an extension to an existing dwelling	Bruce Mactier	\$180,000.00	Issued
7 Hill Close, Ruffy VIC 3666	P2019-031 - 1	Use and development of land for a dwelling	Planography Pty Ltd	\$0.00	Issued

9/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
48-52 Graham Street, Euroa VIC 3666	P2020-136 - PC2	Development of land for extension of existing building (egg grading facility); reduction in car parking requirements.	Sonny Hoang	\$0.00	Issued
52 Cowells Lane, Euroa VIC 3666	P2021-081	Construction of a Carport	NIXON, Jeffery Leonard	\$6,000.00	Issued

11/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
108 Maggies Lane, Ruffy VIC 3666	P2021-022	Development of land for an extension to an existing dwelling	Shamus Gibb	\$90,000.00	Issued

15/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
20 Drysdale Road, Euroa VIC 3666	P2021-037	Use and development of land for a second dwelling	Planography Pty Ltd	\$220,000.00	Issued
272-278 High Street, Nagambie VIC 3608	P2020-141	Development of land for a two-storey commercial building; Eleven (11) Lot Subdivision; Reduction in car parking requirements	Jane Macey	\$4,200,000.00	NOD
Vickers Road, Nagambie VIC 3608	P2005/182 - PC2	Construction of a Residential Village &/or Retirement Village	Mr Will Llewelyn	\$0.00	Withdrawn

17/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
37 Wilkinsons Lane, Euroa VIC 3666	P2021-075	Construction of a Replacement Shed	Kevin Macgibbon	\$10,000.00	Issued

18/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
115 Grenada Road, Mangalore VIC 3663	P2018-131-EOT	Use and development of land for nine (9) dwellings, water pump station and signage	Kath Bakker	\$0.00	Issued
290-292 High Street, Nagambie VIC 3608	P2021-077	Development of Two Retail Premises with Accommodation	Gordon Hamilton	\$300,000.00	Issued
95 Richards Road, Bailieston VIC 3608	P2021-083	VicSmart Addition to an Existing Caretakers Residence and Construction of a Shed	CBA Building Designers	\$210,000.00	Issued
99 Binney Street, Euroa VIC 3666	P2019-112-1	Development of land for an extension to a court house; Two lot boundary re-alignment	James Perry	\$0.00	Issued

21/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
331 Aerodrome Road, Mangalore VIC 3663	P2021-093	Construction of a Hangar	Joseph Gagola	\$66,000.00	Issued

23/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
364 High Street, Nagambie VIC 3608	P2020-001-PCC2	Use and development of land for six (6) dwellings; Six (6) Lot Subdivision	Max Bailey	\$0.00	Issued

25/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
30 Boundary Road North, Euroa VIC 3666	P2020-125	Use of land for Transfer Station (loading, unloading and handling of scrap metal including vehicles) and signage	Jarrold Chilcott	\$0.00	NOD

28/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
181 Bonnie Doon Road, Marraweeney VIC 3669	P2021-084	VicSmart Development of a Shed	KALFOGLOU, Anastasios	\$0.00	Issued
2114 Northwood Road, Mitchellstown VIC 3608	P2021-098	Development of land for an outbuilding (Pool House)	Luke Latham	\$150,000.00	Issued

29/06/2021 12:00:00 AM

Site Address	Application Number Display	Application Description	Applicant Name	Cost Of Works	Decision
364 High Street, Nagambie VIC 3608	P2020-001 - PC C29	Use and development of land for six (6) dwellings; Six (6) Lot Subdivision	Max Bailey	\$0.00	Issued

9.3 Tender for Contract 20/21-73: 2020-21 Supply of New Grader

Author: Technical Officer / Manager Operations

Responsible Director: Director Corporate Operations

EXECUTIVE SUMMARY

As part of the Strathbogrie Shire Council's approved 2020/21 plant replacement program, Council invited tenders through the MAV Contract Light Plant & Equipment-LP20091 using the MAV Vendor panel portal. Council Officers sought the supply of one Grader with specifications suited to the role within the Shires Operations Departments programs. Quotations commenced on 28th April 2021. At closing of the formal quotation period on 4pm 18th May 2021, three suppliers had submitted quotations.

From the three suppliers, three quotations were received, with two meeting all aspects of the required specifications. Council's specifications set out Council's minimum Grader requirements, optional Roller requirements, whole of life costs including all servicing and Leasing Facilities.

RECOMMENDATION

That Council:

- 1. Awards the quotation received from RDO Equipment (Vermeer and John Deere equipment) via the MAV Heavy Plant Machinery Equipment – NPN2.15-2 for the 66 (sixty six) month operational lease of one new 2020 John Deere 670G Motor Grader with Optional Free Roll and Net Scheduled servicing for a total cost \$492,315.99 excluding GST.***
- 2. Notes that the Grader Delivery will be 6 weeks subject to availability, options delivery and builds.***

PURPOSE AND BACKGROUND

The new leased Grader is part of the Council's approved 2021/22 plant replacement program to replace Plant No 10032 – Leased Caterpillar 12 M Grader

The existing Grader was leased by Council through Caterpillar Finance on an 84-month term. The previous lease expired on the 23rd of June 2021.

ISSUES, OPTIONS AND DISCUSSION

One of the Overarching governance principles in section 9 of the Local Government Act 2020 is that Priority is to be given to achieving the best outcomes for the municipal community, including future generations.

9.3 Tender for Contract 20/21-73: 2020-21 Supply of New Grader (cont.)

To ensure services are provided to the community in a timely and acceptable manner as part of Council's approved 5 year replacement plan Tender specifications were prepared by Council officers (including plant operators) in conjunction with Council's specialist plant consultant for a replacement leased Grader to work throughout the Shire primarily completing works as part of the Shire's Road Maintenance Plan and also to perform zero road upgrades. The replacement leased Grader maintains the Shire's fleet of road graders at 3 (plus the smaller shoulder grader) to provide general road maintenance to unsealed roads and sealed road shoulders. Maintaining a full complement of 3 Road Graders will also ensure that Strathbogie Shire meets its commitment to the 'Zero Class Road Upgrade Program' and the 'Road Re-sheeting Renewal Program'. These programs form part of the continuing Capital Works requirements to upgrade the Shire's vast road network.

Tender Process

The quotations to be considered in this report were sought on the 28th of April 2021 via MAV Vendor panel using the MAV Contract - MAV Heavy Plant Machinery Equipment – NPN2.15-2.

By close of quotations program at 4.00pm on 18th May 2021, three suppliers had applied with three offers provided.

In accordance with the Procurement Policy, the evaluation panel and evaluation criteria weightings were nominated prior to opening. The panel signed 'Conflict of interest' and 'Confidentiality' statements prior to the evaluation panel viewing the submitted tender.

All quotations were accessed for their compliance against the specifications and one quotation was deemed not complying to the minimum requirements.

Table 1 below lists the tenders that were received at the close of the advertised tender period.

Table 1

Tender Submissions Received at the close of Tender Period (in Alphabetical Order)
(Komatsu Australia Pty Ltd – Komatsu) non-compliant
RDO Equipment (Vermeer and Jon Deere equipment) - John Deere
William Adams Pty Ltd - Caterpillar

Lump sum pricing was requested by Council for leasing and maintenance costs.

9.3 Tender for Contract 20/21-73: 2020-21 Supply of New Grader (cont.)

Table 2 below is a full list the pricing excluding the non-conforming quotation (excluding GST) at the close of the advertised quotation period.

Table 2

Lump Sum prices provided at Close of Quotation Period (excl GST) in lowest to highest order
\$492,315.99
\$542,781.00

The tender evaluation panel consisted of the following Strathbogie Shire Council staff members:

1. Plant and Fleet Officer/Technical Officer
2. Director Corporate Operations
3. Roads and Parks Coordinator

The Panel assessed each of the submissions in line with the selection criteria and best value for money principals.

Table 3. Selection Criteria

Criteria	Weighting (%)
Price	60
Compliance with specification	20
Timeline Availability	10
Local Content	10

Evaluation Moderation Process

The purpose of the moderation meeting was to discuss and moderate scoring discrepancies larger than three points and to raise any concerns and/or queries that may need to be put to the tenderers prior to recommending the preferred Tenderer.

The Tender Evaluation Panel individually reviewed all tender submissions in detail and assessed tenderers submitted schedules and attachments against the evaluation criteria. The Moderator (Procurement and Tenders officer) averaged the scores and highlighted scoring discrepancies larger than three (3) points. On Monday 21 June the Panels members met for the initial tender moderation meeting. Further information was sought to clarify what items were included in the Lump Sum pricing listed in the conforming tenders. On Thursday 1st July 2021 the Panel members and the Moderator met for the final tender moderation meeting.

PANEL ASSESSMENT SUMMARY

The result of the Panel evaluation and the subsequent moderation meeting was that RDO Equipment's 66 (sixty-six) month operational lease of one new 2020 John Deere 670G Motor Grader with Optional Free Roll and Net Scheduled servicing represented best value for Council.

9.3 Tender for Contract 20/21-73: 2020-21 Supply of New Grader (cont.)

The 66 (sixty-six) month operational lease of one new 2020 John Deere 670G Motor Grader with Optional Free Roll and Net Scheduled servicing received the highest combined qualitative score of 84%. A score of 16% out of 20% was awarded on Compliance with specifications, 8% out of a possible 10% on Delivery Time and 0% out of 10% on Local Content and Regional Benefit. The total score was 84.0% after the 60.0% (out of 60%) for pricing was added. The Evaluation Panel agreed that the 66 (sixty-six) month operational lease of one new 2020 John Deere 670G Motor Grader with Optional Free Roll and Net Scheduled servicing represented the best value for Council.

COMMUNITY ENGAGEMENT

One of the Overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

Council engaged an Independent Plant Consultant to produce the specifications for the required Leased Grader in line with Councils requirements and in consultation with Council staff (including operators). This was part of Councils approved 2021/22 plant replacement program.

As an essential work machine to enable the carrying out of Councils essential services and part of the replacement program the author of this report considers that the matter under consideration did not warrant any further community engagement.

POLICY CONSIDERATIONS

The tender and tender evaluation was undertaken in accordance with Council's Procurement Policy.

Conflict of Interest Declaration

All officers, and / or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Council Plans and Policies

The author of this report considers that the report is consistent with Council Policies, key strategic documents and the Council Plan.

Regional, State and National Plans and Policies

One of the Overarching governance principles in section 9 of the Local Government Act 2020 is that regional, state and national plans and policies are to be considered in strategic planning and decision-making.

The author of this report considers that the report is consistent with Best Value, National Competition Policy and Trade Practices Act requirements.

LEGAL CONSIDERATIONS

The tender and tender evaluation was undertaken in accordance with Councils procurement policy

9.3 Tender for Contract 20/21-73: 2020-21 Supply of New Grader (cont.)

Transparency

One of the Overarching governance principles in section 9 of the Local Government Act 2020 is that the transparency of Council decisions, actions and information is to be ensured.

It is considered by the author of this report that all steps have been taken in line with Council's Procurement Policy which ensures transparency in the process.

FINANCIAL VIABILITY CONSIDERATIONS

One of the Overarching governance principles in section 9 of the Local Government Act 2020 is that the ongoing financial viability of the Council is to be ensured.

The lump sum costs are within the overall budget allowances for Plant and Fleet replacement in the 2021-22 Capital Budget.

Leased Grader plus servicing costs -	\$492,315.00
Previous lease Budgeted cost-plus servicing -	\$536,679.27
Total Cost	\$492,315.00
Total savings on Budget	\$ 44,364.27

Costs are excluding GST

SUSTAINABILITY CONSIDERATIONS

Environmental considerations were made during this Tender process; Tenderers were asked to provide and were assessed on their Environmental Policies as a component of the Quality Management Schedules.

The tender and tender evaluation was undertaken in accordance with Councils procurement policy.

Social

The author of this report considers that the recommendation has no significant community or social implications for Council or the broader community.

Environmental

The author of this report considers that the recommendation has no significant environmental or amenity implications for Council or the broader community.

Climate change

The author of this report considers that the recommendation has no significant Climate Change implications for Council or the broader community. The machine complies with EPA Final tier 4, Eustage IV and incorporates SCR, EGR, DEF and Exhaust filters to ensure its compliance with emission standards. The machine also incorporates an Auto shutdown feature to save on fuel and wear on components.

INNOVATION AND CONTINUOUS IMPROVEMENT

One of the Overarching governance principles in section 9 of the Local Government Act 2020 is the pursuit of innovation and continuous improvement.

9.3 Tender for Contract 20/21-73: 2020-21 Supply of New Grader (cont.)

The 2020 John Deere 670G Motor Grader with Optional Free Roll offers significant improvements in the way works crews can manage routine Grading and rolling tasks. The machine offers many upgrades and safety features including all maintenance and servicing from ground level, joystick and steering wheel control for Operator comfort and safety. The term of the lease has been shortened from previous leases and the number of hours increased to ensure Council gets the most out of its leased equipment and the equipment is changed over before it becomes unreliable or exceeds Maximum usage hours.

HUMAN RIGHTS CONSIDERATIONS

The author of this report considers that the recommendation does not limit any human rights under the Victorian Charter of Human Rights and Responsibilities Act 2006.

CONCLUSION

Council invited submissions for the 2020-21-73 Supply of New Grader via the MAV Heavy Plant Machinery Equipment – NPN2.15-2 Contract using the MAV Vendor panel portal.

The submitted quotations were sought and evaluated strictly in accordance with the Council's Procurement Policy and against the provided specifications. It is proposed that Council endorses the recommendation that Council awards the quotation from RDO Equipment for a 66 (sixty-six) month operational lease of one new 2020 John Deere 670G Motor Grader with Optional Free Roll and Net Scheduled servicing.

ATTACHMENTS

Nil

CONFIDENTIAL APPENDICES

Appendix 1: Tender for Contract 20/21-73: 2020-21 Supply of New Grader -
CONFIDENTIAL

9.4 Request for Variation to Contract No. 18-19-22: Upton Road Culvert Renewal

Author: Manager Project Delivery

Responsible Director: Director Community and Planning

EXECUTIVE SUMMARY

Sevens Creek Excavations Pty Ltd were awarded Contract No. 18-19-22 following a competitive tender process for the upgrade of the Charles Creek Culvert on Upton Road, Avenel at the 21 April 2020 Council meeting. The approved notional budget for the Upton Road Culvert Renewal was \$192,700.00. The initial tender was awarded for a total price of \$192,697.00 excluding GST. This variation totalling \$54,078.00 allowed for the completion of a second culvert (major flow drain). The total cost of the project will be \$246,775.00 an overall increase of \$54,078.00 from the original contract price.

The need for a variation, with a value of \$54,078.00 excluding GST, has arisen after consultation with community at the Upton Road Avenel Drop-in Session held on 4th February 2021. At this session it was identified that closing this road poses a significant inconvenience to residents and businesses and taking the opportunity to complete upgrade works on the two culverts at once would alleviate any further disruption. The upgrade to the second culvert was originally proposed for the 2021/22 financial year.

This variation has been approved under delegation. However, the report is being presented to Council achieving maximum public transparency around why the project has cost more than the original contract.

RECOMMENDATION

That Council note the variation to Contract No. 18-19-22 of \$54,078.00 excluding GST with Sevens Creek Excavations Pty Ltd for the completion of upgrade works to two culverts, Upton Road Avenel.

PURPOSE AND BACKGROUND

At a community drop-in session held on the 4 February 2021, residents raised concern regarding the need to upgrade the two culverts concurrently to avoid any further inconvenience to residents and businesses. The works were originally planned to commence in March, however residents and businesses also highlighted the need to postpone the commencement date until May to allow for harvest season to be completed. This community feedback was taken onboard, with the works commencing in May 2021 and concluded in June 2021.

ISSUES, OPTIONS AND DISCUSSION

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that Priority is to be given to achieving the best outcomes for the municipal community, including future generations.

9.4 Request for Variation to Contract No. 18-19-22: Upton Road Culvert Renewal (cont.)

Following the exploration of various options, it was determined that the most efficient and effective option was to complete the upgrade to the culvert by closing part of Upton Road. Given that the road closure needed to occur and the inconvenience this placed on a number of residents and businesses, it was in the best interests of the community to bring forward the second culvert originally planned for completion in the 2021/22 budget.

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

Community engagement occurred in the form of a Drop In Session held at the Upton Road Fire Station on the 4th February 2021. At this session it was identified that closing this road poses a significant inconvenience to residents and businesses and taking the opportunity to undertake works on the two culverts at once would alleviate any further disruption. The upgrade to the second culvert was originally proposed for the 2021/22 financial year.

In addition, letters were sent to residents and businesses on Upton Road advising of the upcoming works.

POLICY CONSIDERATIONS

Council Plans and Policies

The author of this report considers that the report is consistent with Council policies, key strategic documents and the Council Plan.

Council Plan:

- Goal 3 – To provide quality infrastructure
Key strategy – Provide best practice management of all assets including roads, bridges and facilities.

Asset Management Policy

- Asset renewal – is the upgrading or replacement of an existing Asset, or a component, that restores the service capability of the Asset to its original functional condition and performance.

Asset Management Strategy

- Ensure the Shires infrastructure enhances efficiency for people and freight movement, service delivery and community amenities.

LEGAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that Council decisions are to be made and actions taken in accordance with the relevant law.

Under Council's financial delegations, the Chief Executive Officer has approved this variation.

9.4 Request for Variation to Contract No. 18-19-22: Upton Road Culvert Renewal (cont.)

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

It is considered by the author of this report that all steps have been taken in line with Council's Procurement Policy which ensures transparency in the process.

FINANCIAL VIABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the ongoing financial viability of the Council is to be ensured. Funding for the completion of the project was carried over from the 2019-20 budget due to project delays. The works were completed in the 2020-21 financial year. This variation takes the total project cost to \$246,775.00 an increase in total cost of \$54,078.00.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social, and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

There are no significant sustainability considerations arising from the consideration of this contract variation, however the upgrade of these culverts allow for the effective conveying of water from one site of the roadway to the other and minimise expensive road reconstruction if left to disintegrate.

HUMAN RIGHTS CONSIDERATIONS

The author of this report considers that the recommendation does not limit any human rights under the Victorian Charter of Human Rights and Responsibilities Act 2006.

CONCLUSION

This variation has been approved under delegation. However, the report is being presented to Council achieving maximum public transparency around why the project has cost more than the original contract.

ATTACHMENTS

Nil.

9.5 Request for Variation to Contract No. 20-21-60: Avenel Ewings Road and Livingstone Street Intersection Upgrade

Author: Manager Project Delivery, Manager Infrastructure

Responsible Director: Director Community & Planning

EXECUTIVE SUMMARY

Intersection upgrade at Ewings road and Livingstone Street in Avenel is part of Strathbogie Shire Capital Work Program for the Financial Year 2020-21. The project is required to improve safety at the intersection due to the forecast increase in traffic volumes.

At its meeting on 19/01/2021, Council approved the recommendation to award Contract No 20/21-60 for Ewings Road and Livingstone Street Intersection Upgrade to Anthony T Lindsay Pty Ltd, after emerging as the winner of the Public Tender conducted for the Work. The lumpsum contract was awarded for a total sum of \$153,175.00 + GST.

Contract No 20/21-60 was fully executed on 22/03/2021 and Anthony T Lindsay. Onsite issues including relocation of Telstra cables, latent ground conditions, minor revision of project drawings and other unforeseen conditions at the roadwork location have necessitated additional works which are considered necessary to successfully complete the work. Total project cost including the proposed cost variation would become \$191,743.82 +GST if approved. Budget allocated for this work for the Financial Year 20/21 was \$225,000.00. Having considered these, it is hereby recommended to the Council as follows.

RECOMMENDATION

That Council accept the proposal to increase the value of Contract No 20-21-60 Avenel Ewings Road and Livingstone Street Intersection Upgrade, from the original amount of \$153,175.00 + GST to \$191,743.82 + GST to cover additional works required to complete work.

PURPOSE AND BACKGROUND

This report seeks Council approval of the proposal to increase the value of Contract No 20/21-60 – Avenel Ewings Road and Livingstone Street Intersection Upgrade by \$38,568.82 % GST (25.18%) to cover additional works required to complete the work.

Council allocated funding in 20/21 Financial Year for the upgrade of the existing road intersection at Ewings Road and Livingstone Street. Future Commercial and Residential development towards the Avenel township has triggered an intersection upgrade to ensure the safety of vehicles due to the forecast increase in traffic volumes. The upgrade work is at an intersection between Council owned Ewings road and VicRoads owned Ewings/Livingstone road. This condition has therefore necessitated coordination with VicRoads at every stage to ensure both parties' requirements are met, and their respective interests adequately protected.

9.5 Request for Variation to Contract No. 20-21-60: Avenel Ewings Road and Livingstone Street Intersection Upgrade (cont.)

However, construction stage has endured issues including latent ground conditions, post-tender drawing revisions, asbestos discovered during Telstra cable relocation, and inclement weather as construction work extended into winter season. The issues have caused delay and resulted in additional cost

ISSUES, OPTIONS AND DISCUSSION

One of the Overarching governance principles in section 9 of the Local Government Act 2020 is that Priority is to be given to achieving the best outcomes for the municipal community, including future generations.

VARIATION DETAILS

Additional works discovered during construction are as summarised below.

Table 1: Summary of Additional Works

S/N	Description	Amount (Excl GST)
1	VQR01: Additional 50mm thickness of 20mm Class 2 FCR base course material + cartage & stabilisation of soft areas	\$15,154.82
2	Replacement of prime coating with Primer Seal to strengthen the seal bond as ground temperature dropped during the winter. Ground stabilisation and provision of extra signage boards	\$23,414.00
	TOTAL	\$38,568.82

The alternative option to accepting the additional work would be to continue the work as tendered and defer the additional works till later. However, this option would incur further costs, result in longer social and environmental disturbances at a later date and ultimately impact on the value of the road pavement. Officers propose that accepting the variation to include the additional works was considered in the best interest of Council and community as it represents the best value outcome.

COMMUNITY ENGAGEMENT

One of the Overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

Consultation

The matter under consideration does not trigger further community consultation process.

Community Implications

There are no significant community or social implications for Council or the broader community triggered by this variation.

9.5 Request for Variation to Contract No. 20-21-60: Avenel Ewings Road and Livingstone Street Intersection Upgrade (cont.)

Risk Management

The timely consideration of the variation while construction is ongoing was considered vital to successful delivery of the intersection upgrade. Delay in taking decision could attract further costs once the contractor moves off site. The Responsible Officer therefore advises timely consideration of this approval by Council.

POLICY CONSIDERATIONS

Strategic Links – policy implications and relevance to Council Plan

The author of this report considers that the report is consistent with Council Policies, key strategic documents, and the Council Plan.

This report is consistent with the Strathbogie Shire Council Procurement Policy. The *Council Plan* is relevant with the following:

Goal 3 - To provide quality infrastructure.

Key Strategy – Provide best practice management of all assets including roads, bridges and facilities.

Approach – Target major capital works projects to seek government funding to reduce Council's costs.

Asset Management Policy

- Asset renewal – is the upgrading or replacement of an existing Asset, or a component, that restores the service capability of the Asset to its original functional condition and performance.

Asset Management Strategy

- Ensure the Shires infrastructure enhances efficiency for people and freight movement, service delivery and community amenities.

LEGAL CONSIDERATIONS

One of the Overarching governance principles in section 9 of the *Local Government Act 2020* is that Council decisions are to be made and actions taken in accordance with the relevant law

The recommendation has no legal or statutory implications which require the consideration of Council.

Conflicts of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the Overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

9.5 Request for Variation to Contract No. 20-21-60: Avenel Ewings Road and Livingstone Street Intersection Upgrade (cont.)

All steps have been taken in line with Council's Procurement Policy which ensures transparency in the process. Decisions made by Council will be: -

- undertaken in accordance with the Act and the Governance Rules; and
- will be conducted in an open and transparent forum with information available via Council reports,

Council meetings will be open to the community or can be viewed on the livestream (and available as a recording) unless closed for reasons permitted by s.66(2) of the Act.

FINANCIAL VIABILITY CONSIDERATIONS

One of the Overarching governance principles in section 9 of the *Local Government Act 2020* is that the ongoing financial viability of the Council is to be ensured

Financial / Budgetary Implications

The budget allocated for this work in the current Financial Year is \$225,000.00. With the proposed variation of \$38,568.82 to contract, the new contract sum of \$191,743.82+ GST and other project on cost expenses would exceed budget by \$17,623.15 + GST. Subject to Council approval, the required offset can be sourced from unallocated budget to complete the work

Details of project expenses are as shown in the table below.

		Value (Excl GST)	Value (Incl GST)
	CN 20/21-60 - Construction Contract		
A	Original contract	\$153,175.00	\$168,492.50
B	Proposed Variation	\$38,568.82	\$42,425.70
C	Sub-total (A+B)	\$191,743.82	\$210,918.20
	Other Expenses on Project		
D	Telstra Cable Relocation	\$33,227.33	\$36,550.06
E	RRV Fees	\$14,120.00	\$15,532.00
F	Tendering and Adverts	\$3,532.00	\$3,885.20
G	Sub-total (D+E+F)	\$50,879.33	\$55,967.26
G	Total Budget Commitment (C+G)	\$242,623.15	\$266,885.46
H	Available Budget	\$225,000.00	\$247,500.00
I	Offset Required on Budget (G-H)	\$17,623.15	\$19,385.46

SUSTAINABILITY CONSIDERATIONS

One of the Overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social, and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted

9.5 Request for Variation to Contract No. 20-21-60: Avenel Ewings Road and Livingston Street Intersection Upgrade (cont.)

Economic Implications

The recommendation has delivered the best value outcomes for Council and community.

Environmental / Amenity Implications

The recommendation has no additional environmental or amenity implications for Council or the broader community.

INNOVATION AND CONTINUOUS IMPROVMENT

One of the Overarching governance principles in section 9 of the *Local Government Act 2020* is the pursuit of innovation and continuous improvement.

The intersection upgrade work would ensure safety and promote social interaction across communities within the shire, this would in turn enhance innovation within the society.

HUMAN RIGHTS CONSIDERATIONS

The recommendation does not limit any human rights under the Victorian Charter of Human Rights and Responsibilities Act 2006.

CONCLUSION

Council approved tender evaluation recommendation to award Ewings Road and Livingstone Street Intersection Upgrade contract to Anthony T Lindsay Pty Ltd. The contract is being executed in accordance with the Council's Contract Management Guidelines and Procurement Policy. Additional works emanating from latent conditions during construction are considered necessary to the success of the work. Officers propose that Council endorses the recommendation to increase the value of contract to accommodate the extra works as discussed in the foregoing.

9.6 Request for Variation to Contract No. 20-21-64: Bank Queen & Belmont Street, Avenel Drainage Upgrades

Author: Manager Project Delivery

Responsible Director: Director Community and Planning

EXECUTIVE SUMMARY

This report seeks Council approval for a variation to Contract No. 20-21-64 awarded to Wrights Earthmoving P/L for the upgrade of drainage at Bank, Queen & Belmont Street, Avenel.

The need for a variation, with a value of \$95,078.00 excluding GST, is to undertake a shared pedestrian path along Bank Street, Avenel. To mitigate any further inconvenience and disruption to residents and businesses in this area, the path will be undertaken in conjunction with the drainage upgrade. The shared path was originally programmed for completion later this financial year, however undertaking the works now will reduce any further impacts to residents and businesses.

The initial tender was awarded for a total price of \$159,894.00.00 excluding GST. The approval of this variation will take the total cost of the project to \$254,972.00 an overall increase of \$95,078.00 from the original contract price. The approved notional budget for this project was \$202,700.00, for the completion of drainage upgrade works to Bank, Queen & Belmont Street Avenel.

This variation has been approved under delegation. However, the report is being presented to Council achieving maximum public transparency around why the project has cost more than the original contract.

RECOMMENDATION

That Council note the variation to increase the value of Contract No 20-21-64 by \$95,078.00 excluding GST with Wrights Earthmoving P/L to complete the shared pedestrian path in Bank Street Avenel.

PURPOSE AND BACKGROUND

A contract was signed with Wrights Earthmoving P/L following a Council resolution for the upgrade of drainage at Bank, Queen & Belmont Street, Avenel in May 2021. These works are currently underway and are scheduled for completion in mid-July. To alleviate any further disruption to residents and businesses the delivery of the pedestrian path project will be included in this works package.

ISSUES, OPTIONS AND DISCUSSION

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that Priority is to be given to achieving the best outcomes for the municipal community, including future generations.

The opportunity for the construction of a concrete and compacted granitic sand pedestrian path in Bank Street Avenel scheduled for completion late in the 2021/22 financial year presented as prudent solution to reduce overall costs and impacts to business and community members.

9.6 Request for Variation to Contract No. 20-21-64: Bank Queen & Belmont Street, Avenel Drainage Upgrades (cont.)

It is intended for the pathway to be located on the Northern side of Bank Street Avenel. The concrete path will commence at the intersection of Murchison Road and Bank Street Avenel and continue along Bank Street to the Avenel Golf Club eastern boundary fence line.

Then granitic path will then continue along Bank Street in front of the Avenel Golf Club and cease at the western boundary of the Avenel Golf Club adjoining the newly developed Hughes Creek Estate.

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

Community consultation has not been undertaken in relation to the need to vary the contract, however, there has been a lot of interest from the community around the project and updates provided to the community throughout the project through the form of social media posts, door knocking and letters to affected residents/businesses.

POLICY CONSIDERATIONS

Council Plans and Policies

The author of this report considers that the report is consistent with Council policies, key strategic documents and the Council Plan.

Council Plan:

- Goal 3 – To provide quality infrastructure
Key strategy – Provide best practice management of all assets including roads, bridges and facilities.

Asset Management Policy

- Asset renewal – is the upgrading or replacement of an existing Asset, or a component, that restores the service capability of the Asset to its original functional condition and performance.

Asset Management Strategy

- Ensure the Shires infrastructure enhances efficiency for people and freight movement, service delivery and community amenities.

LEGAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that Council decisions are to be made and actions taken in accordance with the relevant law.

Under Council's financial delegations, the Chief Executive Officer has approved this variation.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

9.6 Request for Variation to Contract No. 20-21-64: Bank Queen & Belmont Street, Avenel Drainage Upgrades (cont.)

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

It is considered by the author of this report that all steps have been taken in line with Council's Procurement Policy which ensures transparency in the process.

FINANCIAL VIABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the ongoing financial viability of the Council is to be ensured.

The initial tender was awarded for a total price of \$159,894.00.00 excluding GST. The approval of this variation will take the total cost of the project to \$254,972.00 an overall increase of \$95,078.00 from the original contract price. The approved notional budget for this project was \$202,700.00, for the completion of drainage upgrade works to Bank, Queen & Belmont Street Avenel.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social, and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

There are no significant sustainability considerations arising from the consideration of this contract variation, however the inclusion of the working path in this scope of works will enhance the connectivity for pedestrians throughout the Avenel township.

HUMAN RIGHTS CONSIDERATIONS

There are not impacts arising out of this report in relation to the *Charter of Human Rights and Responsibilities Act 2006*.

CONCLUSION

This variation has been approved under delegation. However, the report is being presented to Council achieving maximum public transparency around why the project costs are more than the original contract.

ATTACHMENTS

Nil.

9.7 Request for Variation to Request for Quotation - Violet Town Dump Point

Author: Manager Project Delivery

Responsible Director: Director Community and Planning

EXECUTIVE SUMMARY

This report is to notify Council a variation to the Request for Quotation (RFQ) awarded to Kelvin Lubeck Plumbing P/L for the installation of a RV Dump Point located in Daphne Street Violet Town.

The approved notional budget for this project was \$5,000.00, for the completion of installation of a RV Dump Point.

The need for a variation, to the value of \$13,501.00 excluding GST, had arisen after further consultation with Goulburn Valley Water.

The additional cost included in the variation are for, new backflow prevention, cutting in of new sewer connection point, new water meter, new water connection fee, small commercial connection fee and new customer connection fee.

This report is coming to Council due to the quantum of the value of the variation of \$13,501.00. In doing so, Council achieves maximum public transparency around why the project has cost more than the notional budget.

RECOMMENDATION

That Council note the variation to Request for Quotation (RFQ) for the sum of \$13,501.00 excluding GST with Kelvin Lubeck Plumbing P/L for the completion of the RV Dump Point located at Daphne Street Violet Town.

PURPOSE AND BACKGROUND

After the review of RFQ submissions in May 2021, a report was prepared for the Director of Community and Planning recommending that Kelvin Lubeck Plumbing P/L be awarded to contract for the installation of the RV Dump Point.

The variation, totalling \$13,501.00, has already been approved under delegation. Approval of this variation has taken the total project cost to \$18,501.00.00 and increase in total cost of \$13,501.00.

It is considered appropriate that this variation be noted by Council for reasons of public transparency. The works are currently being undertaken and completion scheduled for early July. Payment will be made to the contractor up to the value of the contract amount approved by Delegation in May 2021 until the outcome of this variation request is known.

9.7 Request for Variation to Request for Quotation - Violet Town Dump Point (cont.)

ISSUES, OPTIONS AND DISCUSSION

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that Priority is to be given to achieving the best outcomes for the municipal community, including future generations.

The need for a variation, to the value of \$13,501.00 excluding GST, has arisen after further consultation with Goulburn Valley Water. The need for variation is to allow for new backflow prevention, cutting in of new sewer connection point, new water meter, new water connection fee, small commercial connection fee and new customer connection fee.

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

Community consultation has been undertaken in relation to this project, there has been a lot of interest from the community around the project and updates provided to the community throughout the project.

POLICY CONSIDERATIONS

Council Plans and Policies

The completion of the RV Dump Point is consistent with Goal 3 of the Council Plan 'to provide quality infrastructure'.

Seeking Council approval for this variation to the contract, when the quantum of the variation is over \$100,000, is consistent with the probity objectives of Council's Procurement Policy.

LEGAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that Council decisions are to be made and actions taken in accordance with the relevant law.

Council's financial delegations allows the Chief Executive Officer (CEO) to approve variations within the allocated budget for a project.

The contract was awarded in May 2021 after undertaking a competitive RFQ process and therefore all requirements of the Act have been met.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

Seeking Council approval for a further variation to the contract achieves maximum probity and transparency in accordance with Council's Procurement Policy and Public Transparency Policy.

9.7 Request for Variation to Request for Quotation - Violet Town Dump Point (cont.)

FINANCIAL VIABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the ongoing financial viability of the Council is to be ensured.

Funding for the completion of the project was accommodated from savings in the 2020-21 Capital Works Budget.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social, and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

There are no significant sustainability considerations arising from the consideration of this contract variation.

HUMAN RIGHTS CONSIDERATIONS

There are not impacts arising out of this report in relation to the *Charter of Human Rights and Responsibilities Act 2006*.

CONCLUSION

The opportunity to note the contract variation and this report is to achieve maximum transparency.

ATTACHMENTS

Nil.

9.8 Contracts Awarded Under Delegation (as approved in Council's 2020/21 capital works budget)

Author: Manager Projects

Responsible Director: Director Community and Planning

EXECUTIVE SUMMARY

The purpose of this report is to inform Council and the community of the status of request for quotations that have been recently awarded under delegation as at 30 June 2021. This report specifically relates to works that formed part of Council's 2020/21 capital works budget.

RECOMMENDATION

That Council note the:

- 1. Contracts awarded under delegated authority by the Chief Executive Officer.***
- 2. Contracts awarded under delegated authority by a Director.***

PURPOSE AND BACKGROUND

In line with Council's approach to transparency and good governance, the Contracts Awarded Under Delegation report has been tabled for information purposes. The report details any contracts that have been awarded under delegated authority by the Chief Executive Officer, a Director, or a Manager within their approved financial threshold. This report specifically relates to works that formed part of Council's approved 2020/21 capital works budget.

ISSUES, OPTIONS AND DISCUSSION

Any contract awarded under delegation is undertaken in line with Council's Procurement Policy. Through the *Instrument of Delegation to the Chief Executive Officer* the Council has delegated authority to the following:

- Chief Executive Officer – award a contract up to the value of \$150,000 for Goods and Services and \$200,000 for Works
- A Director – award a contract up to the value of \$50,000 for Goods and Services and \$50,00 for Works
- A Manager – award a contract up to the value of \$15,000 for Goods and Services and \$15,000 for Works.

9.8 Contracts Awarded Under Delegation (as approved in Council's 2020/21 capital works budget) (cont.)

Tendered Contracts Awarded under Delegated Authority by the CEO

Contract No.	RFQ
Contract Name	<i>Strathbogie Shire Streetscape Renewal Program</i>
Contract Details	Lump Sum Contract, Design – Streetscape Renewal Program
Value Excluding GST	\$36,720.00
Awarded to	About Architecture
Scheduled Commencement	June 2021
Scheduled Completion Date	August 2021

Tendered Contracts Awarded under Delegated Authority by a Director

Contract No.	RFQ
Contract Name	<i>Spring Creek Picnic Area Crossover Strathbogie</i>
Contract Details	Lump Sum Contract
Value Excluding GST	\$21,274.35
Awarded to	Sevens Creek Excavation Pty Ltd
Scheduled Commencement	June 2021
Scheduled Completion Date	July 2021

Contract No.	RFQ
Contract Name	<i>Development of Nagambie Streetscape Plan</i>
Contract Details	Lump Sum Contract, Design - Nagambie Streetscape
Value Excluding GST	\$38,500.00
Awarded to	Planit Consulting
Scheduled Commencement	June 2021
Scheduled Completion Date	September 2021

9.8 Contracts Awarded Under Delegation (as approved in Council's 2020/21 capital works budget) (cont.)

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

Where required, external stakeholders have been/will be engaged providing input on relevant projects.

Conflict of Interest Declaration

All offices, and/or contracts involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

A conflict of interest was declared by the Director Community and Planning in relation to the respondent to the Request for Tender to the Strathbogie Shire Streetscape Renewal Program. The Director Community and Planning took no part in the tender evaluation process.

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

This report demonstrates that Council is being transparent by providing information to the community regarding the awarding of any capital works contract.

FINANCIAL VIABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the ongoing financial viability of the Council is to be ensured. The contracts awarded under delegation are projects that have formed part of Council's adopted 2020/21 budget.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social, and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

Economic

Works awarded under delegation provide an opportunity to generate great economic benefit using local contractors and the purchasing of materials and supplies. In addition, the enhancement of infrastructure continues to make our municipality a place of destination, one where people choose to live, work and play.

Social

Each project includes several social benefits to our community. Some of these benefits include enabling improve traffic flow, infrastructure that encourages health and wellbeing activities and amenity improvements.

9.8 Contracts Awarded Under Delegation (as approved in Council's 2020/21 capital works budget) (cont.)

Environmental

Through the above work packages, the Streetscape Renewal Program and the Nagambie Streetscape Plan there are opportunities to incorporate a number of elements including vegetation planting that will enhance the natural environment.

Climate Change

As identified above, the opportunity to enhance the natural environment will reduce our carbon footprint.

HUMAN RIGHTS CONSIDERATIONS

This report considers that the recommendations do not limit any Human Rights under the Victorian Charter of Human Rights and Responsibilities Act 2006.

CONCLUSION

It is important that decisions and actions taken under delegation be properly documented and transparent in nature. The report details recent tenders awarded under delegation as at 30 June 2021.

ATTACHMENTS

Nil.

9.9 Greening Euroa Project Steering Committee – Minutes of Previous Meetings held during 2020/21

Author: Environment and Waste Coordinator

Responsible Director: Director Corporate Operations

EXECUTIVE SUMMARY

Attached are the accepted minutes of the Greening Euroa Project Steering Committee Meetings held on the below dates:

- 12 August 2020
- 14 October 2020
- 9 December 2020
- 10 February 2021
- 12 May 2021

RECOMMENDATION

1. That Council notes the minutes of the Greening Euroa Project Steering Committee meetings held on:
 - 12 August 2020
 - 14 October 2020
 - 9 December 2020
 - 10 February 2021
 - 12 May 2021
2. Write to following Ministers outlining the project, the progress to date, the key stakeholders and advise of an intention to pursue funding when costs are firmed up:
 - Dr Helen Haines MP, Member for Indi
 - The Hon. Michael McCormack MP, Minister for Infrastructure, Transport and Regional Development
 - The Hon. David Littleproud MP, Minister for Agriculture, Drought and Emergency Management
 - The Hon. Sussan Ley MP, Minister for the Environment
 - The Hon. Keith Pitt MP, Minister for Resources, Water and Northern Australia
 - The Hon. Angus Taylor MP, Minister for Energy and Emissions Reduction
 - The Hon. Jaclyn Symes MP, Member for Northern Victoria and Minister for Resources and Attorney-General
 - Steph Ryan MP, Member for Euroa and Shadow Minister for Water
 - The Hon. Mary-Anne Thomas MP, Minister for Regional Development and Minister for Agriculture
 - The Hon. Shaun Leane MP, Minister for Local Government
 - The Hon. Lisa Neville MP, Minister for Water
3. Note that the Project Steering Committee will produce a lobbying plan for funding for stage three of the project.

9.9 Greening Euroa Project Steering Committee – Minutes of Previous Meetings held during 2020/21 (cont.)

PURPOSE AND BACKGROUND

The objectives of the Greening Euroa Project Steering Committee are:

- Look at the feasibility of extending existing infrastructure from the Wastewater Treatment Plant in Euroa Tip Road to provide recycled water for irrigation to playing and recreational fields in Euroa
- Extend Euroa's water security and reduce the demand and dependence on potable water supplies
- Ensure the viability of Euroa's outdoor sporting and recreation venues

The role of the Committee is to carry out supporting and project management functions in each stage of the project:

- **Stage 1** – Euroa Facility Site Audits, risk analysis and infrastructure design
- **Stage 2** – Treatment plant and Route Capital infrastructure Design and Quantity Surveyor Analysis
- **Stage 3** – Project Implementation and Construction

At its meeting on 21 April 2020 Council endorsed the formation of the Project Steering Committee and then at its meeting on 15 December 2020 the Terms of Reference for the Greening Euroa project Steering Committee were adopted.

ISSUES, OPTIONS AND DISCUSSION

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that Priority is to be given to achieving the best outcomes for the municipal community, including future generations. There are no actions requiring Council consideration within the attached minutes. The minutes are for Council and community information at this time.

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

No community consultation is required as the Greening Euroa Project Steering Committee already contains interested community members.

POLICY CONSIDERATIONS

Council Plans and Policies

The Greening Euroa Project Steering Committee was formed by a resolution of Council on 21 April 2020.

Regional, State and National Plans and Policies

This project aligns well with Councils Climate Change mitigation and adaptation aspirations but it also aligns to the Integrated Water Management Framework for Victoria that has been created by the state government to help deliver good water outcomes for the community.

9.9 Greening Euroa Project Steering Committee – Minutes of Previous Meetings held during 2020/21 (cont.)

LEGAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that Council decisions are to be made and actions taken in accordance with the relevant law.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

These transparency goals are achieved by making the minutes of the Greening Euroa Project Steering Committee meetings available as attached.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

Economic

At this stage there is no there are no economic risks for this project as it is currently fully funded by grants and co contributions from Council and GV Water.

Social

This Project, if successful through to Stage 3, will increase our community health and wellbeing by maintaining our green open spaces during prolonged dry periods. These spaces give members of the public opportunities to get out and participate in community life through exercise and sporting activities.

Environmental

This project, if successful through to Stage 3, will make our Shire a more climate resilient Shire and keep our open spaces green during years of climate variability and increasing water insecurity.

Climate change

This project is specifically designed to allow us to adapt to our changing climate and heightened levels of water insecurity.

INNOVATION AND CONTINUOUS IMPROVEMENT

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is the pursuit of innovation and continuous improvement.

This Project, if successful through to Stage 3, will be one of the first of its kind in Victoria.

9.9 Greening Euroa Project Steering Committee – Minutes of Previous Meetings held during 2020/21 (cont.)

COLLABORATION

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that collaboration with other councils, levels of government and statutory bodies is to be sought.

Council has formed a project steering committee as part of this project and it contains all interested parties, including GV Water and the Goulburn Broken Catchment Management Authority.

HUMAN RIGHTS CONSIDERATIONS

There are no *Charter of Human Rights and Responsibilities Act 2006* implications.

CONCLUSION

The minutes of the Greening Euroa Project Steering Committee are being presented to Council for information and in the interests of transparency. No further Council action is required at this time.

ATTACHMENTS

Attachment 1: Minutes of Greening Euroa Project Steering Committee meeting held on Wednesday 12 August 2020

Attachment 2: Minutes of Greening Euroa Project Steering Committee meeting held on Wednesday 14 October 2020

Attachment 3: Minutes of Greening Euroa Project Steering Committee meeting held on Wednesday 9 December 2020

Attachment 4: Minutes of Greening Euroa Project Steering Committee meeting held on Wednesday 10 February 2021

Attachment 5: Minutes of Greening Euroa Project Steering Committee meeting held on Wednesday 12 May 2021

ATTACHMENT 1:



**GREENING EUROA PROJECT STEERING COMMITTEE
MEETING MINUTES**

Wednesday 12 August 2020
Teams Meeting (online)
4.00pm – 5.30pm

Present

Molly Odgers, David Roff, John Mason, Peter Morely, Damien D'Aspromonte, Helen Waterworth, Cathy Olive, Libby Hamilton, Steven Hill, Steve Wilson, Richard McGeehan, Steven Nash, Megan McLeod, Jenni Johnston

1. WELCOME MEMBERS AND ACKNOWLEDGEMENT OF COUNTRY

We acknowledge the Traditional Owners of the land on which we are meeting. We pay our respects to their Elders, past and present and emerging.

2. APOLOGIES

Maree Moyle

3. TERMS OF REFERENCE

Attachment 1 – Greening Euroa Project Steering Committee Terms of Reference (Draft)

- For discussion and adoption

3.1 The Committee adopted the Terms of Reference with the below changes

a) Under objectives – “ and bore fields”

Moved: Steve Nash

Seconded: Helen Waterworth

Unanimous

3.2 Steve Nash proposed that Richard McGeehan be bought onto the Greening Euroa Project Steering Committee as “Community Member”.

Moved: Peter Morley

Seconded: Helen Waterworth

Unanimous

4. STAGE 1 PROJECT REPORT

Damien D'Aspromonte presented his report. Slides attached.

Questions regarding Damien's report:

Cr. John Mason asked about the size of the underground water available at the Friendlies.

Steve Nash from GV Water advised that the Water from Pond 5, which was not included in Damien's report was of a higher quality than the other water that was documented in the report. Steve said that GV Water has lots of test data on this water quality which they are willing to share.

Steve Nash also spoke about his concerns with using Class B water on the bowling green because of the amount of human contact with the grass and associated health issues.

David Roff queried the implementation time frame of 3 months to commence work. Damien responded that time was needed to change processes to address risks.

Helen Waterworth asked if the report was available for publication outside the Greening Euroa committee, and it was decided that the report is not quite ready for general distribution as yet. Molly Odgers confirmed that when the report had been finalised it would be shared with the Committee.

Report and presentation were noted.

5. STAGE 2 DETAILED DESIGN

a. Formation of a Sub Committee

Discussion was held on forming a Technical Sub Committee for Detailed Design Stage 2. It was suggested that:

Steven Nash (representing GV Water)

David Roff (representing Shire of Strathbogie)

Helen Waterworth (schools representative)

Richard McGeehan

form the committee with Molly Odgers to provide admin support.

Moved: Peter Morley

Seconded: Steven Wilson

Unanimous

6. GENERAL BUSINESS

6.1. Euroa Reuse Standpipe Project - Steve Nash (GVW)

Steve Nash spoke about the new Reuse Standpipe Project. He said the switchboards are on site at Golf Road along with a storage tank and pump.

6.2 Arboretum

Cathy Olive discussed concerns with the water quality at the Arboretum. Water is supplied from a dam and is used for watering of plants in the greenhouse and also for toilets and handwashing. Cathy asked if there was any way of treating the water in the dam to make it more suitable.

Damien advised there was no straightforward treatment he could suggest for the dam water. He suggested using rainwater tanks at the toilets, and Cathy said that she could probably get water trucked in.

7. CLOSE AND NEXT MEETING

Next meeting scheduled for Wednesday 14 October 4:00pm – 5:30pm, with the Technical Subcommittee to communicate less formally in the meantime. Concerns were expressed that momentum needs to be maintained over the December/January period.

Meeting closed at 5.10pm

ATTACHMENT 2:



**GREENING EUROA PROJECT STEERING COMMITTEE
MEETING MINUTES**

Wednesday 14 October 2020

Teams Meeting (online)

4.00pm – 5.30pm

Present

Cr John Mason (chairperson), Molly Odgers, David Roff, Peter Morely, Shirley Saywell, Helen Waterworth, Cathy Olive, Steven Nash, Steve Wilson, Richard McGeehan, Megan McLeod, Bob Holloway, Steven Hill (late), Jenni Johnston

1. WELCOME MEMBERS AND ACKNOWLEDGEMENT OF COUNTRY

We acknowledge the Traditional Owners of the land on which we are meeting. We pay our respects to their Elders, past and present and emerging.

2. APOLOGIES

Maree Moyle, Scott Embling, Libby Hamilton

3. ADOPTION OF PREVIOUS MINUTES

Moved: Richard McGeehan

Seconded: Helen Waterworth

4. STAGE 1 PROJECT REPORT - FINALISED

Bob Holloway asked a question regarding the Stage 1 Report. The Report identifies a problem with using recycled water at the bowling green, and Bob is asking why this is not a problem at other recreational place. Steve Nash suggested that this was because it was perceived that there was more of contact with the ball and the ground. This issue can be managed by informing all users and timing irrigation appropriately.

No other questions were raised.

Molly will upload the document on to council's website for community access. Also new councillors will be informed as part of their induction to Council

5. STAGE 2 DETAILED DESIGN

Molly advised that the technical sub committee has had two meetings which have been very productive. The procurement plan tender is expected to be out in early January and it is hoped that we will be ready to appoint a contractor at the March Council meeting.

Steven Nash said that he has had a look at the technical specifications and prepared a draft which he has circulated amongst his colleagues at GV Water for their comments. The document is progressing well and is nearly ready for Council. There is still lots to be sorted out in the tender document – infrastructure needs to be upgraded to make sure it all works with sufficient flow capacity. Each user group will have different needs. Also need to accommodate other potential participants who might join in the future

Richard remarked that lots been achieved already. Thanks to Steve and his knowledge substantial progress has been made.

Helen suggested that the schools needed to be aware of the costs involved and what their expected contribution might be as there is little or no existing infrastructure at the school sites.

Richard asked Steve when other potential participants in the program - the hospital, the showgrounds –will be invited to participate. Steve said that at this stage it is important to stick to the primary sites, with allowance to enable extension in the future.

6. GENERAL BUSINESS

Euroa Reuse Standpipe Project - Steve Nash (GVW)

Steve reported that they had good site meeting at the Golf Club, where concerns were expressed that Greening Euroa was going to take water away from the golf course. They are experiencing some power supply issues at the moment but this should be addressed in a month. They have already pumped water through to the golf course, but we need to keep in mind that we might need to have a second pipe to the golf course.

Other General Business

Peter Morley remarked that we haven't had anyone from the Memorial Oval attend, or from the Catholic School.

John Mason said that there is a dire need for water at the Memorial Oval through the summer months

Shirley tried to talk about something, but had a bad connection, so was going to communicate via text.

Richard spoke about the importance of sharing information with the community to let them know about this project. There is misinformation spreading – even the article in the local newspaper got it wrong. It would be good to get something in the local paper that is accurate.

John Mason agreed that this was brilliant idea, discussed that this needs to go through Kristen in Comms and through Council, but will have to wait till caretaker phase is over

John Mason asked for someone to move a motion for publicity. Richard said that using the local press would be best. Helen suggested that preparing a media release with accurate information is the best way to have control of the story and ensure accuracy of report. David Roff suggested that they be guided by Kristen in Comms on options

Molly advised that she had received Shirley's comment in an email and it was much the same as Richard's regarding promotion.

Moved: Richard McGeehan

Seconded: Helen Waterworth

Action: Committee members to arrange for preparation of a media release to educate the community about the Greening Euroa Project.

7. CLOSE AND NEXT MEETING

John Mason advised that this is his last meeting as he is leaving Council. He wished the committee all the best with the project.

Next meeting to be held online via Teams at 4pm on Wednesday 9th December 2020.

Meeting closed 4.35pm

ATTACHMENT 3:



**GREENNG EUROA PROJECT STEERING COMMITTEE
MEETING MINUTES**

Wednesday 9 December 2020

Teams Meeting (online)

4.00pm – 5.30pm

1. WELCOME MEMBERS AND ACKNOWLEDGEMENT OF COUNTRY

Cr Sally Hayes-Burke – Opened the meeting and acknowledge the Traditional Owners of the land on which we are meeting. We pay our respects to their Elders, past and present and emerging.

Introduction of Attendees to Cr Sally Hayes-Burke

Maree Moyle – Euroa Primary School
Steven Hill – St Johns Primary School
Peter Morley – Friendlies Oval
Helen Waterworth – Euroa Secondary College
Libby Hamilton – St Johns Primary School
Bob Holloway – Euroa Bowls Club
Richard McGeehan – Community Representative
Steve Nash – Goulburn Valley Water
David Roff – Strathbogie Shire Council
Molly Odgers – Strathbogie Shire Council
Jenni Johnston – Strathbogie Shire Council

2. APOLOGIES

Steve Wilson, Scott Embling, Megan McLeod, Cathy Olive

3. ADOPTION OF PREVIOUS MINUTES

Moved: Richard McGeehan, **Seconded:** Steve Hill

4. ACTIONS OUTSTANDING FROM PREVIOUS MEETING

- A) Molly to upload the finalised Stage 1 Project Report on to Council's website for community access. Molly advised that she has not yet done this, but will give it priority to be done before Christmas – **to be reviewed next meeting**
- B) New councillors to be informed as part of their induction to Council – Cr Sally Hayes-Burke confirmed that this had been done
- C) Media release to educate the community about the Greening Euroa Project Richard and Molly to work on this – Molly and Richard to liaise and ensure this is done. Richard drew the group's attention to the recent water rates notice sent out by Goulburn Valley Water which contained a lovely write up on the project, which could provide a basis for our Media Release.

5. PROPOSED TIMELINES FOR TENDERING

Stage 2 – Detailed design

Molly Odgers advised that the tender documents are ready to go but will be released after Christmas and then the tenders will close on the Wednesday 10 February 2020

The Technical Sub Committee will evaluate and present this to the Council meeting Tuesday 16 March for adoption.

Detailed design from consultant June/July 2021. Between March and July Consultant will be required to undertake a consultation sessions with the Greening Euroa Project Steering Committee.

Stage 3 – Current not budgeted. It will require lobbying to both levels of government by Strathbogie Shire and GV Water.

Action: Molly Odgers to send Cr. Sally Hayes-Burke a copy of the procurement plan

Richard McGeehan suggested that we should be more proactive about getting funding – sourcing grants now for Stage 3 rather than waiting until Stage 2 is complete. Steve Nash advised that it is better for Council to do this than Goulburn Valley Water, but they will give support where possible. David Roff mentioned that Federal and State Elections will be coming up in the next couple of years, so this could be a good time for grant applications

Peter Morley asked if each location will we have to have infrastructure in place before grants are provided – is there a set time by which facilities will have to be upgraded? (See next section for detailed discussions.

6. INFRASTRUCTURE REQUIREMENTS FOR FACILITIES

Steve Nash - Schools can look at funding to install storage tanks and irrigation system, Greening Euroa will provide water to the tanks.

Molly Odgers said that locations that don't have any facilities as yet will have the opportunity for discussion with the designer who will be able to advise of best placement.

Richard indicated that facilities should allow a budget of about \$10,000 each - \$5000 in 2021 and then another \$5000 later on for each site to be irrigated. There is nothing stopping them from starting to install infrastructure now and then it will be ready when the project is completed.

The responsibility for irrigation design beyond the tank lies with each user group.

Steve Nash explained that tanks will be alarmed so that we will know immediately if there is a problem.

Cr Sally Hayes-Burke queried the funding sought for \$3.5 million and asked if it was possible to have a staged provision of funding. Steve Nash said that this is something we could discuss with the consultants. He suggested that the initial cost for infrastructure is high because we need to have a big pipe - even though we might not need this initially in will be there to accommodate future growth if we want to extend later. Infrastructure at the pump station needs to be full size.

Richard McGeehan mentioned that the original plan was to take it to the high school for stage 1 and demonstrate it to the community to get their support for the project.

Steve Nash suggested that with the golf course already being done that this demonstrates to the community what can be done. It won't take long to see a big change in the high school grounds.

7. STANDPIPE PROJECT UPDATE – Steve Nash

Steve shared screen showing the view of the pump station near the golf course. Permanent fence is up – and temporary fencing is about to be taken away. Water will be supplied at a rate of 20 litres per second. Steve advised that they are 2-3 weeks away from operation. Chlorination system will follow soon to provide Class B standard water. The water is currently Class C.

A card will be issued to Council to use this water as well as a couple of road contractors. They will do a press release jointly with then Shire early in the new year.

Molly Odgers mentioned that Strathbogrie Shire is one of the only Councils in Victoria using recycled water on roads, which is a substantial achievement.

Steven Hill asked if this water can be made available to the CFA for fire suppression. Steve Nash advised that we just need the CFA to make arrangements (current CFA regulations state that only potable water can be used for firefighting). This water will certainly fill fire fighting tankers much quicker than other options.

Cr Sally Hayes-Burke asked if are there any other Councils doing anything like this. Steve Nash replied that there are others interstate, but no project as extensive as this. This is the only one in Goulburn Valley Water's region. Richard McGeehan suggested that our project could be used as a template for other communities. Steve Nash said that the impact of the recent drought is enough to demonstrate benefits of doing this. It has been shown that the mental resilience of people increases if they can see green places in their environment during times of drought.

8. CLOSE AND NEXT MEETING

Meeting closed 4.50pm

Next meeting scheduled for Wednesday, 10 February 2021 from 4pm-5:30pm. Hopefully, depending on COVID 19 developments, this meeting can be held in person (tentatively in Euroa in the Council Chambers)

ATTACHMENT 4:



**GREENNG EUROA PROJECT STEERING COMMITTEE
MEETING MINUTES**

Wednesday 10 February 2021

Teams Meeting (online) and Council Chambers (in-person)

4.00pm – 5.30pm

1. WELCOME MEMBERS AND ACKNOWLEDGEMENT OF COUNTRY

Cr Sally Hayes-Burke – Opened the meeting and acknowledge the Traditional Owners of the land on which we are meeting. We pay our respects to their Elders, past and present and emerging.

Attendees

Maree Moyle – Euroa Primary School
Steven Hill – St Johns Primary School
Peter Morley – Friendlies Oval
Helen Waterworth– Euroa Secondary College
Libby Hamilton – St Johns Primary School
Bob Holloway – Euroa Bowls Club
Richard McGeehan – Community Representative
David Roff – Strathbogie Shire Council
Molly Odgers –Strathbogie Shire Council
Cathy Olive – Euroa Arboretum
Shirley Saywell - Euroa Arboretum
Steve Wilson – GBCMA
Regan Flanagan – GV Water
Scott Embling – Memorial Oval
Cr Sally Hayes-Burke – Strathbogie Shire Councillor (Chair)

2. APOLOGIES

Megan McLeod, Steve Nash

3. ADOPTION OF PREVIOUS MINUTES

Moved: Richard McGeehan, **Seconded:** Peter Morley

4. ACTIONS OUTSTANDING FROM PREVIOUS MEETING

- D) Molly to upload the finalised Stage 1 Project Report on to Council's website for community access. Molly to follow up with comms when this will be done.
- E) Media release to educate the community about the Greening Euroa Project Richard and Molly to work on this – Richard has drafted a MR to be reviewed by the group. Molly to chat to C&E at Council around putting it on social media. Regan to review for technical component.

5. DETAILED DESIGN TENDER UPDATE

- 4 or 5 tenders submitted
- Tech sub committee will meet to advise on tenders. Report is tentatively scheduled to go to the March meeting for endorsement.
- Tenders are required to engage with the Project Steering Committee as part of their work.
- Schools are already able to budget/plan for irrigation infrastructure before main pipeline is installed.

6. TECHNICAL SUB COMMITTEE UPDATE

- Will undertake the tender evaluation and recommend a tenderer to Council
- Will notify successful and unsuccessful tenders
- Sign contracts and begin work. Council will supervise successful contractor.

7. STANDPIPE PROJECT UPDATE – Regan Flanagan

Official launch date Thursday 21 January 2021

Used heavily when it first opened but recent significant rainfall has minimised its usage for now.

Most transactions have been from Council, as part of water cart operations for road grading 82 transactions and 1600kL taken to date

Action: Regan to check what water type it is at the moment – Class B or C.

Richard McGeehan suggested that like last summer when GV water carted water to sporting fields due to pressure on the potable water system that in the future we should look at the options for carting of recycled water to sporting fields when another dry summer occurs.

GV Water may not pay for cartage of this water in the future so need to start looking at other options

8. General Business

In June/July the Project Steering Committee should start looking at options for support sporting groups and schools to cart recycled water to their facilities. Including agreements, cartage, other requirements

Important to note that the water is available but not for residential/ general community use and that this is strong message that we need to push to ensure that the water is not being used inappropriately.

9. CLOSE AND NEXT MEETING

Meeting closed 4.45pm

Next meeting scheduled for Wednesday, 12 May 2021 from 4pm-5:30pm. Depending on COVID 19 developments, this meeting can be held in person (Euroa in the Council Chambers) and online

ATTACHMENT 5:



**GREENNG EUROA PROJECT STEERING COMMITTEE
MEETING MINUTES**

Wednesday 12 May 2021

Teams Meeting (online) and Council Chambers (in-person)

4.00pm – 5.30pm

1. WELCOME MEMBERS AND ACKNOWLEDGEMENT OF COUNTRY

Cr Sally Hayes-Burke – Opened the meeting and acknowledge the Traditional Owners of the land on which we are meeting. We pay our respects to their Elders, past and present and emerging.

Attendees

Cr Sally Hayes-Burke – Strathbogie Shire Councillor (Chair)
Helen Waterworth– Euroa Secondary College
Libby Hamilton – St Johns Primary School
Bob Holloway – Euroa Bowls Club and Croquet Club
Richard McGeehan – Community Representative
David Roff – Strathbogie Shire Council
Molly Odgers –Strathbogie Shire Council
Shirley Saywell - Euroa Arboretum (late)
Steve Nash – GV Water (late)

2. APOLOGIES

Scott Embling
Cathy Olive
Steve Wilson
Peter Morley
Steve Hill

3. ADOPTION OF PREVIOUS MINUTES

Moved: Richard McGeehan **Seconded:** Helen Waterworth

4. ACTIONS OUTSTANDING FROM PREVIOUS MEETING

F) Whether the water from the standpipe is Class B or Class C?
Due to Steve Nash's absence Molly answered the question. The water out of the standpipe is called Class C but 95% of the time is tests at Class B.

5. DETAILED DESIGN TENDER UPDATE

- Tender
 - o The successful tender for the project is GMR Engineering based in Shepparton
 - o Appointed on Thursday 6 May 2021.
 - o Inception meeting held on 11 May 2021 between GMR, GV Water and Council
 - o Awaiting the project plan to confirm timelines (MO to follow up on 14/05/2021) and distribute to PCG when available
 - o GMR will also present to PCG and speak with each facility about their water needs to ensure that the system is sized appropriately
- Grant funding
 - o As the tendered price for the design came in cheaper than budgeted for there are some grant funds that are not completely expended.

- Suggested that as an extension to the project we ask the funding body if it would be possible to do an in depth analysis on each site on exactly what infrastructure is needed.
 - **Action: MO to follow up with the funding body about potential additional extensions to the grant.**
 - The above work would mean that user groups will know what infrastructure they need "beyond the gate".
- Richard McGeehan asked about the potential of the group to put a capital budget bid in to Council to fund part of the project. As it would not be Council's asset and would vest with GV Water it's better if funding was to come from GV Water or the State Government. Once we have the detailed design and Bill of Materials then we can start advocating for funding for the project.

6. STANDPIPE PROJECT UPDATE – Steve Nash

- No update as Steve was late to meeting

7. MEETING SCHEDULE – Richard McGeehan

- Richard McGeehan has suggested that the meetings occur on a more regular occurrence but shorter duration.
- **Action: MO to follow up with Richard re media release**
- The group agreed that meeting should be more often and have picked the 2nd Wednesday of each month at 6pm.

8. GENERAL BUSINESS

- Cr Hayes-Burke has heard that there is interest from the Lions club in participating in the project. It was discussed that once we have the plans then we can garner interest from other community groups.
- Steve Nash let us know that Mansfield Shire Council is keen to build a stand pipe in Mansfield.

9. CLOSE AND NEXT MEETING

Meeting closed 5.00pm

Next meeting scheduled for Wednesday, 9 June 2021 from 6pm-7pm. Depending on COVID 19 developments, this meeting can be held in person (Euroa in the Council Chambers) and online

9.10 Chief Executive Officer Performance Review

Author: Executive Manager People & Culture

EXECUTIVE SUMMARY

Julie Salomon commenced as Chief Executive Officer (CEO) at Strathbogie Shire Council on 13 January 2020. Section 6 of the Contract of Employment, signed 23 December 2019, states that the CEO's performance will be reviewed annually by the Council. However, due to the expiration of the Council term in October 2020, the first performance review was held in August 2020.

Council engaged independent facilitator Phil Shanahan to conduct the performance appraisal process. Phil had worked with the Councillors in August 2018 at the beginning of the CEO recruitment process to develop a brief of what Strathbogie Shire Council required in a leader.

Following the 360-degree review of the CEO's performance, the previous Council adopted the Performance Appraisal Report in September 2020. Key Performance Indicators were developed covering November 2020 to December 2021.

The CEO contract states that remuneration must be reviewed annually. While there is no industry set figure for a salary increase for a CEO, best practice would ensure the increase is consistent with that received by staff under Council's Enterprise Bargaining Agreement 2019 – 2023; an increase of 1.5%. Per the contract, the remuneration recommendation would take effect from the CEO's first anniversary of employment – 14 January 2021.

This review coincided with legislative changes towards employee superannuation contributions. Legal firm Meerkin & Apel believe the CEO contract affords this rise but suggested Council endorsement as the Total Remuneration Package would be altered. The legislative industry contribution has risen from 9.5 to 10% effective 1 July 2021.

In line with the CEO contract, the annual remuneration and performance review will revert to being back in line with the CEO's anniversary of employment. Therefore, the next remuneration and performance review should take place in January 2022.

RECOMMENDATION

That Council endorse:

- 1. The CEO's Key Performance Indicators for reviewed year 2021, as recommended by Chief Executive Officer Performance and Remuneration Interim Committee;***
- 2. A remuneration review, consistent with that received by Council staff under Council's EBA, with the increase to take effect from anniversary date of 14 January 2021; inclusive of the legislated superannuation contribution of 10% effective 1 July 2021;***

9.10 Chief Executive Officer Performance Review (cont.)

RECOMMENDATION (cont.)

- 3. The date of the next CEO Remuneration and Performance Review, occurring January 2022, in line with employment anniversary and contract; and**
- 4. Finalisation of this completed CEO Performance and Remuneration Review process.**

PURPOSE AND BACKGROUND

Given the requirements of the Chief Executive Officer's Contract of Employment, this report is required to ensure her performance is reviewed and to formalise the outcomes of the review.

Due to Councillors being elected in October 2020, the performance review process had not been finalised from the review that was undertaken in August 2020 by the previous Councillors.

ISSUES, OPTIONS AND DISCUSSION

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that Priority is to be given to achieving the best outcomes for the municipal community, including future generations. By formalising the performance review process, there will now be annual reviews for the remainder of the CEO's contract. Regular review of CEO Performance will ensure the organisation is reaching its full potential and delivery desired outcomes to the community.

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

The Chief Executive Officer Performance and Remuneration Interim Committee was established in February 2021 to:

- Review the outcome of the former Council's appraisal;
- Consider whether the existing remuneration package should be adjusted;
- Review the Key Performance Indicators (KPIs) set by the previous Council to ensure that the new Council is able to shape the objectives of the Chief Executive Officer for the year ahead until the 2021-25 Council Plan is developed and adopted; and
- Make recommendations to be considered by the entire Council at a future meeting to make the appropriate resolutions.

9.10 Chief Executive Officer Performance Review (cont.)

POLICY CONSIDERATIONS

Council Plans and Policies

The review and setting of the Key Performance Indicators (KPIs) ensure that Council is able to shape the objectives of the Chief Executive Officer for the year ahead until the 2021-25 Council Plan is developed and adopted.

Regional, State and National Plans and Policies

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that regional, state and national plans and policies are to be taken into account in strategic planning and decision-making. The comprehensive review of a CEO's performance is in keeping with the principles of the *Local Government Act 2020* and is consistent with State and Federal initiatives to drive public sector performance.

LEGAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that Council decisions are to be made and actions taken in accordance with the relevant law. Council's must adopt a Chief Executive Officer Employment and Remuneration Policy by 1 January 2022 under the *Local Government Act 2020*. Council's Interim Committee will ensure the performance and remuneration clauses in the CEO's contract are correctly followed until the Policy is developed later this year.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

Given this report deals with the confidential matter of assessing the CEO's performance and remuneration, this matter will be considered in a, 'In Camera' portion of the Council meeting under section 66 of the Act.

The nature of the matter meets the definitions of confidential information under section 3 (1) of the Act as follows:

(f) personal information, being information which if released would result in the unreasonable disclosure of information about any person or their personal affairs;

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

9.10 Chief Executive Officer Performance Review (cont.)

Social

The social implications of this proposal will mean that Strathbogie Shire Council can continue to operate under our Chief Executive Officer, Julie Salomon, and there have been Key Performance Indicators set.

CONCLUSION

This report recommends that Council finalise the Chief Executive Officer Performance and Remuneration Review undertaken in 2020 including the Key Performance Indicators (KPIs).

CONFIDENTIAL APPENDICES

Appendix 2: Chief Executive Officer Performance Review 2020 - CONFIDENTIAL

9.11 Internal Audit Contract – Exercise of Option

Author: Director Corporate Operations

Responsible Director: Director Corporate Operations

EXECUTIVE SUMMARY

This report recommends that Council exercise an option to extend the term of the current Internal Audit contract with AFS and Associates by 12 months with an expiry date of 30 June 2022, with an extension of a further 12 months beyond that at the discretion of Council.

RECOMMENDATION

That Council extend the Internal Audit Contract with AFS and Associates for a 12 month period expiring 30 June 2022 in accordance with the terms of the contract, with a report on any further extension of 12 months to be considered in the February 2022 Council meeting cycle.

PURPOSE AND BACKGROUND

Council at its meeting of 15 May 2018 resolved that AFS and Associates (AFS) be appointed as Council's Internal Audit Contractor for a 3-year period commencing 1 July 2018, with a further 2 x 1 year option at Council's discretion.

ISSUES, OPTIONS AND DISCUSSION

AFS have provided a professional internal audit service over a number of years. With the expiry of the initial three (3) year term, in view of recent changes to the composition of the Audit and Risk Committee it is felt that an extension of 12 months would allow time for the Committee to review and assess the Internal Audit program with a view to a making a recommendation on any further extension to Council in February 2022.

In the development of the internal audit program, some projects are programmed to be undertaken over the next 12 months, as part of a previously submitted 5 year program. This further 12-month extension will support continuity and capacity in delivering the ongoing program.

COMMUNITY ENGAGEMENT

The services provided by an internal audit provider largely relate to the functions of Council audit is not felt that community engagement is a requirement. From time to time suggestions of issues for review suggested by the community may become part of the Internal Audit program.

9.11 Internal Audit Contract – Exercise of Option (cont.)

POLICY CONSIDERATIONS

Council Plans and Policies

Whilst the new Council Plan is under development the previous document contained the following strategies, all of which are relevant to the Internal Audit process -

- To proactively develop and deliver quality services that achieve high customer satisfaction
- Continue to focus on operational efficiencies
- Continue to create a secure investment environment through sound financial management

LEGAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that Council decisions are to be made and actions taken in accordance with the relevant law.

Section 53(1) of the Local Government Act 2020 requires Council to establish an Audit and Risk Committee and Section 54 (2) (d) requires it to oversee internal and external audit functions.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

Minutes of the Audit Committee including reference to the Internal Audit program are reported to Council for noting.

FINANCIAL VIABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the ongoing financial viability of the Council is to be ensured.

A budget of \$50,000 is provided for internal Audit projects in the 2021/22 Budget.

A number of those projects have the ability to assist in ensuring Council's viability – Accounts Payable, Payroll, Purchasing Cards by ensuring that appropriate procedures are in place.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

9.11 Internal Audit Contract – Exercise of Option (cont.)

Environmental Sustainability and Climate Change are identified as areas for internal auditing to be able to understand sustainability efforts. It also can offer critical assurance support by providing an independent and objective review of the effectiveness of ESG (environmental, social and governance) risk assessments, responses, and controls.

INNOVATION AND CONTINUOUS IMPROVEMENT

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is the pursuit of innovation and continuous improvement.

The internal audit program provides independent assurance that Strathbogrie Shire Councils risk management, governance and internal controls processes are operating effectively. The program identifies risks and any gaps and reports to Council on how it can improve and further strengthen a range of processes and business services and systems.

COLLABORATION

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that collaboration with other councils, levels of government and statutory bodies is to be sought.

The Internal audit contractor provides services to other Councils and Strathbogrie is able to benefit from lessons learned in those organisations. The internal audit program is overseen by the Audit and Risk Committee made up of members who have the technical expertise to ensure that the committee is able to discharge its mandate effectively.

HUMAN RIGHTS CONSIDERATIONS

There are not considered to be significant human rights considerations as the internal audit program is aimed at improving processes and ensuring compliance with a range of legal requirements.

CONCLUSION

Extension of the Internal audit contract will allow for the Audit and Risk Committee to assess the Internal audit program and identify a preferred way forward.

ATTACHMENTS

Nil.

9.12 Community Satisfaction Survey 2021 Results

Responsible Officer: Executive Manager Communications and Engagement

Responsible Director: Chief Executive Officer, Julie Salomon

EXECUTIVE SUMMARY

The Victorian Community Satisfaction Survey (CSS) is held annually with 400 interviews occurring between February to March this year.

This year's survey has been a positive response for Strathbogie Shire Council

Perceptions of Strathbogie Shire Council's overall performance increased significantly from 2020 and is now at its highest level to date.

On most individual service areas, performance ratings have remained the same. The exceptions being waste management, and local streets and footpaths where ratings have significantly improved in the past year.

This year Council achieved an overall satisfaction rating of 57, up a statistically significant seven points from 50 in 2020. The rating compares to an average of 60 for other small rural shires and a state-wide average of 61.

Council is proud of this year's survey results, but our organisation know we need to strengthen our business approach and delivery and will continue to strive to do better.

Our focus on "The Four Cs - customer service, community decisions, consultation and engagement and communication" will continue in the next 12 months.

In particular, our approach to community engagement and community-based decision making will be significantly improved following the implementation of our Share Strathbogie session followed by our deliberative engagement techniques to develop our Community Vision and Council plan through the Strathbogie Shire Community Panel in July-August.

RECOMMENDATION

That Council:

- 1. Notes the findings of the 2021 Local Government Community Satisfaction for Strathbogie; and***
- 2. Notes the progress on the community commitments made after last year's survey results.***

9.12 Community Satisfaction Survey 2021 Results (cont.)

PURPOSE AND BACKGROUND

The Local Government Community Satisfaction Survey (CSS) is coordinated by State Government but is primarily funded by participant Councils and conducted by an independent researcher JWS Research.

The purpose of the survey is to measure how Victorian residents rate the performance of their Council. The results are useful to Councils as they highlight areas in need of improvement and enable them to track performance over time. Strathbogie Shire Council has participated in this annual survey since 2012 except for 2017 where an alternate provider was used.

The 2021 CSS was conducted from February 8 to March 18 this year via a random telephone survey of 400 Strathbogie Shire residents aged 18-plus years old.

Table 1. Statistical representation of this year's survey.

Demographic	Survey size	Demographic	Survey size	Demographic	Survey size
Overall	400	18-34 years	22	Lake Nagambie/Hughes Creek	179
Men	175	35-49 years	39	Seven Creeks	139
Women	225	50-64 years	112	Mt Wombat	29
		65+ years	227	Honeysuckle Creek	53

Respondents were asked to rate council performance on a five-point scale from 'very good' to 'very poor' across 20 key areas.

Topics range from overall performance to customer service, roads, communications, enforcement of local laws and local streets and footpaths. The topics and detailed findings are detailed in the JWS Research report (refer Table 2 and Attachment 1).

The index score is then calculated and represented as a score out of 100 (on a 0 to 100 scale) which enables Council to compare the results over time.

Strathbogie Shire Council's results are benchmarked against results for two groups of Councils:

- The Small Rural group participating councils. The Small Rural Shire Group provides the most relevant and important set of benchmarks for Strathbogie; and
- The State-wide group included all participating councils, namely metropolitan, interface, regional centres, large rural and small rural councils.

RESULTS

The overall performance index score of 57 for Strathbogie Shire Council represents a statistically significant seven-point improvement on the 2020 result.

This is Council's highest rating on overall performance in 10 years. Council's overall performance is rated lower than the Small Rural group and the State-wide average (index scores of 60 and 61 respectively).

9.12 Community Satisfaction Survey 2021 Results (cont.)

Almost all demographic and geographic cohorts improved in their perceptions of overall performance in the past year. For residents aged 65 years and over and people living in Lake Nagambie, Hughes Creek, the increases are significant.

Participants aged 65+ years, Honeysuckle Creek residents and women rate overall performance highest (59), while Mount Wombat residents' rate overall performance lowest (50).

Table 2. A summary of Strathbogie Shire Council's performance.

Service area	2021 result	2020 result	Small rural 2021	State-wide 2021
Overall performance	57	50	60	61
Value for money	41	-	52	54
Overall Council direction	55	51	53	53
Customer service	69	72	69	70
Appearance of public areas	74	-	75	73
Waste management	67	62	68	69
Art centres and libraries	67	-	72	73
Recreational facilities	65	-	69	71
Enforcement of local laws	61	59	63	64
Tourism development	61	62	63	62
Business / Community development	59	-	62	61
Environmental sustainability	57	56	61	62
Informing the community	56	55	61	60
Consultation and engagement	52	50	56	56
Local streets and footpaths	52	46	58	59
Community decisions	52	49	56	56
Lobbying	51	50	55	55
Building and planning permits	51	-	49	51
Sealed local roads	51	51	53	57
Unsealed roads	42	41	44	45

Participants were also asked what was the one best thing about Strathbogie Shire Council and what does Strathbogie Shire Council most need to do to improve its performance?

Table 3. Top mentions in each of the above questions.

Best things about Council (%)	2021 Areas for improvement (%)
<ul style="list-style-type: none"> • Parks and gardens (11) • Customer service (11) • Recreational/Sporting Facilities (9) • Location (8) • Tourism (6) • Waste Management (5) • Community engagement / involvement / communication (4) • Public Areas (4) • Road/Street Maintenance (4) • Generally Good (4) 	<ul style="list-style-type: none"> • Rates - Too Expensive (15) • Sealed Road Maintenance (15) • Communication (11) • Community Consultation (10) • Unsealed Road Maintenance (8) • Footpaths/Walking Tracks (7) • Waste Management (6) • Financial Management (5) • Recreational/Sporting Facilities (5) • Nothing (4)

9.12 Community Satisfaction Survey 2021 Results (cont.)

ISSUES, OPTIONS AND DISCUSSION

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that Priority is to be given to achieving the best outcomes for the municipal community, including future generations.

Council acknowledges the results of this year's survey have been a significant improvement on the previous 12 months, however we know we can and will do better.

After last year's survey we made the following five commitments to our community:

1. Develop meaningful service standards.
2. Commit to a public Community Report Card.
3. Advance tools to measure improvement.
4. Host an annual Community Forum.
5. Improve our communications.

At the time we acknowledged these commitments were a work in progress, however, there has been significant advancement. Just some of our achievements include:

- Launching a monthly eNews to keep our community informed.
- Launching a community information column in the Euroa Gazette and Nagambie Community Voice.
- Launching our online engagement platform www.share.strathbogie.vic.gov.au.
- Creating www.strathbogiestory.com to share our community's stories.
- Revamping the MyStrathbogie Bulletin.
- Work to start on a new website July 2021.
- Share Strathbogie face-to-face engagement sessions in all townships.
- The Strathbogie Shire Community Panel to run in July to drive our new Community Vision and Council Plan.
- Developed a Project Management Framework that puts community engagement into the planning process with 84% projects delivered as identified in the annual business plan (highest % to date).
- Updated our Community Engagement Policy to include the use of deliberative engagement.
- Developed a set of engagement principals our plans and projects with the community must adhere to.
- Created a community engagement plan that ensured input our Draft Budget.
- Launched the Pitch my Project initiative to allow the community to pitch projects and ideas to Council to include in the 2021/22 Budget.

The results of this year's CSS show this work is paying off. Council has seen performance increases in all communication and engagement service areas.

9.12 Community Satisfaction Survey 2021 Results (cont.)

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

The annual survey undertaken during the months of January, February and March is designed to ensure that the community has the opportunity independently provide feedback and insight into Strathbogie Shire Council performance and their services.

This state-wide telephone survey collects direct feedback from the community. A minimum of 400 local residents and ratepayers in each municipality over 18 years of age are selected at random. For this year's survey officers ensured that JWS included a true representative sample from all wards including the Mt Wombat ward.

POLICY CONSIDERATIONS

Each year, Local Government Victoria (LGV) coordinates and auspices an annual Community Satisfaction Survey for Victorian councils. The results of core measures are included in Council's Annual Report each year and on the State Government's Know Your Council website as part of the Local Government Performance Reporting Framework.

Council Plans and Policies

Each year, Local Government Victoria (LGV) coordinates and auspices an annual Community Satisfaction Survey for Victorian councils. The results of core measures are included in Council's Annual Report each year and on the State Government's Know Your Council website as part of the Local Government Performance Reporting Framework.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

The full results of this survey have been made public (in this meeting agenda) and will be communicated to residents via the MyStrathbogie Bulletin and on Council's website.

There is no requirement for Councils to make their results available publicly, however Strathbogie introduced this practice in 2020 in the interests of open government and transparency.

9.12 Community Satisfaction Survey 2021 Results (cont.)

INNOVATION AND CONTINUOUS IMPROVEMENT

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is the pursuit of innovation and continuous improvement.

The survey results provide with the opportunity to share with the Council team and our community that our hard work and dedication to the “The Four Cs - customer service, community decisions, consultation and engagement and communication” is creating better outcomes for our community. It inspires the team to continue working hard, to focus our efforts and continue improving our performance.

Unwavering focus will continue in ensuring that the Four Cs underpins all of our work and efforts. All business areas will develop an action plan that will identify areas for further focussing and strengthening so that all staff remain actively engaged as our organisation continues to strive to do better.

HUMAN RIGHTS CONSIDERATIONS

This survey ensures that our community is able to democratically participate in providing open and honest feedback and insight to Council about our performance.

CONCLUSION

Council thanks the community for its open and honest feedback. We look forward to continuing to work on our ‘Four Cs’ to continually improve for our community. Working together means we will make better decisions and achieve great things for our Shire.

ATTACHMENTS

Attachment 1: 2021 Local Government Community Satisfaction Survey – Strathbogie Shire Council

ATTACHMENT 1:

**2021 Local
Government
Community
Satisfaction Survey**

**Strathbogie Shire
Council**

Coordinated by the Department of Jobs,
Precincts and Regions on behalf of
Victorian councils



J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



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Background and objectives

The Victorian Community Satisfaction Survey (CSS) creates a vital interface between the council and their community.

Held annually, the CSS asks the opinions of local people about the place they live, work and play and provides confidence for councils in their efforts and abilities.

Now in its twenty-second year, this survey provides insight into the community's views on:

- councils' overall performance, with benchmarking against State-wide and council group results
- value for money in services and infrastructure
- community consultation and engagement
- decisions made in the interest of the community
- customer service, local infrastructure, facilities, services and
- overall council direction.

When coupled with previous data, the survey provides a reliable historical source of the community's views since 1998. A selection of results from the last ten years shows that councils in Victoria continue to provide services that meet the public's expectations.

Serving Victoria for 22 years

Each year the CSS data is used to develop this State-wide report which contains all of the aggregated results, analysis and data. Moreover, with 22 years of results, the CSS offers councils a long-term measure of how they are performing – essential for councils that work over the long term to provide valuable services and infrastructure to their communities.

Participation in the State-wide Local Government Community Satisfaction Survey is optional. Participating councils have various choices as to the content of the questionnaire and the sample size to be surveyed, depending on their individual strategic, financial and other considerations.



Key findings and recommendations

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Strathbogie Shire Council – at a glance

Overall council performance

Results shown are index scores out of 100.



Strathbogie 57



State-wide 61



Small Rural 60

Council performance compared to State-wide and group averages

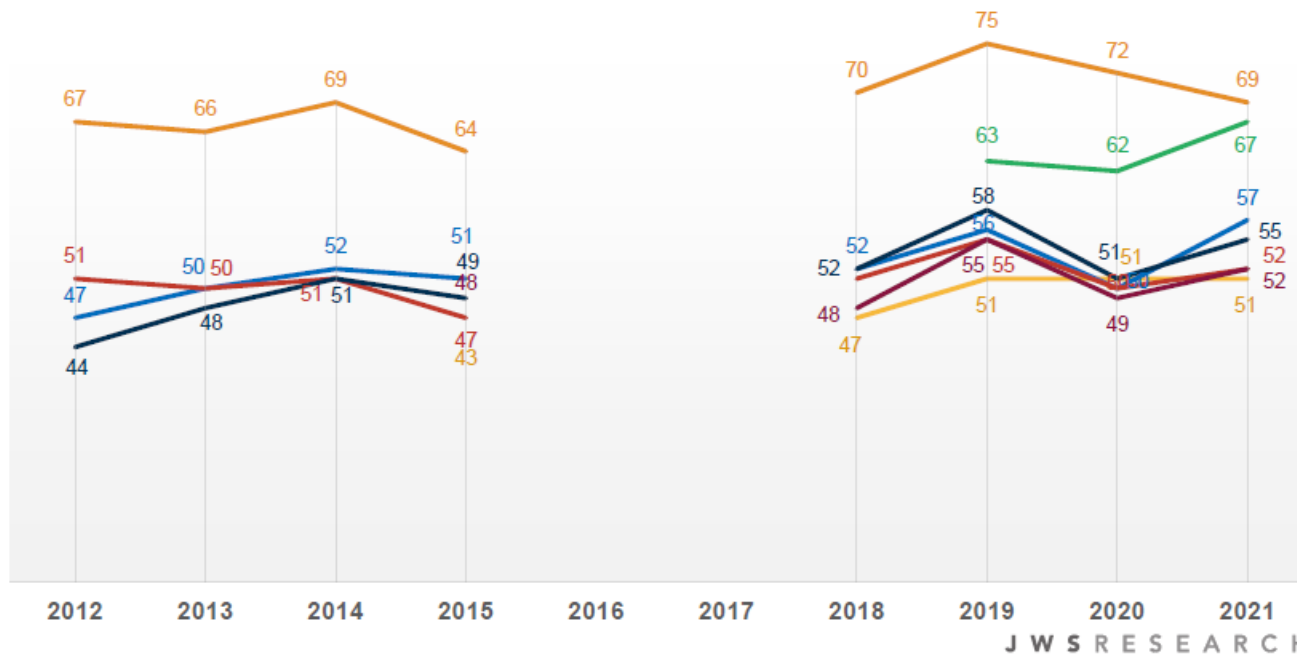
	Areas where Council performance is significantly higher	The three areas where Council performance is significantly lower by the widest margin
Compared to State-wide average	None	<ul style="list-style-type: none"> Local streets & footpaths Sealed local roads Art centres & libraries
Compared to group average	None	<ul style="list-style-type: none"> Local streets & footpaths Community decisions Informing the community

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Summary of core measures

Index scores

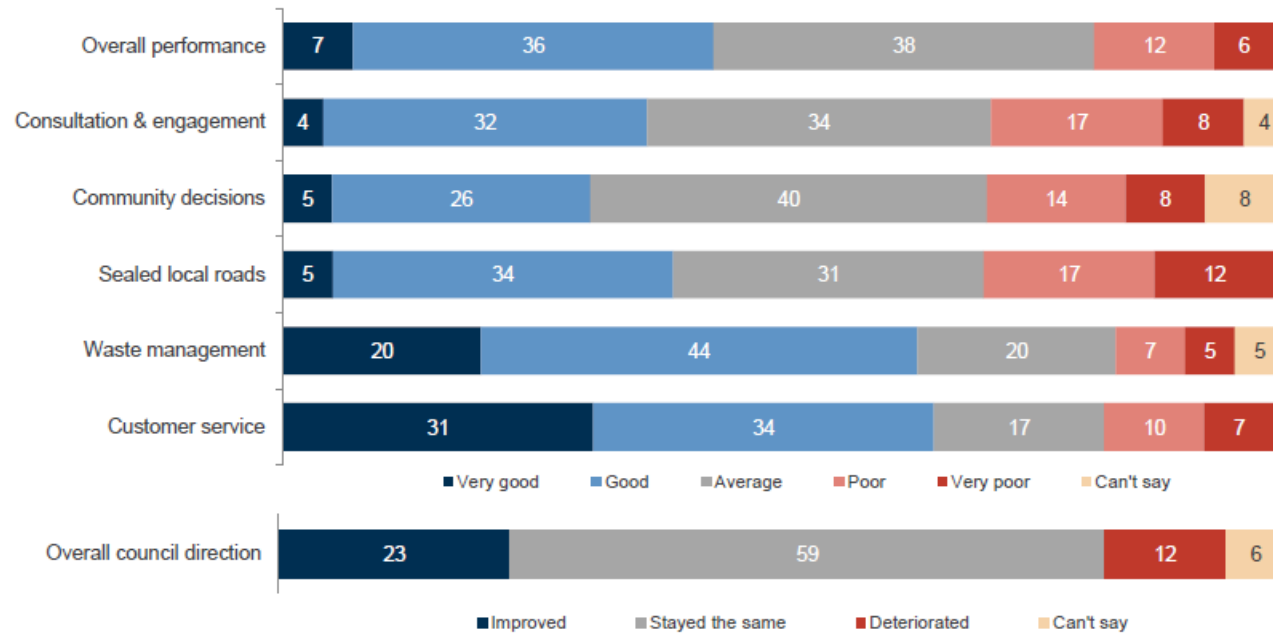


J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Summary of core measures










Core measures summary results (%)



J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Summary of Strathbogie Shire Council performance

Services	Strathbogie 2021	Strathbogie 2020	Small Rural 2021	State-wide 2021	Highest score	Lowest score
 Overall performance	57	50	60	61	Aged 65+ years, Honeysuckle Creek residents, Women	Mount Wombat residents
 Value for money	41	-	52	54	Honeysuckle Creek residents	Aged 35-49 years
 Overall council direction	55	51	53	53	Women	Aged 50-64 years
 Customer service	69	72	69	70	Aged 65+ years	Aged 18-34 years
 Appearance of public areas	74	-	75	73	Aged 50-64 years	Aged 65+ years, Men, Aged 18-34 years
 Waste management	67	62	68	69	Honeysuckle Creek residents	Aged 35-49 years
 Art centres & libraries	67	-	72	73	Aged 65+ years	Aged 18-34 years
 Recreational facilities	65	-	69	71	Aged 65+ years	Mount Wombat residents
 Enforcement of local laws	61	59	63	64	Aged 18-34 years	Seven Creeks residents, Aged 65+ years

Significantly higher / lower than Strathbogie Shire Council 2021 result at the 95% confidence interval. Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Summary of Strathbogie Shire Council performance





Services	Strathbogie 2021	Strathbogie 2020	Small Rural 2021	State-wide 2021	Highest score	Lowest score
Tourism development	61	62	63	62	Lake Nagambie, Hughes Creek residents	Mount Wombat residents
Bus/community dev./tourism	59	-	62	61	Lake Nagambie, Hughes Creek residents	Mount Wombat residents, Seven Creeks residents
Environmental sustainability	57	56	61	62	Aged 18-34 years	Mount Wombat residents
Informing the community	56	55	61	60	Aged 18-34 years	Mount Wombat residents
Consultation & engagement	52	50	56	56	Aged 18-34 years, Honeysuckle Creek residents	Seven Creeks residents, Aged 50-64 years
Local streets & footpaths	52	46	58	59	Mount Wombat residents	Seven Creeks residents
Community decisions	52	49	56	56	Aged 18-34 years	Aged 50-64 years

Significantly higher / lower than Strathbogie Shire Council 2021 result at the 95% confidence interval. Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Summary of Strathbogie Shire Council performance

Services		Strathbogie 2021	Strathbogie 2020	Small Rural 2021	State-wide 2021	Highest score	Lowest score
	Lobbying	51	50	55	55	Lake Nagambie, Hughes Creek residents	Mount Wombat residents
	Building & planning permits	51	-	49	51	Aged 18-34 years	Aged 50-64 years, Seven Creeks residents, Aged 35-49 years
	Sealed local roads	51	51	53	57	Honeysuckle Creek residents	Mount Wombat residents
	Unsealed roads	42	41	44	45	Honeysuckle Creek residents	Aged 18-34 years

Significantly higher / lower than Strathbogie Shire Council 2021 result at the 95% confidence interval. Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Focus areas for the next 12 months

Overview

Perceptions of Strathbogie Shire Council's overall performance increased significantly on 2020 and is now at its highest level to date. On most individual service areas, performance ratings have remained the same. The exceptions are waste management, and local streets and footpaths where ratings have significantly improved in the past year. Overall, this is a positive result for Council.

Key influences on perceptions of overall performance

Council should focus on maintaining and improving performance in the individual service areas that most influence perception of overall performance but where Council currently performs relatively less well: lobbying, informing the community and the condition of sealed local roads are key here. Council should look to further improve and consolidate the gains made on these areas in recent years. Focus is particularly needed on informing the community where Council has not yet recovered the significant losses seen in 2020.

Comparison to state and area grouping

Council performs in line with the Small Rural group council averages on seven out of 16 individual service areas and in line with the State-wide averages for councils on five out of 16 areas. Council performs significantly below the Small Rural and State-wide average on all remaining measures.

Maintain gains achieved to date

Council should look to maintain and build upon its significantly improved performance on waste management, and local streets and footpaths over the next 12 months. Although there were no significant declines in performance ratings in 2020, there is an opportunity to consolidate and build upon perceptions in the year ahead. Council should also seek to consolidate the small gains made in perceptions of community decisions, as this service area is also influential in driving perceptions of Council's overall performance.

DETAILED FINDINGS



J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Overall performance

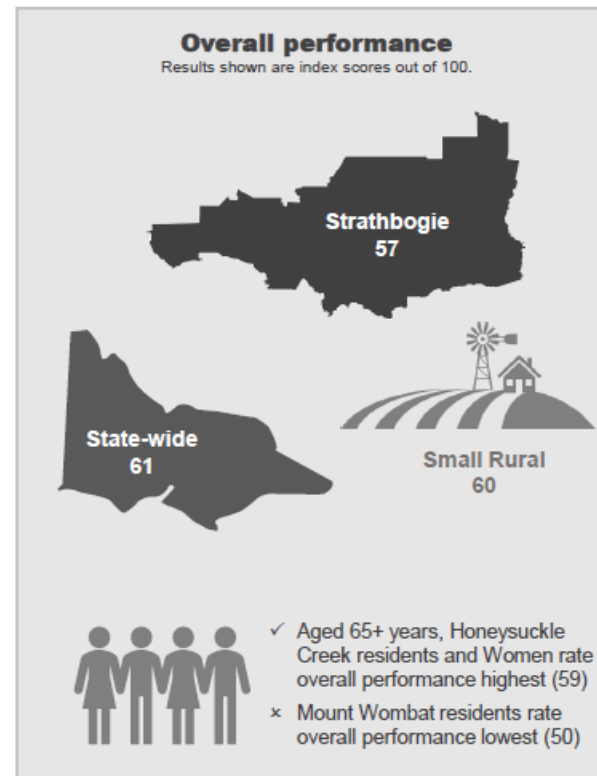
The overall performance index score of 57 for Strathbogie Shire Council represents a statistically significant (at the 95% confidence interval) seven-point improvement on the 2020 result. This is Council's highest rating on overall performance in 10 years.

Strathbogie Shire Council's overall performance is rated significantly lower than the the Small Rural group and the State-wide average (index scores of 60 and 61 respectively).

- Almost all demographic and geographic cohorts improved in their perceptions of overall performance in the past year. For residents aged 65 years and over and people living in Lake Nagambie, Hughes Creek, the increases are significant.

One in five residents (20%) rate the value for money they receive from Council for services and infrastructure provided to their community as 'very good' or 'good'. This is around half the proportion who rate Council as 'very poor' or 'poor' (39%). A further 38% rate Council as 'average' in terms of providing value for money.

- Perceptions of value for money in services and infrastructure (index score of 41) are significantly lower than the Small Rural group average (index score of 52) and the State-wide average (index score of 54).



J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Overall performance

2021 overall performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
State-wide	61▲	58	60	59	59	60	61	60	60
Small Rural	60▲	56	58	56	58	57	59	n/a	n/a
65+	59	46	56	54	n/a	n/a	51	53	49
Honeysuckle Creek	59	48	51	44	n/a	n/a	n/a	n/a	n/a
Women	59	50	56	52	n/a	n/a	53	52	48
Lake Nagambie, Hughes Creek	58	50	57	55	n/a	n/a	n/a	n/a	n/a
Strathbogie	57	50	56	52	n/a	n/a	51	52	47
18-34	56	57	60	59	n/a	n/a	54	60	55
35-49	55	54	54	52	n/a	n/a	50	51	48
Seven Creeks	55	50	56	53	n/a	n/a	n/a	n/a	n/a
Men	55	49	56	52	n/a	n/a	48	53	47
50-64	54	48	54	46	n/a	n/a	48	47	48
Mount Wombat	50	n/a	n/a	51	n/a	n/a	n/a	n/a	n/a

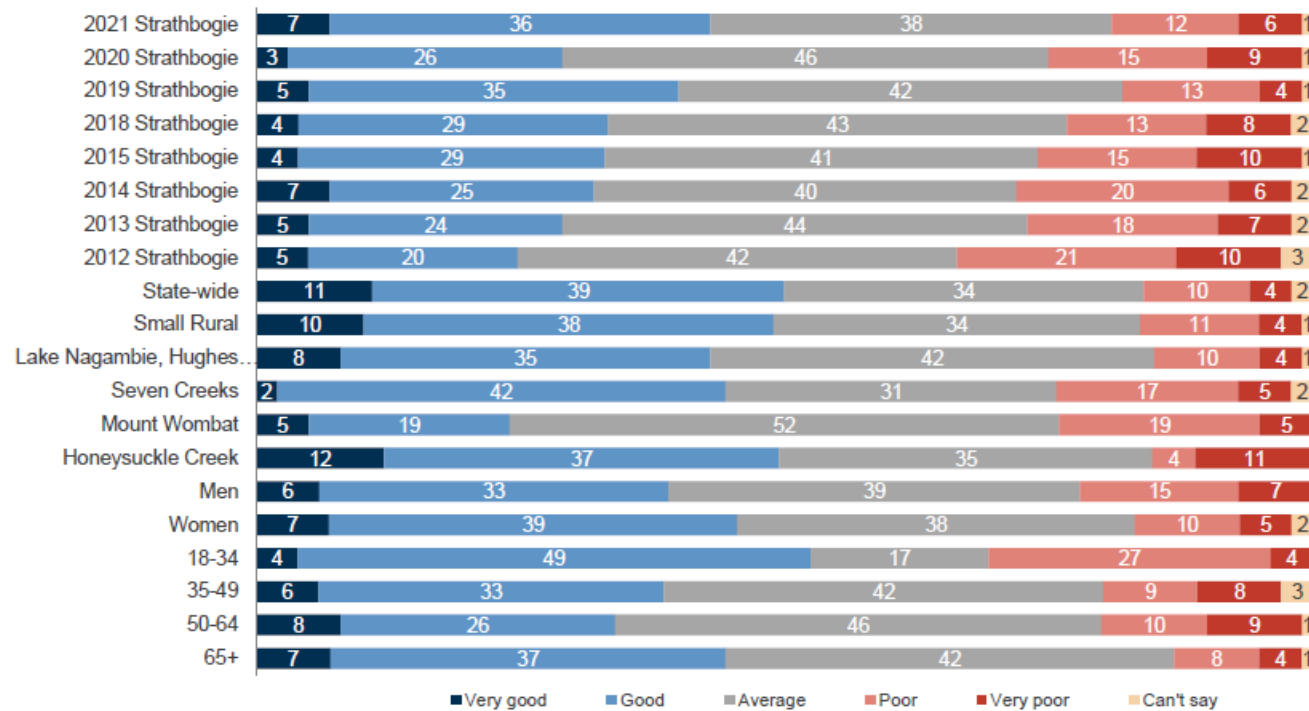
Q3. ON BALANCE, for the last twelve months, how do you feel about the performance of Strathbogie Shire Council, not just on one or two issues, BUT OVERALL across all responsibility areas? Has it been very good, good, average, poor or very poor?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Overall performance

2021 overall performance (%)



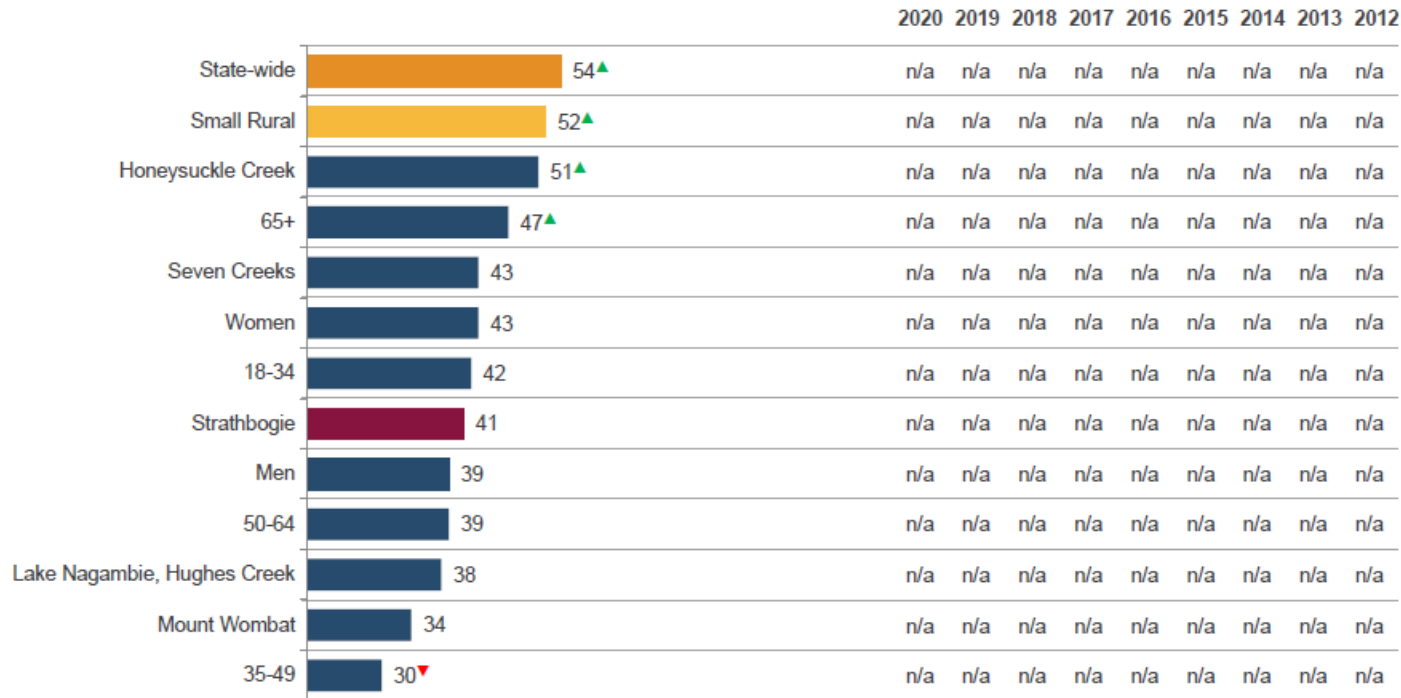
Q3. ON BALANCE, for the last twelve months, how do you feel about the performance of Strathbogrie Shire Council, not just on one or two issues, BUT OVERALL across all responsibility areas? Has it been very good, good, average, poor or very poor?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Value for money in services and infrastructure

2021 value for money (index scores)



Q3b. How would you rate Strathbogie Shire Council at providing good value for money in infrastructure and services provided to your community?

Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19

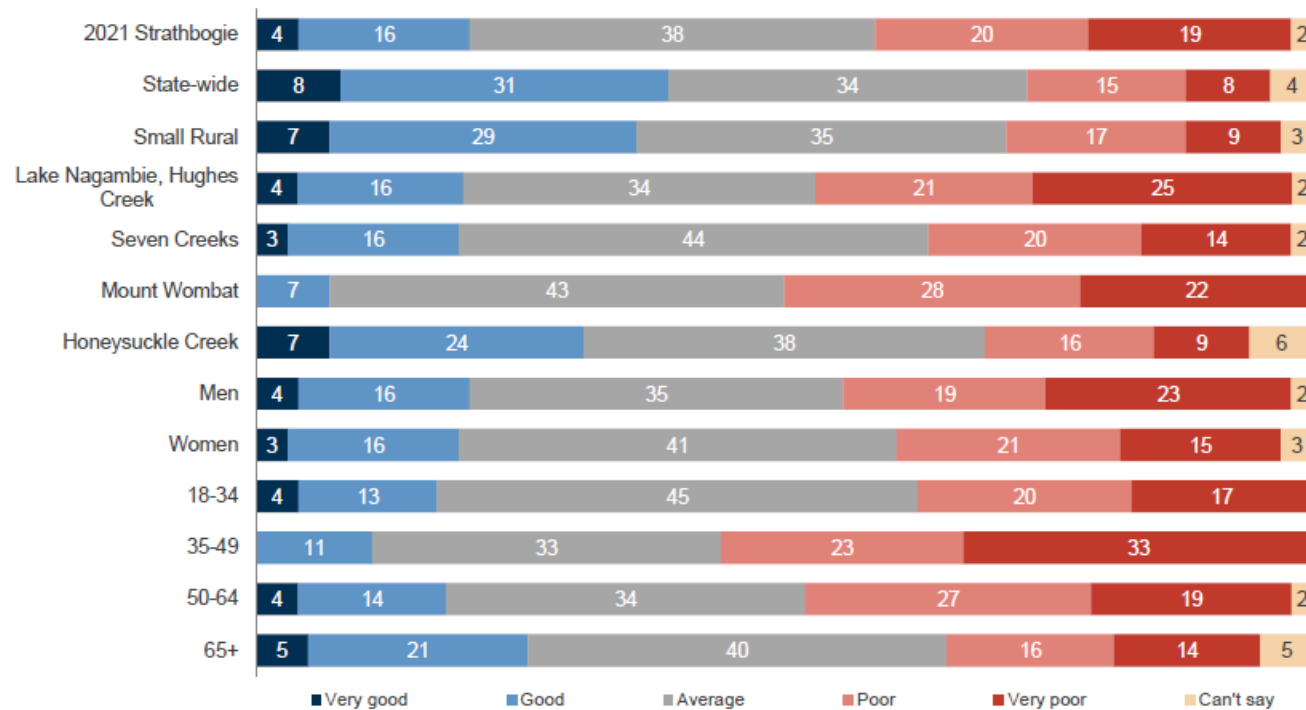
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Value for money in services and infrastructure

2021 value for money (%)



Q3b. How would you rate Strathbogie Shire Council at providing good value for money in infrastructure and services provided to your community?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19



Top performing service areas

Appearance of public areas (index score of 74) is the area where Council performed best in 2021.

- Council performs in line with the Small Rural and State-wide averages in this service area.
- Among residents aged 50 to 64 years, perceptions of Council's performance are significantly higher than the Council average.
- Additionally, one in ten residents (11%) nominate parks and gardens as the best thing about Council.

Waste management is Council's next highest rated service area (index score of 67, up a significant five points – following the State-wide trend).

- Council performs in line with the Small Rural and State-wide average on waste management.
- Perceptions among residents aged 35 to 49 years are significantly lower than the Council average.

Council also performs relatively well in the area of art centres and libraries (index score of 67).

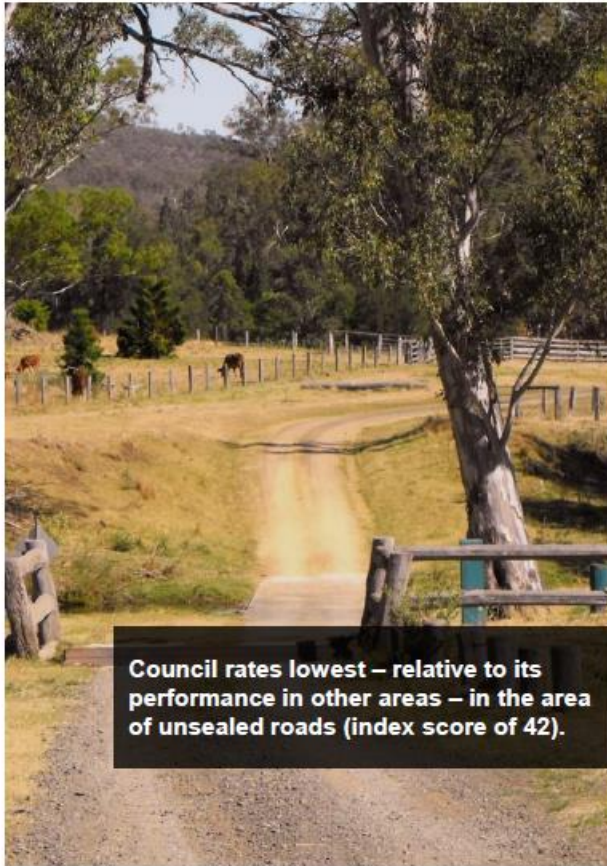
- However, council is rated significantly lower than the Small Rural and State-wide average on this measure.
- Perceptions among residents aged 65 years and over are significantly higher than the Council average, while among those aged 18 to 34 years, perceptions are significantly lower.



Appearance of public areas (index score of 74) is the area where Council performed best in 2021.



Low performing service areas



Council did not experience any significant declines in performance ratings in 2021.

Council rates lowest in the area of maintenance of unsealed roads (index score of 42, up one point).

Council's next lowest rated areas are sealed local roads, building and planning permits and lobbying, each with an index score of 51.

- Council rates in line with the Small Rural group average on unsealed and sealed local roads, and building and planning permits, but significantly lower than the Small Rural group average on lobbying.
- Perceptions of Council's performance on sealed local roads, unsealed local roads and lobbying are significantly lower than the State-wide average.
- Ratings of Council's performance on sealed and unsealed roads are highest among residents of Honeysuckle Creek and relatively lower in Mount Wombat. This suggests attention should first be directed to the Mount Wombat area.
- Lobbying, the condition of sealed local roads, and planning and building permits each have a strong influence on perceptions of overall performance. Focusing efforts on these areas will help drive up Council's overall performance rating.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Individual service area performance

2021 individual service area performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Appearance of public areas	74	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Waste management	67	62	63	n/a	n/a	n/a	n/a	n/a	n/a
Art centres & libraries	67	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Recreational facilities	65	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Enforcement of local laws	61	59	59	56	n/a	n/a	n/a	n/a	n/a
Tourism development	61	62	64	63	n/a	n/a	n/a	n/a	n/a
Bus/community dev./tourism	59	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Environmental sustainability	57	56	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Informing the community	56	55	59	55	n/a	n/a	n/a	n/a	n/a
Consultation & engagement	52	50	55	51	n/a	n/a	47	51	50
Local streets & footpaths	52	46	48	46	n/a	n/a	n/a	n/a	n/a
Community decisions	52	49	55	48	n/a	n/a	48	n/a	n/a
Lobbying	51	50	54	48	n/a	n/a	49	52	50
Planning & building permits	51	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Sealed local roads	51	51	51	47	n/a	n/a	43	n/a	n/a
Unsealed roads	42	41	43	37	n/a	n/a	n/a	n/a	n/a

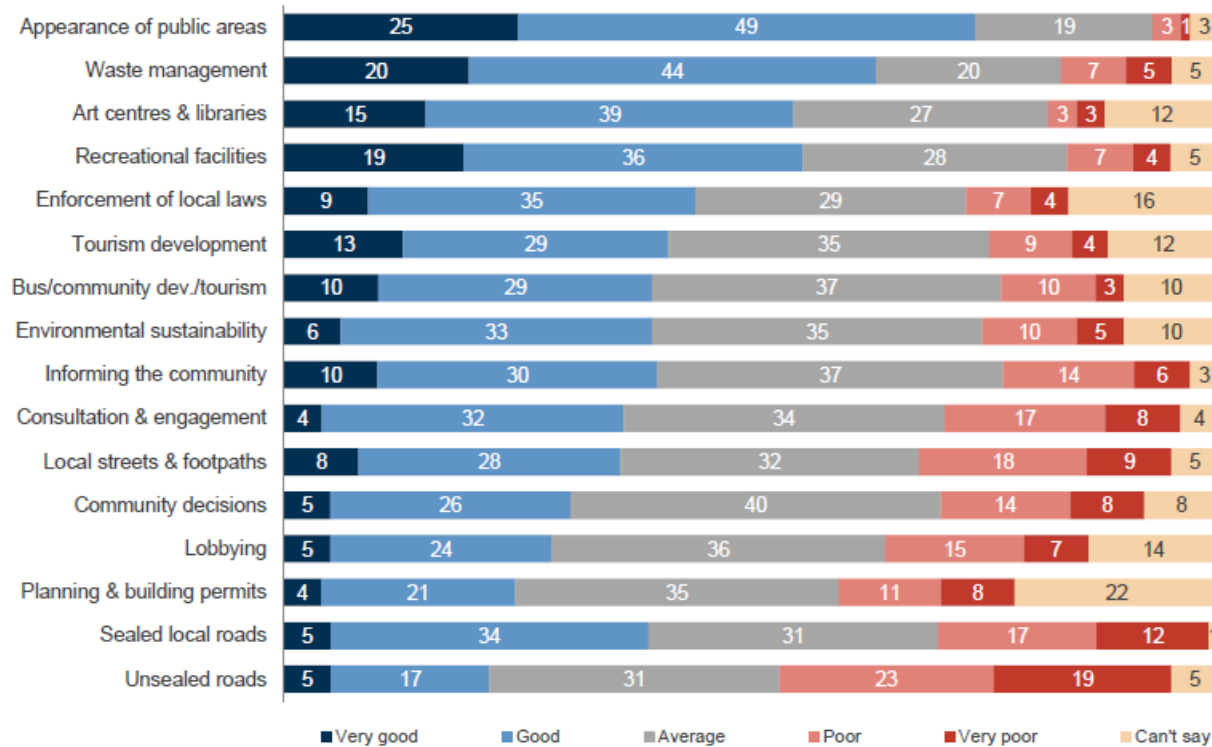
Q2. How has Council performed on [RESPONSIBILITY AREA] over the last 12 months?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Individual service area performance

2021 individual service area performance (%)



Q2. How has Council performed on [RESPONSIBILITY AREA] over the last 12 months?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Individual service area importance

2021 individual service area importance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Unsealed roads	84	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Sealed local roads	83	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Local streets & footpaths	78	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Waste management	78	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Informing the community	76	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Consultation & engagement	75	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Appearance of public areas	75	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Recreational facilities	74	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Bus/community dev./tourism	73	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Planning & building permits	71	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lobbying	68	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Enforcement of local laws	67	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Art centres & libraries	63	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

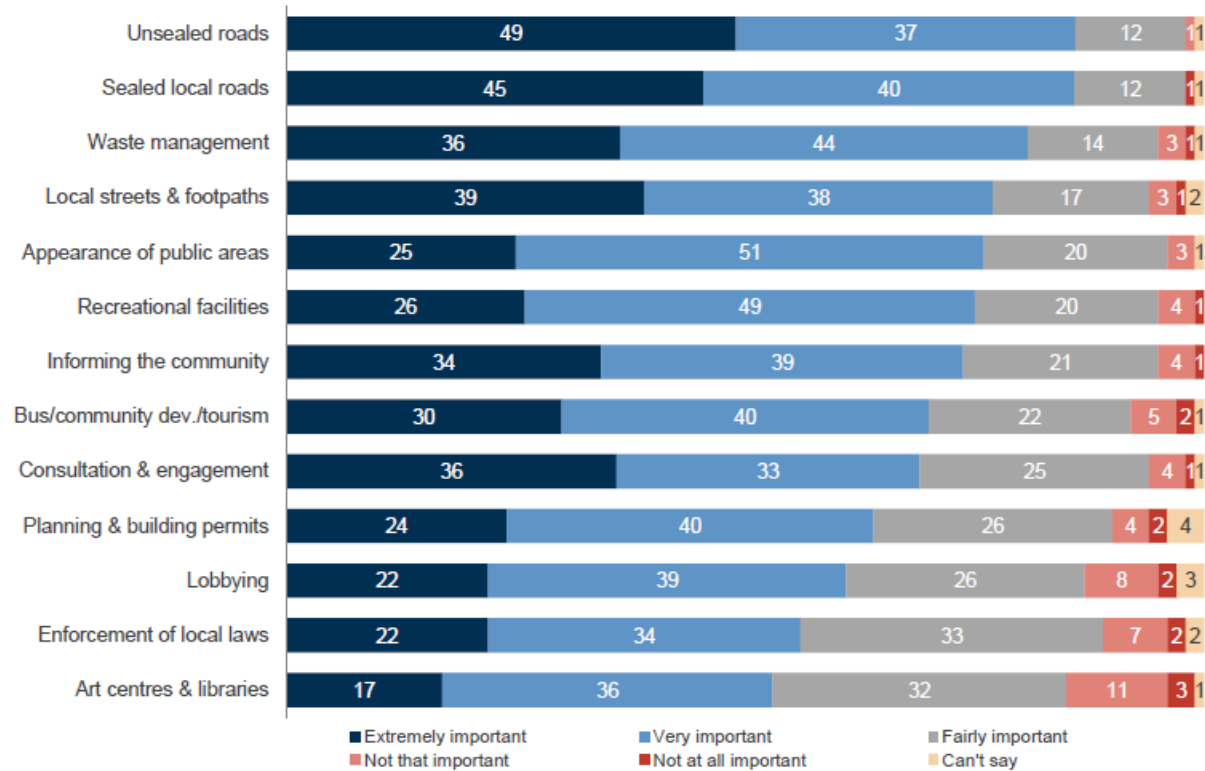
Q1. Firstly, how important should [RESPONSIBILITY AREA] be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 34 Councils asked group: 8
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Individual service area importance

2021 individual service area importance (%)



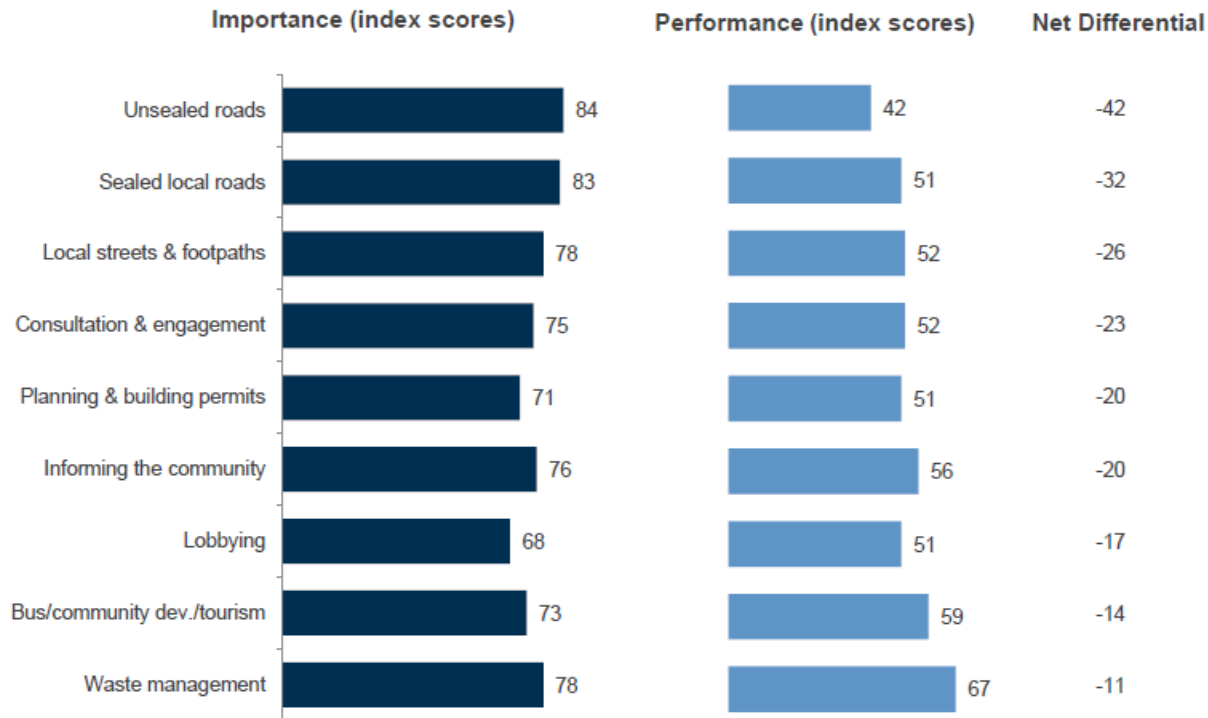
Q1. Firstly, how important should [RESPONSIBILITY AREA] be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 34 Councils asked group: 8

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Individual service areas importance vs performance

Service areas where importance exceeds performance by 10 points or more, suggesting further investigation is necessary.



Note: Net differentials are calculated based on the un-rounded importance and performance scores, then rounded to the nearest whole number, which may result in differences of +/-1% in the importance and performance scores and the net differential scores.



Influences on perceptions of overall performance

The individual service areas that have the strongest influence on the overall performance rating (based on regression analysis) are:

- Lobbying on behalf of the community
- Informing the community
- The condition of sealed local roads.

Council performance is currently rated only slightly above 'average' on lobbying and sealed roads (index score of 51 for each) but higher on informing the community (index score of 56).

Good communication with residents and demonstrating efforts to advocate on their behalf, as well as attending to the maintenance of sealed roads, provide the greatest opportunities to drive up Council's overall performance rating.

Following on from that, other individual service areas with a more moderate influence on the overall performance rating are:

- Decisions made in the interest of the community
- Planning and building permits.

Council performance is also rated just above 'average' in these areas – index scores of 52 and 51 respectively.

A greater focus on transparency in Council decision making, and on its approach to planning and building permits, will also be important to help improve overall performance ratings.



Regression analysis explained

We use regression analysis to investigate which individual service areas, such as community consultation, condition of sealed local roads, etc. (the independent variables) are influencing respondent perceptions of overall council performance (the dependent variable).

In the charts that follow:

- The horizontal axis represents the council performance index for each individual service. Service areas appearing on the right-side of the chart have a higher performance index than those on the left.
- The vertical axis represents the Standardised Beta Coefficient from the multiple regression performed. This measures the contribution of each service area to the model. Service areas near the top of the chart have a greater positive effect on overall performance ratings than service areas located closer to the axis.

The regressions are shown on the following two charts.

1. **The first chart** shows the results of a regression analysis of *all* individual service areas selected by Council.
2. **The second chart** shows the results of a regression performed on a smaller set of service areas, being those with a moderate-to-strong influence on overall performance. Service areas with a weaker influence on overall performance (i.e. a low Standardised Beta Coefficient) have been excluded from the analysis.

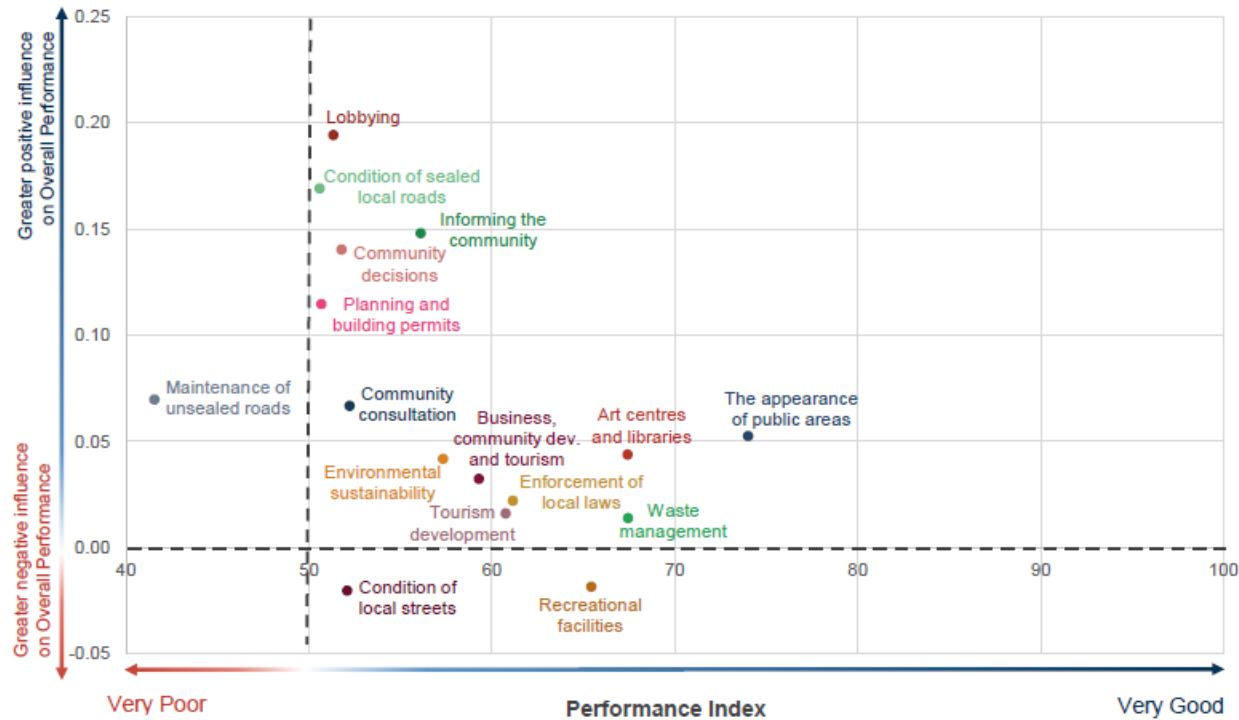
Key insights from this analysis are derived from the second chart.

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Influence on overall performance: all service areas

2021 regression analysis (all service areas)

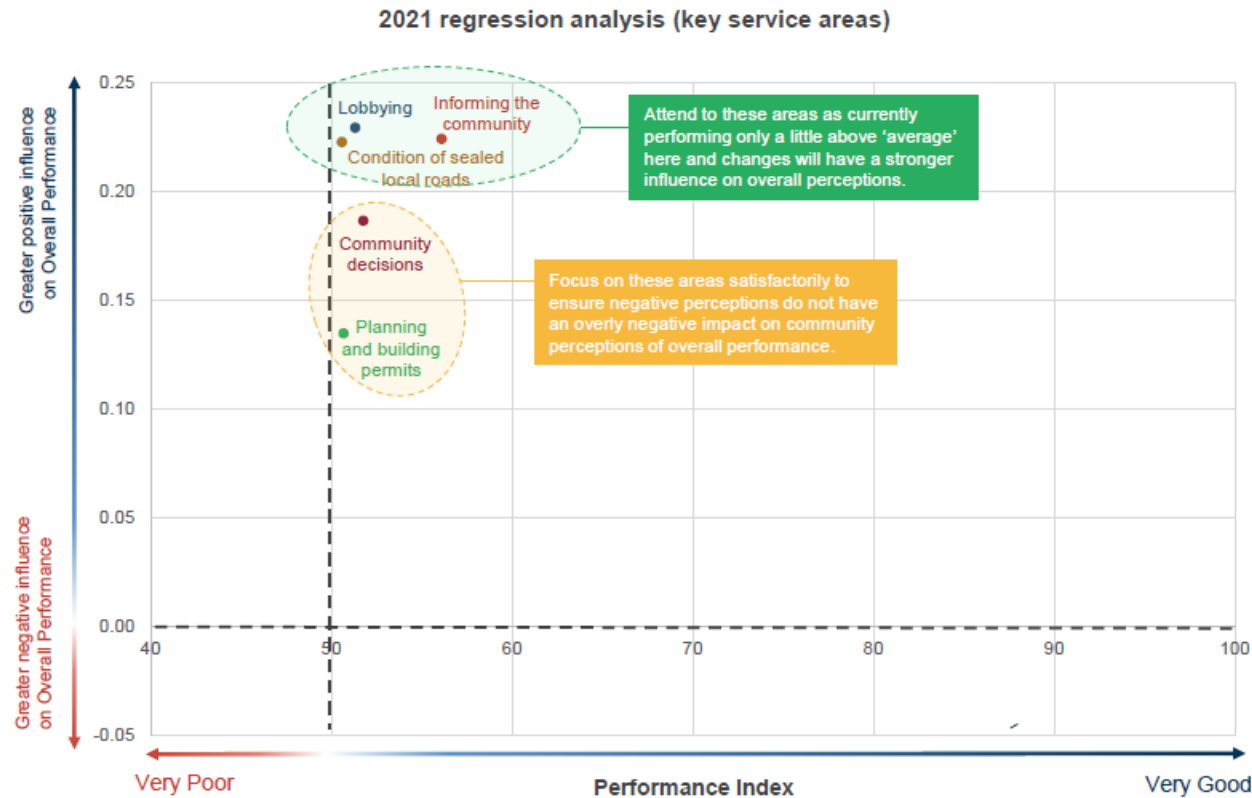


The multiple regression analysis model above (all service areas) has an R^2 value of 0.497 and adjusted R^2 value of 0.475, which means that 50% of the variance in community perceptions of overall performance can be predicted from these variables. The overall model effect was statistically significant at $p = 0.0001$, $F = 23.61$. This model should be interpreted with some caution as some data is not normally distributed and not all service areas have linear correlations.

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Influence on overall performance: key service areas



The multiple regression analysis model above (reduced set of service areas) has an R^2 value of 0.480 and adjusted R^2 value of 0.473, which means that 48% of the variance in community perceptions of overall performance can be predicted from these variables. The overall model effect was statistically significant at $p = 0.0001$, $F = 72.65$.

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Best things about Council and areas for improvement

2021 best things about Council (%)
- Top mentions only -



2021 areas for improvement (%)
- Top mentions only -



Q16. Please tell me what is the ONE BEST thing about Strathbogie Shire Council? It could be about any of the issues or services we have covered in this survey or it could be about something else altogether?

Base: All respondents. Councils asked state-wide: 28 Councils asked group: 9

Q17. What does Strathbogie Shire Council MOST need to do to improve its performance?

Base: All respondents. Councils asked state-wide: 45 Councils asked group: 13

A verbatim listing of responses to these questions can be found in the accompanying dashboard.

Customer service



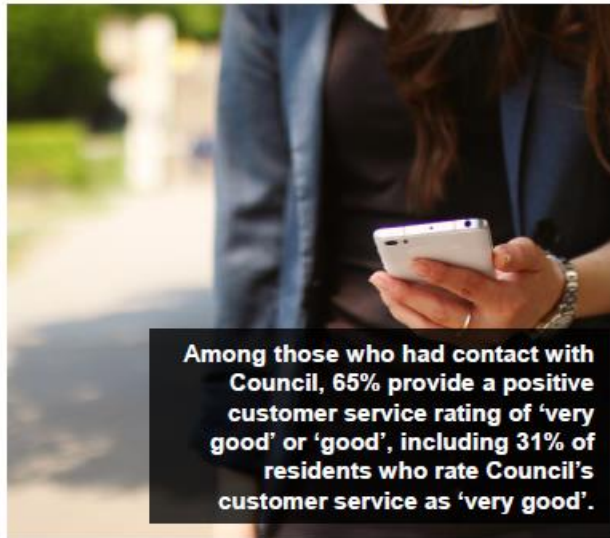


Contact with council and customer service

Contact with council

More than two thirds of Council residents (68%) have had contact with Council in the last 12 months. Rate of contact is two percentage points lower than last year. Residents aged 35 to 49 years (80%) and 50 to 64 years (79%) had the most contact with Council, both significantly higher than average.

The main methods of contacting Council are by telephone (43%, up five percentage points) and in person (30%, down seven percentage points).



Among those who had contact with Council, 65% provide a positive customer service rating of 'very good' or 'good', including 31% of residents who rate Council's customer service as 'very good'.

Customer service

Council's customer service index of 69 is down three points on 2020 (not a significant decline). Customer service is rated in line with the Small Rural and State-wide average (index scores of 69 and 70 respectively).

Among those who have had contact with Council, almost two thirds (65%) of residents provide a positive customer service rating of 'very good' or 'good'.

- Ratings among residents aged 18 to 49 years have declined significantly on 2020. Residents aged 35 to 49 years had the most contact with Council in the past year and so extra attention may be warranted here.
- Differences in customer service ratings across demographic and geographic cohorts are not significantly different from the Council average.

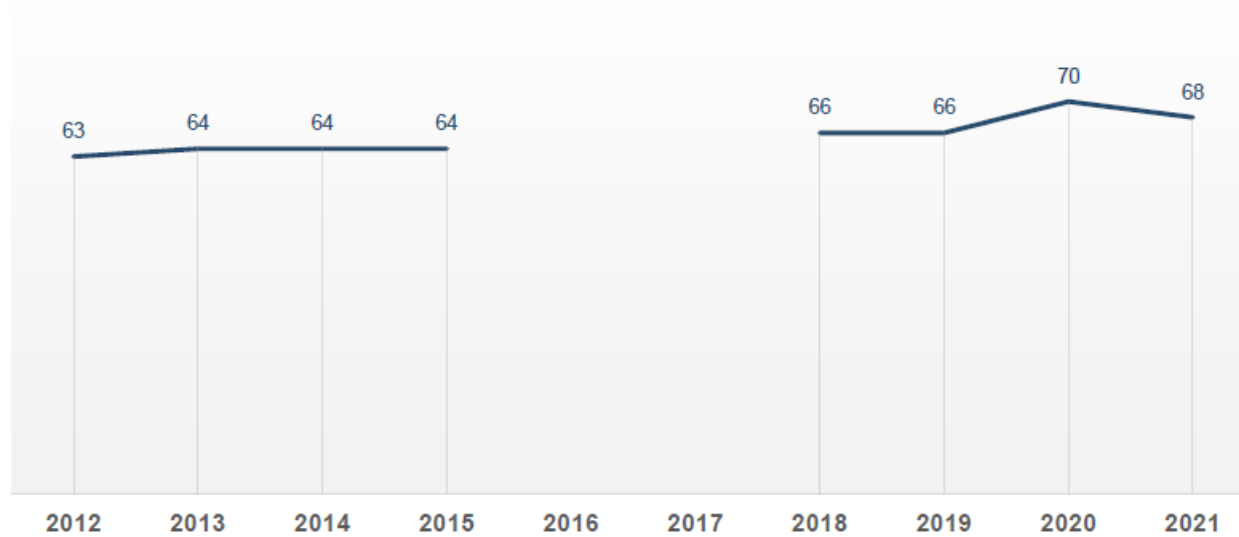
Customer service ratings are highest among residents who communicated with Council via the website (index score of 79) and lowest among those who communicated via text message (index score of 41). (Note the small sample size for both.)

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Contact with council

2021 contact with council (%)
Have had contact



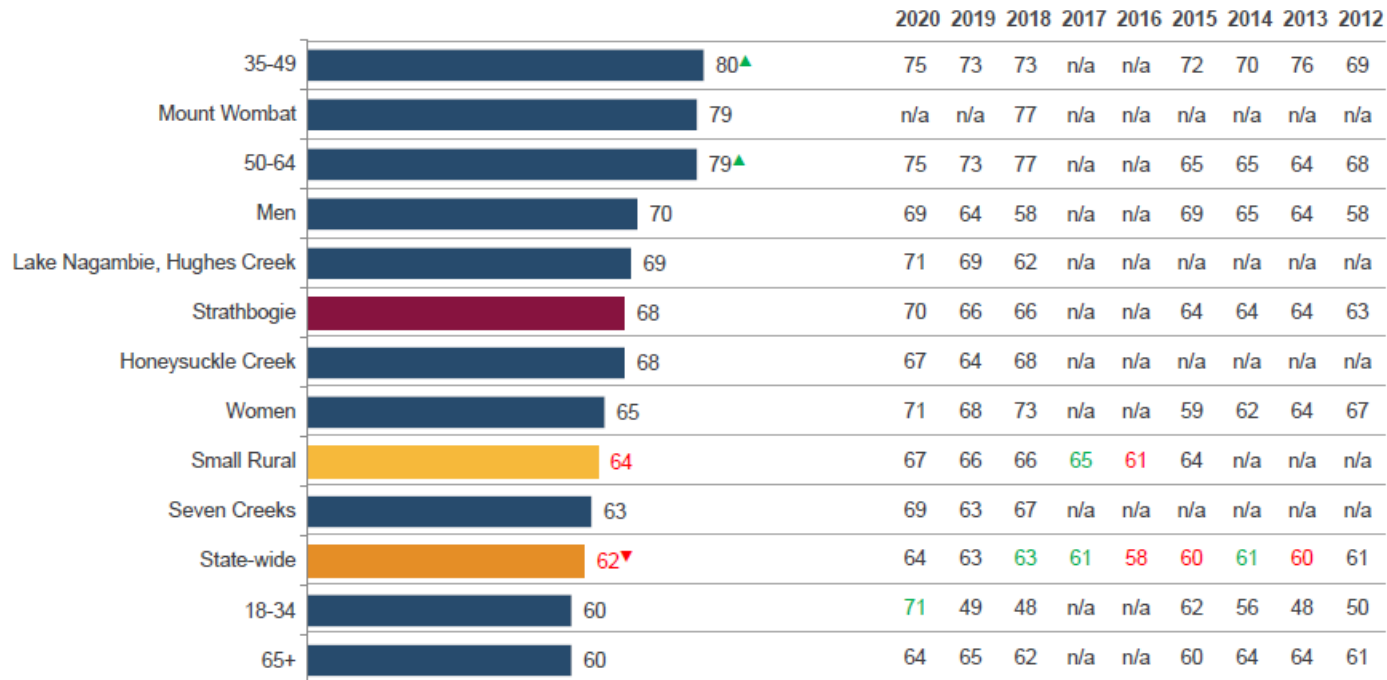
Q5a. Have you or any member of your household had any recent contact with Strathbogie Shire Council in any of the following ways?
Base: All respondents. Councils asked state-wide: 27 Councils asked group: 4

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Contact with council

2021 contact with council (%)



Q5a. Have you or any member of your household had any recent contact with Strathbogie Shire Council in any of the following ways?

Base: All respondents. Councils asked state-wide: 27 Councils asked group: 4

Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Customer service rating

2021 customer service rating (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Mount Wombat	74*	n/a	n/a	67	n/a	n/a	n/a	n/a	n/a
65+	73	68	72	70	n/a	n/a	69	71	68
Seven Creeks	72	72	75	68	n/a	n/a	n/a	n/a	n/a
50-64	72	68	75	69	n/a	n/a	68	64	67
Honeysuckle Creek	71	77	75	65	n/a	n/a	n/a	n/a	n/a
Women	71	73	78	71	n/a	n/a	69	67	66
State-wide	70	70	71	70	69	69	70	72	71
Small Rural	69	70	70	69	69	69	70	n/a	n/a
Strathbogie	69	72	75	70	n/a	n/a	64	69	66
Men	66	70	71	68	n/a	n/a	60	72	66
Lake Nagambie, Hughes Creek	65	70	75	74	n/a	n/a	n/a	n/a	n/a
35-49	63	78	77	70	n/a	n/a	63	69	65
18-34	62	78	81	69	n/a	n/a	50	76	58

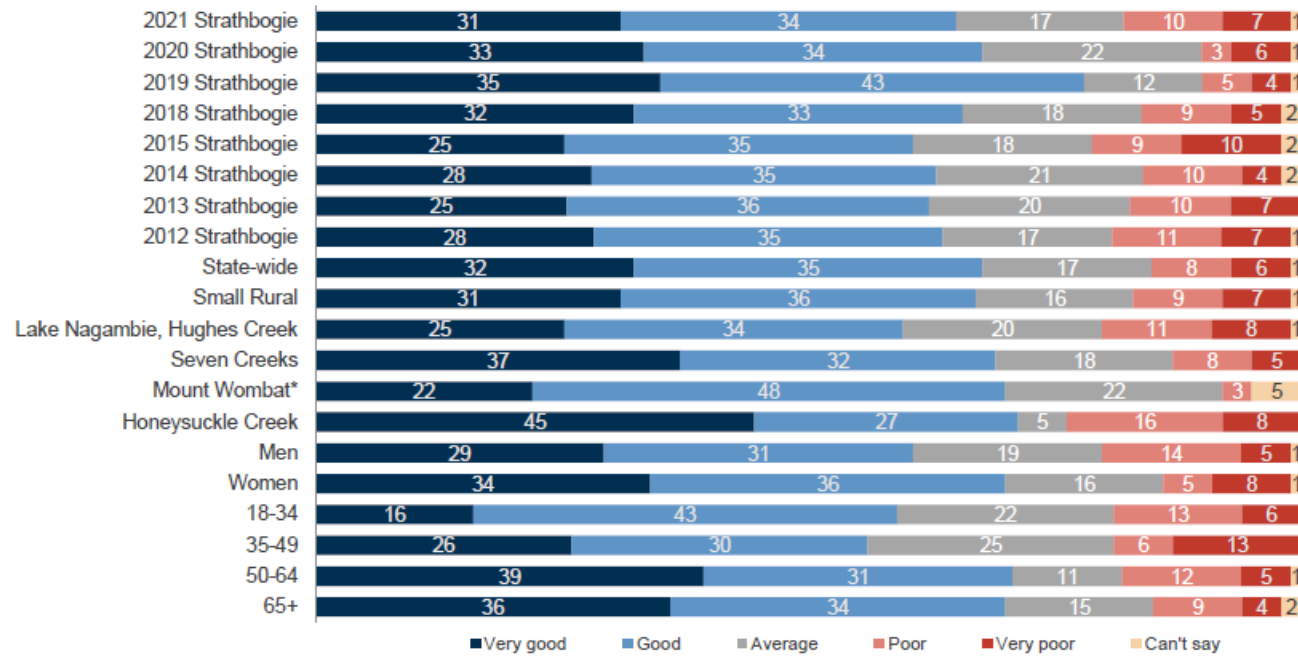
Q5c. Thinking of the most recent contact, how would you rate Strathbogie Shire Council for customer service?
Please keep in mind we do not mean the actual outcome but rather the actual service that was received.
Base: All respondents who have had contact with Council in the last 12 months.
Councils asked state-wide: 66 Councils asked group: 19
Note: Please see Appendix A for explanation of significant differences.
*Caution: small sample size < n=30

J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Customer service rating

2021 customer service rating (%)



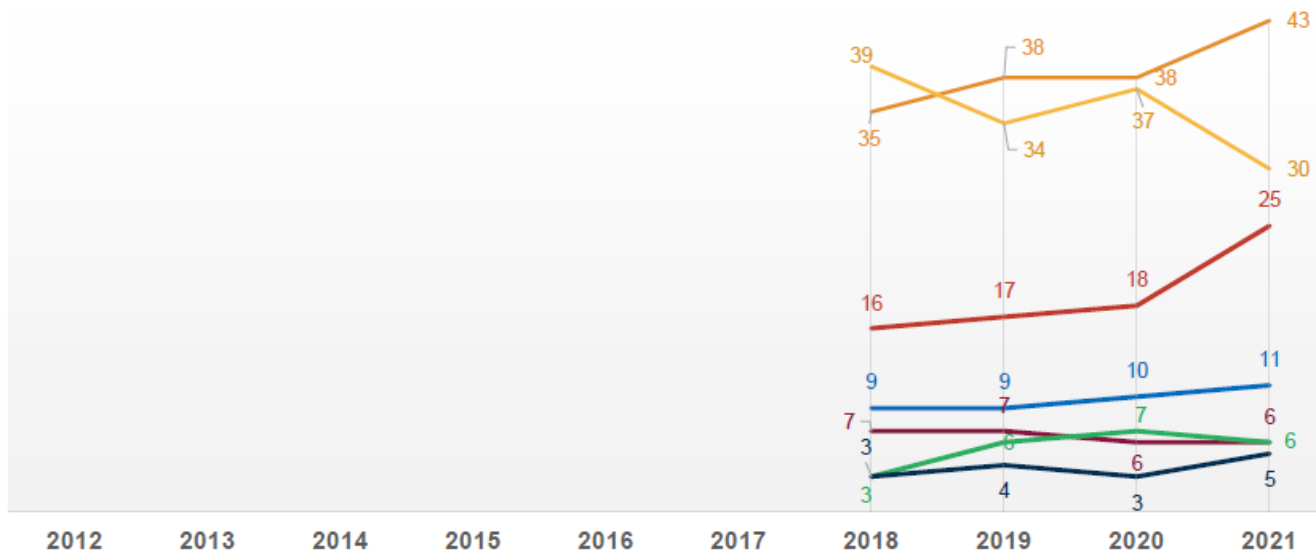
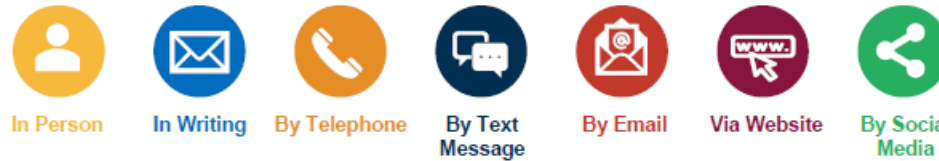
Q5c. Thinking of the most recent contact, how would you rate Strathbogrie Shire Council for customer service?
Please keep in mind we do not mean the actual outcome but rather the actual service that was received.
Base: All respondents who have had contact with Council in the last 12 months.
Councils asked state-wide: 66 Councils asked group: 19
*Caution: small sample size < n=30

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Method of contact with council

2021 method of contact (%)



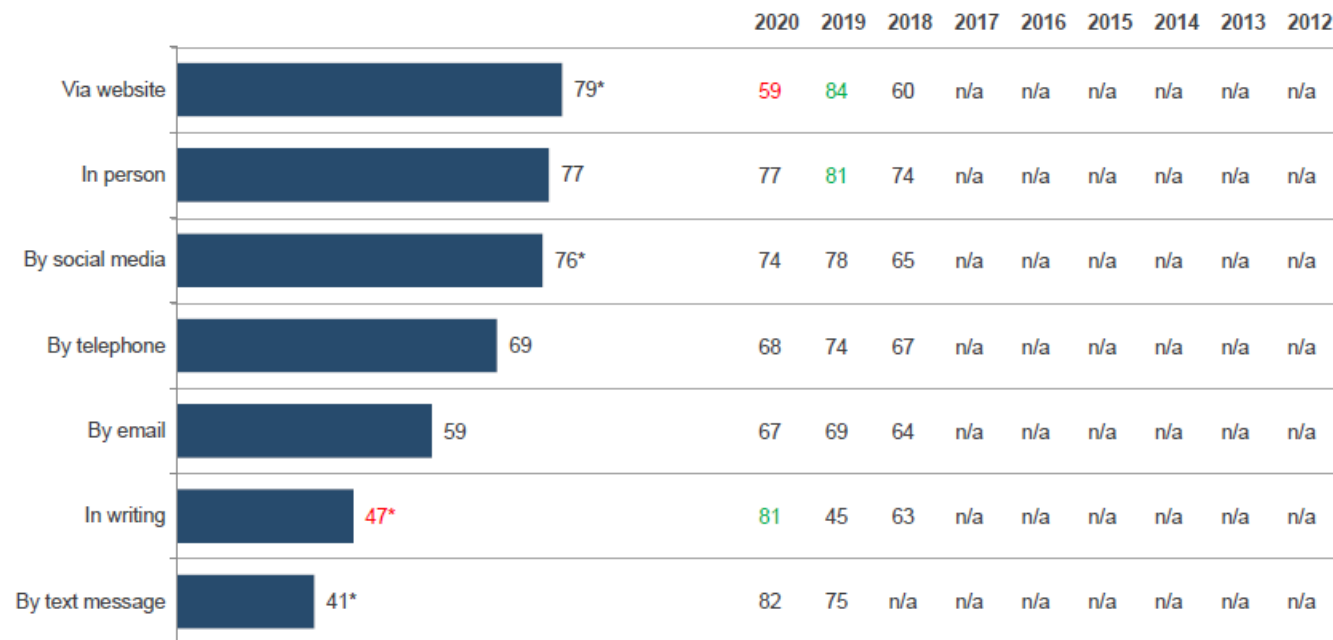
Q5a. Have you or any member of your household had any recent contact with Strathbogie Shire Council in any of the following ways?
 Base: All respondents. Councils asked state-wide: 27 Councils asked group: 4
 Note: Respondents could name multiple contacts methods so responses may add to more than 100%

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Customer service rating by method of last contact

2021 customer service rating (index score by method of last contact)



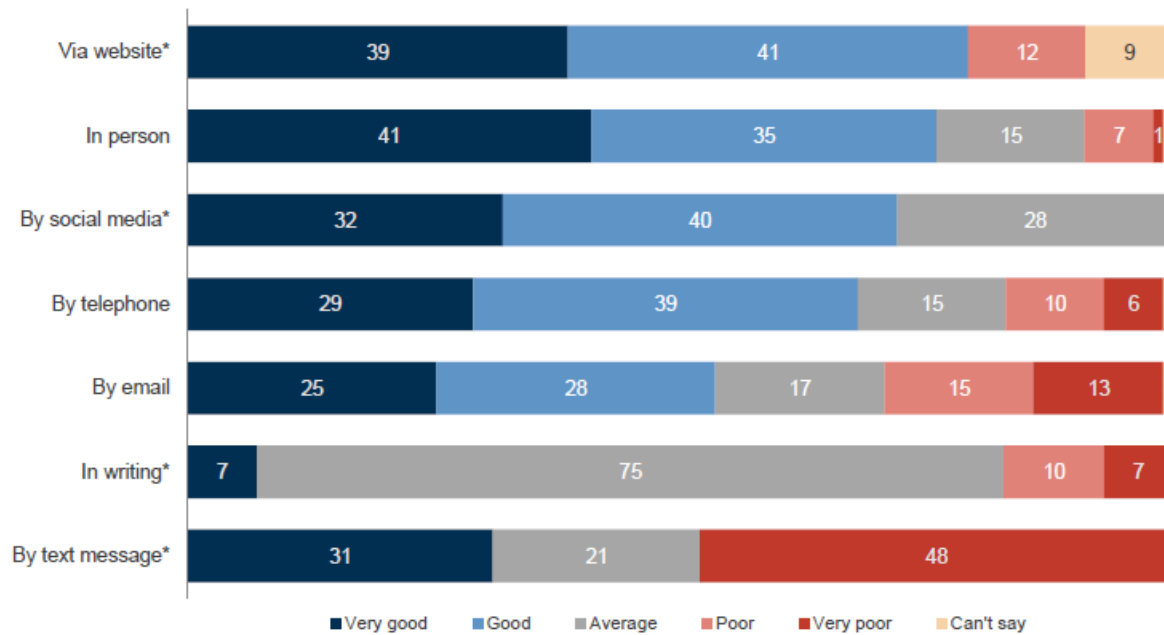
Q5c. Thinking of the most recent contact, how would you rate Strathbogie Shire Council for customer service?
Please keep in mind we do not mean the actual outcome but rather the actual service that was received.
Base: All respondents who have had contact with Council in the last 12 months.
Councils asked state-wide: 27 Councils asked group: 4
Note: Please see Appendix A for explanation of significant differences.
*Caution: small sample size < n=30

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Customer service rating by method of last contact

2021 customer service rating (% by method of last contact)



Q5c. Thinking of the most recent contact, how would you rate Strathbogie Shire Council for customer service?
Please keep in mind we do not mean the actual outcome but rather the actual service that was received.
Base: All respondents who have had contact with Council in the last 12 months.
Councils asked state-wide: 27 Councils asked group: 4
*Caution: small sample size < n=30



Communication



Communication

The preferred form of communication from Council is newsletters sent via mail (28%) followed by newsletters via email (24%). The greatest change since 2020 is the six point increase in preference for newsletter as an insert in a local newspaper, although preference for this form of communication remains relatively low (14%).

- The preferred form of communication among under 50s is social media (29%) followed by newsletters via mail (26%) and email (24%).
- The preferred form of communication among over 50s is newsletters sent via mail (29%) followed by newsletters via email (24%).

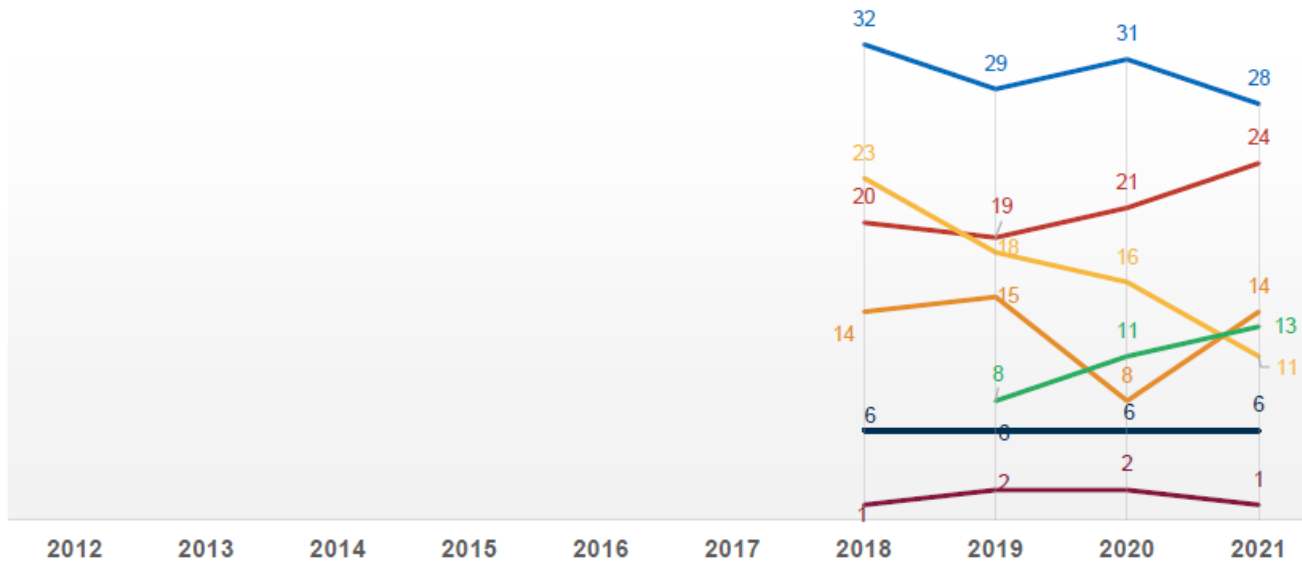


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Best form of communication

2021 best form of communication (%)



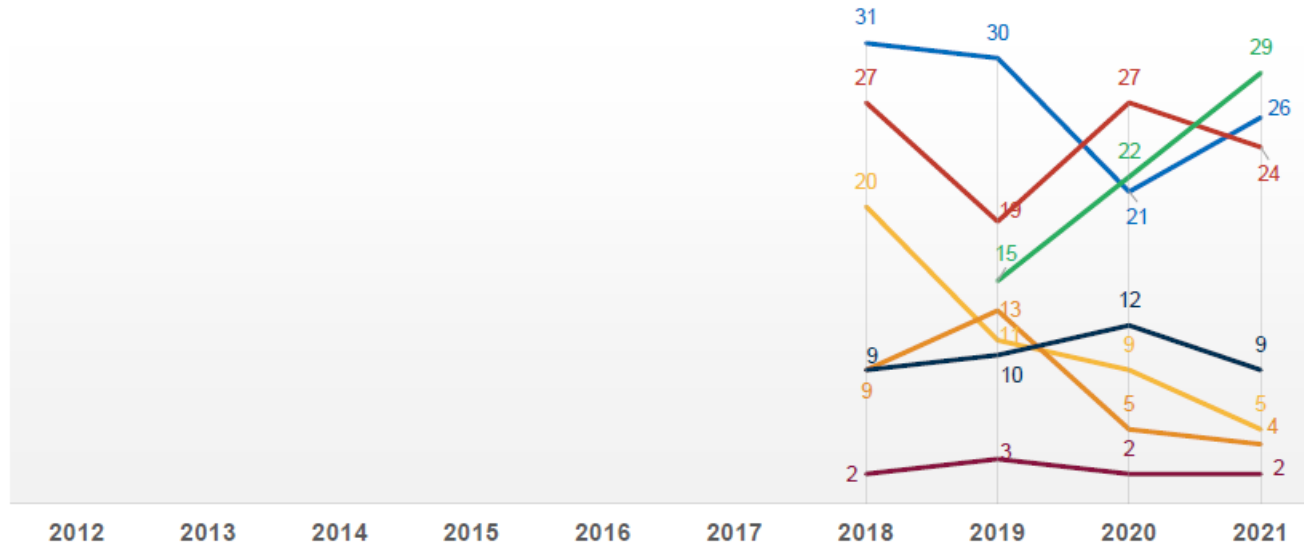
Q13. If Strathbogie Shire Council was going to get in touch with you to inform you about Council news and information and upcoming events, which ONE of the following is the BEST way to communicate with you?
Base: All respondents. Councils asked state-wide: 35 Councils asked group: 10
Note: 'Social Media' was included in 2019.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Best form of communication: under 50s

2021 under 50s best form of communication (%)



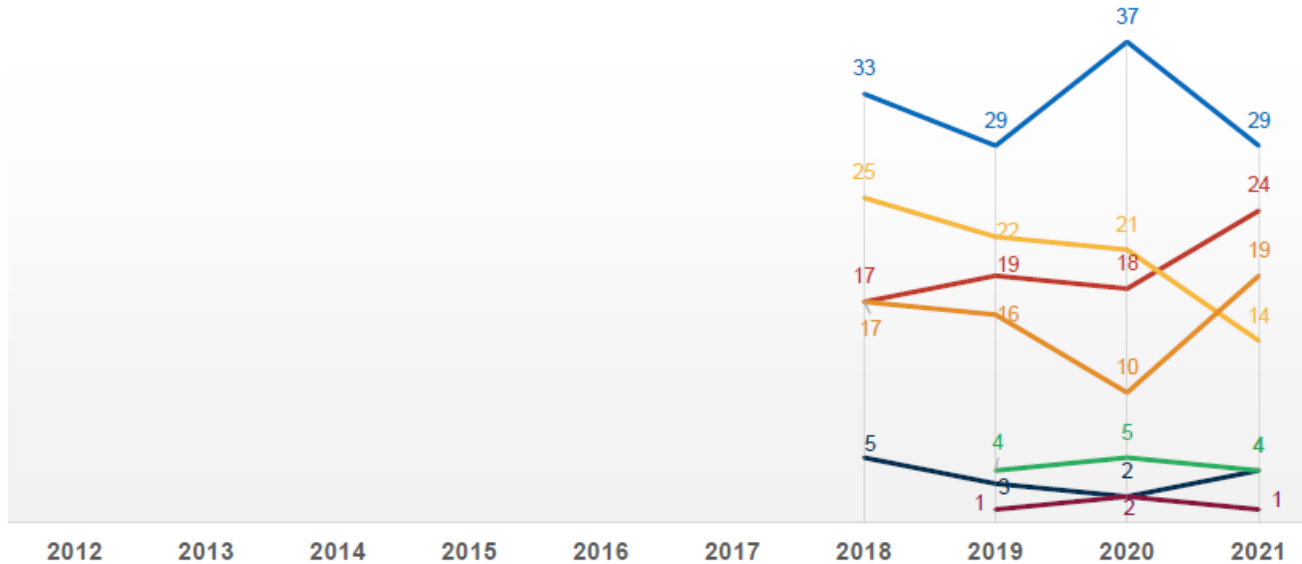
Q13. If Strathbogie Shire Council was going to get in touch with you to inform you about Council news and information and upcoming events, which ONE of the following is the BEST way to communicate with you?
Base: All respondents aged under 50. Councils asked state-wide: 35 Councils asked group: 10
Note: 'Social Media' was included in 2019.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Best form of communication: over 50s

2021 over 50s best form of communication (%)



Q13. If Strathbogie Shire Council was going to get in touch with you to inform you about Council news and information and upcoming events, which ONE of the following is the BEST way to communicate with you?
Base: All respondents aged over 50. Councils asked state-wide: 35 Councils asked group: 10
Note: 'Social Media' was included in 2019.



Council direction

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Council direction

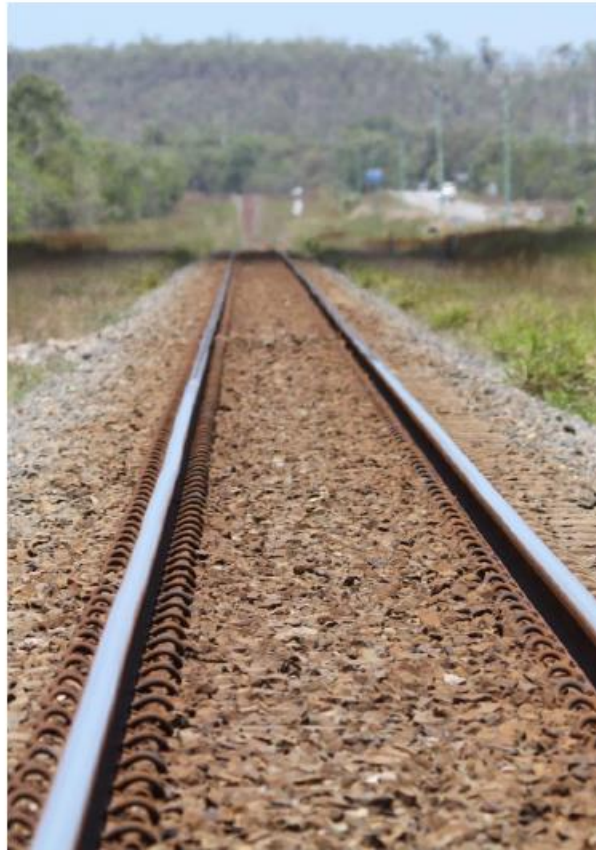
Perceptions of Council's overall direction have increased by four points (index score of 55).

- Perceptions of Council's overall direction are in line with the Small Rural group and State-wide average for councils.

Over the last 12 months, 59% of residents believe the direction of Council's overall performance has stayed the same, up two points on 2020.

- 23% believe the direction has improved in the last 12 months, up two points.
- 12% believe it has deteriorated, down six points.
- The most satisfied with Council direction are women, significantly more so than average.
- The least satisfied with Council direction are those aged 50 to 64 years, who rate Council's direction significantly lower than the average.

Most residents (64%) believe Council is generally heading in the 'right' direction compared to only 23% who think Council is heading in the 'wrong' direction.

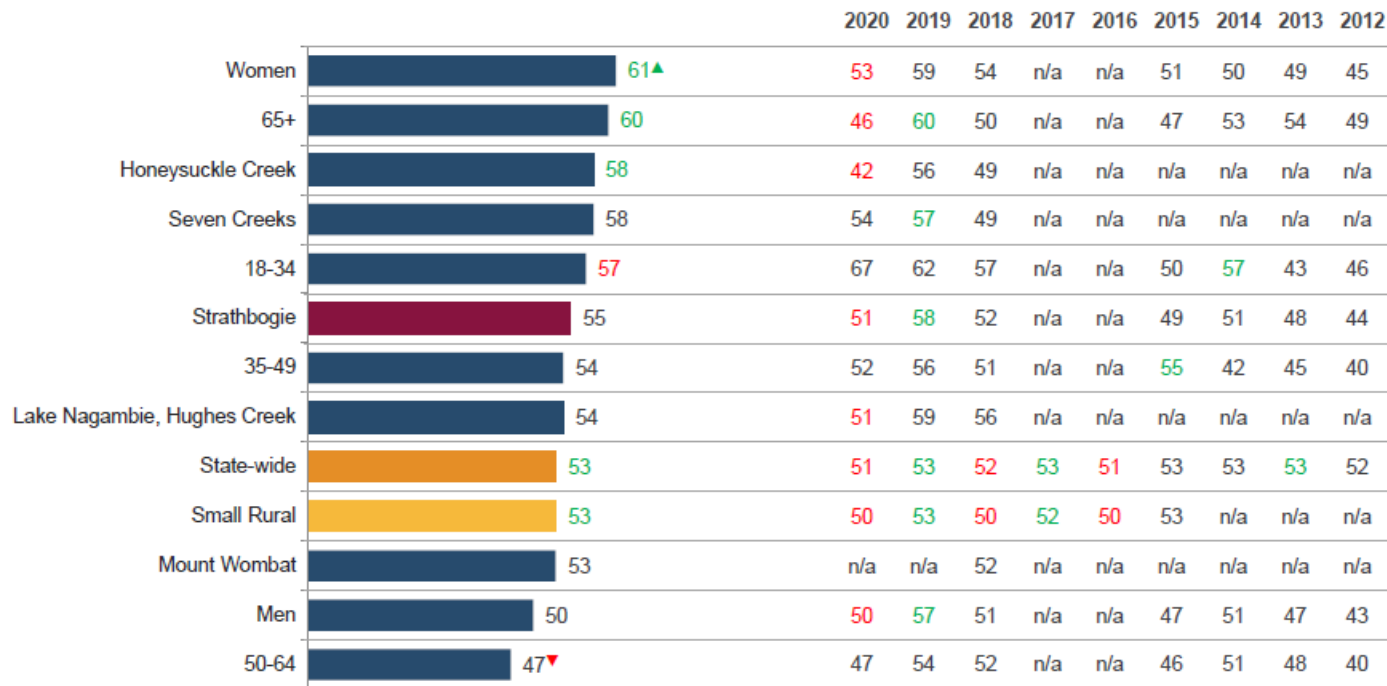


J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Overall council direction last 12 months

2021 overall council direction (index scores)



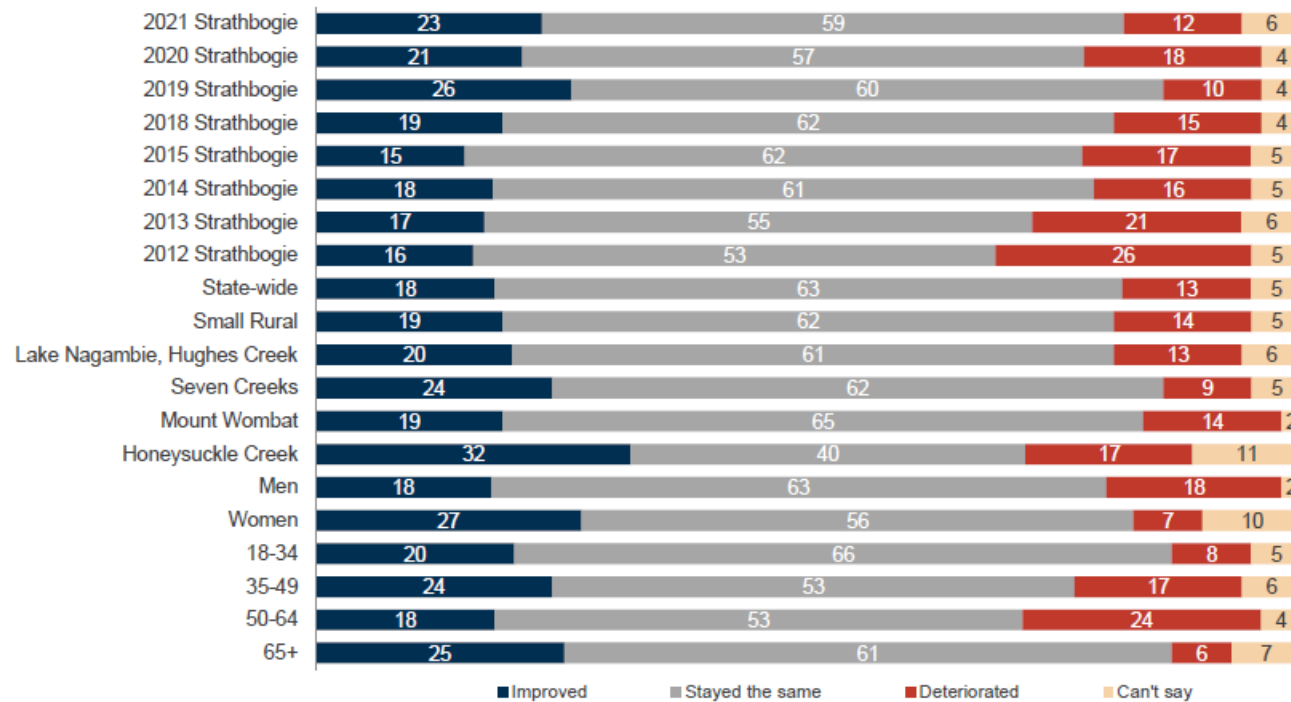
Q6. Over the last 12 months, what is your view of the direction of Strathbogie Shire Council's overall performance?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Overall council direction last 12 months

2021 overall council direction (%)



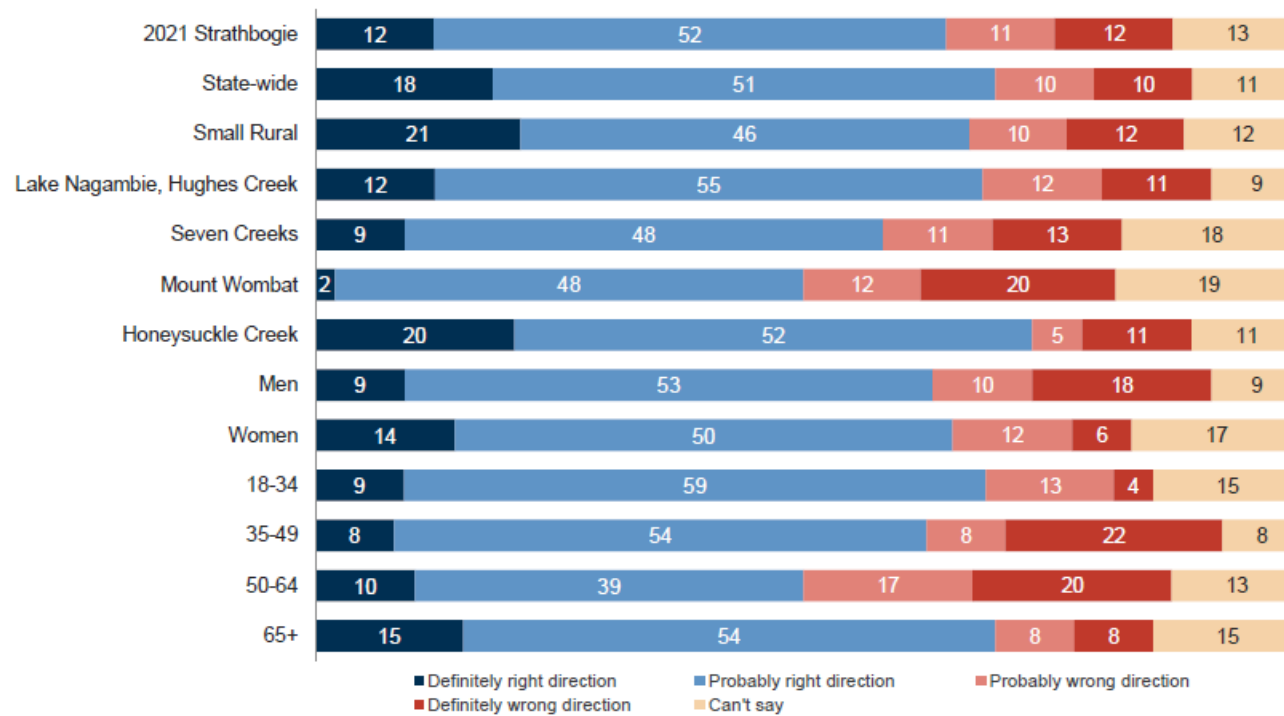
Q6. Over the last 12 months, what is your view of the direction of Strathbogrie Shire Council's overall performance?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Right / wrong direction

2021 right / wrong direction (%)



Q8. Would you say your local Council is generally heading in the right direction or the wrong direction?
Base: All respondents. Councils asked state-wide: 10 Councils asked group: 3



Individual service areas

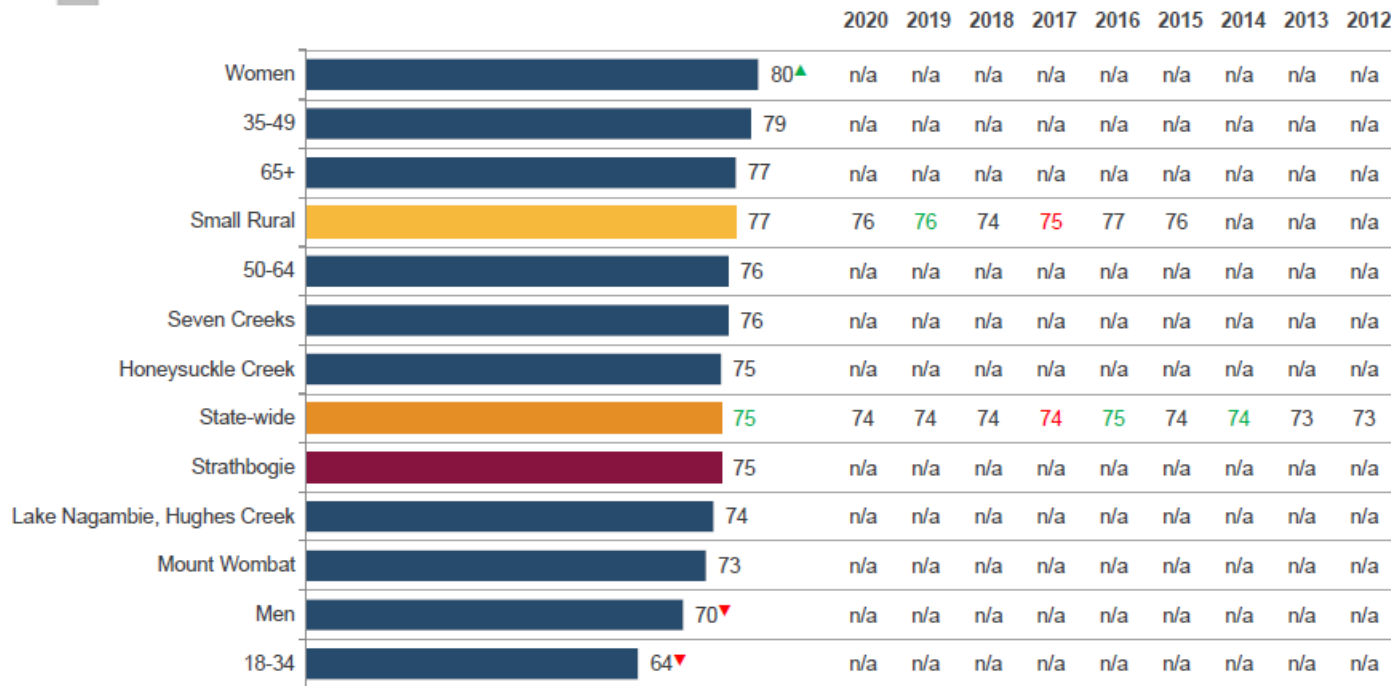
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Community consultation and engagement importance



2021 consultation and engagement importance (index scores)



Q1. Firstly, how important should 'Community consultation and engagement' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 29 Councils asked group: 6
Note: Please see Appendix A for explanation of significant differences.

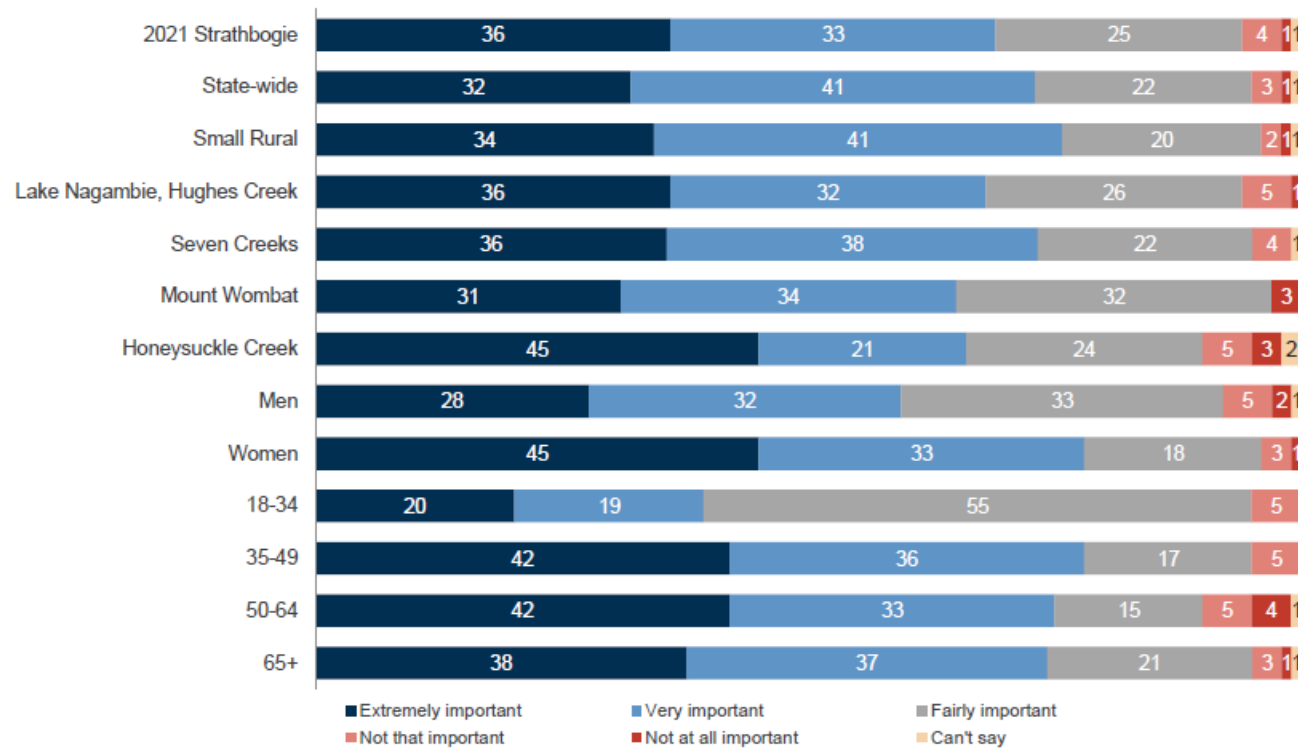
J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Community consultation and engagement importance



2021 consultation and engagement importance (%)



Q1. Firstly, how important should 'Community consultation and engagement' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 29 Councils asked group: 6

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Community consultation and engagement performance



2021 consultation and engagement performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012	
18-34	58	56	57	58	n/a	n/a	51	60	48	60
Honeysuckle Creek	58	48	55	51	n/a	n/a	n/a	n/a	n/a	n/a
Small Rural	56▲	54	56	54	55	56	n/a	n/a	n/a	n/a
State-wide	56▲	55	56	55	55	56	57	57	57	57
Women	55	51	57	53	n/a	n/a	50	54	50	53
Lake Nagambie, Hughes Creek	54	50	57	52	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogie	52	50	55	51	n/a	n/a	47	51	50	51
65+	52	47	55	50	n/a	n/a	45	51	55	52
35-49	51	57	57	50	n/a	n/a	49	51	47	46
Mount Wombat	49	n/a	n/a	48	n/a	n/a	n/a	n/a	n/a	n/a
Men	49	50	54	49	n/a	n/a	44	49	51	49
50-64	48	46	53	47	n/a	n/a	46	47	48	48
Seven Creeks	48	51	53	50	n/a	n/a	n/a	n/a	n/a	n/a

Q2. How has Council performed on 'Community consultation and engagement' over the last 12 months?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19
Note: Please see Appendix A for explanation of significant differences.

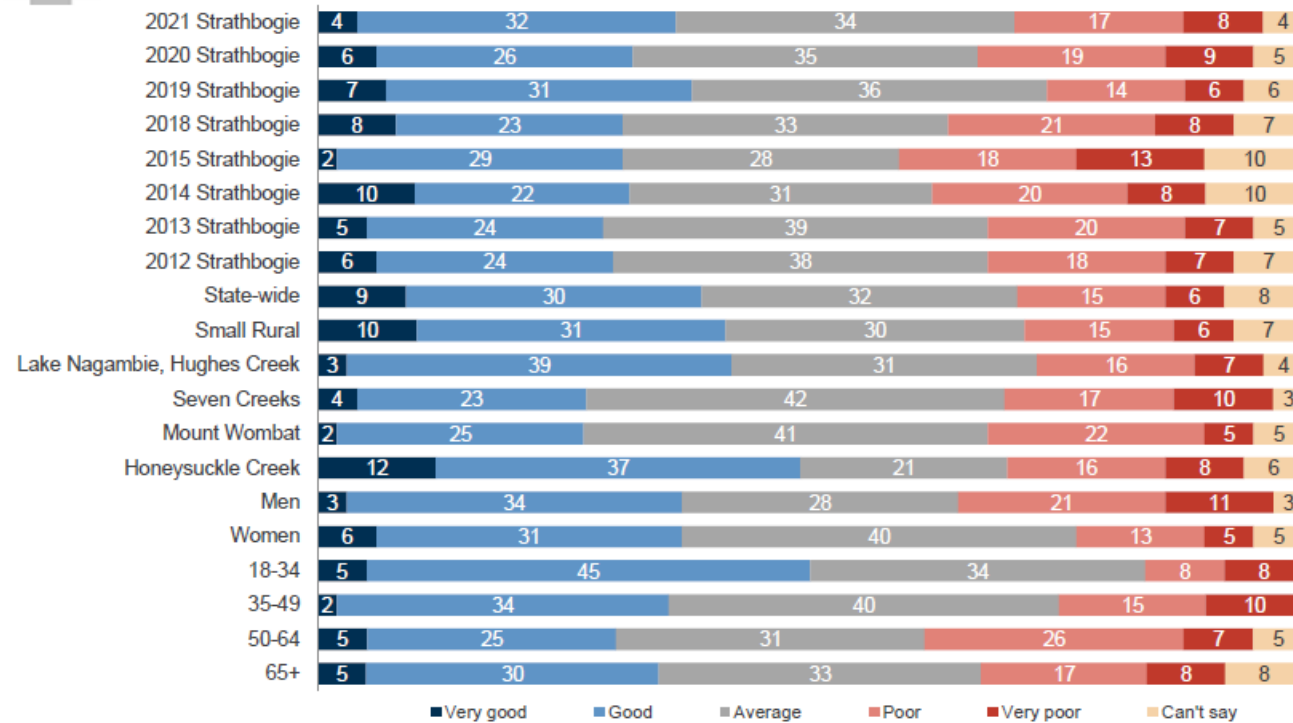
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Community consultation and engagement performance



2021 consultation and engagement performance (%)



Q2. How has Council performed on 'Community consultation and engagement' over the last 12 months?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19

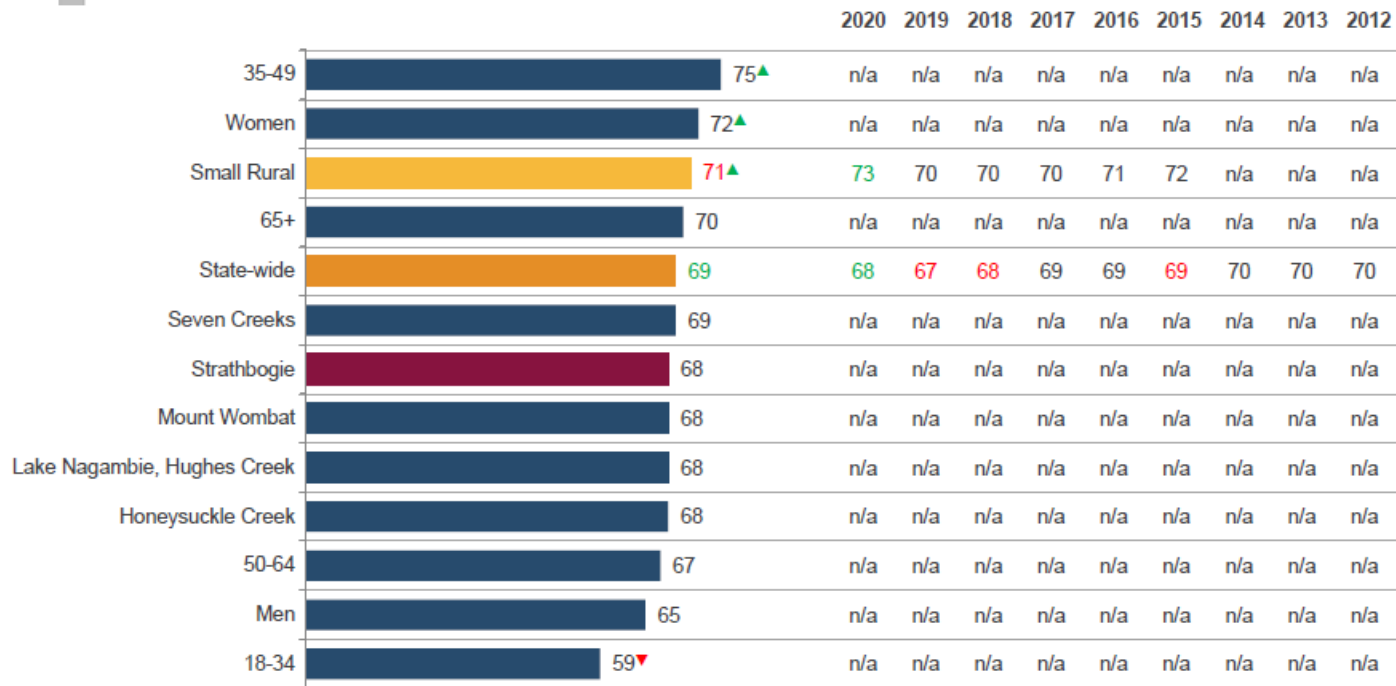
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Lobbying on behalf of the community importance



2021 lobbying importance (index scores)



Q1. Firstly, how important should 'Lobbying on behalf of the community' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 25 Councils asked group: 4
Note: Please see Appendix A for explanation of significant differences.

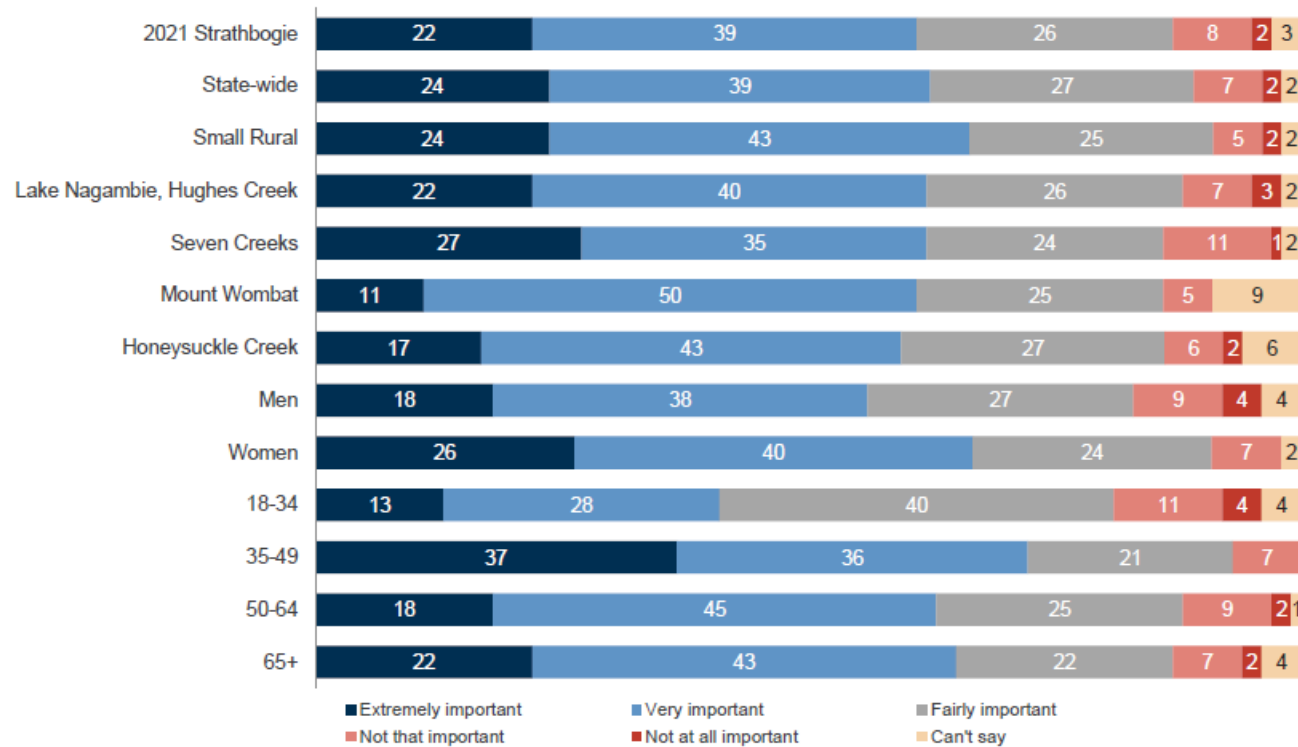
J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Lobbying on behalf of the community importance



2021 lobbying importance (%)



Q1. Firstly, how important should 'Lobbying on behalf of the community' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 25 Councils asked group: 4

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Lobbying on behalf of the community performance



2021 lobbying performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Small Rural	55▲	52	55	53	55	54	56	n/a	n/a
State-wide	55▲	53	54	54	54	53	55	56	55
Lake Nagambie, Hughes Creek	55	49	57	52	n/a	n/a	n/a	n/a	n/a
65+	54	47	55	47	n/a	n/a	48	52	53
Women	53	49	56	48	n/a	n/a	51	52	49
Strathbogie	51	50	54	48	n/a	n/a	49	52	50
35-49	50	51	55	49	n/a	n/a	50	46	48
Men	50	50	52	48	n/a	n/a	47	52	50
50-64	49	47	50	47	n/a	n/a	50	49	46
Seven Creeks	49	49	51	47	n/a	n/a	n/a	n/a	n/a
18-34	49	57	58	50	n/a	n/a	50	64	49
Honeysuckle Creek	48	51	56	42	n/a	n/a	n/a	n/a	n/a
Mount Wombat	44	n/a	n/a	46	n/a	n/a	n/a	n/a	n/a

Q2. How has Council performed on 'Lobbying on behalf of the community' over the last 12 months?
Base: All respondents. Councils asked state-wide: 51 Councils asked group: 13
Note: Please see Appendix A for explanation of significant differences.

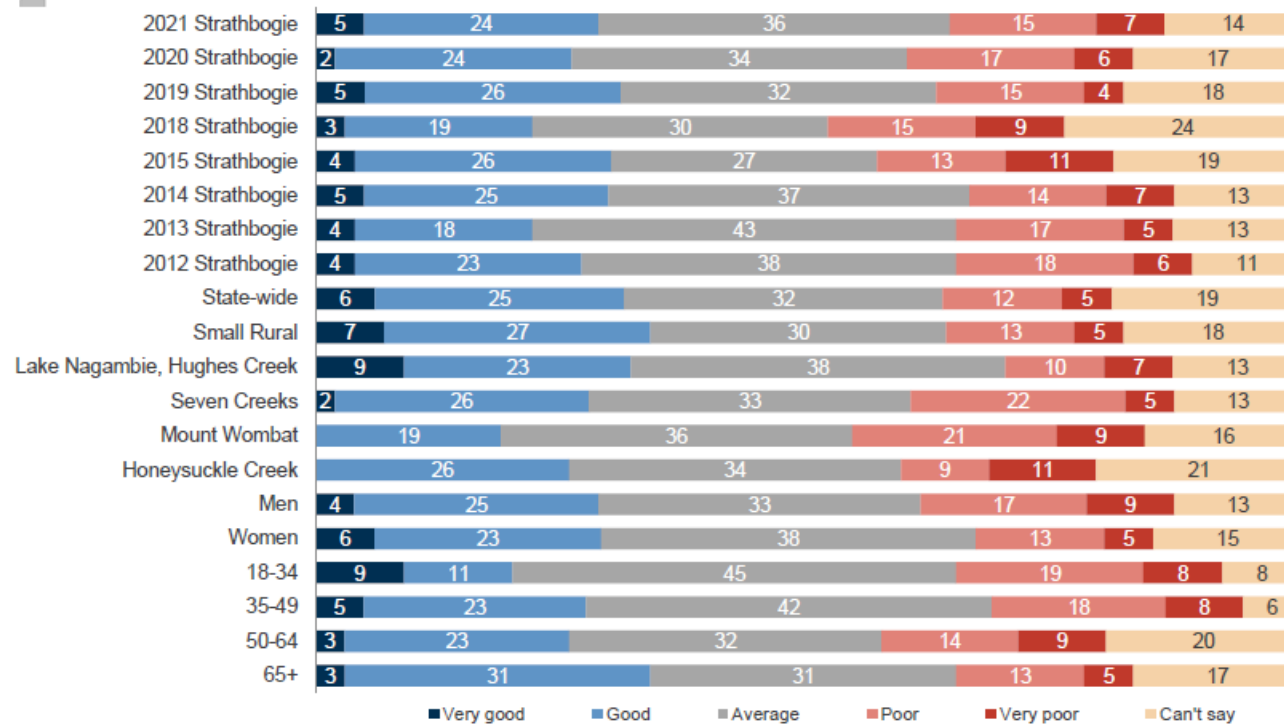
J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Lobbying on behalf of the community performance



2021 lobbying performance (%)



Q2. How has Council performed on 'Lobbying on behalf of the community' over the last 12 months?
Base: All respondents. Councils asked state-wide: 51 Councils asked group: 13

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council

Decisions made in the interest of the community performance



2021 community decisions made performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
18-34	57	60	63	55	n/a	n/a	48	n/a	n/a
Small Rural	56▲	53	55	52	55	53	56	n/a	n/a
State-wide	56▲	53	55	54	54	55	57	n/a	n/a
Lake Nagambie, Hughes Creek	55	50	57	51	n/a	n/a	n/a	n/a	n/a
Women	54	50	55	48	n/a	n/a	50	n/a	n/a
65+	53	46	56	47	n/a	n/a	48	n/a	n/a
Strathbogie	52	49	55	48	n/a	n/a	48	n/a	n/a
Honeysuckle Creek	51	46	55	43	n/a	n/a	n/a	n/a	n/a
Men	50	48	56	48	n/a	n/a	47	n/a	n/a
35-49	49	53	53	47	n/a	n/a	51	n/a	n/a
Seven Creeks	49	49	54	48	n/a	n/a	n/a	n/a	n/a
Mount Wombat	48	n/a	n/a	50	n/a	n/a	n/a	n/a	n/a
50-64	47	43	50	46	n/a	n/a	47	n/a	n/a

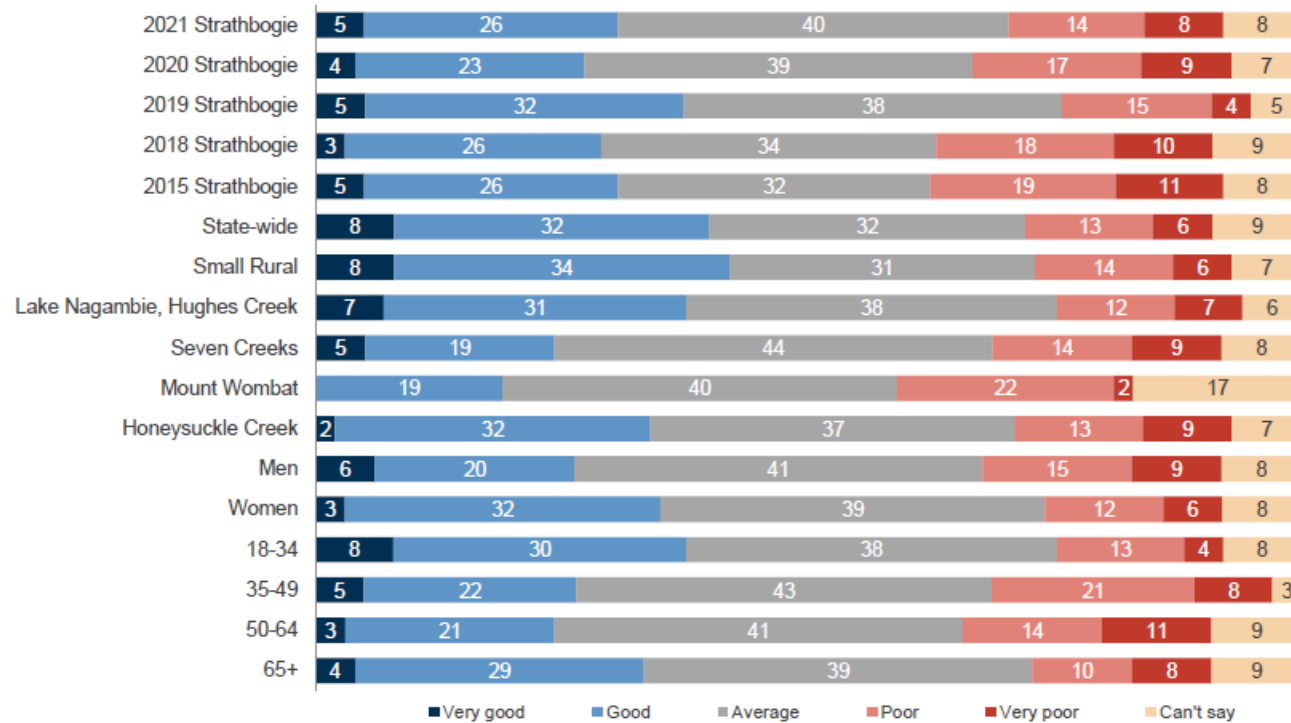
Q2. How has Council performed on 'Decisions made in the interest of the community' over the last 12 months?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council

Decisions made in the interest of the community performance



2021 community decisions made performance (%)



Q2. How has Council performed on 'Decisions made in the interest of the community' over the last 12 months?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council

The condition of sealed local roads in your area importance



2021 sealed local roads importance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
18-34	87	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
35-49	85	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	84	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Women	84	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
50-64	83	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogie	83	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	82	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Honeysuckle Creek	82	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Men	81	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Small Rural	81	83	82	84	81	n/a	78	n/a	n/a
65+	80	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	79	79	79	80	78	78	76	77	n/a
Mount Wombat	75	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

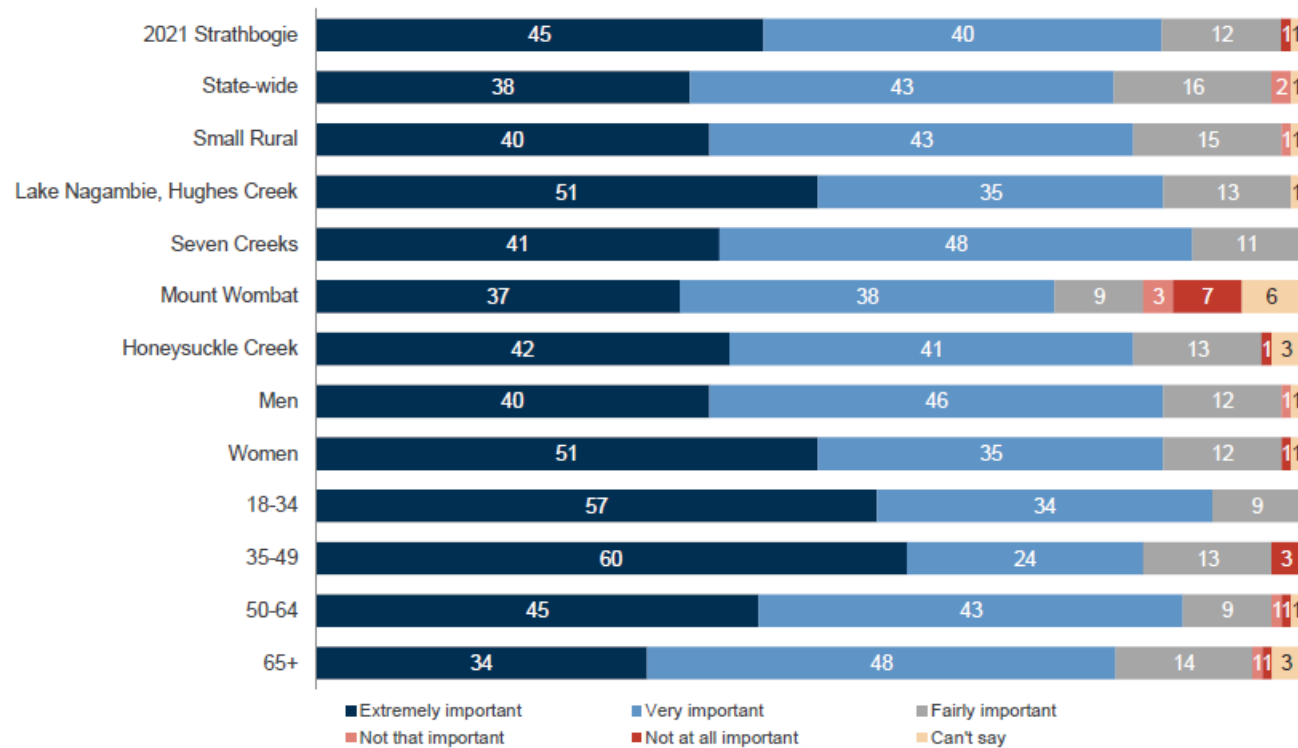
Q1. Firstly, how important should 'The condition of sealed local roads in your area' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 24 Councils asked group: 4
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council

The condition of sealed local roads in your area importance



2021 sealed local roads importance (%)



Q1. Firstly, how important should 'The condition of sealed local roads in your area' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 24 Councils asked group: 4

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council

The condition of sealed local roads in your area performance



2021 sealed local roads performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Honeysuckle Creek	54	47	41	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	54	56	53	53	54	55	55	n/a	n/a
Small Rural	51	53	49	50	52	52	n/a	n/a	n/a
65+	47	52	53	n/a	n/a	47	n/a	n/a	n/a
50-64	46	49	43	n/a	n/a	42	n/a	n/a	n/a
Women	52	50	48	n/a	n/a	44	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	50	53	50	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogie	51	51	47	n/a	n/a	43	n/a	n/a	n/a
Men	49	52	47	n/a	n/a	42	n/a	n/a	n/a
Seven Creeks	50	51	48	n/a	n/a	n/a	n/a	n/a	n/a
18-34	58	55	49	n/a	n/a	36	n/a	n/a	n/a
35-49	54	48	42	n/a	n/a	41	n/a	n/a	n/a
Mount Wombat	n/a	n/a	45	n/a	n/a	n/a	n/a	n/a	n/a

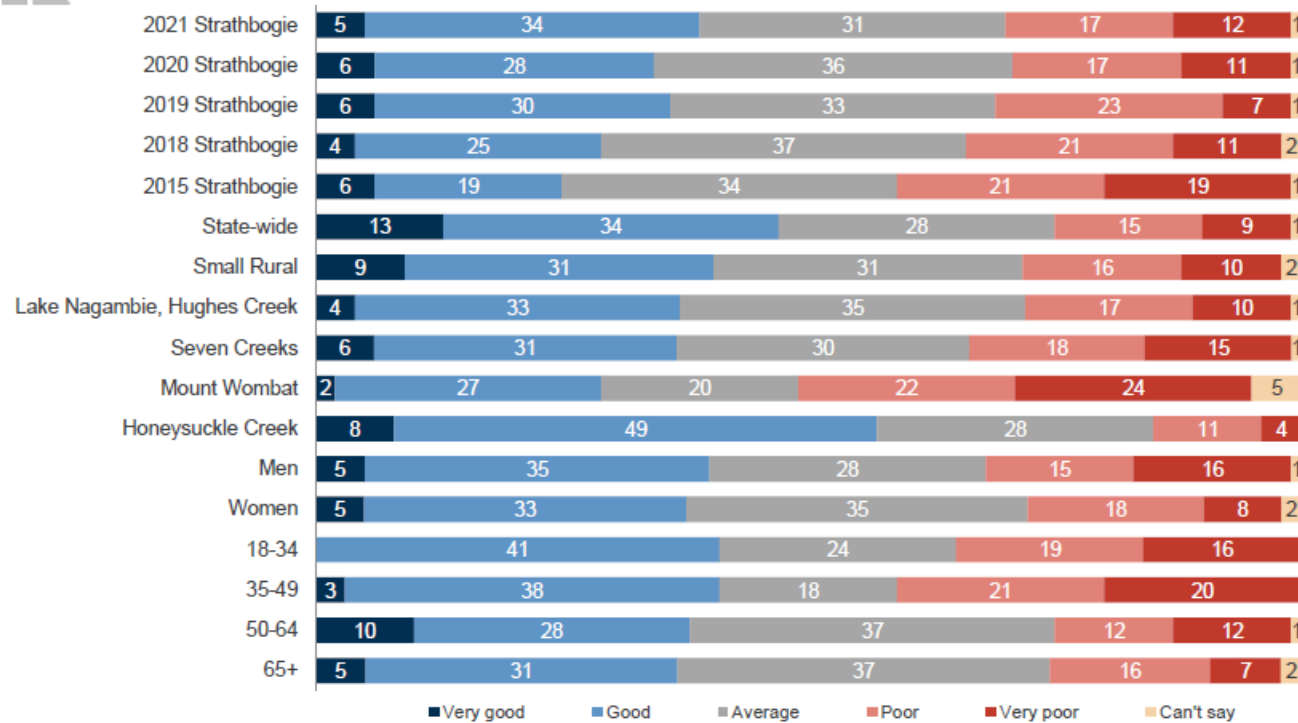
Q2. How has Council performed on 'The condition of sealed local roads in your area' over the last 12 months?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council

The condition of sealed local roads in your area performance



2021 sealed local roads performance (%)



Q2. How has Council performed on 'The condition of sealed local roads in your area' over the last 12 months?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19

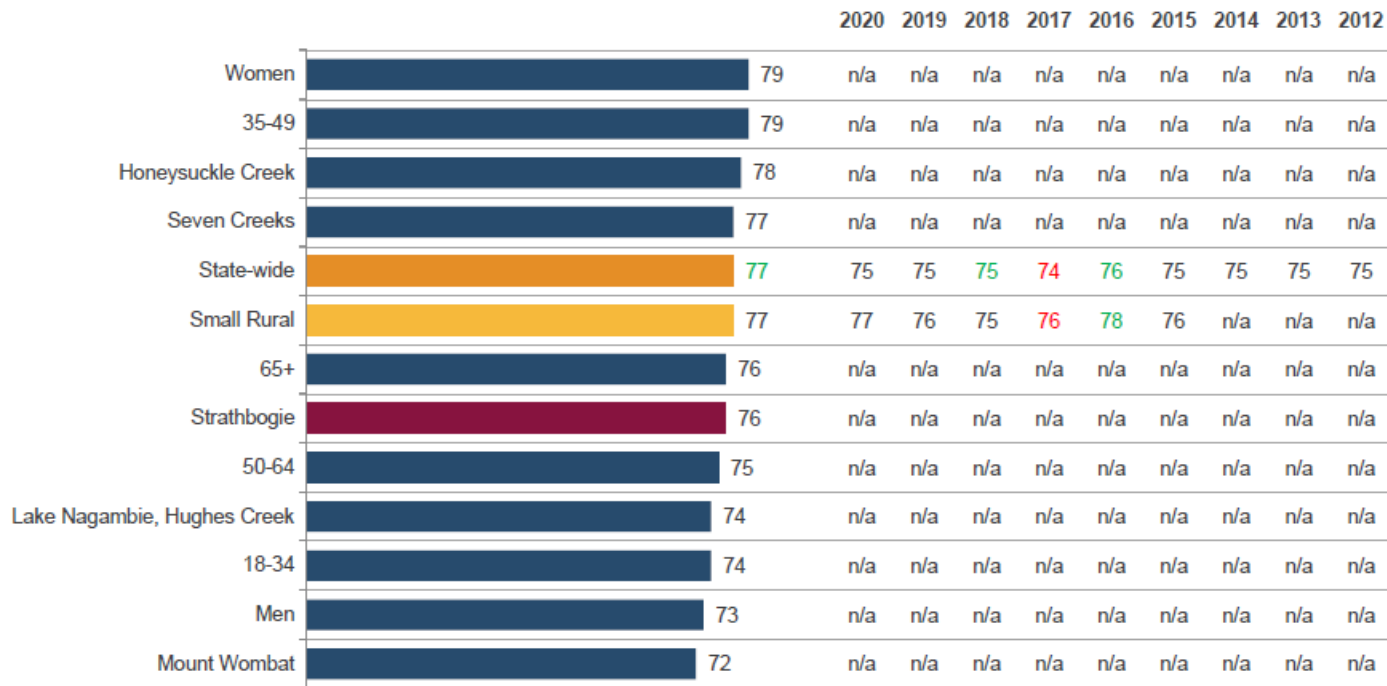
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Informing the community importance



2021 informing community importance (index scores)



Q1. Firstly, how important should 'Informing the community' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 27 Councils asked group: 5
Note: Please see Appendix A for explanation of significant differences.

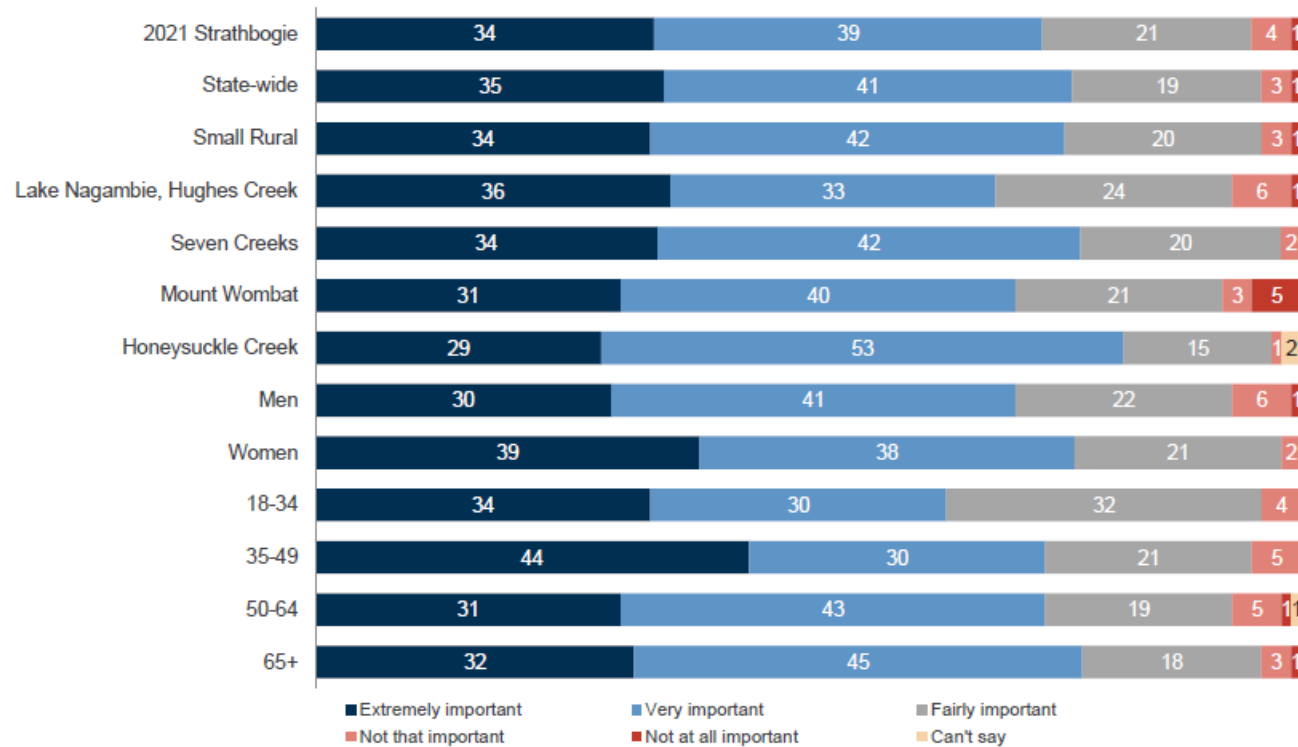
J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Informing the community importance



2021 informing community importance (%)



Q1. Firstly, how important should 'Informing the community' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 27 Councils asked group: 5

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Informing the community performance



2021 informing community performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
18-34	63▲	64	67	61	n/a	n/a	n/a	n/a	n/a
Small Rural	61▲	58	58	56	58	58	60	n/a	n/a
State-wide	60▲	59	60	59	59	59	61	62	61
Lake Nagambie, Hughes Creek	58	56	62	58	n/a	n/a	n/a	n/a	n/a
Honeysuckle Creek	57	52	58	49	n/a	n/a	n/a	n/a	n/a
Women	57	55	60	54	n/a	n/a	n/a	n/a	n/a
Strathbogie	56	55	59	55	n/a	n/a	n/a	n/a	n/a
Men	56	55	59	57	n/a	n/a	n/a	n/a	n/a
65+	55	51	57	55	n/a	n/a	n/a	n/a	n/a
35-49	55	59	60	55	n/a	n/a	n/a	n/a	n/a
Seven Creeks	55	55	57	55	n/a	n/a	n/a	n/a	n/a
50-64	54	52	57	53	n/a	n/a	n/a	n/a	n/a
Mount Wombat	49	n/a	n/a	57	n/a	n/a	n/a	n/a	n/a

Q2. How has Council performed on 'Informing the community' over the last 12 months?
Base: All respondents. Councils asked state-wide: 35 Councils asked group: 9
Note: Please see Appendix A for explanation of significant differences.

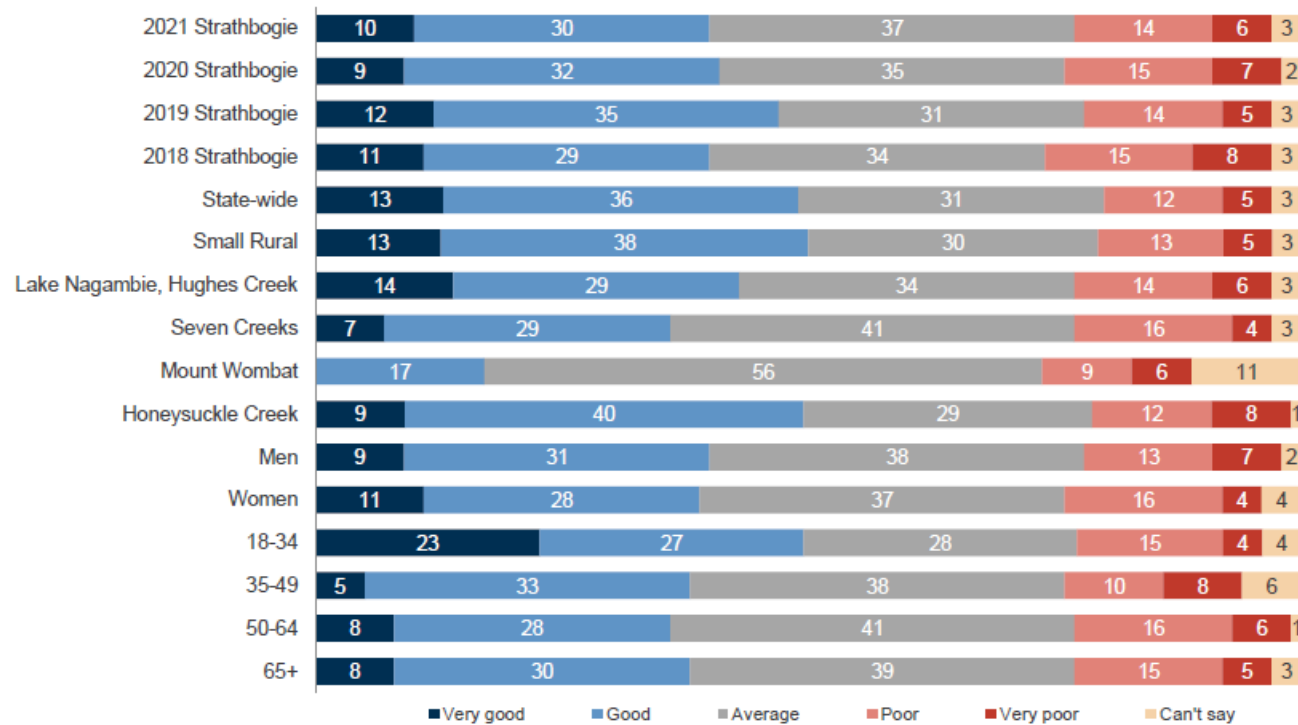
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Informing the community performance



2021 informing community performance (%)



Q2. How has Council performed on 'Informing the community' over the last 12 months?
Base: All respondents. Councils asked state-wide: 35 Councils asked group: 9

J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council

The condition of local streets and footpaths in your area importance



2021 streets and footpaths importance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Women	82▲	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
18-34	82	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	81	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	79	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	79	78	77	78	77	77	77	78	77
65+	78	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogrie	78	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
50-64	78	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Small Rural	77	77	77	76	76	75	76	n/a	n/a
Men	74▼	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
35-49	73	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Honeysuckle Creek	71▼	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	68	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

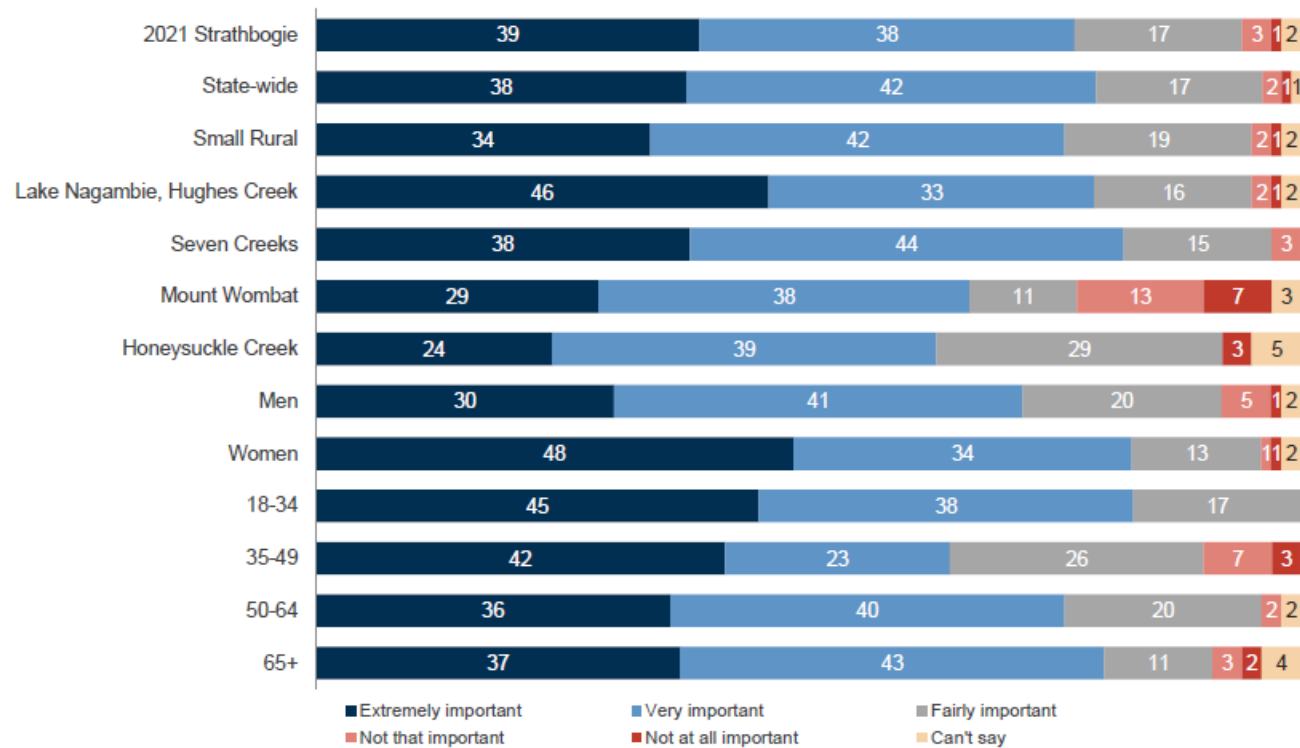
Q1. Firstly, how important should 'The condition of local streets and footpaths in your area' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 25 Councils asked group: 5
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council

The condition of local streets and footpaths in your area importance



2021 streets and footpaths importance (%)



Q1. Firstly, how important should 'The condition of local streets and footpaths in your area' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 25 Councils asked group: 5

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council

The condition of local streets and footpaths in your area performance



2021 streets and footpaths performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Mount Wombat	64▲	n/a	n/a	53	n/a	n/a	n/a	n/a	n/a
18-34	59▲	56	53	51	n/a	n/a	n/a	n/a	n/a
State-wide	59▲	58	59	58	57	57	58	58	57
Honeysuckle Creek	59	51	46	42	n/a	n/a	n/a	n/a	n/a
Small Rural	58▲	57	57	57	57	58	59	n/a	n/a
Lake Nagambie, Hughes Creek	53	45	48	43	n/a	n/a	n/a	n/a	n/a
35-49	52	48	48	47	n/a	n/a	n/a	n/a	n/a
Women	52	45	45	43	n/a	n/a	n/a	n/a	n/a
Strathbogie	52	46	48	46	n/a	n/a	n/a	n/a	n/a
Men	52	46	51	49	n/a	n/a	n/a	n/a	n/a
50-64	51	44	47	43	n/a	n/a	n/a	n/a	n/a
65+	49	41	46	45	n/a	n/a	n/a	n/a	n/a
Seven Creeks	46▼	46	49	49	n/a	n/a	n/a	n/a	n/a

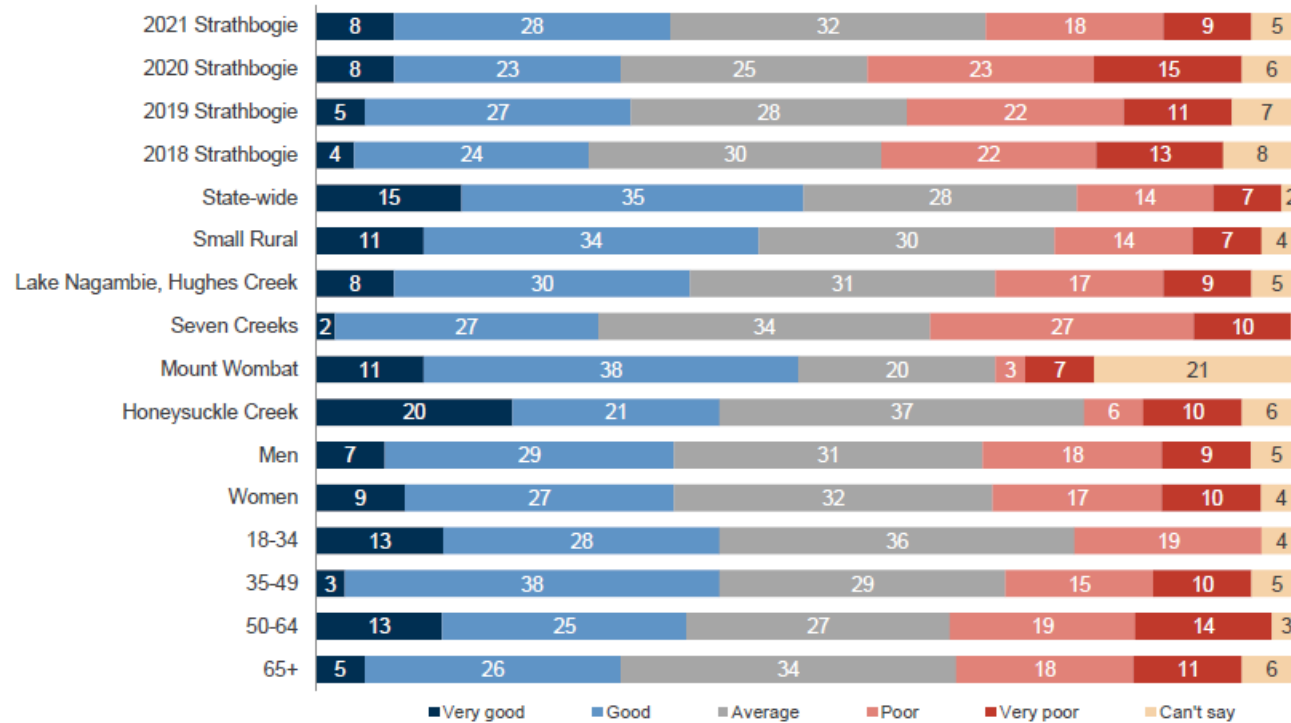
Q2. How has Council performed on 'The condition of local streets and footpaths in your area' over the last 12 months?
Base: All respondents. Councils asked state-wide: 32 Councils asked group: 7
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council

The condition of local streets and footpaths in your area performance



2021 streets and footpaths performance (%)



Q2. How has Council performed on 'The condition of local streets and footpaths in your area' over the last 12 months?
Base: All respondents. Councils asked state-wide: 32 Councils asked group: 7

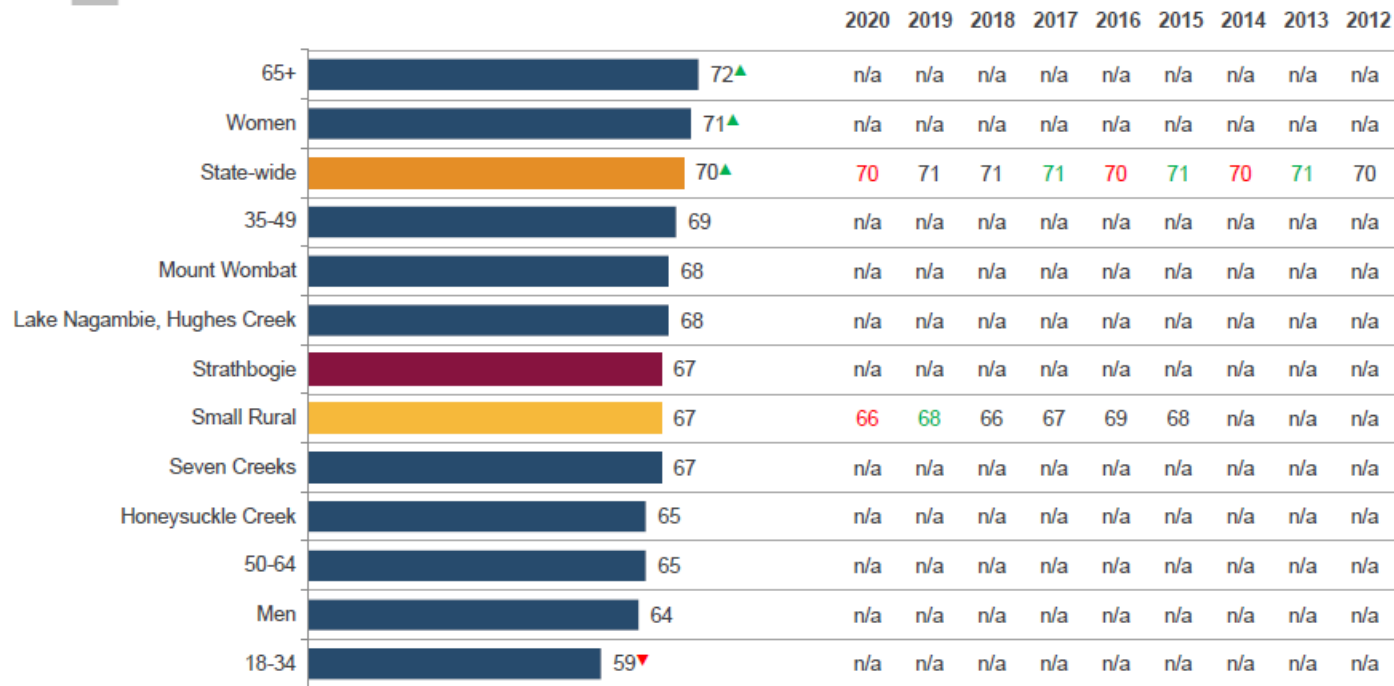
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Enforcement of local laws importance



2021 law enforcement importance (index scores)



Q1. Firstly, how important should 'Enforcement of local laws' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 25 Councils asked group: 7
Note: Please see Appendix A for explanation of significant differences.

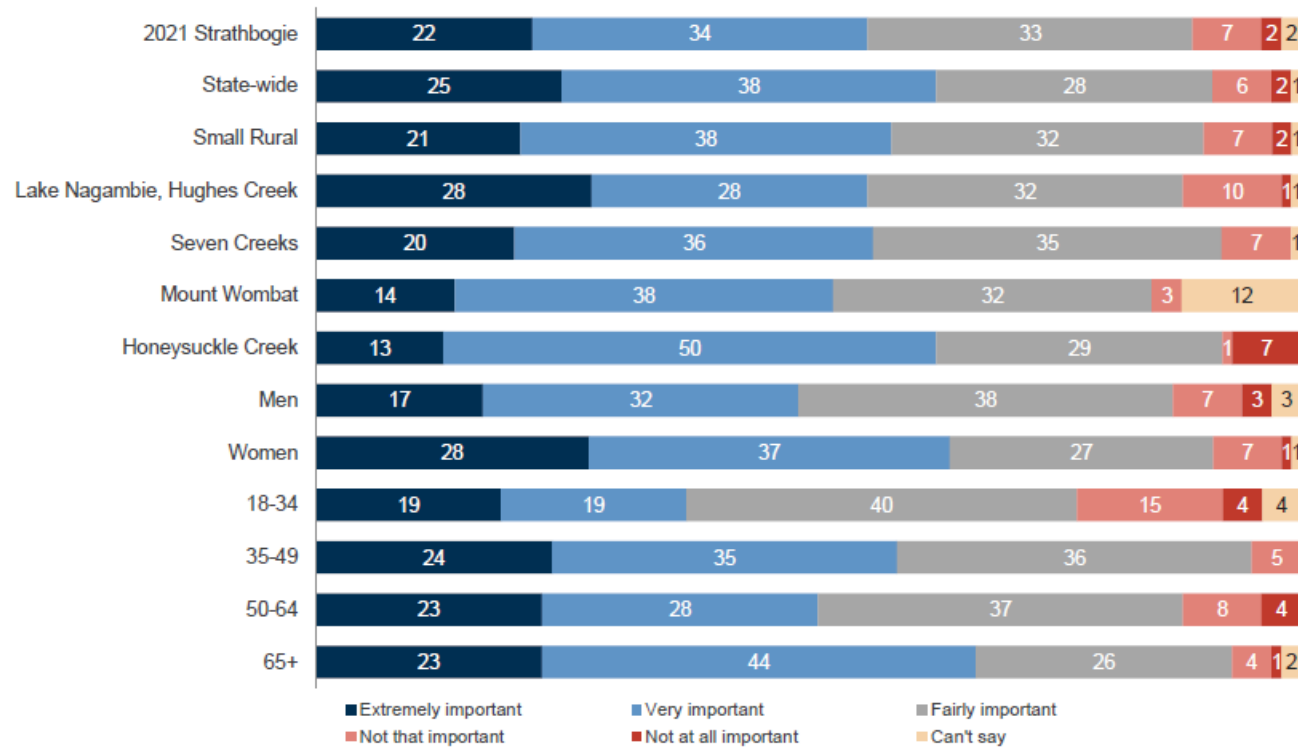
J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Enforcement of local laws importance



2021 law enforcement importance (%)



Q1. Firstly, how important should 'Enforcement of local laws' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 25 Councils asked group: 7

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Enforcement of local laws performance



2021 law enforcement performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
18-34	70▲	70	65	64	n/a	n/a	n/a	n/a	n/a
Mount Wombat	66	n/a	n/a	57	n/a	n/a	n/a	n/a	n/a
State-wide	64▲	63	64	64	64	63	66	66	65
Honeysuckle Creek	64	57	61	55	n/a	n/a	n/a	n/a	n/a
Small Rural	63	62	63	63	65	64	66	n/a	n/a
Women	62	60	60	59	n/a	n/a	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	62	61	58	58	n/a	n/a	n/a	n/a	n/a
Strathbogie	61	59	59	56	n/a	n/a	n/a	n/a	n/a
Men	60	58	58	54	n/a	n/a	n/a	n/a	n/a
35-49	60	59	60	57	n/a	n/a	n/a	n/a	n/a
50-64	59	55	57	53	n/a	n/a	n/a	n/a	n/a
65+	58	55	56	55	n/a	n/a	n/a	n/a	n/a
Seven Creeks	58	57	59	55	n/a	n/a	n/a	n/a	n/a

Q2. How has Council performed on 'Enforcement of local laws' over the last 12 months?
Base: All respondents. Councils asked state-wide: 34 Councils asked group: 10
Note: Please see Appendix A for explanation of significant differences.

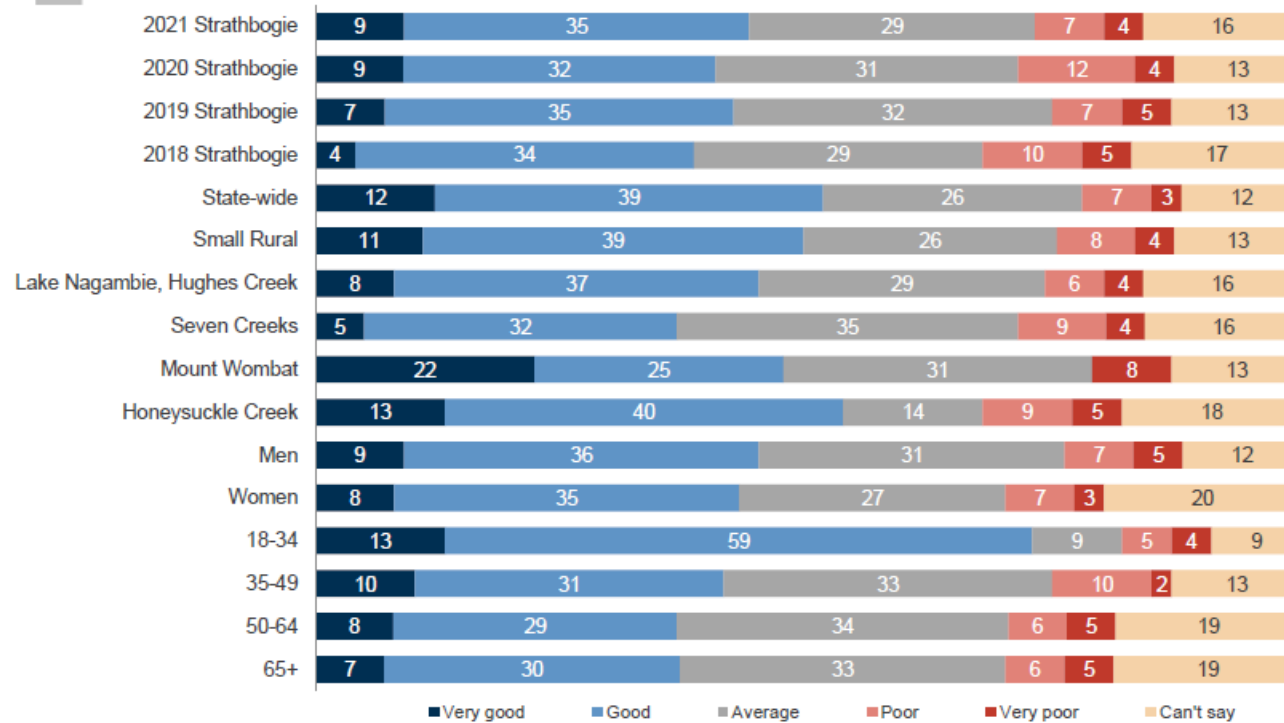
J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Enforcement of local laws performance



2021 law enforcement performance (%)



Q2. How has Council performed on 'Enforcement of local laws' over the last 12 months?
Base: All respondents. Councils asked state-wide: 34 Councils asked group: 10

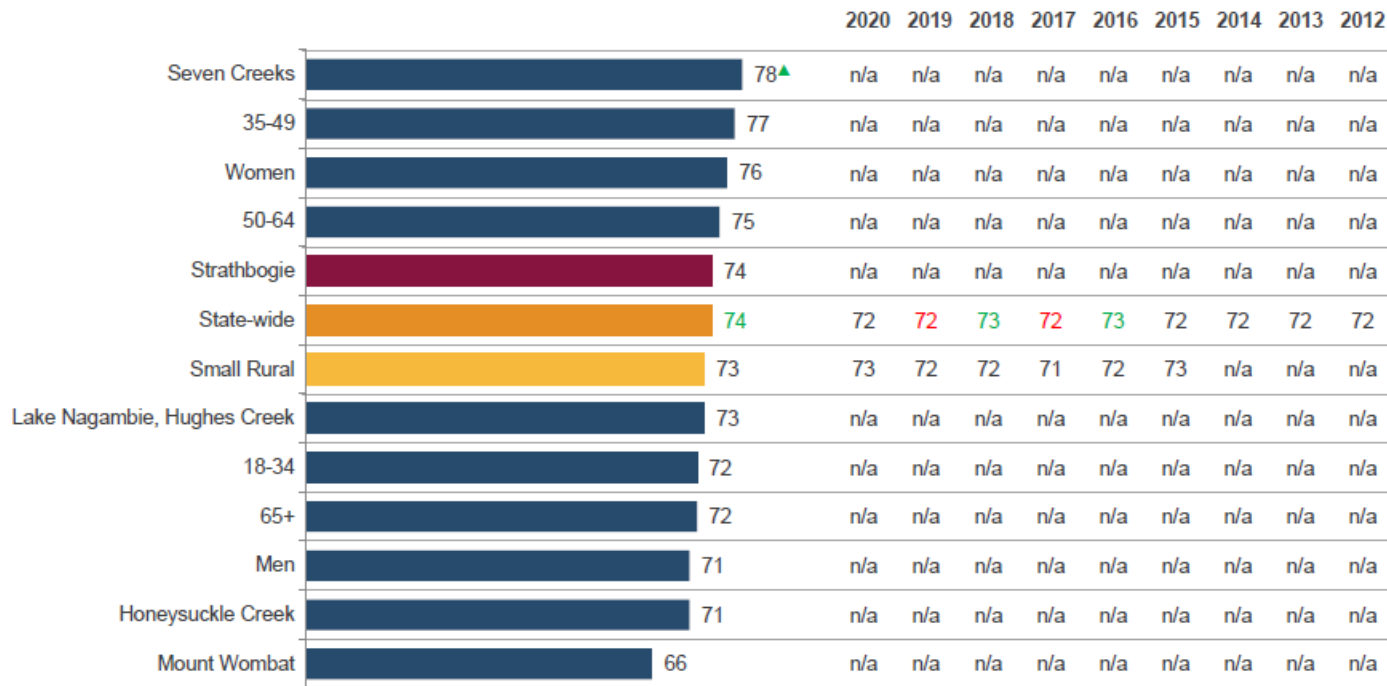
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Recreational facilities importance



2021 recreational facilities importance (index scores)



Q1. Firstly, how important should 'Recreational facilities' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 33 Councils asked group: 8
Note: Please see Appendix A for explanation of significant differences.

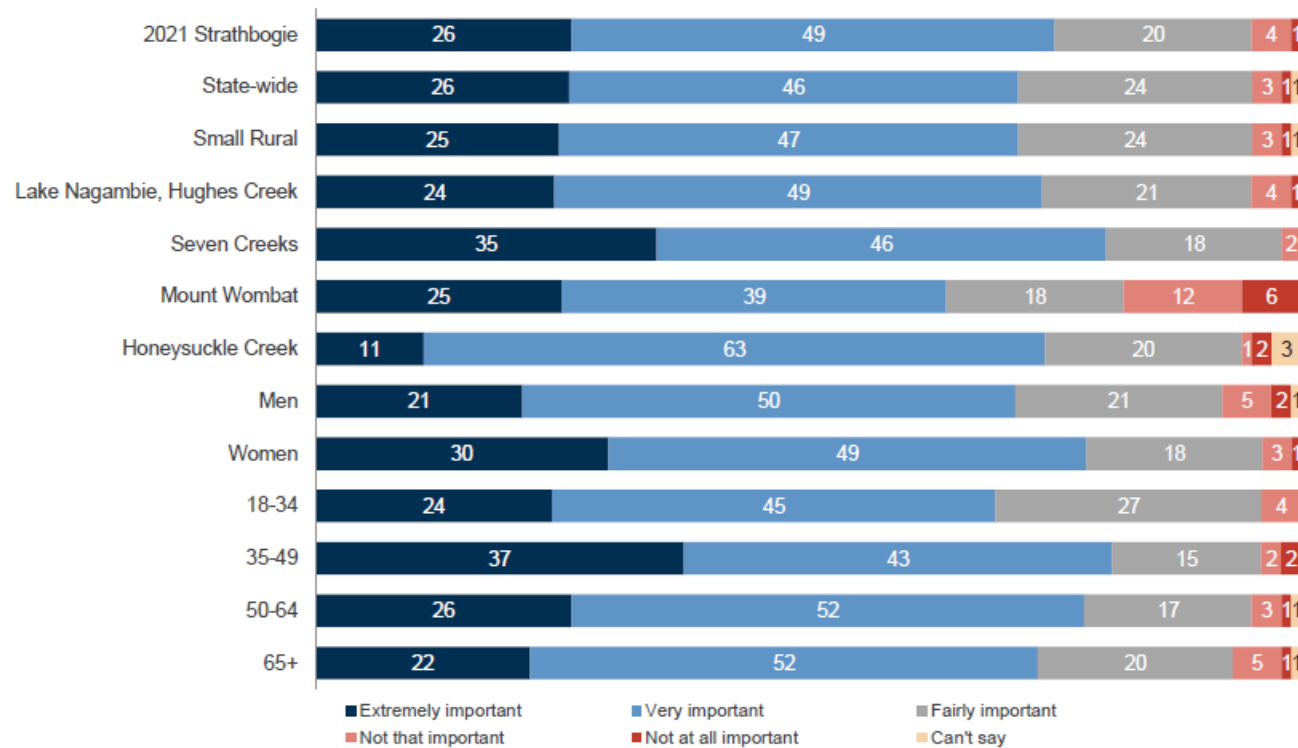
J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Recreational facilities importance



2021 recreational facilities importance (%)



Q1. Firstly, how important should 'Recreational facilities' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 33 Councils asked group: 8

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Recreational facilities performance



2021 recreational facilities performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
State-wide	71▲	70	69	70	69	70	71	70	70
65+	70▲	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Small Rural	69▲	68	68	69	68	70	n/a	n/a	n/a
Honeysuckle Creek	69	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Men	67	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	67	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogie	65	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
50-64	65	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	65	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Women	64	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
35-49	61	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
18-34	60	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	56	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Q2. How has Council performed on 'Recreational facilities' over the last 12 months?
Base: All respondents. Councils asked state-wide: 42 Councils asked group: 13
Note: Please see Appendix A for explanation of significant differences.

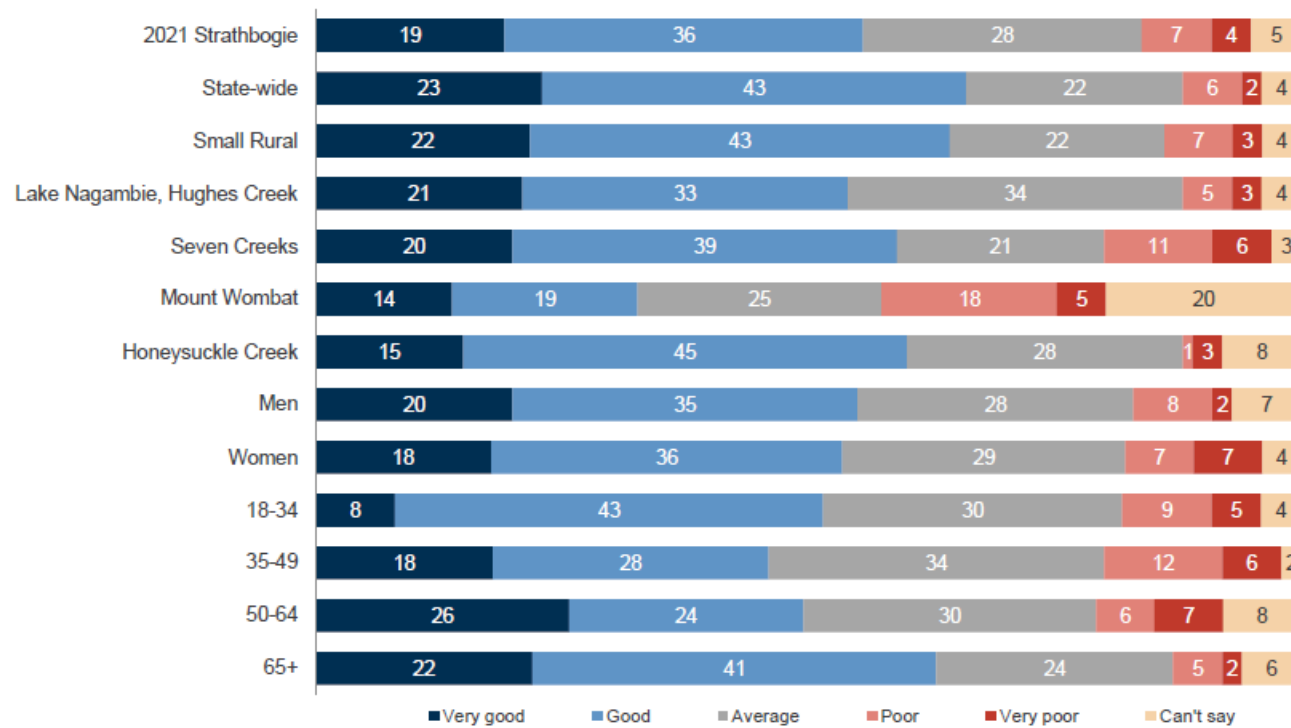
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Recreational facilities performance



2021 recreational facilities performance (%)



Q2. How has Council performed on 'Recreational facilities' over the last 12 months?
Base: All respondents. Councils asked state-wide: 42 Councils asked group: 13

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



The appearance of public areas importance



2021 public areas importance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Women	77	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	76	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
50-64	76	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	76	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
18-34	75	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	75	74	73	74	74	73	73	74	73
65+	75	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogie	75	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Small Rural	74	74	74	74	74	73	n/a	n/a	n/a
Honeysuckle Creek	73	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
35-49	72	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Men	72	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	66	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Q1. Firstly, how important should 'The appearance of public areas' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 31 Councils asked group: 8
Note: Please see Appendix A for explanation of significant differences.

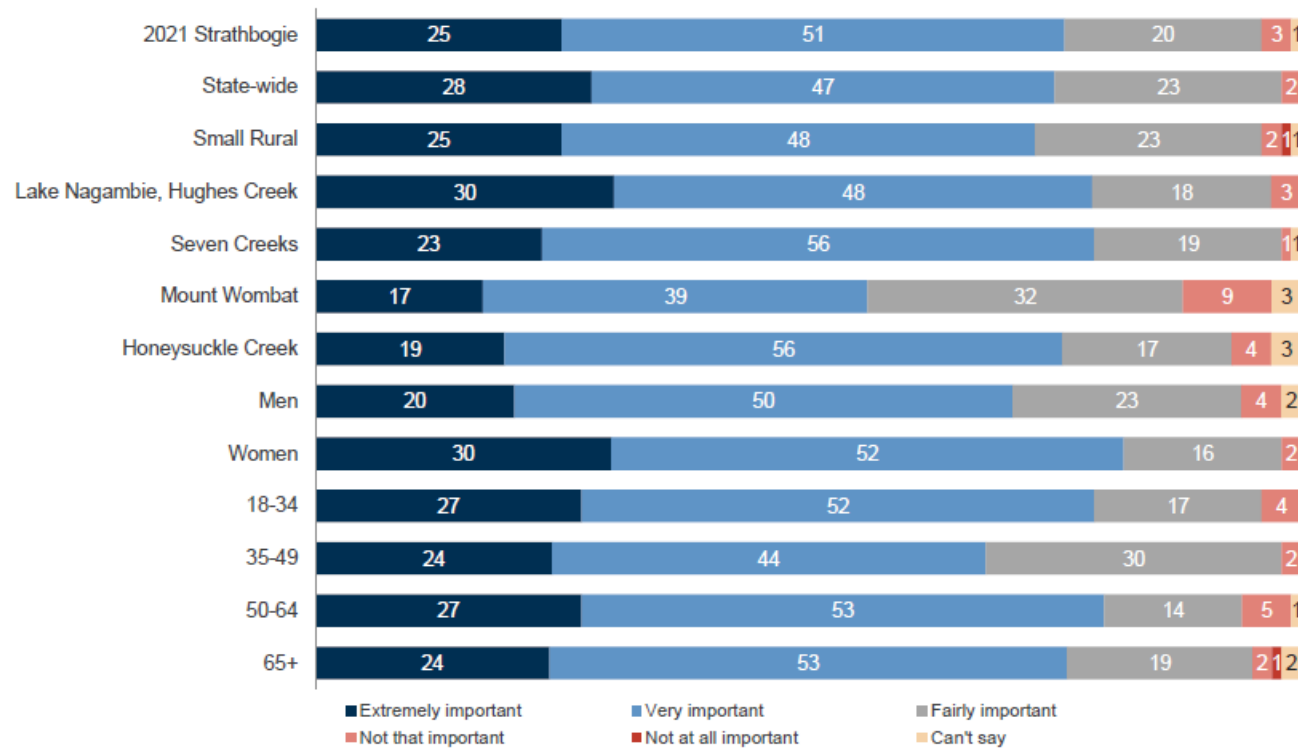
J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



The appearance of public areas importance



2021 public areas importance (%)



Q1. Firstly, how important should 'The appearance of public areas' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 31 Councils asked group: 8

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



The appearance of public areas performance



2021 public areas performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
50-64	79▲	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Women	76	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	76	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
35-49	75	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	75	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Small Rural	75	72	73	72	74	73	74	n/a	n/a
Strathbogie	74	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Honeysuckle Creek	74	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	73	72	72	71	71	71	72	72	71
Lake Nagambie, Hughes Creek	73	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
18-34	72	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Men	72	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
65+	72	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Q2. How has Council performed on 'The appearance of public areas' over the last 12 months?
Base: All respondents. Councils asked state-wide: 40 Councils asked group: 13
Note: Please see Appendix A for explanation of significant differences.

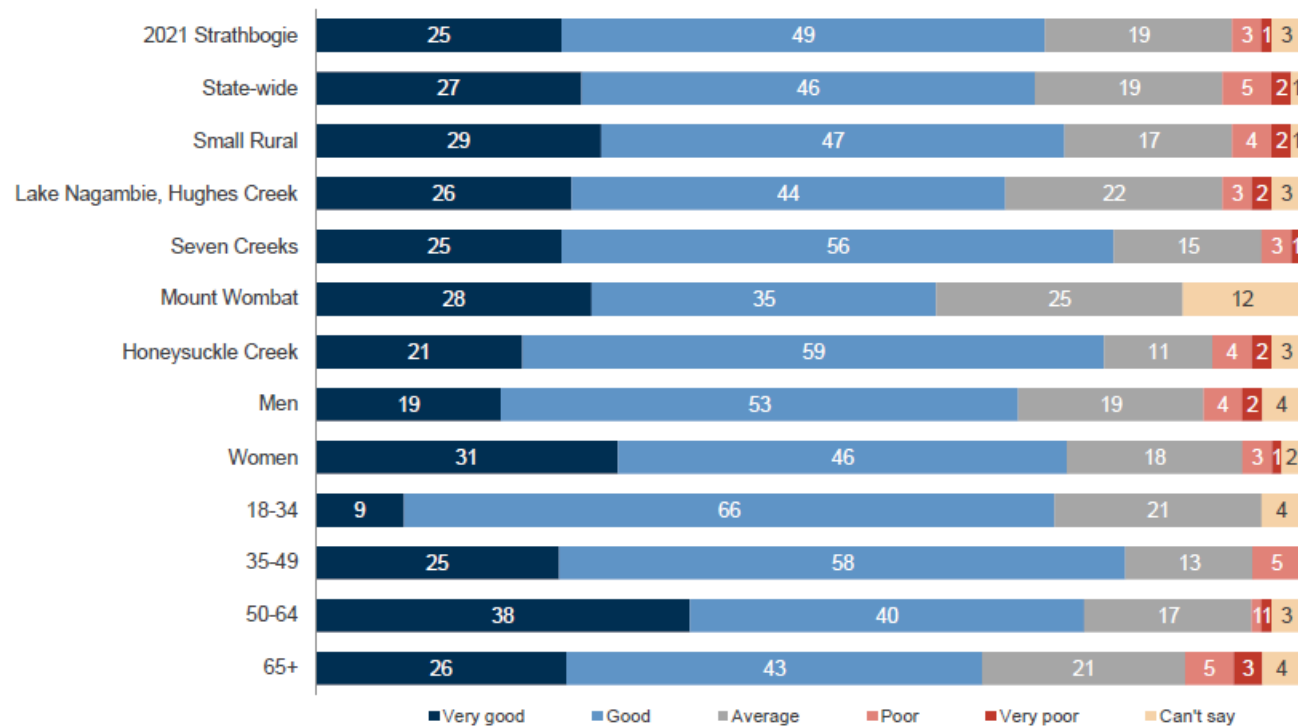
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



The appearance of public areas performance



2021 public areas performance (%)



Q2. How has Council performed on 'The appearance of public areas' over the last 12 months?
Base: All respondents. Councils asked state-wide: 40 Councils asked group: 13

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Art centres and libraries importance



2021 art centres and libraries importance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Women	70▲	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	67	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	67▲	65	65	65	64	66	65	66	66
65+	66	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
50-64	65	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Honeysuckle Creek	64	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogie	63	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Small Rural	63	60	63	61	61	65	62	n/a	n/a
Lake Nagambie, Hughes Creek	61	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
35-49	61	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
18-34	57	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Men	56▼	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	55	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Q1. Firstly, how important should 'Art centres and libraries' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 22 Councils asked group: 4
Note: Please see Appendix A for explanation of significant differences.

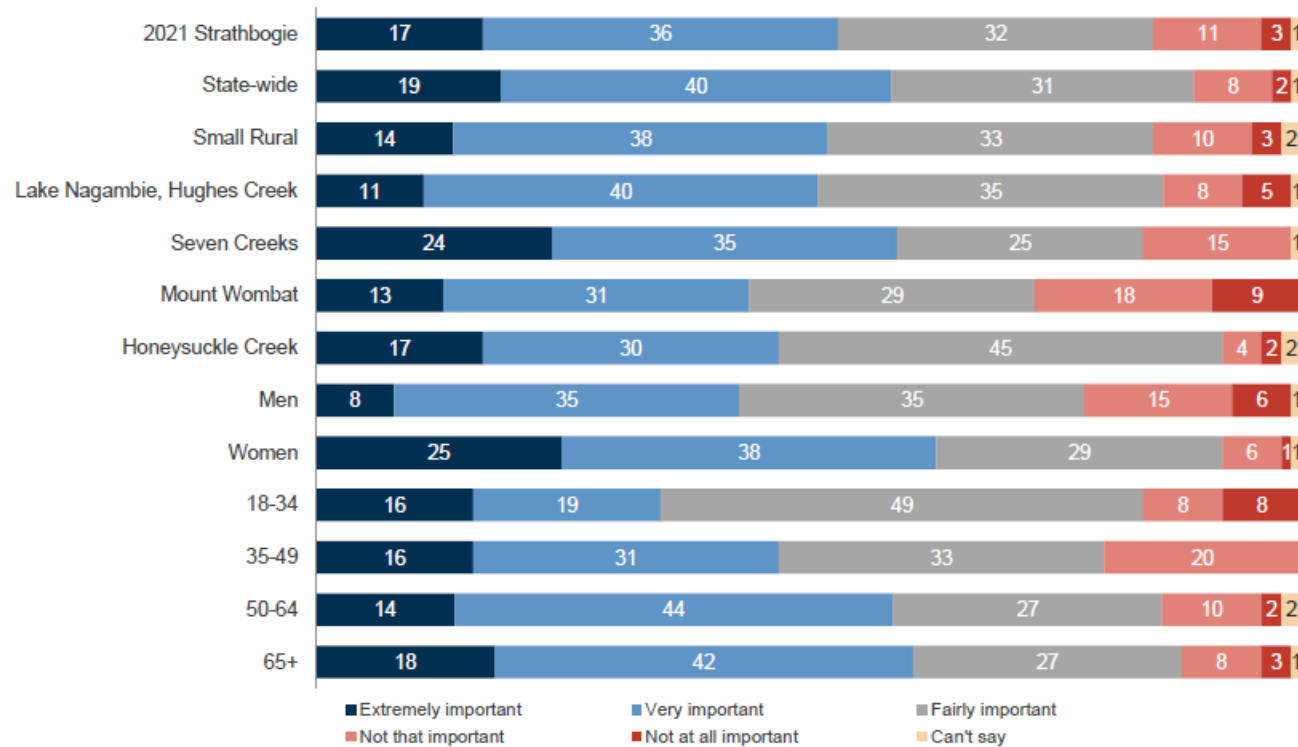
J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Art centres and libraries importance



2021 art centres and libraries importance (%)



Q1. Firstly, how important should 'Art centres and libraries' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 22 Councils asked group: 4

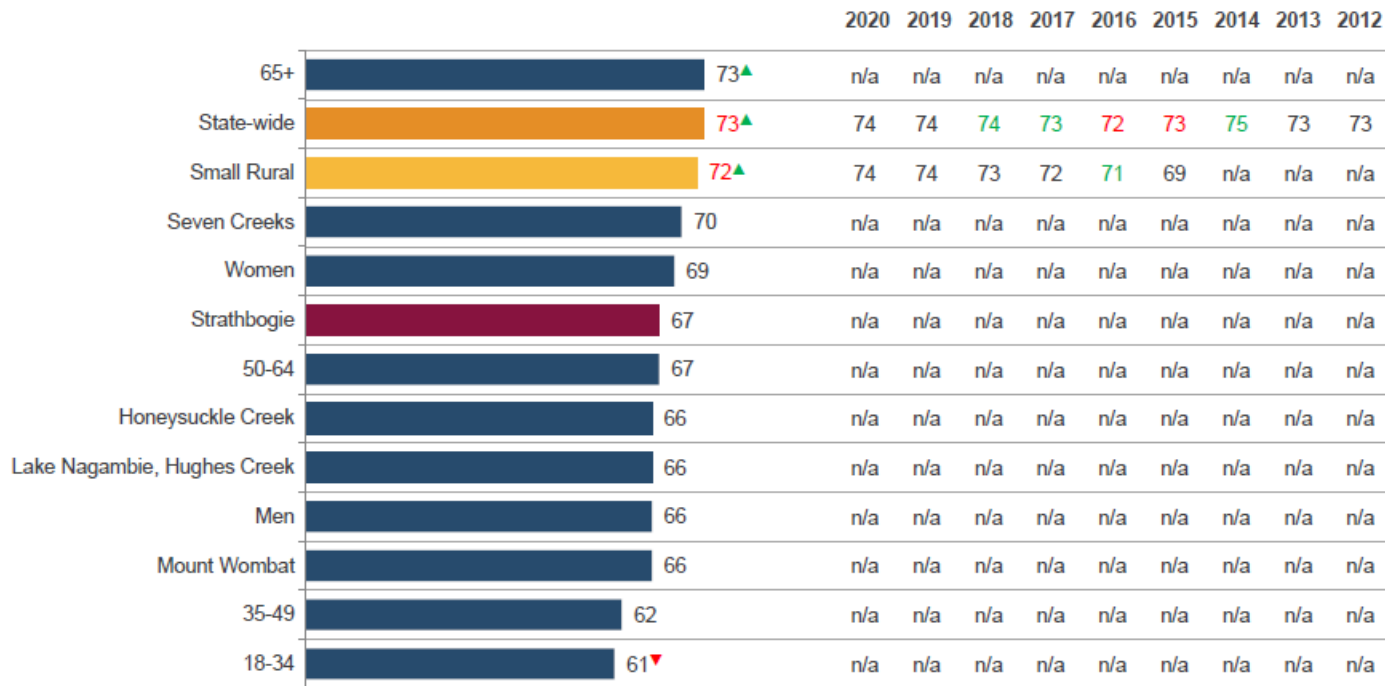
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Art centres and libraries performance



2021 art centres and libraries performance (index scores)



Q2. How has Council performed on 'Art centres and libraries' over the last 12 months?
Base: All respondents. Councils asked state-wide: 28 Councils asked group: 6
Note: Please see Appendix A for explanation of significant differences.

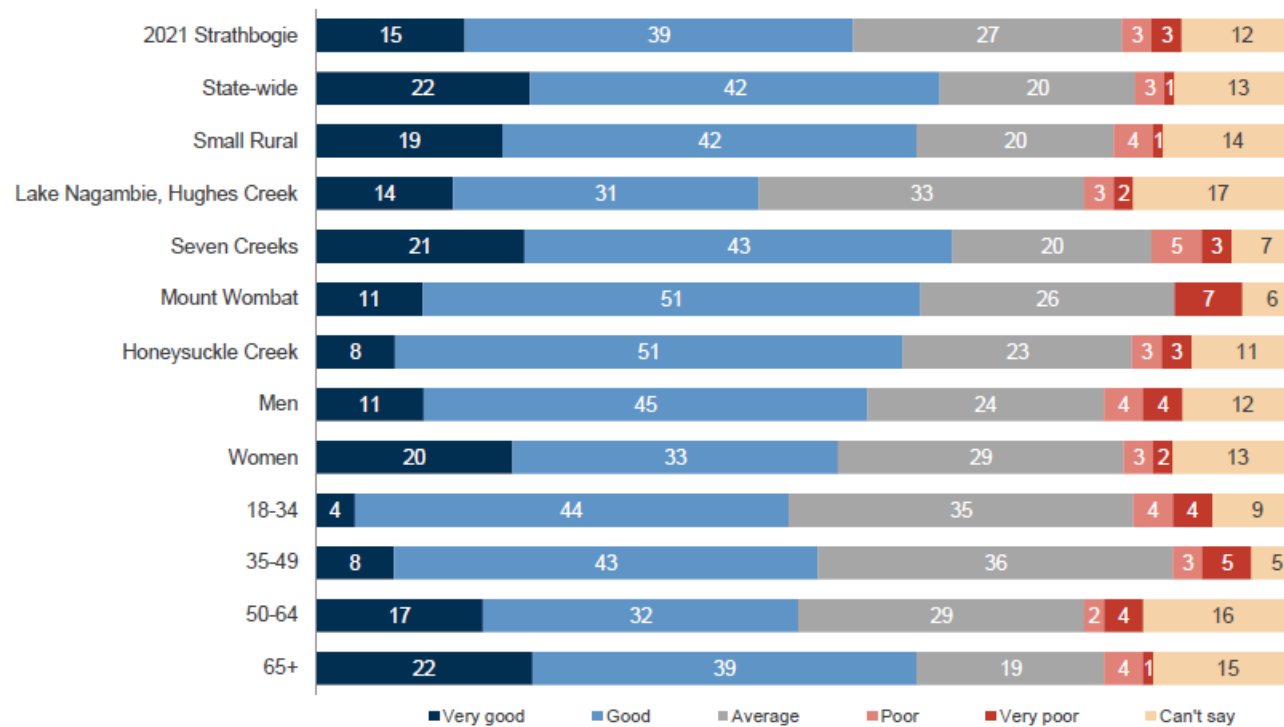
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Art centres and libraries performance



2021 art centres and libraries performance (%)



Q2. How has Council performed on 'Art centres and libraries' over the last 12 months?
Base: All respondents. Councils asked state-wide: 28 Councils asked group: 6

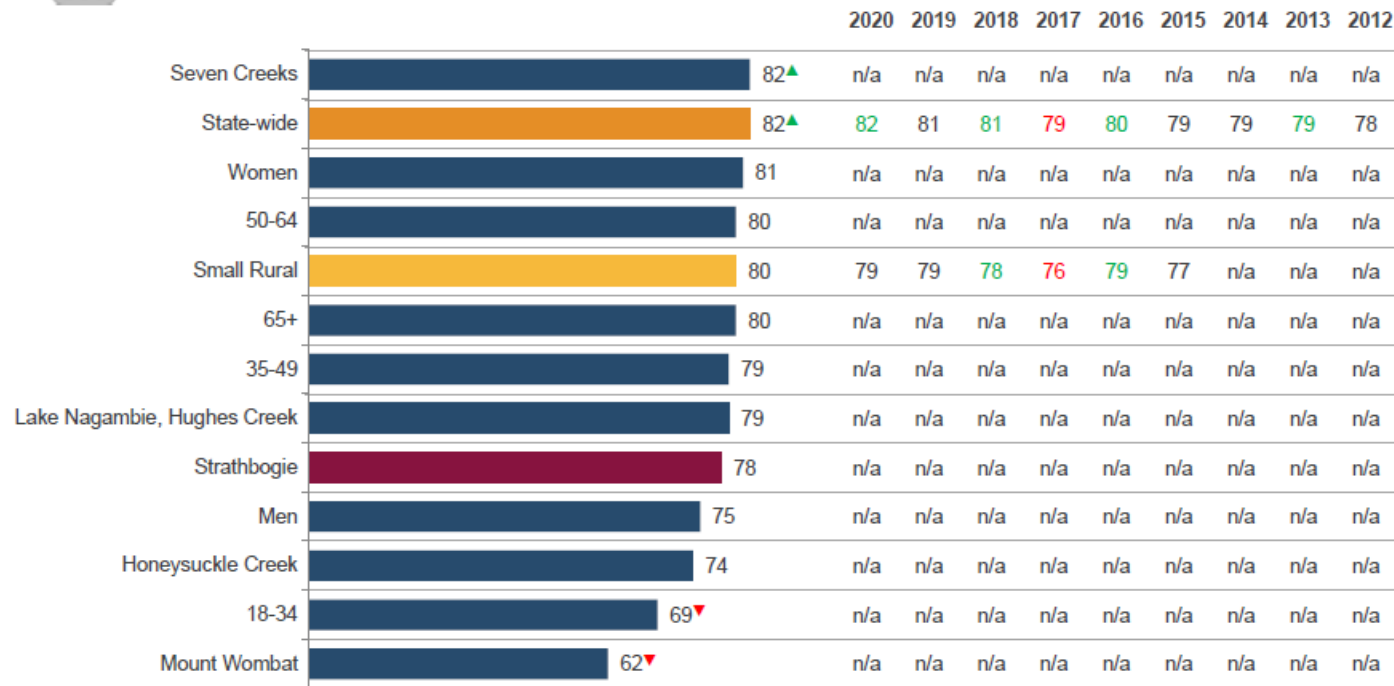
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Waste management importance



2021 waste management importance (index scores)



Q1. Firstly, how important should 'Waste management' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 32 Councils asked group: 7
Note: Please see Appendix A for explanation of significant differences.

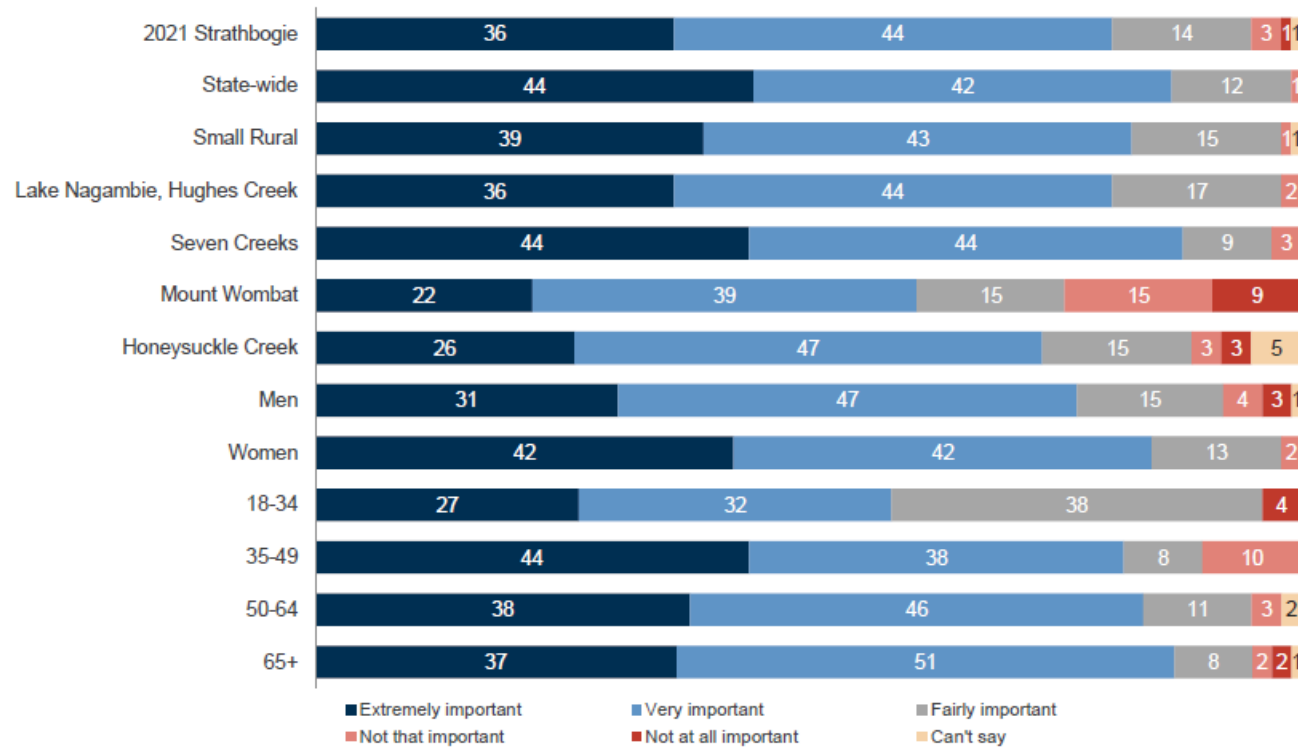
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Waste management importance



2021 waste management importance (%)



Q1. Firstly, how important should 'Waste management' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 32 Councils asked group: 7

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Waste management performance



2021 waste management performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Honeysuckle Creek	73	60	59	n/a	n/a	n/a	n/a	n/a	n/a
65+	70	68	70	n/a	n/a	n/a	n/a	n/a	n/a
50-64	70	56	60	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	69	65	68	70	71	70	72	73	71
Small Rural	68	64	66	69	70	69	71	n/a	n/a
Women	68	61	63	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogie	67	62	63	n/a	n/a	n/a	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	67	60	62	n/a	n/a	n/a	n/a	n/a	n/a
Men	67	63	64	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	67	66	66	n/a	n/a	n/a	n/a	n/a	n/a
18-34	66	61	56	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	61	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
35-49	60	59	59	n/a	n/a	n/a	n/a	n/a	n/a

Q2. How has Council performed on 'Waste management' over the last 12 months?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19
Note: Please see Appendix A for explanation of significant differences.

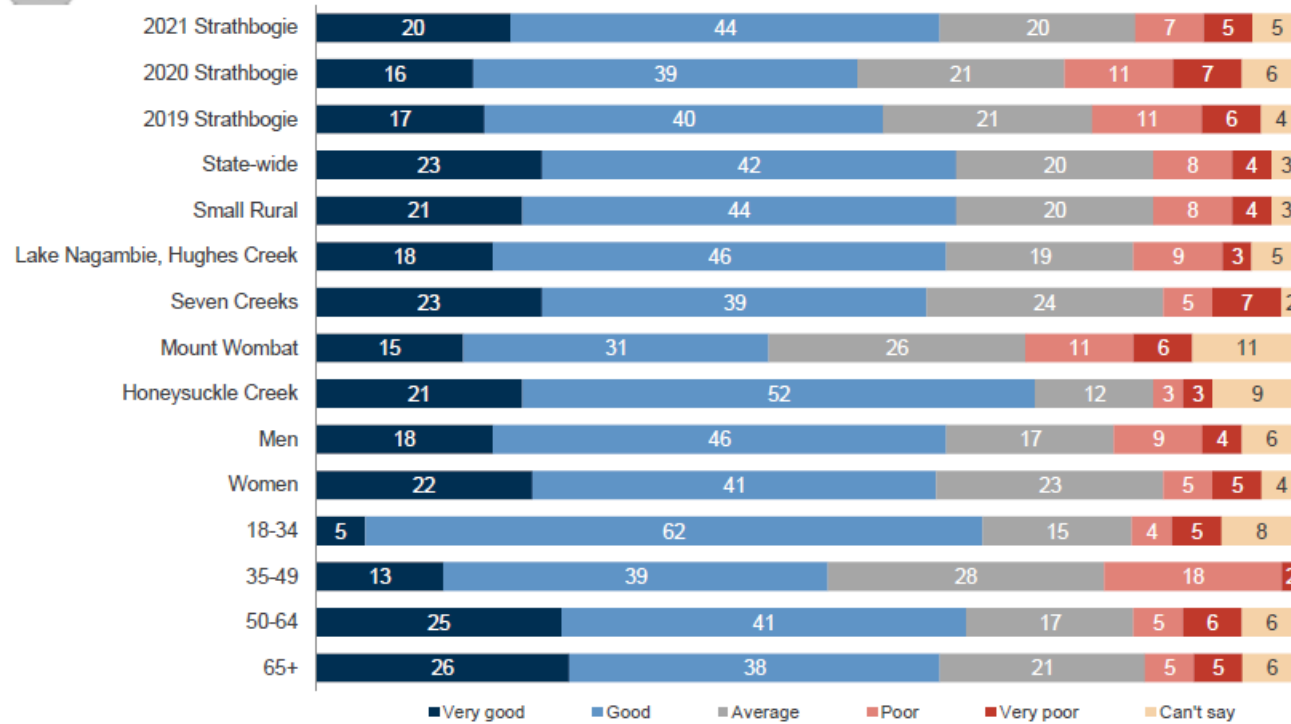
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Waste management performance



2021 waste management performance (%)



Q2. How has Council performed on 'Waste management' over the last 12 months?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council

Business and community development and tourism importance



2021 business/development/tourism importance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
18-34	80▲	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Women	77▲	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	76	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
35-49	74	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Small Rural	74	74	71	71	72	71	70	n/a	n/a
Strathbogie	73	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	73	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
65+	72	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
50-64	71	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	70	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Honeysuckle Creek	70	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Men	70	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	70▼	67	65	66	67	67	67	67	66

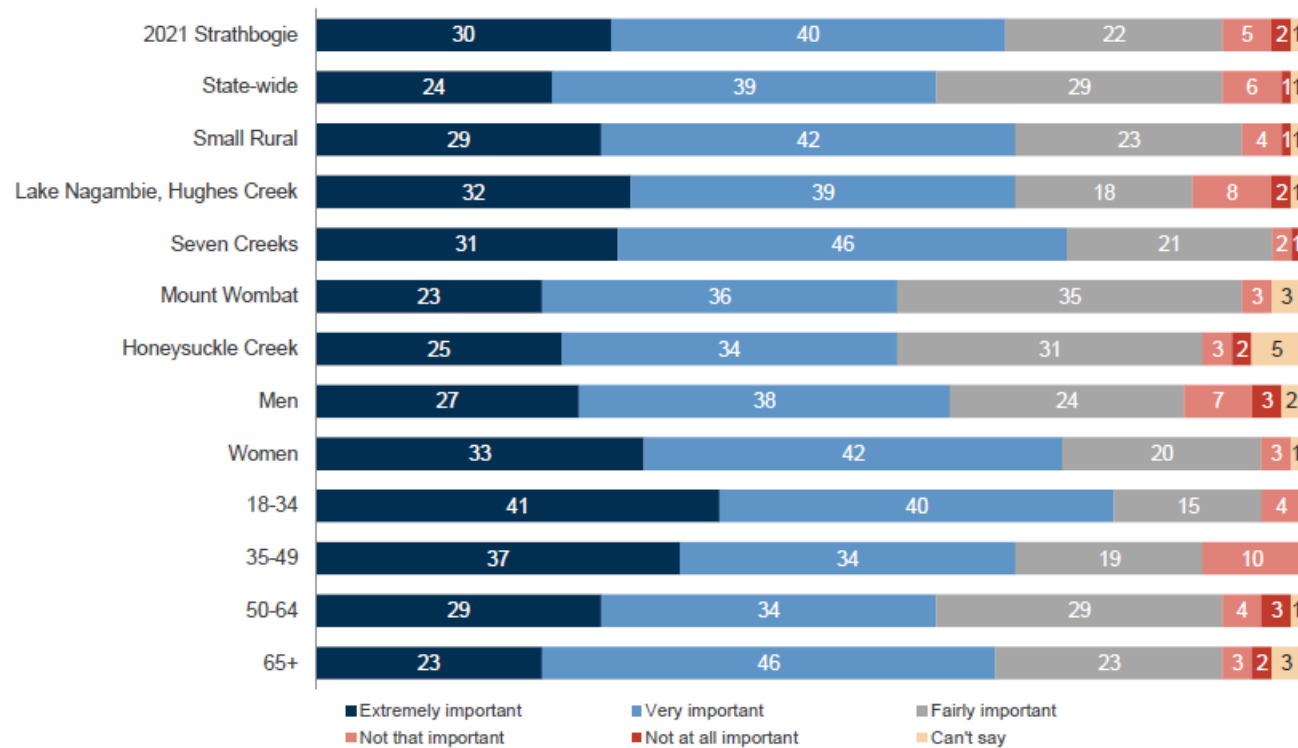
Q1. Firstly, how important should 'Business and community development and tourism' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 22 Councils asked group: 6
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council

Business and community development and tourism importance



2021 business/development/tourism importance (%)



Q1. Firstly, how important should 'Business and community development and tourism' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 22 Councils asked group: 6

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council

Business and community development and tourism performance



2021 business/development/tourism performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Lake Nagambie, Hughes Creek	66▲	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
50-64	63	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Small Rural	62▲	58	59	64	61	63	n/a	n/a	n/a
Women	61	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	61	59	61	60	61	60	61	62	62
65+	61	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogie	59	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
18-34	59	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Honeysuckle Creek	58	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Men	58	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
35-49	53	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	52▼	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	52▼	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

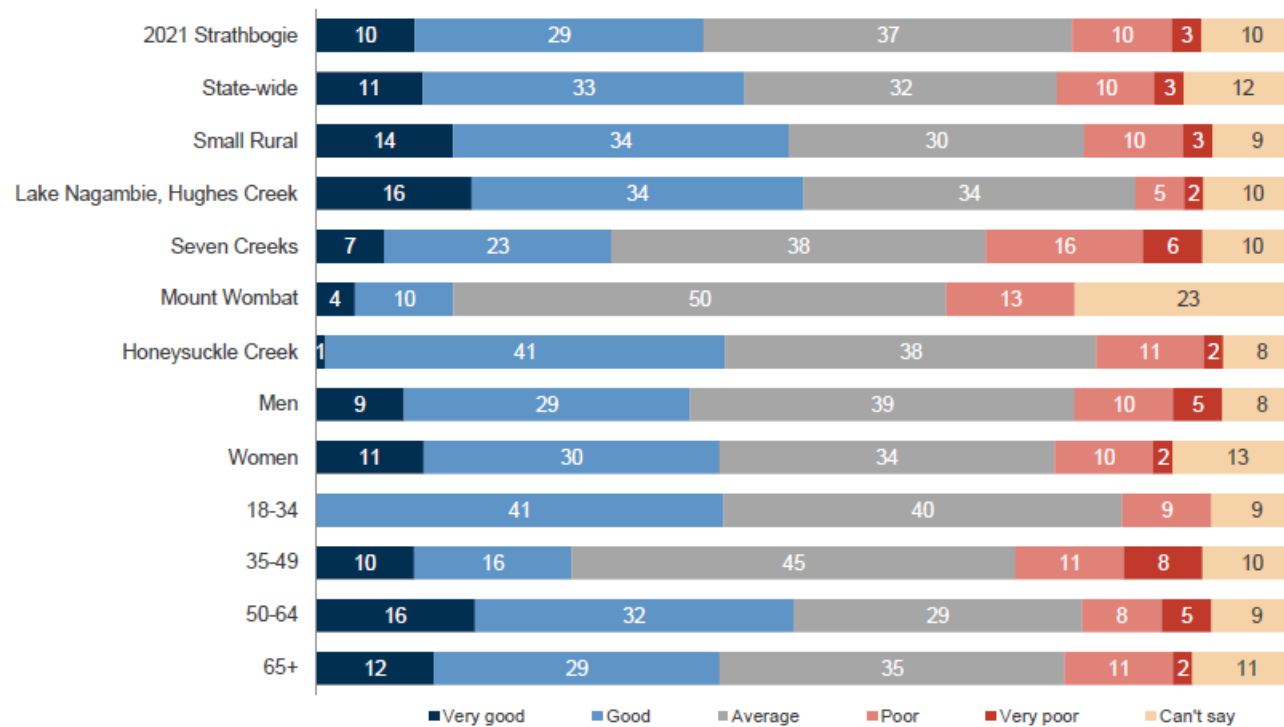
Q2. How has Council performed on 'Business and community development and tourism' over the last 12 months?
Base: All respondents. Councils asked state-wide: 28 Councils asked group: 8
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council

Business and community development and tourism performance



2021 business/development/tourism performance (%)



Q2. How has Council performed on 'Business and community development and tourism' over the last 12 months?
Base: All respondents. Councils asked state-wide: 28 Councils asked group: 8

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Planning and building permits importance



2021 planning and building permits importance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Seven Creeks	74	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	73	71	71	71	72	71	71	71	71
65+	72	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Women	72	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
50-64	72	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	72	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogie	71	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Small Rural	71	68	70	68	68	71	70	n/a	n/a
Men	70	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
18-34	69	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
35-49	67	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Honeysuckle Creek	66	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	58	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Q1. Firstly, how important should 'Planning and building permits' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 23 Councils asked group: 6
Note: Please see Appendix A for explanation of significant differences.

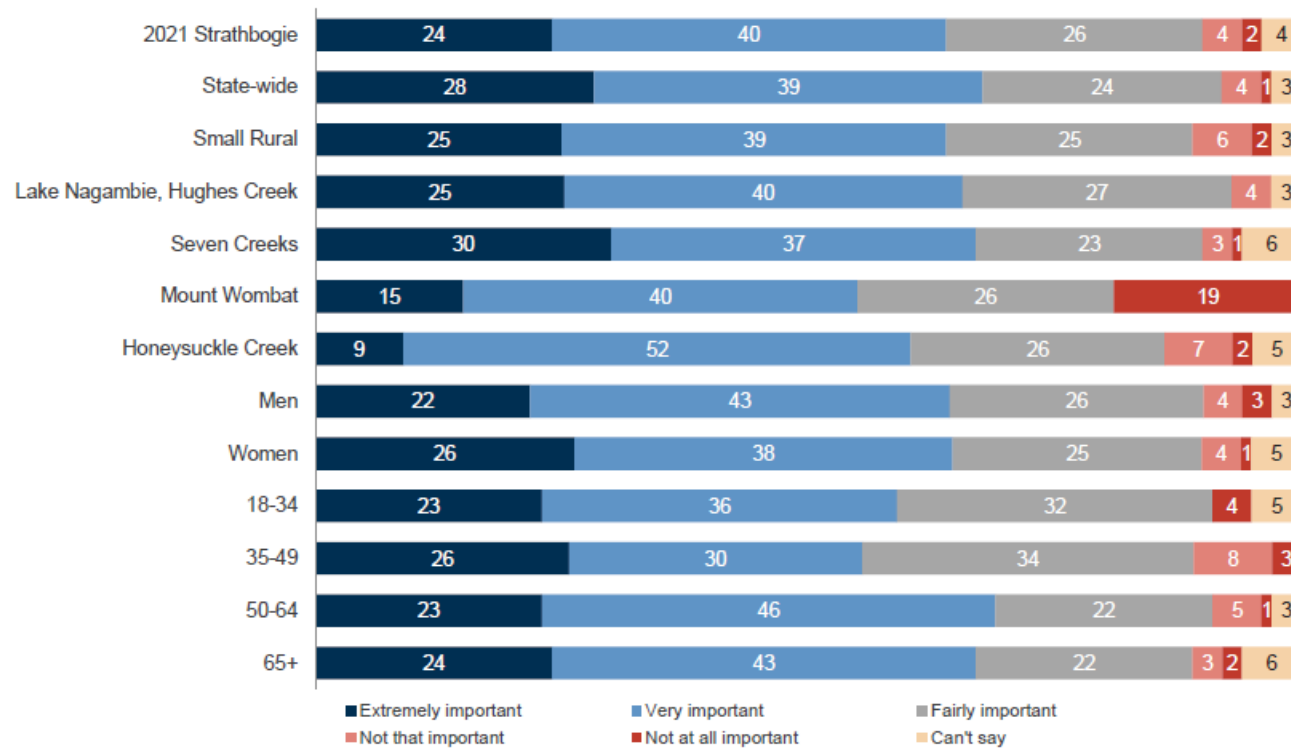
J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council



Planning and building permits importance



2021 planning and building permits importance (%)



Q1. Firstly, how important should 'Planning and building permits' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 23 Councils asked group: 6

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Planning and building permits performance



2021 planning and building permits performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
18-34	56	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	53	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Honeysuckle Creek	52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Women	52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	52	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	51	51	52	52	51	50	54	53	55
Strathbogie	51	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
65+	51	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Men	49	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Small Rural	49	46	48	51	51	50	53	n/a	n/a
35-49	48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
50-64	48	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Q2. How has Council performed on 'Planning and building permits' over the last 12 months?
Base: All respondents. Councils asked state-wide: 29 Councils asked group: 7
Note: Please see Appendix A for explanation of significant differences.

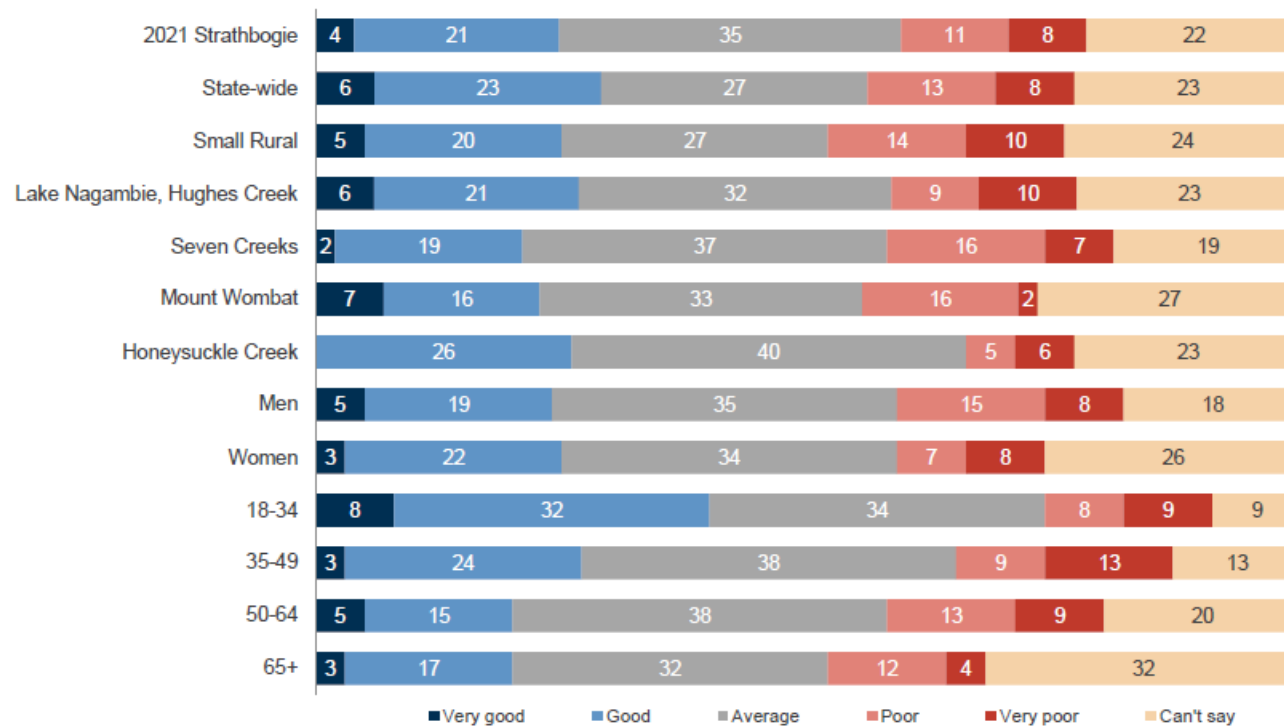
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Planning and building permits performance



2021 planning and building permits performance (%)



Q2. How has Council performed on 'Planning and building permits' over the last 12 months?
Base: All respondents. Councils asked state-wide: 29 Councils asked group: 7

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Environmental sustainability performance



2021 environmental sustainability performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
18-34	67▲	61	n/a	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	62▲	60	62	63	64	63	64	64	64
Small Rural	61▲	57	59	62	63	61	63	n/a	n/a
Honeysuckle Creek	60	48	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	59	55	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Men	58	55	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogie	57	56	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Women	57	56	n/a	n/a	n/a	n/a	n/a	n/a	n/a
65+	57	53	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	56	58	n/a	n/a	n/a	n/a	n/a	n/a	n/a
35-49	55	60	n/a	n/a	n/a	n/a	n/a	n/a	n/a
50-64	52	53	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	47▼	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a

Q2. How has Council performed on 'Environmental sustainability' over the last 12 months?
Base: All respondents. Councils asked state-wide: 34 Councils asked group: 6
Note: Please see Appendix A for explanation of significant differences.

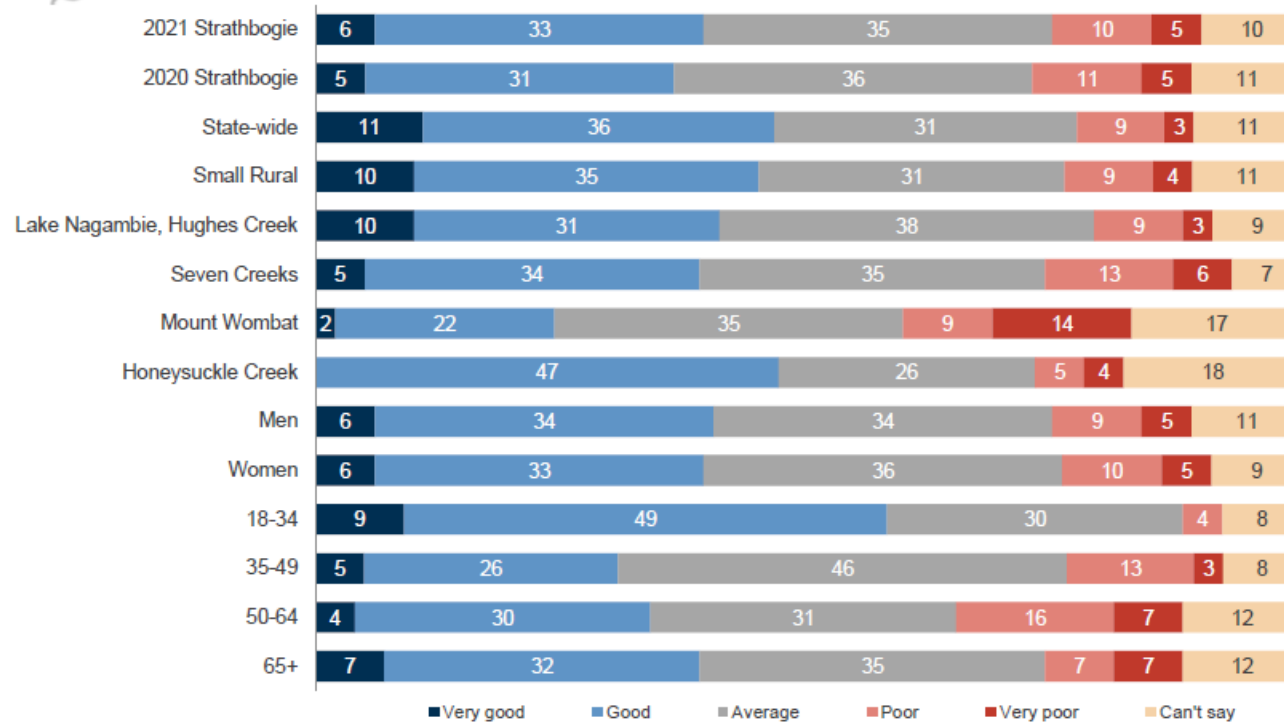
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Environmental sustainability performance



2021 environmental sustainability performance (%)



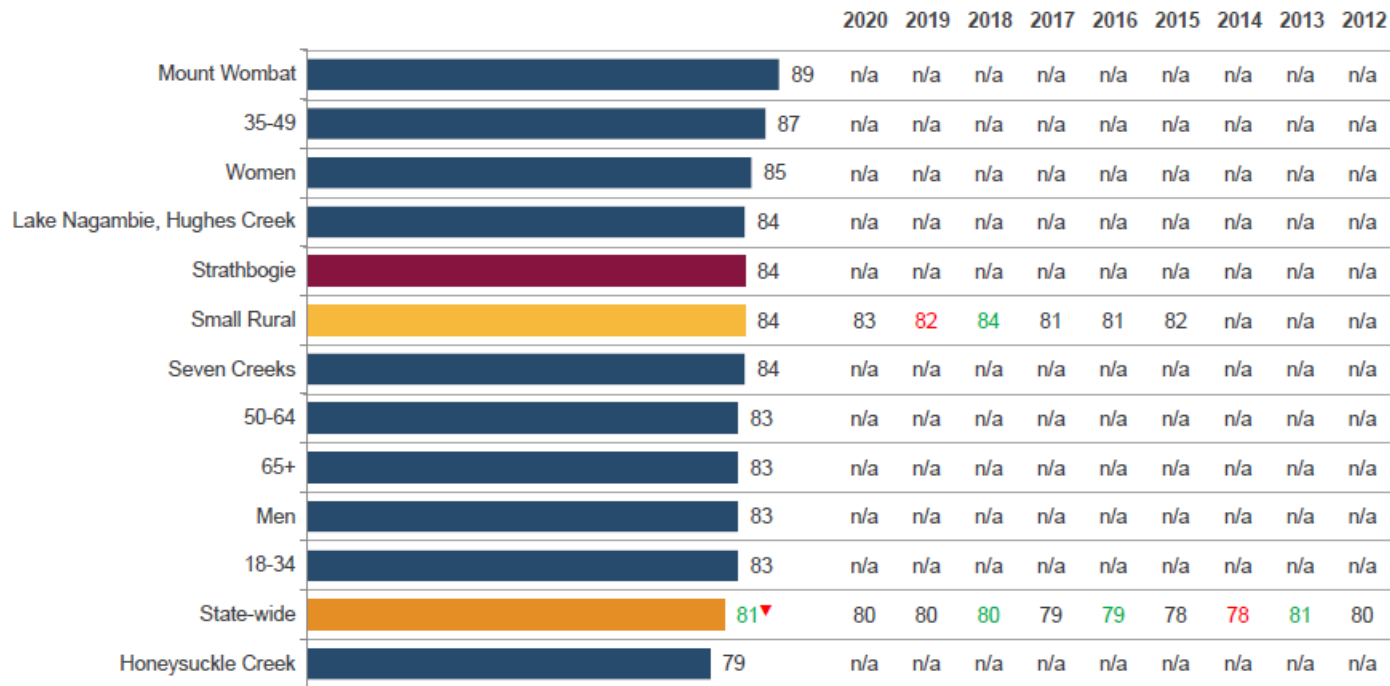
Q2. How has Council performed on 'Environmental sustainability' over the last 12 months?
Base: All respondents. Councils asked state-wide: 34 Councils asked group: 6

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council

Maintenance of unsealed roads in your area importance



2021 unsealed roads importance (index scores)



Q1. Firstly, how important should 'Maintenance of unsealed roads in your area' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 16 Councils asked group: 7
Note: Please see Appendix A for explanation of significant differences.

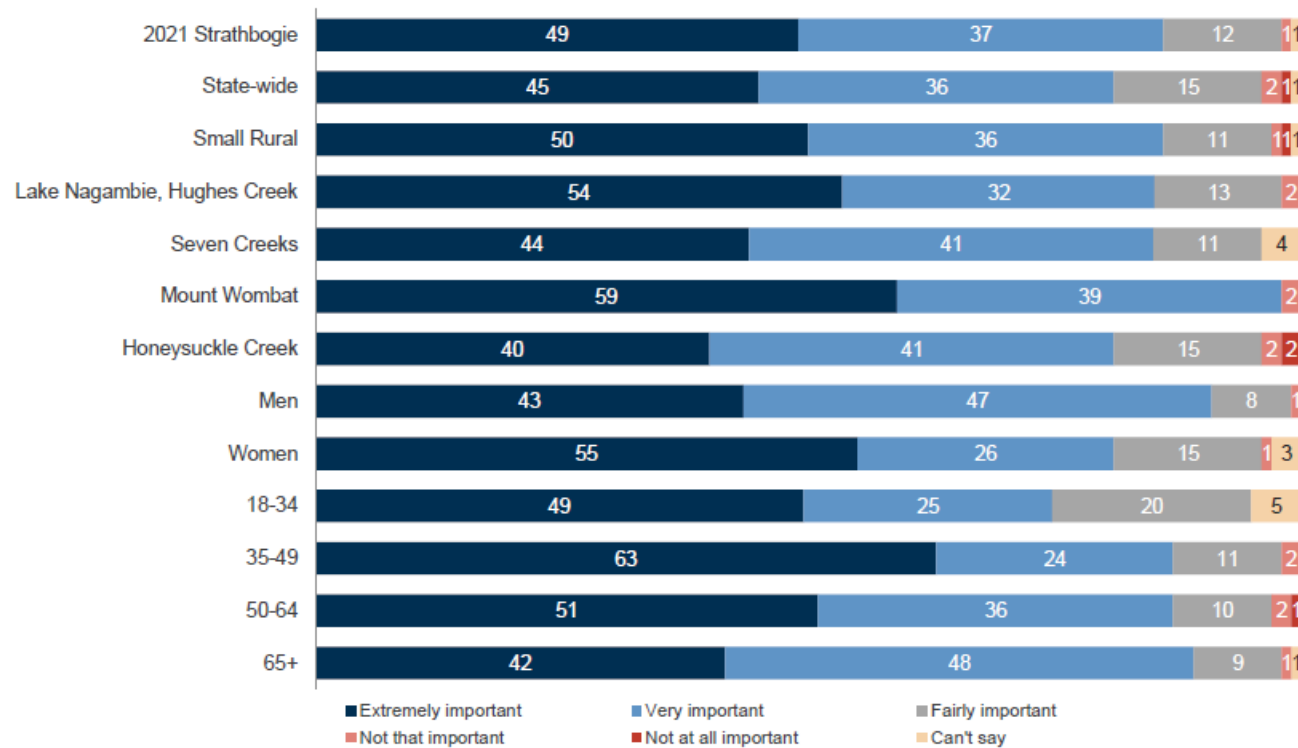
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Maintenance of unsealed roads in your area importance



2021 unsealed roads importance (%)



Q1. Firstly, how important should 'Maintenance of unsealed roads in your area' be as a responsibility for Council?
Base: All respondents. Councils asked state-wide: 16 Councils asked group: 7

J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council

Maintenance of unsealed roads in your area performance



2021 unsealed roads performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Honeysuckle Creek	34	38	28	n/a	n/a	n/a	n/a	n/a	n/a
65+	41	44	43	n/a	n/a	n/a	n/a	n/a	n/a
State-wide	44	44	43	44	43	45	45	44	46
Small Rural	43	43	40	43	44	45	n/a	n/a	n/a
50-64	38	43	32	n/a	n/a	n/a	n/a	n/a	n/a
Men	42	44	40	n/a	n/a	n/a	n/a	n/a	n/a
Seven Creeks	44	46	40	n/a	n/a	n/a	n/a	n/a	n/a
Strathbogrie	41	43	37	n/a	n/a	n/a	n/a	n/a	n/a
Women	40	41	35	n/a	n/a	n/a	n/a	n/a	n/a
Lake Nagambie, Hughes Creek	40	40	38	n/a	n/a	n/a	n/a	n/a	n/a
35-49	45	39	31	n/a	n/a	n/a	n/a	n/a	n/a
Mount Wombat	n/a	n/a	41	n/a	n/a	n/a	n/a	n/a	n/a
18-34	42	45	42	n/a	n/a	n/a	n/a	n/a	n/a

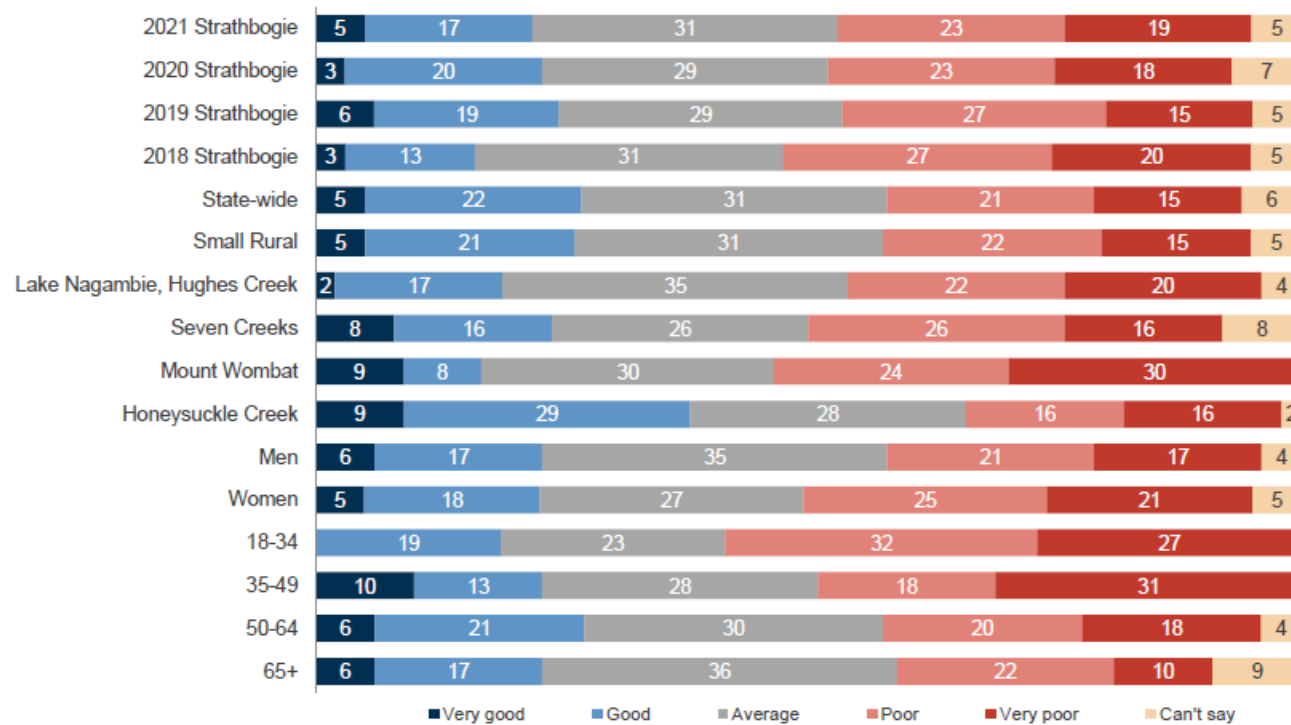
Q2. How has Council performed on 'Maintenance of unsealed roads in your area' over the last 12 months?
Base: All respondents. Councils asked state-wide: 24 Councils asked group: 10
Note: Please see Appendix A for explanation of significant differences.

J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council

Maintenance of unsealed roads in your area performance



2021 unsealed roads performance (%)



Q2. How has Council performed on 'Maintenance of unsealed roads in your area' over the last 12 months?
Base: All respondents. Councils asked state-wide: 24 Councils asked group: 10

J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Tourism development performance



2021 tourism development performance (index scores)

	2020	2019	2018	2017	2016	2015	2014	2013	2012
Lake Nagambie, Hughes Creek	69▲	68	69	68	n/a	n/a	n/a	n/a	n/a
18-34	64	74	69	74	n/a	n/a	n/a	n/a	n/a
50-64	63	60	62	59	n/a	n/a	n/a	n/a	n/a
Women	63	62	66	64	n/a	n/a	n/a	n/a	n/a
Small Rural	63	63	66	67	67	64	63	n/a	n/a
State-wide	62	62	63	63	63	63	64	n/a	n/a
Strathbogie	61	62	64	63	n/a	n/a	n/a	n/a	n/a
Honeysuckle Creek	60	58	65	54	n/a	n/a	n/a	n/a	n/a
65+	59	57	63	61	n/a	n/a	n/a	n/a	n/a
Men	59	62	62	62	n/a	n/a	n/a	n/a	n/a
35-49	57	63	63	61	n/a	n/a	n/a	n/a	n/a
Seven Creeks	52▼	57	59	62	n/a	n/a	n/a	n/a	n/a
Mount Wombat	47▼	n/a	n/a	58	n/a	n/a	n/a	n/a	n/a

Q2. How has Council performed on 'Tourism development' over the last 12 months?
Base: All respondents. Councils asked state-wide: 13 Councils asked group: 5
Note: Please see Appendix A for explanation of significant differences.

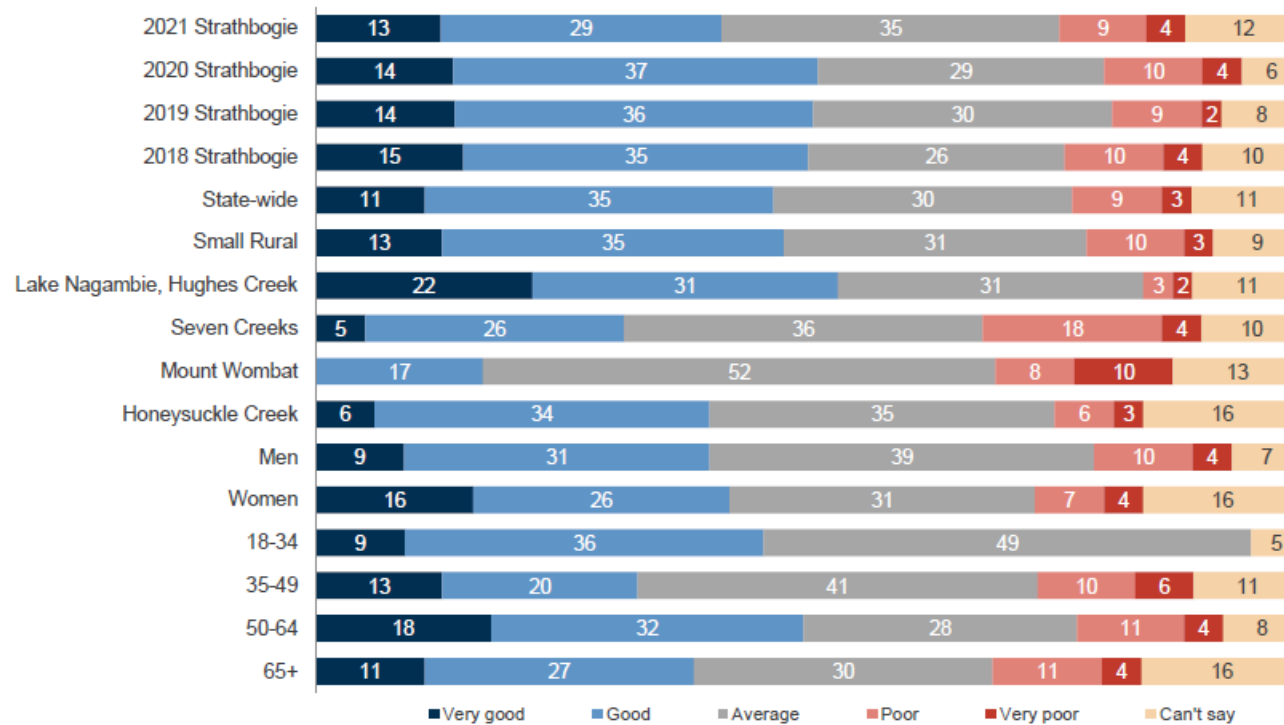
J00967 Community Satisfaction Survey 2021 – Strathbogie Shire Council



Tourism development performance



2021 tourism development performance (%)



Q2. How has Council performed on 'Tourism development' over the last 12 months?
Base: All respondents. Councils asked state-wide: 13 Councils asked group: 5



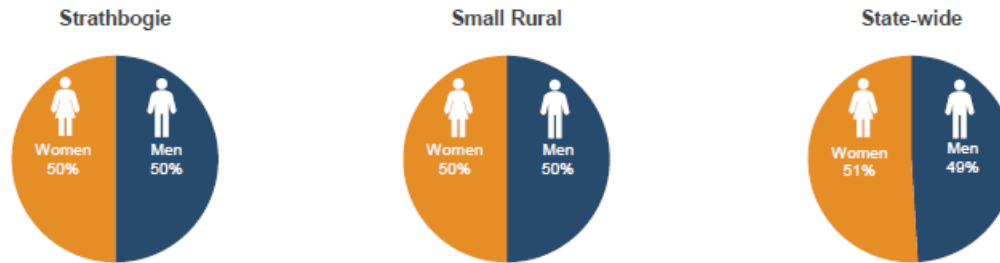
Detailed demographics

J00967 Community Satisfaction Survey 2021 – Strathbogrie Shire Council

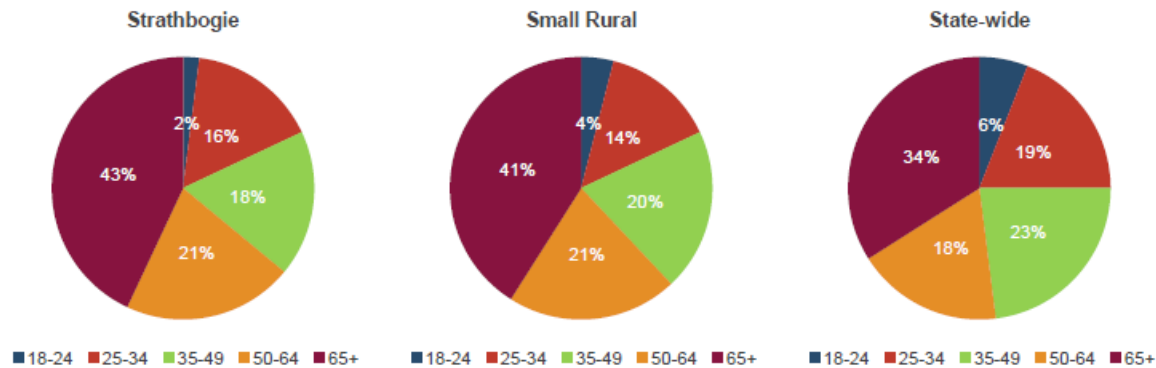


Gender and age profile

2021 gender



2021 age



S3. [Record gender] / S4. To which of the following age groups do you belong?
Base: All respondents. Councils asked state-wide: 66 Councils asked group: 19
Please note that for the reason of simplifying reporting, interlocking age and gender reporting has not been included in this report. Interlocking age and gender analysis is still available in the dashboard and data tables provided alongside this report.

Appendix A: Index scores, margins of error and significant differences



Appendix A: Index Scores



Index Scores

Many questions ask respondents to rate council performance on a five-point scale, for example, from 'very good' to 'very poor', with 'can't say' also a possible response category. To facilitate ease of reporting and comparison of results over time, starting from the 2012 survey and measured against the state-wide result and the council group, an 'Index Score' has been calculated for such measures.

The Index Score is calculated and represented as a score out of 100 (on a 0 to 100 scale), with 'can't say' responses excluded from the analysis. The '% RESULT' for each scale category is multiplied by the 'INDEX FACTOR'. This produces an 'INDEX VALUE' for each category, which are then summed to produce the 'INDEX SCORE', equating to '60' in the following example.

Similarly, an Index Score has been calculated for the Core question 'Performance direction in the last 12 months', based on the following scale for each performance measure category, with 'Can't say' responses excluded from the calculation.

SCALE CATEGORIES	% RESULT	INDEX FACTOR	INDEX VALUE
Very good	9%	100	9
Good	40%	75	30
Average	37%	50	19
Poor	9%	25	2
Very poor	4%	0	0
Can't say	1%	–	INDEX SCORE 60

SCALE CATEGORIES	% RESULT	INDEX FACTOR	INDEX VALUE
Improved	36%	100	36
Stayed the same	40%	50	20
Deteriorated	23%	0	0
Can't say	1%	–	INDEX SCORE 56

Appendix A: Margins of error



The sample size for the 2021 State-wide Local Government Community Satisfaction Survey for Strathbogie Shire Council was n=400. Unless otherwise noted, this is the total sample base for all reported charts and tables.

The maximum margin of error on a sample of approximately n=400 interviews is +/-4.8% at the 95% confidence level for results around 50%. Margins of error will be larger for any sub-samples. As an example, a result of 50% can be read confidently as falling midway in the range 45.2% - 54.8%.

Maximum margins of error are listed in the table below, based on a population of 8,900 people aged 18 years or over for Strathbogie Shire Council, according to ABS estimates.

Demographic	Actual survey sample size	Weighted base	Maximum margin of error at 95% confidence interval
Strathbogie Shire Council	400	400	+/-4.8
Men	175	199	+/-7.4
Women	225	201	+/-6.5
Lake Nagambie, Hughes Creek	179	186	+/-7.3
Seven Creeks	139	132	+/-8.3
Mount Wombat	29	30	+/-18.5
Honeysuckle Creek	53	52	+/-13.5
18-34 years	22	73	+/-21.4
35-49 years	39	73	+/-15.9
50-64 years	112	84	+/-9.2
65+ years	227	170	+/-6.4

Appendix A: Significant difference reporting notation



Within tables and index score charts throughout this report, statistically significant differences at the 95% confidence level are represented by upward directing green (▲) and downward directing red arrows (▼).

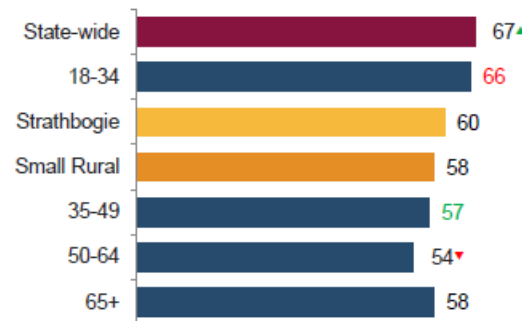
Significance when noted indicates a significantly higher or lower result for the analysis group in comparison to the 'Total' result for the council for that survey question for that year. Therefore in the example below:

- ▲ The state-wide result is significantly higher than the overall result for the council.
- ▼ The result among 50-64 year olds is significantly lower than for the overall result for the council.

Further, results shown in green and red indicate significantly higher or lower results than in 2020. Therefore in the example below:

- The result among 35-49 year olds in the council is significantly higher than the result achieved among this group in 2020.
- The result among 18-34 year olds in the council is significantly lower than the result achieved among this group in 2020.

2021 overall performance (index scores)
(example extract only)



Appendix A: Index score significant difference calculation



The test applied to the Indexes was an Independent Mean Test, as follows:

$$Z \text{ Score} = (\$1 - \$2) / \text{Sqrt} ((\$5^2 / \$3) + (\$6^2 / \$4))$$

Where:

- \$1 = Index Score 1
- \$2 = Index Score 2
- \$3 = unweighted sample count 1
- \$4 = unweighted sample count 2
- \$5 = standard deviation 1
- \$6 = standard deviation 2

All figures can be sourced from the detailed cross tabulations.

The test was applied at the 95% confidence interval, so if the Z Score was greater than +/- 1.954 the scores are significantly different.



**Appendix B:
Further project
information**

Appendix B: Further information



Further information about the report and explanations about the State-wide Local Government Community Satisfaction Survey can be found in this section including:

- Background and objectives
- Analysis and reporting
- Glossary of terms

Detailed survey tabulations

Detailed survey tabulations are available in supplied Excel file.

Contacts

For further queries about the conduct and reporting of the 2021 State-wide Local Government Community Satisfaction Survey, please contact JWS Research on

(03) 8685 8555 or via email:

admin@jwsresearch.com

Appendix B: Survey methodology and sampling



The 2021 results are compared with previous years, as detailed below:

- 2020, n=400 completed interviews, conducted in the period of 30th January – 22nd March.
- 2019, n=401 completed interviews, conducted in the period of 1st February – 30th March.
- 2018, n=400 completed interviews, conducted in the period of 1st February – 30th March.
- 2015, n=400 completed interviews, conducted in the period of 1st February – 30th March.
- 2014, n=400 completed interviews, conducted in the period of 31st January – 11th March.
- 2013, n=400 completed interviews, conducted in the period of 1st February – 24th March.
- 2012, n=400 completed interviews, conducted in the period of 18th May – 30th June.

Minimum quotas of gender within age groups were applied during the fieldwork phase. Post-survey weighting was then conducted to ensure accurate representation of the age and gender profile of the Strathbogie Shire Council area.

Any variation of +/-1% between individual results and net scores in this report or the detailed survey tabulations is due to rounding. In reporting, '—' denotes not mentioned and '0%' denotes mentioned by less than 1% of respondents. 'Net' scores refer to two or more response categories being combined into one category for simplicity of reporting.

This survey was conducted by Computer Assisted Telephone Interviewing (CATI) as a representative random probability survey of residents aged 18+ years in Strathbogie Shire Council.

Survey sample matched to the demographic profile of Strathbogie Shire Council as determined by the most recent ABS population estimates was purchased from an accredited supplier of publicly available phone records, including up to 60% mobile phone numbers to cater to the diversity of residents within Strathbogie Shire Council, particularly younger people.

A total of n=400 completed interviews were achieved in Strathbogie Shire Council. Survey fieldwork was conducted in the period of 8th February – 18nd March, 2021.

Appendix B: Analysis and reporting



All participating councils are listed in the State-wide report published on the DELWP website. In 2021, 66 of the 79 Councils throughout Victoria participated in this survey. For consistency of analysis and reporting across all projects, Local Government Victoria has aligned its presentation of data to use standard council groupings. Accordingly, the council reports for the community satisfaction survey provide analysis using these standard council groupings. Please note that councils participating across 2012-2021 vary slightly.

Council Groups

Strathbogie Shire Council is classified as a Small Rural council according to the following classification list:

- Metropolitan, Interface, Regional Centres, Large Rural & Small Rural.

Councils participating in the Small Rural group are:

- Alpine, Ararat, Benalla, Buloke, Central Goldfields, Gannawarra, Hepburn, Hindmarsh, Indigo, Loddon, Mansfield, Murrindindi, Northern Grampians, Pyrenees, Queenscliffe, Strathbogie, West Wimmera and Yarriambiack.

Wherever appropriate, results for Strathbogie Shire Council for this 2021 State-wide Local Government Community Satisfaction Survey have been compared against other participating councils in the Small Rural group and on a state-wide basis. Please note that council groupings changed for 2015, and as such comparisons to council group results before that time can not be made within the reported charts.

Appendix B: 2012 survey revision



The survey was revised in 2012. As a result:

- The survey is now conducted as a representative random probability survey of residents aged 18 years or over in local councils, whereas previously it was conducted as a 'head of household' survey.
- As part of the change to a representative resident survey, results are now weighted post survey to the known population distribution of Strathbogie Shire Council according to the most recently available Australian Bureau of Statistics population estimates, whereas the results were previously not weighted.
- The service responsibility area performance measures have changed significantly and the rating scale used to assess performance has also changed.

As such, the results of the 2012 State-wide Local Government Community Satisfaction Survey should be considered as a benchmark. Please note that comparisons should not be made with the State-wide Local Government Community Satisfaction Survey results from 2011 and prior due to the methodological and sampling changes. Comparisons in the period 2012-2021 have been made throughout this report as appropriate.

Appendix B: Core, optional and tailored questions



Core, optional and tailored questions

Over and above necessary geographic and demographic questions required to ensure sample representativeness, a base set of questions for the 2021 State-wide Local Government Community Satisfaction Survey was designated as 'Core' and therefore compulsory inclusions for all participating Councils.

These core questions comprised:

- Overall performance last 12 months (Overall performance)
- Value for money in services and infrastructure (Value for money)
- Contact in last 12 months (Contact)
- Rating of contact (Customer service)
- Overall council direction last 12 months (Council direction)
- Community consultation and engagement (Consultation)
- Decisions made in the interest of the community (Making community decisions)
- Condition of sealed local roads (Sealed local roads)
- Waste management

Reporting of results for these core questions can always be compared against other participating councils in the council group and against all participating councils state-wide. Alternatively, some questions in the 2021 State-wide Local Government Community Satisfaction Survey were optional. Councils also had the ability to ask tailored questions specific only to their council.

Appendix B: Analysis and reporting



Reporting

Every council that participated in the 2021 State-wide Local Government Community Satisfaction Survey receives a customised report. In addition, the state government is supplied with this State-wide summary report of the aggregate results of 'Core' and 'Optional' questions asked across all council areas surveyed, which is available at:

<https://www.localgovernment.vic.gov.au/our-programs/council-community-satisfaction-survey>

Tailored questions commissioned by individual councils are reported only to the commissioning council and not otherwise shared unless by express written approval of the commissioning council.

Appendix B: Glossary of terms



Core questions: Compulsory inclusion questions for all councils participating in the CSS.

CSS: 2021 Victorian Local Government Community Satisfaction Survey.

Council group: One of five classified groups, comprising: metropolitan, interface, regional centres, large rural and small rural.

Council group average: The average result for all participating councils in the council group.

Highest / lowest: The result described is the highest or lowest result across a particular demographic sub-group e.g. men, for the specific question being reported. Reference to the result for a demographic sub-group being the highest or lowest does not imply that it is significantly higher or lower, unless this is specifically mentioned.

Index score: A score calculated and represented as a score out of 100 (on a 0 to 100 scale). This score is sometimes reported as a figure in brackets next to the category being described, e.g. men 50+ (60).

Optional questions: Questions which councils had an option to include or not.

Percentages: Also referred to as 'detailed results', meaning the proportion of responses, expressed as a percentage.

Sample: The number of completed interviews, e.g. for a council or within a demographic sub-group.

Significantly higher / lower: The result described is significantly higher or lower than the comparison result based on a statistical significance test at the 95% confidence limit. If the result referenced is statistically higher or lower then this will be specifically mentioned, however not all significantly higher or lower results are referenced in summary reporting.

State-wide average: The average result for all participating councils in the State.

Tailored questions: Individual questions tailored by and only reported to the commissioning council.

Weighting: Weighting factors are applied to the sample for each council based on available age and gender proportions from ABS census information to ensure reported results are proportionate to the actual population of the council, rather than the achieved survey sample.

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9.13 Domestic Animal Management Plan

Author: Team Leader Compliance

Responsible Director: Director Corporate Services

EXECUTIVE SUMMARY

The *Domestic Animals Act 1994* (the Act) requires council to prepare a Domestic Animal Management Plan every four years.

The plan must set out a method for evaluating whether the animal management services provided by council are adequate to give effect to requirements of the Act and the Domestic Animal Regulations 2015. The plan must also outline programs for the training of authorised officers along with programs, services, and strategies to address the key issues in relation to responsible pet ownership within the municipality.

The development of a revised Strathbogie Shire Domestic Animal Management Plan will be completed after considering the results of a public survey to establish the priorities and feedback of the community in relation to domestic animals within the municipal district. Public engagement provides council with a variety of options to consider, but also provides council with all feedback from personal experiences with domestic animals in the community, or engagement with Authorised Officers attending to domestic animal issues in the community.

Council is required to consider all options put forward by community members and develop a plan that will meet the needs of the community that it serves and publish an evaluation of the implementation of the plan in the council annual report.

To assist and inform the development of the 2021-2025 Strathbogie Shire Domestic Animal Management Plan a process for engagement including a series of questions has been developed as detailed in the Communications and Engagement Plan (Refer Attachment 1).

RECOMMENDATION

That Council:

- 1. Endorse the four-stage engagement approach to seek public input and feedback to inform the development of the draft 2021-2025 Strathbogie Shire Domestic Animal Management Plan in accordance with section 68A of the Domestic Animals Act 1994; and***
- 2. Receive a further report detailing the engagement outcomes and the draft 2021-2025 Strathbogie Shire Domestic Animal Management Plan at a future Council meeting.***

9.13 Domestic Animal Management Plan (cont.)

PURPOSE AND BACKGROUND

Under Section 68A of the *Domestic Animals Act 1994* (the Act), every Council in Victoria is required to produce a Domestic Animal Management Plan (DAMP) which will be renewed every four years. The current DAMP was adopted by Council in 2017. This report seeks Councils endorsement to commence the proposed four (4) stage engagement approach as detailed in the Consultation and Engagement Plan (refer Attachment 1). A further report will be presented to Council once the review of the DAMP is completed.

ISSUES, OPTIONS AND DISCUSSION

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that priority is to be given to achieving the best outcomes for the municipal community, including future generations.

The *Domestic Animals Act 1994* (the Act) requires council to prepare a Domestic Animal Management Plan every four years. The plan must set out a method for evaluating whether the animal management services provided by council are adequate to give effect to requirements of the Act and the Domestic Animal Regulations 2015.

Specifically, the plan is required to outline the services, programs and policies the Council has established to address the administration of the Act and the management of dogs and cats in their community. The requirements are:

- 1) Every Council must prepare at four yearly intervals a Domestic Animal Management Plan.
- 2) A Domestic Animal Management Plan prepared by a Council must:
 - a) set out a method for evaluating whether the animal control services provided by the Council in its municipal district are adequate to give effect to the requirements of this Act and the regulations.
 - b) outline programs for the training of authorised officers to ensure that they can properly administer and enforce the requirements of this Act in the Council's municipal district.
 - c) outline programs, services and strategies which the Council intends to pursue in its municipal district to:
 - (i) promote and encourage the responsible ownership and dogs and cats;
 - (ii) ensure that people comply with the Act, the regulations and any related legislation;
 - (iii) minimise the risk of attacks by dogs on people and animals;
 - (iv) address any over-population and high euthanasia rates for dogs and cats;
 - (v) encourage the registration and identification of dogs and cats;
 - (vi) minimise the potential for dogs and cats to create a nuisance;
 - (vii) effectively identify all dangerous dogs, menacing dogs and restricted breed dogs; and to
 - (viii) ensure those dogs are kept in compliance with the Act and regulations.

9.13 Domestic Animal Management Plan (cont.)

- d) provide for the review of existing orders made under the Act and local laws that relate to the Council's municipal district with a view to determining whether any further orders or local laws dealing with the management of dogs and cats in the municipal district are desirable.
 - e) provide for the review of any other matters related to the management of dogs and cats in the Council's municipal district that it thinks necessary.
 - f) provide for the periodic review of any program, service, strategy or review outlined under the plan.
- 3) Every Council must:
- a) review its Domestic Animal Management Plan annually and if appropriate amend the plan.
 - b) provide the Secretary (person who is head of the Department of Economic, Development, Jobs, Transport and Resources (DEDJTR)) with a copy of the plan and any amendments to the plan.
 - c) publish an evaluation of its implementation of the plan in its annual report.

Proposed Process:

The development of the Strathbogie Shire Domestic Animal Management Plan will be completed after considering the results of a public survey to establish the priorities and feedback of the community in relation to domestic animals within the municipal district. Public consultation provides council with a variety of options to consider, but also provides council with any negative feedback from personal experiences with domestic animals in the community, or engagement with Authorised Officers attending to domestic animal issues in the community.

Council is required to consider all options put forward by community members and develop a plan that will meet the needs of the community that it serves.

A series of questions has been developed as is detailed in the Communications and Engagement Plan (Refer Attachment 1) prior to any community engagement taking place.

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

We have planned an engagement program and associated communications campaign that will ensure our residents are clear on how to have their say and feel confident in providing their feedback.

We will use our digital engagement platform www.share.strathbogie.vic.gov.au to survey residents and we will ensure information on the survey is available on social media and all of Council's communications channels, along with paid advertising in our Council updates and a media release issued to all media.

9.13 Domestic Animal Management Plan (cont.)

We will also create posters encouraging residents to participate, and letting them know how, and will distribute them in areas pet owners use frequently (such as dog parks, walking tracks and vet clinics).

This plan takes a four-stage approach to community engagement – which will ensure community input into the development of the draft plan. This means we are developing a draft plan with the community, not simply releasing a draft plan for consultation.

The stages, goals, and tools to be used are summarised in the table below:

Stage	Goal	Tools and methods
One	<ul style="list-style-type: none"> • To education our community about the DAMP. • To inform our community a new DAMP is being prepared. • To ensure the community understands how to participate. • To provide communications that encourage people to participate. 	<ul style="list-style-type: none"> • Media release • Fact sheets • Website copy • Advertising • Social Media • Posters
Two	<ul style="list-style-type: none"> • To educate our community about the role of a DAMP. • To provide our community with the opportunity to provide input into the development of the Draft DAMP. 	<ul style="list-style-type: none"> • Media release • Website copy • Advertising • Social Media • Fact sheets • Share Strathbogie online engagement • Letters to key stakeholders seeking feedback
Three	<ul style="list-style-type: none"> • To show the community how their input, provided during stage two, helped inform the Draft DAMP. • To provide the community with further opportunity to have their say on the Draft DAMP. 	<ul style="list-style-type: none"> • Media release • Website copy • Advertising • Social Media • Share Strathbogie online engagement • Letters to key stakeholders seeking feedback
Four	<ul style="list-style-type: none"> • To provide the community with an updated DAMP. • To provide the community with information on how their feedback was used to develop the DAMP. 	<ul style="list-style-type: none"> • Website content • Social Media • Media release • Advertising • My Strathbogie Bulletin • Letters / emails to stakeholders • Share Strathbogie online engagement

9.13 Domestic Animal Management Plan (cont.)

Depth of engagement

Depth: Involve

Public participation goal: To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.

Promise to the public: We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.

LEGAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that Council decisions are to be made and actions taken in accordance with the relevant law.

Section 68A of the *Domestic Animals Act 1994* states that each Council ***must***, in consultation with the Secretary, prepare a domestic animal management plan on 4 December 2021 and at the end of each period of four years after that day.

Every Council ***must*** (a) review its domestic animal management plan annually and, if appropriate, amend the plan; and (b) provide the Secretary with a copy of the plan and any amendments to the plan; and (c) publish an evaluation of its implementation of the plan in its annual report

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report will sign a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

This matter will be considered in a council meeting open to the public as the primary target audience is the Strathbogie Shire community, pet related businesses and the many community groups within our region.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

An overview of economic, social, and environmental issues and initiatives is to be considered after the public consultation has taken place, and during the drafting phase of the four-year plan.

9.13 Domestic Animal Management Plan (cont.)

INNOVATION AND CONTINUOUS IMPROVEMENT

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is the pursuit of innovation and continuous improvement.

Our Domestic Animal Management Plan outlines the key issues, objectives and priorities for how cats and dogs will be managed in our Shire. The plan will cover issues such as:

- The importance of pets to Shire residents
- Concerns about animal-related matters (nuisance animals, dog attacks, dangerous dogs and restricted breeds)
- Ideas and resources to help locals manage and care for their pets
- Dogs in parks and reserves
- How well information provided by Council about pets and animal management addresses the needs of residents

COLLABORATION

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that collaboration with other councils, levels of government and statutory bodies is to be sought.

This is a plan that is relevant to the needs of the Strathbogie Shire community only, and collaboration with other councils or statutory bodies is not required to formulate this plan.

HUMAN RIGHTS CONSIDERATIONS

The author of this report considers that the recommendation does not limit any human rights under the Victorian Charter of Human Rights and Responsibilities Act 2006.

Any human rights issues will be considered once the draft Domestic Animal Management Plan has been developed for council to consider adopting.

CONCLUSION

Council needs to seek public consultation to assist in the development of a Domestic Animal Management Plan that will benefit the residents and business operators within our municipality. It is recommended that council endorsed the proposed Communications and Engagement Plan to seek such comments and feedback from the community.

ATTACHMENTS

Attachment 1: Community and Engagement Plan

ATTACHMENT 1:



I

DOMESTIC ANIMAL MANAGEMENT PLAN

Communications and Engagement Plan

June 2021

Document control

Document information

Document name	Domestic Animal Management Plan – Communications and Engagement Plan
Reference	719803
Document owner	Kristin Favaloro

Document updates

Document approved for issue

Role	Name	Date
Document Approver	Kristin Favaloro EM C&E	
Document Approver	Jason McConkey Team Leader Compliance	
Document Approver	David Roff Director Corporate Operations	

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PLEASE NOTE: THE PAGE NUMBERING FOR THE ABOVE CONTENTS IS NOT SYNCRONISHED TO THE PAGE NUMBERING OF THIS AGENDA DOCUMENT

1. Background

Under Section 68A of the Domestic Animals Act 1994 (the Act), every Council in Victoria is required to produce a Domestic Animal Management Plan (plan) which will be renewed every four years. The current DAMP was adopted by Council in 2017.

The plan is required to outline the services, programs and policies the Council has established to address the administration of the Act and the management of dogs and cats in their community. The specific requirements are:

- 1) Every Council must prepare at four yearly intervals a Domestic Animal Management Plan.
- 2) A Domestic Animal Management Plan prepared by a Council must:
 - a) set out a method for evaluating whether the animal control services provided by the Council in its municipal district are adequate to give effect to the requirements of this Act and the regulations
 - b) outline programs for the training of authorised officers to ensure that they can properly administer and enforce the requirements of this Act in the Council's municipal district
 - c) outline programs, services and strategies which the Council intends to pursue in its municipal district to:
 - i. promote and encourage the responsible ownership and dogs and cats
 - ii. ensure that people comply with the Act, the regulations and any related legislation
 - iii. minimise the risk of attacks by dogs on people and animals
 - iv. address any over-population and high euthanasia rates for dogs and cats
 - v. encourage the registration and identification of dogs and cats
 - vi. minimise the potential for dogs and cats to create a nuisance
 - vii. effectively identify all dangerous dogs, menacing dogs and restricted breed dogs and to ensure those dogs are kept in compliance with the Act and regulations.
 - d) provide for the review of existing orders made under this Act and local laws that relate to the Council's municipal district with a view to determining whether any further orders or local laws dealing with the management of dogs and cats in the municipal district are desirable.
 - e) provide for the review of any other matters related to the management of dogs and cats in the Council's municipal district that it thinks necessary.
 - f) provide for the periodic review of any program, service, strategy or review outlined under the plan.
- 3) Every Council must:
 - a) review its Domestic Animal Management Plan annually and if appropriate amend the plan
 - b) provide the Secretary (person who is head of the Department of Economic Development, Jobs, Transport and Resources (DEDJTR)) with a copy of the plan and any amendments to the plan
 - c) publish an evaluation of its implementation of the plan in its annual report.

2. Approach

Please note this section, and 2.1 Depth of Engagement, is to be copied and paste into the officer's Council Report to describe the Community Engagement approach.

We have planned an engagement program and associated communications campaign that will ensure our residents are clear on how to have their say and feel confident in providing their feedback.

We will use our digital engagement platform www.share.strathbogie.vic.gov.au to survey residents and we'll ensure information on the survey is available on social media and all of Council's communications channels, along with paid advertising in our Council update and a media release issued to all media.

We'll also create posters encouraging residents to participate, and letting them know how, and will distribute them in areas pet owners use frequently (such as dog parks, walking tracks and vet clinics).

This plan takes a four-stage approach to community engagement – which will ensure community input into the development of the draft plan. This means we're developing a draft plan with the community, not simply releasing a draft plan for consultation.

The stages, goals and tools to be used are summarised in the table below:

Stage	Goal	Tools and methods
One	<ul style="list-style-type: none"> To education our community about the DAMP. To inform our community a new DAMP is being prepared. To ensure the community understands how to participate. To provide communications that encourage people to participate. 	<ul style="list-style-type: none"> Media release Fact sheets Website copy Advertising Social Media Posters
Two	<ul style="list-style-type: none"> To educate our community about the role of a DAMP. To provide our community with the opportunity to provide input into the development of the Draft DAMP. 	<ul style="list-style-type: none"> Media release Website copy Advertising Social Media Fact sheets Share Strathbogie online engagement Letters to key stakeholders seeking feedback
Three	<ul style="list-style-type: none"> To show the community how their input, provided during stage two, helped inform the Draft DAMP. To provide the community with further opportunity to have their say on the Draft DAMP. 	<ul style="list-style-type: none"> Media release Website copy Advertising Social Media Share Strathbogie online engagement Letters to key stakeholders seeking feedback
Four	<ul style="list-style-type: none"> To provide the community with an updated DAMP. 	<ul style="list-style-type: none"> Website content Social Media Media release Advertising My Strathbogie Bulletin

	<ul style="list-style-type: none">• To provide the community with information on how their feedback was used to develop the DAMP.	<ul style="list-style-type: none">• Letters / emails to stakeholders• Share Strathbogie online engagement
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2.1. Depth of engagement

Depth: Involve

Public participation goal: To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.

Promise to the public: We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.

2.2. Engagement Plan

Project stage	Engagement purpose	Engagement goals	Tools and methods	Success criteria	Evaluation
One	Inform	<ul style="list-style-type: none"> To education our community about the DAMP. To inform our community a new DAMP is being prepared. To ensure the community understands how to participate. To provide communications that encourage people to participate. 	<ul style="list-style-type: none"> Media release Fact sheets Website copy Advertising Social Media Posters at key locations in townships 	<ul style="list-style-type: none"> Strathbogie Shire residents are informed of the review 	<ul style="list-style-type: none"> Strong social media reach and engagement. Community speaks in support of Council's approach.
Two	Engage To work with the community to improve our DAMP.	<ul style="list-style-type: none"> To educate our community about the role of a DAMP. To provide our community with the opportunity to provide input into the development of the Draft DAMP. 	<ul style="list-style-type: none"> Media release Website copy Advertising Social Media Fact sheets Share Strathbogie online engagement Letters to key stakeholders seeking feedback 	<ul style="list-style-type: none"> Submissions received via info@strathbogie.vic.gov.au. Strong participation on Share Strathbogie engagement platform 	<ul style="list-style-type: none"> Community and stakeholders speak in support of Council and the approach Good participation in survey
Three	Engage To work with the community to improve our DAMP.	<ul style="list-style-type: none"> To show the community how their input, provided during stage two, helped inform the Draft DAMP. To provide the community with further opportunity to have their say. 	<ul style="list-style-type: none"> Media release Website copy Advertising Social Media Share Strathbogie online engagement Letters to key stakeholders seeking feedback Draft DAMP 	<ul style="list-style-type: none"> Submissions received via info@strathbogie.vic.gov.au. Strong participation on Share Strathbogie engagement platform 	<ul style="list-style-type: none"> Community and stakeholders speak in support of Council and the approach Participation on Share Strathbogie

Four	Closing the loop	<ul style="list-style-type: none">• To provide the community with an updated DAMP• To provide the community with information on how their feedback was used to develop the DAMP.	<ul style="list-style-type: none">• Website content• Social Media• Media release• Advertising• My Strathbogie Bulletin• Letters / emails to stakeholders• Share Strathbogie online engagement• Engagement report	<ul style="list-style-type: none">• The community feels it has been part of the process in developing Council's new DAMP and is supportive of its approach	<ul style="list-style-type: none">• Community and stakeholders speak in support of Council
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3. Audience

The primary target audience for stage one of this plan is the Strathbogie Shire community. The secondary audience is pet related businesses and community groups in our region.

4. Key messages

4.1. The key points

Our Domestic Animal Management Plan (DAMP) outlines the key issues, objectives and priorities for how cats and dogs will be managed in our Shire. The plan covers issues such as:

- The importance of pets to Shire residents
- Concerns about animal-related matters (nuisance animals, dog attacks, dangerous dogs and restricted breeds)
- Ideas and resources to help locals manage and care for their pets
- Dogs in parks and reserves
- How well information provided by Council about pets and animal management addresses the needs of residents

We are now conducting a four-year review of the plan and to do this we need your help.

We encourage locals to visit www.share.strathbogie.vic.gov.au to share their thoughts, feedback and advice.

4.2. Detail about the DAMP

Councils are responsible for developing a domestic animal management plan which:

- promotes responsible pet ownership and the welfare of dogs and cats in the community
- protects the community and the environment from nuisance dogs and cats
- identifies a method to evaluate whether the animal management services provided by them are adequate
- outlines the training programs for their Authorised Officers to ensure these Officers are capable in administering and enforcing the provisions of the Domestic Animals Act 1994 (the Act).

The plan provides information on the daily operation of the Council, the current programs Council has in place and the policies the Council has adopted for the following standards of animal management to:

- promote and encourage the responsible ownership of dogs and cats
- ensure that people comply with this Act, the regulations and any related legislation
- minimise the risk of attacks by dogs on people and animals
- address any over-population and high euthanasia rates for dogs and cats
- encourage the registration and identification of dogs and cats
- minimise the potential for dogs and cats to create a nuisance
- effectively identify all dangerous dogs, menacing dogs and restricted breed dogs in that district and to ensure that those dogs are kept in compliance with the Act and the Regulations.

The plan identifies the current local laws and orders made under the Act and reviews them for effectiveness. Council reviews the plan annually and publishes an evaluation of the implementation of their plan in the Council's annual report. The plan, including new initiatives, is required to be fully reviewed every four years – and for Strathbogie Shire Council this is now.

4.3. Have your say

Strathbogie Shire is now seeking your input as we complete our four-year review of our Domestic Animal Management Plan (DAMP). You can have your say by:

- Visiting www.share.strathbogie.vic.gov.au and filling in a survey or submission form.
- Writing to us at PO Box 177, Euroa VIC 3666.

4.4. Frequently asked questions

What is a Domestic Animal Management Plan?

Our Domestic Animal Management Plan (DAMP) outlines the key issues, objectives and priorities for how cats and dogs will be managed in our Shire. The plan covers issues such as:

- The importance of pets to Shire residents
- Concerns about animal-related matters (nuisance animals, dog attacks, dangerous dogs and restricted breeds)
- Ideas and resources to help locals manage and care for their pets
- Dogs in parks and reserves
- How well information provided by Council about pets and animal management addresses the needs of residents

What does a DAMP do?

The plan provides information on the daily operation of the Council, the current programs Council has in place and the policies the Council has adopted for the following standards of animal management to:

- promote and encourage the responsible ownership of dogs and cats
- ensure that people comply with this Act, the regulations and any related legislation
- minimise the risk of attacks by dogs on people and animals
- address any over-population and high euthanasia rates for dogs and cats
- encourage the registration and identification of dogs and cats
- minimise the potential for dogs and cats to create a nuisance
- effectively identify all dangerous dogs, menacing dogs and restricted breed dogs in that district and to ensure that those dogs are kept in compliance with the Act and the Regulations.

Why do we need a DAMP?

A DAMP provides information on the daily operation of the Council, the current programs Council has in place and the policies the Council has adopted for the following standards of animal management to:

- promote responsible pet ownership and the welfare of dogs and cats in the community
- protect the community and the environment from nuisance dogs and cats

- identify a method to evaluate whether the animal management services provided by them are adequate
- outline the training programs for their Authorised Officers to ensure these Officers are capable in administering and enforcing the provisions of the Domestic Animals Act 1994 (the Act).

Why are you reviewing the current DAMP?

Under Section 68A of the Domestic Animals Act 1994 (the Act), every Council in Victoria is required to produce a Domestic Animal Management Plan which will be renewed every four years. The current DAMP was adopted by Council in 2017, so is due for review.

How can I have my say?

We are now seeking your input as we complete our four-year review of our Domestic Animal Management Plan (DAMP). You can have your say by:

- Visiting www.share.strathbogie.vic.gov.au and filling in a survey or submission form.
- Writing to us at PO Box 177, Euroa VIC 3666.

5. Spokesperson

Spokespeople for this plan, include:

- Mayor, Cr Chris Raeburn
- Director Corporate Operations David Roff
- Team Leader Compliance Jason McConkey

6. Communications materials

6.1. Media release

How do you think domestic dogs and cats should be managed in Strathbogie Shire?

Is the registration process clear and simple? Are there enough places for your dog to play?

These are just some of the questions Strathbogie Shire Council is asking residents as it works to review its Domestic Animal Management Plan.

Strathbogie Shire Council Mayor, Cr Chris Raeburn, said the plan outlined the key issues, objectives and priorities for how cats and dogs would be managed in our Shire.

"We know that pets are important to people living in our Shire, so we want to make sure we're working with our community to develop a management plan that meets their needs," Cr Raeburn said.

"We've seen such a positive reaction to the recent opening of the Euroa Off-Leash Dog Park we're keen to hear how else we can improve our services.

"We have a bit of an internal motto happening at the Shire at the moment and that's 'We can do better', but we need our community's input to get there."

The plan covers issues such as:

- The importance of pets to Shire residents
- Concerns about animal-related matters (nuisance animals, dog attacks, dangerous dogs and restricted breeds)
- Ideas and resources to help locals manage and care for their pets
- Dogs in parks and reserves, and
- How well information provided by Council about pets and animal management addresses the needs of residents.

Locals are encouraged to visit www.share.strathbogje.vic.gov.au to share their thoughts, feedback and advice. Here you can read the current plan, complete a survey or make a submission to the Domestic Animal Management Plan.

6.2. Social media

Date	Content	Image
TBC	<p>How do you think domestic dogs and cats should be managed in Strathbogje Shire?</p> <p>Is the registration process clear and simple? Are there enough places for your dog to play?</p> <p>These are just some of the questions we're asking as we review our Domestic Animal Management Plan.</p> <p>The plan outlined the key issues, objectives and priorities for how cats and dogs are managed in our Shire.</p> <p>We'd love your thoughts feedback and advice. Go to www.share.strathbogje.vic.gov.au for more info and to have your say.</p>	Infographic
TBC	<p>Did you know our Domestic Animal Management Plan is essentially the rule book for how we managed dogs and cats in our Shire?</p> <p>It covers issues like:</p> <ul style="list-style-type: none"> • The importance of pets to Shire residents • Concerns about animal-related matters (nuisance animals, dog attacks, dangerous dogs and restricted breeds) • Ideas and resources to help locals manage and care for their pets • Dogs in parks and reserves, and • How well information provided by Council about pets and animal management addresses the needs of residents. <p>Our plan is now under review and we want your input to make it better.</p>	Headshot of Reg

	Head to www.share.strathbogie.vic.gov.au to learn more, take our survey and have your say.	
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6.3. Email seeking feedback

We're writing to let you know we're currently reviewing our Domestic Animal Management Plan and we wanted to let you know how to have a say.

The plan outlines the key issues, objectives and priorities for how cats and dogs would be managed in our Shire. It covers issues such as:

- The importance of pets to Shire residents
- Concerns about animal-related matters (nuisance animals, dog attacks, dangerous dogs and restricted breeds)
- Ideas and resources to help locals manage and care for their pets
- Dogs in parks and reserves, and
- How well information provided by Council about pets and animal management addresses the needs of residents.

We know that pets are important to people living in our Shire, so we want to make sure we're working with our community to develop a management plan that meets their needs.

We've seen such a positive reaction to the recent opening of the Euroa Off-Leash Dog Park we're keen to hear how else we can improve our services.

We have a bit of an internal motto happening at the Shire at the moment and that's 'We can do better', but we need our community's input to get there.

We encourage you to visit www.share.strathbogie.vic.gov.au to share their thoughts, feedback and advice. Here you can read the current plan, complete a survey or make a submission to the Domestic Animal Management Plan.

Thank you for participating.

Kind regards

Chris Raeburn
Mayor
Strathbogie Shire

6.4. Share Strathbogie Content

We're currently reviewing our Domestic Animal Management Plan and we want your feedback, thoughts and advice.

The plan outlines the key issues, objectives and priorities for how cats and dogs would be managed in our Shire. It covers issues such as:

- The importance of pets to Shire residents

- Concerns about animal-related matters (nuisance animals, dog attacks, dangerous dogs and restricted breeds)
- Ideas and resources to help locals manage and care for their pets
- Dogs in parks and reserves, and
- How well information provided by Council about pets and animal management addresses the needs of residents.

We know that pets are important to people living in our Shire, so we want to make sure we're working with our community to develop a management plan that meets their needs.

We've seen such a positive reaction to the recent opening of the Euroa Off-Leash Dog Park we're keen to hear how else we can improve our services.

We have a bit of an internal motto happening at the Shire at the moment and that's 'We can do better', but we need our community's input to get there.

6.4.1. Tools: Survey and submission form.

Survey questions

General

1. What are the important animal management issues that council should focus on (check box – select more than one):
 - respond to nuisance dogs/cats reports
 - educate the community about responsible pet ownership
 - provide dog poo bags and bins at parks where people walk their dogs
 - provide dog off-leash areas
 - rangers patrolling parks and public areas
 - communications about pets
 - don't know
 - Other (free space)
2. Is there an area in which we should focus our actions to encourage responsible pet ownership? (free space)

Communications

3. When it comes to communications about responsible pet ownership, council is:
(options)
 - not communicating enough
 - communicating the right amount
 - communicating too much
 - I have further feedback (free space)
4. How do you want to get information about responsible pet ownership? (check box – can select more than one)
 - council's website
 - veterinary clinics
 - social media
 - emails
 - text message
 - information received with registration renewal notice
 - don't know
 - other (please specify – free space)

5. I want to know more about (check box – can select more than one)

- caring for pets
- what my registrations fees pay for
- microchipping
- lost pets and pound services
- dog friendly parks, walks and trails
- obedience training
- pet interest groups (dog walking groups)
- park patrols/enforcement
- council services
- complaints management
- other (please specify – free space)

Public spaces

6. What aspects are most important to you when you are sharing parks and public spaces with pets? (check box – can select more than one)

- dogs can socialise freely with other dogs
- owners and families can play freely with their dogs
- dogs can exercise even if their owners cannot
- families can go to the park together and do different things
- fenced off-lead areas
- unfenced dog areas
- dogs are kept on-lead
- bags and bins are available for animal waste
- other (please specify – free space)

7. The number of off-lead parks in Strathbogie Shire is (options)

- not enough, we need more
- the right amount
- too many, they should be reduced.
- Not sure
- I have an idea (free space)

8. Are there any other parks that should be considered for off-lead areas? (yes/no, if yes provide free space)

9. Would you like set times for off-lead areas in some parks? This would mean that there would be set times when dogs could be off lead and at all other times required to be on lead in the park .

- yes
- no
- not sure
- comment *text box*

10. If we were to consider set off-lead times in some parks, what options would you prefer?

- off-lead from 6am to 8am and 6pm to 8pm
- off lead from 7pm to 7am (overnight)
- not sure
- free space

11. Should all parks and reserves be off-lead (with the exception of native bushland) and all other public places be on lead?

- yes
- no
- don't know
- free space

Compliance

12. If your pet is not registered with Council, why not?

- costs too much
- didn't know I had to
- forgot
- I don't get any benefit
- other (please specify – free space)

13. What, if any, compliance or nuisance issues have you experienced in the past 12 months?
(options – more than one)

- barking dogs
- wandering dogs
- wandering cats
- dogs not being under effective control of the owner in public spaces
- dog owners not cleaning up their dog's waste in public spaces
- welfare or treatment of an animal in my neighbourhood
- other (specify)

14. If you have notified council's rangers, were you satisfied with the outcome?

- yes
- no
- not sure
- I have some further feedback – free space

15. The amount of Ranger patrols are (options)

- not enough, we need more
- the right amount
- too many, they should be reduced.
- don't know
- I have a comment – free space

16. What times do you think should be priorities for Rangers to patrol?

- weekends
- weekday evenings (after work)
- weekday early mornings (before work)
- weekdays – 7.45am – 5 pm and random patrols on weekends
- after school sports
- not sure
- comment – free space

17. How can council help ensure dogs are under effective control in public spaces?

- more Ranger patrols
- increase fines / enforcement
- more education
- more/improved fenced off lead dog areas
- more signs
- it's not a problem
- not sure

- comment – free space

18. How can council help ensure people clean up after the dogs in public spaces?

- more bag dispensers and bins in parks
- more Ranger patrols
- increased fines / enforcement
- more education
- more signs
- it's not a problem
- don't know
- comment – free space

19. When pets are found wondering, should council issue a warning for first-time offenders

- yes, warnings are appropriate for first time offenders
- no, they should be fined
- don't know
- comment – free space

20. In the event of a serious dog attack being proven and/or the owner convicted of the offence of serious dog attack, what action should council take?

- the offending dog be destroyed
- the offending dog be declared dangerous; (this means the dog is kept in a secure enclosure, and always kept on lead and muzzled when outside the enclosure)
- determine the outcome for the offending dog on a case by case basis
- not sure
- comment – free space

Additional feedback

21. Do you have any general or additional comments about animal management?
(free space)

22. Where in the council do you live?

- (free space)

23. What best describes you?

- Pet owner
- Non-pet owner
- Vet or veterinary nurse
- Work in another pet related industry (trainer, dog walker, retailer)
- Other (please specify – free space)

7. Action plan

Due Date	Release Date	Activity	Audience	Materials Required	Responsibility	Status
28/6/21	21/7/21	Launch Share Strathbogie content	Public	<ul style="list-style-type: none"> Share Strathbogie Content Survey questions 	Cass Douglas	In progress
28/6/21	21/7/21	Inform Councillors and Customer Service team	<ul style="list-style-type: none"> Councillors Customer Service Team 	<ul style="list-style-type: none"> C&E Alert 	Kristin Favalaro	In progress
28/6/21	21/7/21	Release Media release and story in eNews	Public	<ul style="list-style-type: none"> Media Release 	Tara Whitsed	In progress
28/6/21	21/7/21	Social Media	Public	<ul style="list-style-type: none"> Social media content 	Cass Douglas	In progress
28/6/21	TBC	Advertising	<ul style="list-style-type: none"> Nagambie Voice Euroa Gazette 	<ul style="list-style-type: none"> Advertising content 	Kristin Favalaro	In progress
28/6/21	21/7/21	Drive community feedback (posters in key areas)	Public	<ul style="list-style-type: none"> Poster 	Jason McConkey	In progress
28/6/21	21/7/21	Letter seeking feedback	Key stakeholders (identified in section 8)	<ul style="list-style-type: none"> Letter 	Kristin Favalaro	In progress

8. Stakeholder groups

Name	Group	Email address
Names of contact persons removed for the purpose of this report	Avenel Active Inc	Email addresses have been removed for the purpose of this report
	Euroa Community Action Group	
	Graytown Community Action Group Inc	
	Longwood Action Group Inc	
	Nagambie Community Action Group	
	Ruffy Community Action Group	
	Strathbogie Tableland Action Group	
	Violet Town Action Group Inc	
	Ace Vets Euroa	
	Strathbogie Vet Clinic	
Victorian Central Veterinary Group, Nagambie		

9. Materials list

Material	Document number

9.14 Minutes of Tourism, Arts and Culture Advisory Group - Previous Meetings held during April/May 2021

Author: Manager Tourism, Arts and Culture

Responsible Director: Director Community and Planning

EXECUTIVE SUMMARY

This report presents the accepted minutes of the Tourism, Arts and Culture Advisory Group for the most recent meetings held to date in 2020/2021 – Monday 26 April 2021 and Monday 24 May 2021 for noting by Council.

RECOMMENDATION

That Council notes the minutes of the Tourism, Arts and Culture Advisory Groups meetings held on Monday 26 April 2021 and Monday 24 May 2021.

PURPOSE AND BACKGROUND

The objectives of the Strathbogie Shire Council Tourism, Arts and Culture Advisory Group are:

- To provide a formal mechanism for Council to consult with key stakeholders, seek specialist advice and enable community participation in the development and implementation of a Tourism, Arts and Culture Strategy Plan.
- Act as advocates and champions for Tourism, Arts and Culture programs and projects with the Shire that are of community benefit.
- Provide a forum for discussion of tourism, arts and culture industry trends and best practice in the Local Government sector.

The role of the Committee is to carry out the following functions:

- To assist with the development and implementation of a Tourism, Arts and Culture Strategy Plan.
- Respond to issues referred by Council to the committee.
- Assist Council to work strategically to encourage, foster, value and promote tourism, arts and culture.
- Provide a consultative mechanism for Council on tourism, arts and culture activities within the Shire.
- Assist in identifying and responding to key issues relating to tourism, arts and culture in the Shire.
- Provide advice on the review and implementation of the future Tourism, Arts and Culture Strategy Plan.

The Tourism, Arts and Culture Advisory Group Charter was adopted by Council on 15th of August 2017 and reviewed and further adopted on 17th of September 2019.

9.14 Minutes of Tourism, Arts and Culture Advisory Group - Previous Meetings held during April/May 2021 (cont.)

ISSUES, OPTIONS AND DISCUSSION

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that priority is to be given to achieving the best outcomes for the municipal community, including future generations

There are no actions requiring Council consideration within the attached minutes. The minutes are for Council and community information at this time.

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the municipal community is to be engaged in strategic planning and strategic decision making.

No community consultation required. The Tourism, Arts and Culture Advisory Committee provides specialist advice and enables community participation in developing and implementing a Tourism, Arts and Culture Strategy Plan which will help drive key tourism-related items in the Council Plan.

POLICY CONSIDERATIONS

Council Plans and Policies

The Tourism, Arts and Culture Advisory Group is an advisory group of Council and not a decision making body and are subject to the terms of the *Charter of the Tourism, Arts and Culture Advisory Group* as endorsed by Council on 17 September, 2019.

Regional, State and National Plans and Policies

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that regional, state and national plans and policies are to be taken into account in strategic planning and decision-making.

State:

- Creative Victoria - Creative State Victoria's First Creative Industries Strategy
- Victorian Visitor Economy Strategy
- Visitor Economy Recovery and Reform Plan.

LEGAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that Council decisions are to be made and actions taken in accordance with the relevant law.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report. It is also reflected in the minutes of the meeting should any attendees believe that they have a conflict of interest with the subject matter discussed within the meeting.

9.14 Minutes of Tourism, Arts and Culture Advisory Group - Previous Meetings held during April/May 2021 (cont.)

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

Transparency goals are achieved by making the minutes of the Tourism, Arts and Culture Advisory Group meetings available as attached.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

Economic

There are many positive economic benefits deriving from the actions of the Tourism, Arts and Culture Advisory Group. The group work to continually promote Strathbogrie Shire as a visitor destination through the many and varied offerings the shire has available.

Social

The group comprises of a membership of Councillors, community representatives/stakeholders and Council staff. The group have now recommenced meeting regularly following the COVID-19 pandemic.

Environment

Throughout initiatives driven by the Tourism, Arts and Culture Advisory Group there are opportunities to promote and enhance the natural environment through the shire.

Climate Change

As a result of the natural topography, there are opportunities to promote ecotourism a primary focus on experiencing natural areas that fosters environmental and cultural understanding, appreciation and conservation.

INNOVATION AND CONTINUOUS IMPROVEMENT

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is the pursuit of innovation and continuous improvement.

Members of the Tourism, Arts and Culture Advisory Group are appointed by Council to assist with being a voice for our community and offer input into innovation and continuous improvement within the areas of Tourism, Arts and Culture for our Shire.

HUMAN RIGHTS CONSIDERATIONS

The author of this report considers that the recommendation does not limit any human rights under the *Victorian Charter of Human Rights and Responsibilities Act 2006*.

9.14 Minutes of Tourism, Arts and Culture Advisory Group - Previous Meetings held during April/May 2021 (cont.)

CONCLUSION

The minutes of the Tourism, Arts and Culture Advisory Committee are being presented to Council for information and in the interests of transparency. No further Council action is required at this time.

ATTACHMENTS

Attachment 1: Minutes of the Tourism, Arts and Culture Advisory Committee of Monday 26 April

Attachment 2: Minutes of the Tourism, Arts and Culture Advisory Committee of Monday 24 May, 2021

ATTACHMENT 1:

**TOURISM, ARTS AND CULTURE
ADVISORY GROUP
MEETING MINUTES**



Monday 28 April, 2021
Council Offices, Meeting Room 2
2:00pm – 3:00pm

Anticipated Attendees

Cr Laura Binks	<i>Councillor</i>	Sissy Hoskin	<i>Go Nagambie</i>
Cr Paul Murray	<i>Councillor (Chair)</i>	Jillian Hayes	<i>Euroa Chamber of Commerce</i>
Claire Taylor	<i>Strathbogie Shire</i>	Rosa Purbrick	<i>Community Representative</i>
Tiffany Nicholas	<i>Strathbogie Shire (Minute Taker)</i>	Tess Noonan Egan	<i>Community Representative</i>
Kristen MacKenzie	<i>Community Representative</i>	Kathi Clark-Orsanic	<i>Community Representative</i>

Apologies

Sissy Hoskin	<i>Go Nagambie</i>		
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ITEM	ACTIONS
1.WELCOME MEMBERS AND ACKNOWLEDGMENT OF COUNTRY	Chair
2. APOLOGIES – as above	All
3. DECLARATION OF CONFLICT OF INTEREST	All
4. ACCEPTANCE OF PREVIOUS MINUTES (March 29, 2021) UPDATE OF ONGOING MATTERS	All
Rosa Purbrick - Accepted	
Claire Taylor – Second	
Carried	
4.1 Update on Actions from previous minutes	
4.1.1 Nagambie Mural	
Tim Bowtell was interested in doing mural and has put in a quote but cannot do it until Spring.	
Gus Leunig has met with Rosa and Libby, he has an idea where he would go to the schools and have the kids draw up their thoughts of Nagambie, Gus has not given a quote <u>as yet</u> .	
Laura has approached Kate Van Newton who has experience in murals and working with children in this area. Laura suggested that there could be a collaboration with multiple artists.	
The mural cannot be painted before the end of financial year due to weather, however everything can be <u>prepared</u> and a purchase order submitted into the system to ensure payment allocation within the 2020/2021 Financial Year.	
Working with Children will be required by the artist.	
Rosa asked if quotes are necessary? Due to Council procurement policy quotes are required over a certain amount. Kathi advised	

<p>she believes that it is about finding the best possible fit and all artist will be seriously considered.</p> <p>Within the next week schools can be approached to start the design process. Claire will work with Rosa to create a brief to send to the school this week.</p> <p>4.1.2 Euroa Township Signage Claire advised that Planning department went and talked to the Euroa Chamber of Commerce and discussed why we have the word Village in our signage</p> <p>Jill advised the signage should still be changed and make the word 'Village' smaller. Kathi advised the signs should also be moved.</p> <p>Laura asked if Emma Kubeil from Planning could come and present to the Tourism, Arts and Culture group, Claire advised she will try to arrange this for the next meeting.</p> <p>4.1.3 Graytown POW Camp Map Claire sent the POW map to the group which was done by one of the Working for Victoria employees, Claire advised she sent this so it could be circulated between their networks before it goes to print. Any comments need to be submitted by the end of the week</p> <p>4.1.4 RAV in Residence Claire will follow up with RAV to see if November will work for this</p>	<p>Rosa Claire</p> <p>Claire</p> <p>All</p> <p>Claire</p>
<p>5. TOURISM & EVENTS</p> <p>5.1 VTIC Tourism Conference Claire attended the VTIC Tourism Conference last week, there is still no update regarding which tourism board Strathbogie Shire will be apart.</p> <p>5.2 Regional Tourism Board Update As above</p>	
<p>6. ARTS & CULTURE INITIATIVES</p> <p>6.1 Shrine of Remembrance – Touring Exhibition We have received an email regarding this touring exhibition. Email will be sent to RSL groups throughout the Shire to see who is interested. Claire will also send to the TACAG to have a look at. Paul advised he would like the Longwood Community Centre Management Committee to be sent a copy as well as they undertook the last touring exhibition from The Shrine.</p> <p>6.2 ArtsACTION Claire advised she circulated this during the last lot of workshops. Claire advised she will get some statistics on how this went and how many people got involved.</p> <p>6.3 Update to Arts & Culture Strategy – <u>12-month</u> Action Plan Claire advised she send the updated spreadsheet out before next meeting</p>	<p>Claire</p> <p>Claire</p> <p>Claire</p>
<p>7. OTHER BUSINESS</p>	<p>All members</p>

Kathi Euroa Connect is working with RMIT Master Students, there will be an exhibition in Euroa of their final projects.	
8. MEETING CLOSED – 3:09pm	
8. NEXT MEETING/S: Monday 24 th May 2021 2pm	

<p>anticipated that the process will be started before the end of this school term</p> <p>4.1.2 Euroa Township Signage Emma from planning was not able to attend this meeting, Jill has contacted Daniel from Planning, Daniel advised that it is in the history and archives that was passed at a council meeting. Jill advised that Daniel advised her she would have to take it to Council. It has been advised for Euroa Chamber of Commerce to write a letter to the CEO if they would like to proceed this further. This was acknowledged by Jill Hayes</p> <p>4.1.3 Graytown POW Camp Map (Feedback) Cr Paul Murray advised he thought the Graytown POW map/brochure was terrific.</p> <p>Kristin has asked if it will be updated on Google Maps, Claire explained while we don't have control of Google Maps we do have control on POZI, Claire advised the brochure has the Strathbogie Shire Council website which has POZI on it which is accessible to the public.</p> <p>Cr Laura Binks and Jill Hayes advised they picked up some tracks and trails brochures from the Nagambie Visitor Information Centre and there were some that were printed in house and the formatting was wrong. Cr Laura Binks advised she has been doing some edits on the current brochures and is having another councillor look at them for review, Cr Binks advised these will be pass this onto CEO with suggestions. Claire advised she will investigate if they are printing them in house as they should not <u>be</u> and they are only to be printed from Euroa Printers.</p> <p>Cr Paul Murray asked if these will be available at the VIC, Claire advised they would, Cr Paul Murray advised it would be good to have them at the site, Claire advised she will investigate a dry box. Kathy asked if there will be signage map, Claire advised we are liaising with all stakeholders including Park Victoria and Taungurung regarding this.</p> <p>4.1.4 RAV in Residence Claire advised she has suggested to RAV that this would be suitable around the same time as the BogArts Festival, they have advised it might be possible in the 3rd weekend of November, but they will likely not run these events from August-mid November. Claire is going to investigate this further.</p>	<p>Claire</p> <p>Jill</p> <p>Claire</p> <p>Claire</p> <p>Claire</p>
<p>5. TOURISM</p> <p>5.1 General Tourism Matters</p> <p>Nagambie has been selected as one of small town finalised for Victoria Top Tourism Town, this voting closes in 5 days</p> <p>We now have a screen in the Nagambie VIC window, the idea will be that no posters are in the window and this will be a rolling advertising.</p>	<p>All</p>

<p>Cr Murray advised there are some concerns over the signage that was out the front of the Nagambie VIC. Cr Paul advised this says Strathbogie rather than Nagambie, Claire advised she believes this has been amended, Claire advised the reason the sign had Strathbogie on it is because the VIC is also the Customer Service office for Strathbogie Shire in Nagambie.</p> <p>Kathy has advised she is concerned about where we sit in a regional tourism board, Claire advised our hands are currently tied, Kathy advised she feels more needs to be done, Claire advised Council has done a lot of work and written to ministers and shadow ministers. There has been no official announcement. This has been an issue for over 2 years. Jill asked if we could make our own group, Claire advised this was tried for 10 years and it was never recognised as a tourism board which resulted in a loss of funding and a lack of information and opportunity.</p> <p>With the Economic Development strategy that is currently being written the Tourism Strategy will be developed from this. This will occur in the next financial year.</p> <p>Cr Murray has asked how tracks and trails are going, Claire advised tracks and trails has been put on a bit of a halt however, Claire is currently writing a PD for a Tourism, Arts and Culture officer and a Tracks and Trails officer who will be able to dedicate time for this. Claire advised she hopes to have someone in 6-8 weeks once the recruitment process has completed.</p>	<p>Claire</p>
<p>6. ARTS & CULTURE INITIATIVES</p> <p>6.1 Shrine of Remembrance – Touring Exhibition 3-4 groups have advised they would like the Touring Exhibition, this information will be passed on to The Shrine.</p> <p>Cr Murray advised we need to have an exhibition space in Euroa. Cr Binks advised we need a shire art gallery. Claire advised there is an action item in the Tourism Arts and Culture strategy to investigate this further.</p> <p>6.2 Arts ACTION Claire advised she is awaiting a report from them however she will follow this up.</p> <p>6.3 Update to Arts & Culture Strategy – <u>12 month</u> Action Plan Claire advised she will be sending an email requesting feedback.</p>	<p>Claire</p> <p>Claire</p> <p>Claire</p>
<p>7. OTHER BUSINESS Claire advised Councillors are meeting with the Euroa Historical Society tomorrow to discuss how this space can be maximised.</p> <p>Cr Binks has asked if community groups have ideas of things they want to do, but have missed the budget deadlines, can they get in touch with Claire to have an initial conversation? Claire advised there is the Funding Finder on the Strathbogie Shire Website. Claire advised they can have a conversation and once there is a Tourism, Arts and Culture Officer they will be highly involved in this</p>	<p>All members</p>
<p>8. MEETING CLOSED</p>	
<p>8. NEXT MEETING/S: Monday 21st June 2021 3pm</p>	

9.15 **Road Closure – Euroa Tip Road**

Author: Manager Asset Planning

Responsible Director: Director Community & Planning

EXECUTIVE SUMMARY

Council approval is sought to commence proceedings to close Euroa Tip Road, at and for 50 metres of remaining road formation north of the railway crossing towards Castle Creek, as shown on Attachment 1.

Council's powers over traffic are set up by Schedule 4, clause 10 of the Road Management Act 2004 and Schedule 11, clause 9 of the Local Government Act 1989.

The new *Local Government Act 2020* is being introduced gradually over four tranches. At the time of writing this report, the provisions of the *Local Government Act 1989* remain in place in relation to council powers over roads. Further, the requirements for the proposal to be advertised to the public for a period of 28 days and allow written submissions to be lodged under section 223 of the Act still remain in place.

At the April Council Meeting, Council resolved (amongst other considerations) to determine under the powers of section 207 and clause 9 Schedule 11 of the Local Government Act 1989 to close Euroa Tip Road at the railway crossing towards to place a public notice of the proposed road closure in local newspapers and to obtain the consent of VicRoads in accordance with sections 207, 207a and section 223(a) of the Local Government Act 1989.

Following the submission period, two submissions regarding the proposal was received. One submitter was heard in support of their written submission. This hearing took place on 8 June 2021. A summary of the submitters' objections can be found further in this report.

RECOMMENDATION

That Council:

- 1. Note the submissions received as a result of the public exhibition period of the proposed road closure.***
- 2. In consideration of the submissions received, proceed with the road closure of Euroa Tip Road, at and for 50 metres of remaining road formation north of the railway crossing towards Castle Creek, with all costs to be borne by the Rail Authority.***
- 3. Authorise Officers to undertake the closure of Euroa Tip Road at the railway crossing, with all costs to be borne by the Rail Authority.***

9.15 Road Closure – Euroa Tip Road (cont.)

PURPOSE AND BACKGROUND

The purpose of this report is to take into account the recommendation from the Committee that considered and heard the public submissions received in relation to Council's intention to commence proceedings to close Euroa Tip Road, at and for 50 meters of remaining road formation north of the railway crossing towards the Sevens Creek.

Council's powers over traffic are set up by Schedule 4, clause 10 of the Road Management Act 2004 and Schedule 11, clause 9 of the Local Government Act 1989.

Both the Federal and State Governments have committed funding to upgrade the North East Line from Melbourne to Albury/Wodonga. The project will enable the use of the new VLocity trains and improve rolling stock operations between Melbourne and Albury.

In order for the new VLocity trains to safely maintain a speed of 130kms per hour, Rail Projects Victoria, as part of the North East Line Upgrade, have requested for this crossing to be closed to traffic.

ISSUES, OPTIONS AND DISCUSSION

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that priority is to be given to achieving the best outcomes for the municipal community, including future generations.

In order for the new VLocity trains to safely maintain a speed of 130kms per hour, several level crossings along the line are to be either closed or upgraded with boom gates and lights. Within Strathbogie Shire the Wilbrahams Road crossing is to be upgraded to a full level crossing and the Euroa Tip Road crossing is recommended to be closed.

Council's powers over traffic are set up by Schedule 4, clause 10 of the Road Management Act 2004 and Schedule 11, clause 9 of the Local Government Act 1989.

The section of Euroa Tip Road from Euroa Main Road to the Rail crossing is a public road, with the section between the rail crossing to Drysdale Road being an unused road reserved (no licences) accessed by landowners. This unformed section of Euroa Tip Road, north of the rail crossing, is utilised as a farm access by the landowners, and has a traversable length of only 50m before the road reserve is fenced off (with unlocked gates) just prior to a designated watercourse, which has no formed pavement or crossing point.

Access from Drysdale Road is also limited to a traversable length of only 75m before the road reserve is fenced off (with an unlocked gate) providing entrance to a property. The remaining length is unformed and provides access to the Seven Creeks.

At the rail crossing there is a service road providing access to the rail bridge over a designated water course.

9.15 Road Closure – Euroa Tip Road (cont.)

The abutting properties have rights of access across their road boundaries (section 9 Road Management Act) and a road closure will not affect this basic right but may affect traffic access. Also, a road closure will not affect the right of Utilities to use the road reserve.

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

Members of the public were entitled to make a submission in response to the public notice and hearing process conducted. Following the submission period, two submissions regarding the proposal were received.

Both submitters requested to be heard in support of their written submission, but as one submission was emailed to Council just prior to the specified closing date and time for submissions and with the majority of office staff working from home due to Covid-19 restrictions, this submission was not identified in time for acknowledgement to attend the Extraordinary Council Meetings on 8 June 2021. Subsequent correspondence to the submitter was sent on the 9 June 2021, apologising and responding to the questions raised.

The submitters objected to this proposal based on the following points: -

First Submitter

- Our only access to the southern parcel of our title is via the railway line crossing. The Castle Creek is reasonably deep with steep banks and very sandy within our section, resulting in no vehicle access
- We require access to the southern end of our property for general farming activities, maintenance of fencing beside the railway line and for emergency animal welfare.
- We are supportive of the crossing closure as long as our access is maintained.

Second Submitter

- Is there interest by ARTC for this closure?
- What is the alternative access on the west side of the line?

Response to points raised:

Rail Projects Victoria's (RPV) have been in continual communication with Council officers since the commencement of the proposed upgrade the North East Line within the municipality including the discussions with any affected adjoining landowners for the proposed road closure of Euroa Tip Road.

9.15 Road Closure – Euroa Tip Road (cont.)

Officer responses to the specific listed reasons:

First Submitter

RPV is progressing delivery of a locked gate and adjacent fencing on the South side of Euroa Tip Rd crossing. The landowners (Landowners) will obtain crossing access via application to VicTrack for an access license. A key to the gate lock shall be provided to the rail network manager ARTC, and the Landowners following VicTrack license provision. RPV will support the Landowners in obtaining the necessary crossing licenses and will continue to work with them to minimise the impacts of the works.

RPV is currently progressing a concept design of the works in consultation with ARTC. An Issued for Construction design is targeted for mid-August 2021. The Contractor is then expected to mobilise to site and complete the gate works by early September 2021.

RPV will be seeking Ministerial Approval for the gate option and access licensing for the landowners prior to both commencement of works and the VicTrack license application process and as soon as possible after the Council discontinuance ratification.

Second Submitter

1) *Is there interest by ARTC for this closure?*

The request for the closure of this rail crossing came from Rail Projects Victoria, as part of the north-east line upgrade for the passenger (VLocity) trains.

2) *What is the alternative access on the west side of the line?*

There is no viable access from the west side as the existing road reserves from the west are unused Crown Land reserves and all have unused road licences permitting grazing. Access to the two major landowners north of the rail line at Euroa Tip Road have access from Drysdale Road.

Recommendation:

The closure of Euroa Tip Road, at and for 50 metres of remaining road formation north of the railway crossing towards Castle Creek, is not viewed as a significant action for the reason that the: -

- abutting properties have rights of access across their road boundaries (section 9 Road Management Act) and a road closure will not affect this basic right,
- landowners will obtain crossing access via a locked gate to which a key to the gate lock shall be provided, and
- road closure will not affect the right of Utilities to use the road reserve.

9.15 Road Closure – Euroa Tip Road (cont.)

There will be no negative identifiable community impact as this section of road reserve is not being used by the general public and is not required to be used by the general public as a public highway.

POLICY CONSIDERATIONS

Council Plans and Policies

- Council Plan: -
 - Goal 3 - To provide quality infrastructure;
 - Key Strategy – Provide best practice management of all assets including roads, bridges and facilities.
 - Goal 4 – To support and drive economic development.
 - Key Strategy – Promote and support local business and produce.
- Asset Management Strategy
 - Ensure the Shires infrastructure enhances efficiency for people and freight movement, service delivery and community amenities.

LEGAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that Council decisions are to be made and actions taken in accordance with the relevant law.

The new *Local Government Act 2020* is being introduced gradually over four tranches. At the time of writing this report, the provisions of the *Local Government Act 1989* remain in place in relation to council powers over roads. Further, the requirements for public submissions to be lodged under section 223 of the Act still remain in place.

The following provisions of the *Local Government Act 1989* are relevant and at this stage, are continuing indefinitely:

- Section 207 (Powers of Councils over traffic)
- Clause 9 (Power to place obstructions or barriers on a road permanently) of Schedule 11 (Powers of Councils over traffic)
- Section 207A (Submissions under section 223)
- Section 223 (Right to make submissions)

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

9.15 Road Closure – Euroa Tip Road (cont.)

Decisions made by Council will be: -

- undertaken in accordance with the Act and the Governance Rules
- conducted in an open and transparent forum with information available via Council reports.

Council meetings will be open to the community or can be viewed on the livestream (and available as a recording) unless closed for reasons permitted by s.66(2) of the Act.

FINANCIAL VIABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the ongoing financial viability of the Council is to be ensured.

There will only be minimal financial cost to Council for the supply and installation of appropriate road closed signage. Any major infrastructure installations and costs shall be incurred by the rail authority at its bequest.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

Economic

The author of this report has considered the following economic implications of the development:

Local economy

- (a) Provide for local economic opportunities
- (b) Offer good access to quality services and facilities

Social

The author of this report has considered the following social implications of the proposal:

- (a) sense of community – promoting social interaction;
- (b) community services – providing a range and quality of services for different groups, accessibility of services;

Environmental

The author of this report considers that the recommendation has no significant environmental or amenity implications for Council or the broader community.

Climate change

The author of this report considers that the recommendation has no significant climate change implications for Council or the broader community.

HUMAN RIGHTS CONSIDERATIONS

The author of this report considers that the recommendation does not limit any human rights under the Victorian Charter of Human Rights and Responsibilities Act 2006.

9.15 Road Closure – Euroa Tip Road (cont.)

CONCLUSION

Conditional on the outcome of public consultation, Council has the power whether to close a road within its municipality.

The closure of this un-named road is not viewed as a significant action for the reason that there is: -

- no loss of legal access to any party
- does not affect the right of Utilities to use the road reserve
- have any effects on Council infrastructure and services, and
- have any effects on abutting properties and their owners and occupiers.

The road closure will improve the safety and travel times of rail commuters to and from Euroa.

ATTACHMENTS

Attachment 1: Locality Plan – Road Closure

Attachment 2: Submissions to proposed Road Exchange

ATTACHMENT 1: Locality Plan – Road Closure



Source: Vic Emergency Map

ATTACHMENT 2: Submissions to Proposed Road Closure

Submission 1

Strathbogie Shire Council
109A Binney St
Euroa, Vic 3666.

25/05/2021.

Regarding:
Proposed closure of Euroa Tip Road at Railway Crossing Euroa

Dear Chief Executive Officer,

I am making a submission regarding the proposed crossing closure on behalf of my father,

As one of the two land title holders affected by this proposed closure, we have been in detailed communication with the relevant rail authorities regarding this matter.

Our only access to the southern parcel of our title is via the railway line crossing. The Castle Creek is reasonably deep with steep banks and very sandy within our section, resulting in no vehicle access.

We require access to the southern enq. of our property for general farming activities, maintenance of fencing beside the railway line (to ensure stock do not get onto the tracks) and for emergency animal welfare. A dramatic example of this was only a few years ago when there was serious flooding on our farm (mainly due to the extension of the town levee to the railway line embankment) and we had stock trapped on the south side of the Castle Creek. Without access across the railway line, we would have had serious losses.

However, we understand that there are issues with an uncontrolled crossing for Vic Rail and we also suffer from illegal rubbish dumping in this location.

We are supportive of the crossing closure as long as our access is maintained. A gated crossing with key access is the proposed solution. I have attached correspondence with Rail Projects Victoria which agrees to this resolution. I ask the Council to support the affected resident title holders in ensuring this gated access occurs.

Best Regards,



Submission 2

From: [REDACTED]

Sent: Friday, 4 June 2021 4:02 PM

To: Records <info@strathbogie.vic.gov.au>

Subject: PROPOSED CLOSURE OF EUROA TIP ROAD @ RAILWAY CROSSING EUROA

To whom it may concern

In relation to the closure of this "tip road crossing" which has been applied for:

- * Is there interest by ARTC for this closure?
- * What is the alternative access on the west side of the line?

I would like to speak on this at the council meeting when this is being discussed on 8th June 2021.

Yours sincerely

**9.16 2017-2021 Shire of Strathbogie Council Plan (2020 Review)
- Fourth Quarter Report ~ 1 April to 30 June 2021**

Responsible Director: Chief Executive Officer

EXECUTIVE SUMMARY

Quarterly reports are presented to Council to provide an update on the status of the Key Strategies of the 2017-2021 Council Plan, following its annual review in 2020. The Key Strategies of the Plan have been reviewed and progress updated, and details provided for the fourth quarter period; April to June 2021.

It is also noted that this is the final reporting period for the 2017-2021 Council Plan. Updates provided by officers are included in Attachment 1 to this report. These updates show the progress of actions undertaken following the 2020 review.

The 2020 Review of the 2017-2021 Shire of Strathbogie Council Plan had, in summary:

- Five (5) Goals, Twenty-one (21) Strategies and Seventy-nine (79) Actions, comprising-
 - *Goal 1 - To enhance community health and wellbeing*
 - *4 Strategies → 22 Actions*
 - *Goal 2 - To sustainably manage our natural and built environment*
 - *5 Strategies → 16 Actions*
 - *Goal 3 - To provide quality infrastructure*
 - *2 Strategies → 13 Actions*
 - *Goal 4 - To support and deliver economic development*
 - *5 Strategies → 13 Actions*
 - *Goal 5 - To be a high performing Shire*
 - *5 Strategies → 15 Actions*

All Actions were due for completion by 30 June 2021. As at the end of June 2021, fifty-seven (57) actions had been completed. However, it is noted that various actions are ongoing in nature and purpose.

RECOMMENDATION

That Council note the final reporting period being the April to June 2021 quarter following the 2020 review of the 2017-2021 Council Plan.

PURPOSE AND BACKGROUND

To provide Councillors, staff and the community a progress report on updates to the key strategies of the 2017-2021 Council Plan following its review in 2020.

To provide Councillors, staff and the community a final report on the key strategies of the 2017-2021 Council Plan.

9.16 2017-2021 Shire of Strathbogie Council Plan (2020 Review)
- Fourth Quarter Report ~ 1 April to 30 June 2021 (cont.)

ISSUES, OPTIONS AND DISCUSSION

The 2017-2021 Shire of Strathbogie Council Plan was adopted by Council at a Special Council meeting held on Tuesday 27 June 2017. Annual reviews of the Plan have been undertaken since its adoption, with various amendments made to the Plan, as deemed necessary, and quarterly updates provided to Council.

Council is required to review its Council Plan at least once every year and make any adjustment to its key strategies deemed necessary. This report provides updates to the key strategies of the 2017-2021 Council Plan following its 2020 review.

The final annual review of the 2017-2021 Shire of Strathbogie Council Plan was undertaken in 2020 and has, in summary:

Seventy-nine (79) Actions, comprising -

- > *Goal 1 - To enhance community health and wellbeing*
 - *Plan to improve community health wellbeing and liveability ~ 11 Actions (8 completed)*
 - *Engage and participate with the community in Council / Community initiatives ~ 3 Actions (1 completed)*
 - *Enhance Community resilience, including supporting and increasing the participation of volunteers ~ 5 Actions (2 completed)*
 - *Support and drive community, arts and cultural events ~ 3 Actions (3 completed)*

- > *Goal 2 - To sustainably manage our natural and built environment*
 - *To promote and support sustainable environmental initiatives ~ 6 Actions (5 completed)*
 - *Mitigate and adapt to a changing climate ~ 4 Actions (4 completed)*
 - *Protect and enhance our natural environmental assets ~ 2 Actions (1 completed)*
 - *Protect and enhance our built environment ~ 2 Actions (2 completed)*
 - *Provide efficient and effective waste management programs ~ 2 Actions (2 completed)*

- > *Goal 3 - To provide quality infrastructure*
 - *Provide best practice management of all assets including roads, bridges and facilities ~ 8 Actions (5 completed)*
 - *Provide passive and active recreational facilities ~ 5 Actions (5 completed)*

- > *Goal 4 - To support and deliver economic development*
 - *Promote and support local business and produce ~ 2 Actions (1 completed)*
 - *Support tourism and business development ~ 6 Actions (4 completed)*
 - *Prove innovative and sustainable land use planning ~ 3 Actions (1 completed)*
 - *Attract new residents ~ 1 Action (0 completed)*
 - *Grow investment and employment opportunities ~ 1 Action (0 completed)*

9.16 2017-2021 Shire of Strathbogie Council Plan (2020 Review)
- Fourth Quarter Report ~ 1 April to 30 June 2021 (cont.)

- > *Goal 5 - To be a high performing Shire*
- *To proactively develop and deliver quality services that achieve high customer satisfaction ~ 1 Action (1 completed)*
 - *Continue to focus on operational efficiencies ~ 6 Actions (4 completed)*
 - *Continue to create a secure investment environment through sound financial management ~ 3 Actions (2 completed)*
 - *To be equitable and fair in all decision making processes ~ 2 Actions (2 completed)*
 - *To communicate and engage effectively with our community and key stakeholders ~ 3 Actions (2 completed)*

COMMUNITY ENGAGEMENT

Following each annual review of the Council Plan, draft Plans were placed on public exhibition to enable community members to review and provide comments on. Council Plans were subsequently updated following review and consideration of comments.

POLICY CONSIDERATIONS

Council Plans and Policies

Council Policies and Strategic Plans are considered when preparing the Council Plan to ensure consistency with the overall objectives of Council, and their association with key strategies in the Plan.

LEGAL CONSIDERATIONS

Legislation requires Council to prepare and adopt a Council Plan for at least a four year period after a general election. The processes for the current Council Plan have adhered to the requirements of the Local Government Act 1989, the governing Act in place when the 2017/2021 Council Plan was prepared and adopted following the general election in 2016.

The review of the 2017-2021 Council Plan in 2020 was the final review in the term of this Plan.

Under the Local Government Act 2020, Council is required to develop a Council Plan for at least the next four financial years and adopt it by 31 October in the year following a general election.

Council has commenced engagement and consultation with community members to gain input and feedback on the priorities of its communities for consideration in the preparation of the new four-year Council Plan. This engagement will continue for the next few months.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

9.16 2017-2021 Shire of Strathbogrie Council Plan (2020 Review)
- Fourth Quarter Report ~ 1 April to 30 June 2021 (cont.)

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

Undertaking public exhibition of the Council Plan following annual reviews and taking into consideration any comments received, has ensured this requirement has been satisfied.

FINANCIAL VIABILITY CONSIDERATIONS

All Council Plan actions are considered in conjunction with the preparation of Council's annual budget to ensure associated financial requirements are budgeted for.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

Council is mindful of including the needs and requirements of its residents when preparing its Council Plan to ensure there are benefits to all communities in the objectives and strategies included in the Council Plan. These can include –

- (a) sense of community – e.g. cultural activities, stakeholder participation, recognition of diversity, cultural heritage or social cohesion;
- (b) community services – e.g. range and quality of services for different groups (children and families, young people, elderly people and people with disabilities), accessibility of services or cost of services;
- (c) community health and well-being – e.g. recreation facilities, public safety, health services and facilities or public health implications;
- (d) education and skills development – e.g. number and quality of education options for the community, life-long learning opportunities or meeting local needs; and
- (e) transport – e.g. safety for travellers, emissions and fuel consumption, public transport usage, walking and cycling or transportation needs of all people.

INNOVATION AND CONTINUOUS IMPROVEMENT

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is the pursuit of innovation and continuous improvement.

Communication and engagement with our communities is a high priority for Council, and the preparation of the Council Plan and the processes undertaken supports Council's commitment to continuous improvement.

HUMAN RIGHTS CONSIDERATIONS

It is considered there are no human rights limitations arising from this report, under the Victorian Charter of Human Rights and Responsibilities Act 2006.

9.16 2017-2021 Shire of Strathbogie Council Plan (2020 Review)
- Fourth Quarter Report ~ 1 April to 30 June 2021 (cont.)

CONCLUSION

Council is required to review its Council Plan at least once every year and make any adjustment to its key strategies deemed necessary. This report provides updates to the key strategies of the 2017-2021 Council Plan following its 2020 review. This is the final reporting period for the 2017 – 2021 Strathbogie Shire Council Plan.

ATTACHMENTS






Attachment 1: Strathbogie Shire Council Plan Progress Report for the April to June 2021 quarter.

ATTACHMENT 1:



COUNCIL PLAN PROGRESS REPORT

Status Indicators Key:

-  In Progress
-  Not Started
-  Completed
-  Under Review
-  On Going


Created: 8 July 2021

YEAR: 2020-2021


GOAL: 1 To enhance community health and wellbeing

STRATEGY: 1.1 Plan for the improved community health, wellbeing and liveability


ACTION: 1.1.01 Work with the Strathbogie Health and Community Services Consortium to determine future direction

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	100%		<p>Ongoing conversations with Nagambie Health continue to progress the Nagambie Ageing Hub as per the endorsed position by Council at the 15 September 2020 Council meeting. Ongoing involvement with Euroa Health to progress key initiatives including their strategic plan.</p> <p>SECOND QUARTER UPDATE</p> <p>Council has advertised intention to Transfer two blocks of land to Nagambie Health as part of the Nagambie Hub process.</p> <p>THIRD QUARTER UPDATE</p> <p>Council has advertised intention to Transfer two blocks of land to Nagambie Health as part of the Nagambie Hub process</p> <p>FOURTH QUARTER UPDATE</p> <p>Transfer process resolved by Council and being implemented</p>


ACTION: 1.1.02 Undertake self assessment under Workplace and Equality and Respect Standards

Position(s)	Target Date	% Complete	Status	Comments
Executive Manager People & Culture	30-Jun-2021	100%		<p>This work is underway - the Self Assessment and Respect Standards are part of the legislated change required in the new GE Act.</p> <p>This will be a significant piece of work in 2021 to meet the audit in June.</p> <p>SECOND QUARTER UPDATE</p> <p>There has been a GE Commissioner appointed with a project rollout action plan. We are working through the requirements now with the Assessment to occur shortly. While there is no physical updates of progress, we are well placed to begin this work. We have also joined a regional group that helps with this work.</p> <p>THIRD QUARTER UPDATE</p> <p>We have done significant work in this space in the last 3 months. The Councillors received Workplace/Gender Equality training as part of their induction. This work included a overview of our existing policy and also the upcoming work that we are starting re the Gender Equality Act. The Act came into effect 31.3.21 and we have begun the introductory work that the staff are part of.</p> <p>FOURTH QUARTER UPDATE</p> <p>This work is progressing well - we currently have our People Matter survey open for all staff to complete. We are sitting at nearly double the average response rate which is fantastic for us to build actions from. We also have our upcoming Gender Impact Assessment training and forums for our staff. This will identify opportunities for us to provide the lens for gender in everything we do.</p> <p>While this work is ongoing - we are currently ahead of schedule, and the vast majority of our counterparts.</p>


ACTION: 1.1.03 Review parking arrangements at Avenel Pre-School and Maternal Child and Health

Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	100%		<p>After reviewing the parking arrangements with the Avenel Pre-School and Maternal Child and Health, improvement works have been completed by Council.</p>


ACTION: 1.1.04 Continue to review and implement priorities from the Walking Tracks and Trails Strategy

Position(s)	Target Date	% Complete	Status	Comments
Manager Tourism Arts & Culture	30-Jun-2021	90%		<p>The 11 priority tracks and trails have been mapped and completed, with collateral produced for these as well as online mapping achieved. These have also been listed on the Victoria Walks website as well as being featured in the September/October Edition of the Great Walks Magazine.</p> <p>A further 10 tracks have also been mapped and had collateral produced for them. They are all being heavily promoted post lockdown as applicable.</p> <p>SECOND QUARTER UPDATE</p> <p>Work has continued on the mapping of the Tracks and Trails. Those that have been mapped are now also sitting on Pozi to be accessed, and further development of the priority Tracks and Trails is taking place. Due to COVID-19 there were no meetings of the Tracks and Trails Advisory Group, but this be addressed and reinstated in 2021 in accordance with restrictions in place.</p> <p>THIRD QUARTER UPDATE</p> <p>The part-time officer that was working within this space resigned at the end of February, leaving a gap that is still yet to be filled to continue on with this work. We are currently working on a the development of a 12 month plan to finalise all of the priority actions of the current tracks and trails plan.</p> <p>FOURTH QUARTER UPDATE</p> <p>Fiona Spencer our Geospatial Analyst continues to work on updates to all of our online maps on Pozi to ensure accurate details of our walking tracks are available. We are working on funding for a dedicated resource to continue with the implementation of the Tracks and Trails work that is still to be fnalised.</p>


ACTION: 1.1.05 Seek grant funding to accelerate improvements to the footpath network

Position(s)	Target Date	% Complete	Status	Comments
Manager Tourism Arts & Culture	30-Jun-2021	100%		<p>Grant funding opportunities are continually being reviewed for these and other projects within Council.</p> <p>SECOND QUARTER UPDATE</p> <p>Relevant grant funding opportunities have been passed onto the Assets Department and the Director Corporate Operations.</p> <p>THIRD QUARTER UPDATE</p> <p>No further funding opportunities have been identified</p> <p>FOURTH QUARTER UPDATE</p> <p>No further funding opportunities have been identified</p>


ACTION: 1.1.06 Commence new planning cycle for Municipal Public Health and Wellbeing Plan

Position(s)	Target Date	% Complete	Status	Comments
Executive Manager Communications & Engagement	30-Jun-2021	100%		<p>The Municipal Public Health and Wellbeing Plan will be completed as part of the Council Plan. Community engagement planning has started. This year we will be required to conduct deliberative engagement, which will ensure the community's input into the development of these important plans. Community engagement will start in January 2021 and run for several months.</p> <p>SECOND & THIRD QUARTER UPDATE</p> <p>The Municipal Public Health and Wellbeing Plan will be integrated into the Council Plan. Community engagement planning has started. This year we will be required to conduct deliberative engagement, which will ensure the community's input into the development of these important plans. Community engagement will start in March 2021. This will include face-to-face and online options, along with three days of deliberative engagement with a representative sample of residents.</p> <p>FOURTH QUARTER UPDATE</p> <p>Application for approval to integrate the MPHWP Plan into the Council Plan sought and granted. Council Plan process will ensure that health and wellbeing underpins and informs the strategic direction and associated actions for the new plan.</p>


ACTION: 1.1.07 Prioritise actions within the Play and Recreation Framework to allocate available budget to locations

Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	100%		In consultation with Community and Finance have allocated funding, based on priority actions and available Council budget, for the Play & Recreation Framework within the LTFFP.

ACTION: 1.1.08 Work with community to implement provision of dogs off leash areas

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	100%		Contractor being arranged to install fencing. SECOND QUARTER UPDATE Fencing scheduled 8 February 2021. THIRD QUARTER UPDATE Minor works done - aiming to open end March 2021. FOURTH QUARTER UPDATE Leash free area opened and operational.


ACTION: 1.1.09 Promote responsible pet ownership through the implementation of Council's Domestic Animal Management Plan 2017-21

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	95%		Ongoing process through Ranger. To be further developed. SECOND QUARTER UPDATE Ongoing. THIRD QUARTER UPDATE Ongoing FOURTH QUARTER UPDATE Ongoing - proactive approach to be developed in line with the development of the revised Domestic Animal Management Plan to commence in June 2021.

ACTION: 1.1.10 Review Council's Community and Meeting Procedure Local Laws - to reflect contemporary issues

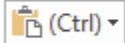

Position(s)	Target Date	% Complete	Status	Comments
	30-Jun-2021	100%		Community Local Law No. 2 2020 adopted by Council 15/09/2020. Meeting Procedure local law now incorporated into Governance Rules, adopted by Council 25/08/2020.

ACTION: 1.1.11 Complete MOU with Nagambie Health for delivery of Nagambie Ageing Hub

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	90%		<p>Council has resolved Intention to advertise contribution of 2 lots to the project. To be further pursued after public submission period.</p> <p>SECOND QUARTER UPDATE Public submissions closed. Report to March Council.</p> <p>THIRD QUARTER UPDATE Public submissions closed. Report to April Council</p> <p>FOURTH QUARTER UPDATE Council has resolved to proceed. Agreement being drafted</p>

STRATEGY: 1.2 Engage and participate with the community in Council / Community initiatives

ACTION: 1.2.01 Continue to support local community planning processes across the Shire including implementation

Position(s)	Target Date	% Complete	Status	Comments
Facilities & Recreation Officer 	30-Jun-2021	75%		<p>FIRST QUARTER UPDATE</p> <p>Have been meeting (virtually) with Action Groups and Committees of Management (CoM) from across the Shire to initiate and assist the transition from the previous LGA Section 86 CoM to incorporated legal entities. This is still in progress with new temporary agreement being negotiated.</p> <p>Various planning processes have been interrupted by Covid-19 with all community, sport and recreation facilities closing their doors. This resulted in many Action Groups, sporting clubs and CoM losing their usual external funding streams. This has had a considerable flow on effect where we have needed to support groups in different ways to see them through this period.</p> <p>SECOND QUARTER UPDATE</p> <p>It is now planned to bring together all the previous Section 86 groups, including the Community Action Groups into a 'Town Hall' meeting to discuss incorporation and to negotiate new maintenance agreements.</p> <p>Various planning processes have been interrupted by Covid with all community, sport and recreation facilities closing their doors. This resulted in many Action Groups, sporting clubs and CoM losing their usual external funding streams which led to the introduction of the Covid Recovery Grants program. The RE3 Grants program consisted of 2 rounds of funding totalling some \$84,000 which were used for 'bringing the community back together' type events as Covid restrictions eased. There were additional sums of \$1,000 provided to the Community Action Groups to assist them in meeting their administration costs and other incidentals.</p> <p>THIRD QUARTER UPDATE</p> <p>Things are slowly coming back online post COVID and we were able to conduct 2 workshops, one for CoM and one for the Action Groups which were well attended and greatly received. Some key points to come out of the workshops was to have more events such as the workshop with a focus on education and training programs. Consequently, we are currently investigating suitable training contractors who can deliver either an online or face to face.</p>

FOURTH QUARTER UPDATE

All Action Groups have received \$1000 via the CASI initiative which can be utilised for IT equipment to support the action groups in connecting with their communities.

Councillors finalised funding model for 2021/22, Council Officers have scheduled meetings with Action Groups first week of July to share the key changes and benefits.

GCAG – Graytown Community Action Group. The Community Hub building at Graytown has solar power panels installed with batteries. There is also a budget allocation to deliver a new disability toilet to replace the port-a-loo that they are currently using.

STAG - Strathbogie Tablelands Action Group in hiatus until further notice. Officer to maintain contact and support when requested.

RCAG – Ruffy currently looking to schedule special meeting to sign in new committee member. Council officers have also discussed opportunities to support them in developing their strategic plan and discussed initiatives such as “get me to the shops” as a potential project for consideration based on feedback from the action group and local needs

ECAG - Euroa Comm Action Group: Following a strong and focussed social media campaign, a new and vibrant action group has formed with a commitment to establishing a Community Garden with various other projects.


ACAG – Avenel Action Group continue to support the community and are looking to attract new members from a younger demographic. Council sharing success stories from other action groups who have been able to achieve this. Avenel Action Group have also been successful in additional CASI funding to extend their “get me to the shops” initiative

VTAG – Continued strong partnership with the community, ~~auspicing~~ grants for local community groups


LCAG - Longwood looking at community engagement and updating strategic plan

NCAG – Nagambie due to revise strategic plan, Council Officers looking to build relationship and improve engagement.

ACTION: 1.2.02 Review status of Recreation Reserve Master Plans


Position(s)	Target Date	% Complete	Status	Comments
Facilities & Recreation Officer	30-Jun-2021	40%		<p>FIRST QUARTER UPDATE The Strathbogie master plans has been budgeted and is scheduled for roll-out this year. Stage One of the Friendlies Precinct master plan has been delivered. The next draft stage will be submitted to Council shortly with NEAD Architects wanting to brief Councillors on their proposal. Further community consultation to follow. After discussions with the Longwood Action Group (LAG), a copy of the 2015 draft master plan has been resurrected with further community consultation to follow.</p> <p>SECOND QUARTER UPDATE Master Plans for the Friendlies Precinct, Strathbogie Recreation Reserve and the Longwood Recreation Reserve are all still works in progress with the majority being implemented with the Friendlies precinct plan. The septic system at the tennis pavilion is a major issue currently with investigations into the feasibility to connect it to the sewage system. This is now in the planning process with a budget of \$100,000. The Strathbogie Recreation Reserve Master plan is progressing with further consultation with the Architects and the community to achieve the outcomes as submitted to Council. The Longwood Recreation Reserve Master Plan is also on hold with a new set of priorities coming from the CoM and the Action Group who now want to include two new net ball courts.</p> <p>THIRD QUARTER UPDATE An official launch and opening of the Friendlies Reserve stage one completion is currently being planned for June 2021 with both State & Federal representation and other dignitaries including the Chairman from Cricketing Australia. There are still issues around the non-existence of suitable female changeroom and toilet facilities at the Friendlies with short term solutions being sort. The CoM have concerns now that the use of the facility is increasing that the need for suitable female facilities is becoming urgent.</p> <p>FOURTH QUARTER UPDATE Friendlies Precinct: Further consultation sessions are currently being held with NEAD Architects and user groups. Meetings with the Tennis Club, Cricket Club, Hockey Club and the Girl Guides have occurred with NEAD to determine the next steps. Considerable and various funding streams will need to be sourced to deliver this project. Recreation Reserve: there has been an additional budget allocation for the 2021-22 period which will see this project completed in the current financial year. Longwood: Various grant applications for the netball courts have been sort. Further application in September to be developed in partnership with the community.</p>

ACTION: 1.2.03 Achieve funding and deliver Nagambie Youth Hub


Position(s)	Target Date	% Complete	Status	Comments
Manager Tourism Arts & Culture	30-Jun-2021	100%		Youth Hub completed, disabled toiled facilities, all fitted out. Have also achieved funding for the Nagambie Active Hub on the adjacent Land site.

STRATEGY: 1.3 Enhance community resilience, including supporting and increasing the participation of volunteers


ACTION: 1.3.01 Negotiate MOUs with indigenous representative groups with the aim of developing Reconciliation Action Plans

Position(s)	Target Date	% Complete	Status	Comments
Director Community & Planning	30-Jun-2021	75%		<p>A report went before Council in August 2020. This recommendation was rescinded at the September 2020 Council meeting.</p> <p>Further work is required to brief new Council and prepare consultation strategy.</p> <p>SECOND QUARTER UPDATE</p> <p>At the September 2020 Council Meeting, Council resolved to:</p> <ol style="list-style-type: none"> Undertake broad based consultation with ratepayers, residents and the TLaWC in relation to the development of a Memorandum of Understand between Strathbogie Shire Council and the TLaWC. Receive a further report from Officers on the outcome of the consultation process. <p>Work has commenced on the preparation of the consultation strategy.</p> <p>THIRD QUARTER UPDATE</p> <p>Discussions have commenced with TLaWC regarding the consultation process. Engagement Plan almost finalised.</p> <p>FOURTH QUARTER UPDATE</p> <p>Engagement process finalised and currently on the Share Strathbogie platform seeking community feedback. To be presented back to Council in the August 2021 Council meeting cycle.</p>


ACTION: 1.3.02 Review public transport options within the Shire

Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	50%		<p>Currently setting up to review user needs and current/future public transport operations. The use of private transport (car sharing / taxis) shall also be reviewed.</p> <p>With this data and ongoing discussions with transport providers, Council will be able to plan for and implement an integrated user responsive transport system, aimed at significant gains in efficiency.</p> <p>SECOND QUARTER UPDATE</p> <p>Currently:</p> <ul style="list-style-type: none"> •Discuss with V/Line proposed timetables (new velocity trains; inland rail project) <p>Ongoing:</p> <ul style="list-style-type: none"> •Talk to private bus operators (including for schools) as to usage patterns – past/current/future (establish a trend) •Talk to taxis operators as to usage patterns – past/current/future (establish a trend) •Discussions with Avenel / Euroa / Nagambie / Violet Town Action Groups to obtain current concerns and estimated passenger numbers for the different forms of transport, including car sharing. <p>THIRD & FOURTH QUARTER UPDATE</p> <p>No change from second quarter update</p>


ACTION: 1.3.03 Recognise and profile the importance of volunteers in our local community

Position(s)	Target Date	% Complete	Status	Comments
Manager Tourism Arts & Culture	30-Jun-2021	100%		<p>This has been a difficult item to follow up on an implement during COVID-19, as all volunteers were stood down during the lockdown period over the past 8 months. We have regularly contacted them via newsletter and email opportunities. We are also investigating the opportunity of an online Volunteer portal which would make updating and engaging with volunteers much more effective.</p> <p>Discussion have taken place with the Comms and Engagement Team around extending out the Strathbogie Story concept to highlight volunteers/volunteer groups within our Shire and screening these stories as previews within the Euroa Cinema.</p> <p>SECOND QUARTER UPDATE</p> <p>We have advertised for additional volunteers for both the Cinema and Visitor Information Centres in Nagambie and Euroa to assist with the dwindling numbers after the return from COVID. Further discussion to take place with the Comms and Engagement Team on ways in which their contribution can be highlighted.</p> <p>THIRD QUARTER UPDATE</p> <p>Additional volunteers have come on board in both the areas of the VIC's and the Euroa Community Cinema. No additional initiatives have been implemented at this time</p> <p>FOURTH QUARTER UPDATE</p> <p>Volunteers were invited to a morning tea during National Volunteer Week at the Euroa Cinema and recognised with certificates for the amazing work that they do within our community</p>

ACTION: 1.3.04 Seek funding for provision of emergency power at relief centres, places of last resort within the Shire


Position(s)	Target Date	% Complete	Status	Comments
Manager Operations	30-Jun-2021	75%		<p>Reviewing option for portable generators as opposed to power all sites.</p> <p>SECOND QUARTER UPDATE</p> <p>Options for funding still being investigated eg. funding available for emergency preparedness under the MERP (Municipal Emergency Resource Preparedness). Investigation into site and applicability of a mobile generator including costs are currently underway.</p> <p>THIRD QUARTER UPDATE</p> <p>Inspection completed by electrical contractor to assess the various sites and a provide a quote for appropriate generator/s. Quote to be received April.</p> <p>FOURTH QUARTER UPDATE</p> <p>Funding application submitted, based on investigated requirements. Receipt of application confirmed. Awaiting formal response.</p>

ACTION: 1.3.05 Continue consultation with Fire Brigade Captains to explore Fire Management Planning and CFA Best Practice


Position(s)	Target Date	% Complete	Status	Comments
Manager Operations	30-Jun-2021	100%		<p>Fire Management Plan Review complete, FMFPC meeting complete and consultation on going (weekly) with Fire Brigade Group Officers.</p> <p>Road side spraying program complete for the whole shire and first round of fire prevention inspections complete (349 courtesy letters issued).</p> <p>SECOND QUARTER UPDATE</p> <p>Spraying program complete.</p> <p>Final round of inspections completed with 17 failing properties.</p> <p>Internal review and consultation with land owners underway ahead of infringement notices.</p> <p>Fire Brigade Group Officer meetings ongoing.</p> <p>THIRD QUARTER UPDATE</p> <p>Programs completed with a small number of infringements issued. Meeting set up to further refine the road side spraying program (April) ahead of the next program (August).</p> <p>Fire Brigade Group Officer meetings ongoing.</p> <p>FOURTH QUARTER UPDATE</p> <p>Action 1.3.05 complete. Thoroughly maintained consultation to ensure best practise for fire management achieved.</p>

STRATEGY: 1.4 Support and drive community, arts and cultural events


ACTION: 1.4.01 Continue implementation of Shire wide youth programs that focus on cultural activities, training and development, pathways to employment and civic participation

Position(s)	Target Date	% Complete	Status	Comments
Manager Tourism Arts & Culture	30-Jun-2021	100%		<p>Nagambie Youth Hub was developed to support a Shire wide program to have 2 main gathering sites (one in Euroa, One in Nagambie)</p> <p>For the past 3 years we have had the Engage Youth funding which focuses on building the capacity of Young people.</p> <p>in the last quarter there have been significant impacts as a result of COVID-19, in response to this an online program was developed which included the delivery of weekly learning sessions.</p> <p>SECOND QUARTER UPDATE</p> <p>Due to the resignation of both Youth Development Officers and the restructure of the Community Wellbeing department this area has not had the capacity for further development of programs or continued engagement of young people. An advertisement for a new Youth Officer will be circulated in February 2021 and investigation is continuing into current existing programs that could be engaged with to assist the youth within the Shire.</p> <p>THIRD QUARTER UPDATE</p> <p>Advertising for a new Youth Officer position closed on 07/04/21. Will review applications for this and appoint accordingly. The youth program has been in suspension whilst a new position is being finalised, however a youth event was held at the Go Fish Event in March utilising FReeZa, Engage and CASI funding and a white board for 'BIG IDEAS' was set up to gauge feedback from all youth who attended.</p> <p>FOURTH QUARTER UPDATE</p> <p>A new Youth officer was appointed at the end of April and has begun on the redevelopment of the Youth Program for SSC, as well as finalising all of the requirements for the relevant funding received in this space.</p>

ACTION: 1.4.02 Investigate potential for art work on Nagambie Water Tower

Position(s)	Target Date	% Complete	Status	Comments
Manager Tourism Arts & Culture	30-Jun-2021	100%		<p>As per previous comments, it appears that artwork is unable to be undertaken onto the outside of the Water Tower due to heritage links with Sir John Monash. WE have investigated the option of lighting the water tower and have commissioned a scoping document to outline what this would entail.</p> <p>SECOND QUARTER UPDATE</p> <p>Scoping document for lighting was completed, however due to the restraints of COVID and Caretaker mode is yet to circulate amongst the Tourism, Arts & Culture Advisory Group for further discussion and feedback.</p> <p>THIRD QUARTER UPDATE</p> <p>Due to no viable option to paint the Nagambie Water Tower being available, the Tourism, Arts and Culture Advisory Group are working with Officers to engage with the youth for a mural to be painted on the Nagambie Youth Hub building. This is also the site of the new Active Hub which is due to commence construction shortly.</p> <p>FOURTH QUARTER UPDATE</p> <p>An artist has been engaged via the SSC procurement process to complete the art work on the Nagambie Youth Hub Building. He is working with the young people in Nagambie to ascertain what living in Nagambie means to them and he will then translate that into an appropriate art piece. Members of the TACAG are also assisting the artist with his community consultation.</p>


ACTION: 1.4.03 Begin implementation of Tourism Arts and Culture Strategy Action Plan

Position(s)	Target Date	% Complete	Status	Comments
Manager Tourism Arts & Culture	30-Jun-2021	100%		<p>This has been difficult to achieve in a COVID-19 environment, as things that were planned had to be cancelled due to lockdown. We are continuing to review the 12 month action plan and revise what can be achieved in the COVID-19 environment.</p> <p>SECOND QUARTER UPDATE</p> <p>A collaboration with 7 other Councils for the ArtsACTION program to be made available to Creatives within the Strathbogie Shire has been undertaken and a marketing plan developed for circulation amongst creatives to engage them in participating in the FREE program. This will also assist in developing a database of Creatives within the Shire to enable further development and action of the Arts & Culture Strategy.</p> <p>Also continuing conversations with Regional Arts Victoria to reinstate programs that had to be cancelled due to COVID-19.</p> <p>THIRD QUARTER UPDATE</p> <p>12 Month Action Plan is currently being reviewed and revised in consultation with the Tourism, Arts & Culture Advisory Group</p> <p>FOURTH QUARTER UPDATE</p> <p>Action Plan is currently being developed for a further 12 Month period. A report on outcomes from the previous Action Plan will be available by August 2021. Currently in the process of recruiting a dedicated part time Arts & Culture Officer role who will be able to focus on progressing the Action Plan items in line with the Arts & Culture Strategy.</p>


GOAL: 2 To sustainably manage our natural and built environment

STRATEGY: 2.1 Promote and support sustainable environmental initiatives


ACTION: 2.1.01 Continue to support Landcare groups and Catchment Management Networks to target weed and pest animal management on roadsides

Position(s)	Target Date	% Complete	Status	Comments
Environment & Waste Coordinator	30-Jun-2021	100%		<p>Council fully acquitted the 2019/20 funds and has been successful in gaining funding again for 20/21.</p> <p>SECOND QUARTER UPDATE</p> <p>Council has now received funding for the Roadside Weeds and Pest Program for 20/21. A panel of contractors has been selected and local landcare groups have commenced spraying in their areas. It is expected that all funds will be expended by July 2021.</p> <p>THIRD QUARTER UPDATE</p> <p>Works are progressing well for spraying on roadsides and all funding will be expended by July 2021.</p> <p>FOURTH QUARTER UPDATE</p> <p>Grant funding has now been extended until 31 December 2021 and all funds will be expended by this time. Government has flagged that there will be more funding available next year.</p>


ACTION: 2.1.02 Complete work with event organisers to implement Zero Waste events

Position(s)	Target Date	% Complete	Status	Comments
Environment & Waste Coordinator	30-Jun-2021	100%		<p>The Waste Wise Event Guide and Waste Wise Events policy have been adopted by Council at its meeting on 15 September 2020. This policy will be introduced over the next year to give event planners time to adjust to the changed requirements.</p> <p>SECOND QUARTER UPDATE Council's Waste Education Officer has been working with the event team to ensure a smooth roll out of information to event planners. They are currently working on an FAQ.</p> <p>THIRD QUARTER UPDATE Council's Waste Education Officer has been to 2 events in preparation for Council's Waste Wise events policy to come into effect in September 2021. Some learnings have been made and will be applied to the next round of events.</p> <p>FOURTH QUARTER UPDATE Revised Event Management Framework to include the requirement and guidelines embedded for events to be zero waste.</p>


ACTION: 2.1.03 Support sustainable energy initiatives in the Strathbogie Shire in conjunction with the Environment and Sustainable Development Advisory Committee

Position(s)	Target Date	% Complete	Status	Comments
Environment & Waste Coordinator	30-Jun-2021	100%		<p>This initiative is included in the SS2030 Strategy as an ongoing action. Council is involved with the ongoing Local Government Renewable Power Purchase Agreement with 41 other Victorian Councils to purchase Council energy from renewable sources. Council has installed solar panels on most of its high energy use facilities. Leading the Carbon Crunching Councils project with Benalla, Murrindindi and Towong Shires to implement a shared carbon inventory, bill checking and payment service for utilities.</p> <p>SECOND QUARTER UPDATE The tender for the Power Partnership Agreement (PPA) has closed and negotiations have commenced with potential tenderers. It is envisioned that a tender evaluation report will come to Council in quarter four for adoption.</p> <p>THIRD QUARTER UPDATE In early April Council will sign on to the PPA, now known as VECO. Council has committed 100% of its load to renewable energy.</p> <p>FOURTH QUARTER UPDATE Council has now signed onto VECO and has also declared a Climate emergency. As part of that action staff are working on internal and external engagement to develop the action plan.</p>


ACTION: 2.1.04 Support Clean Up Australia Day

Position(s)	Target Date	% Complete	Status	Comments
Environment & Waste Coordinator	30-Jun-2021	100%		<p>A Cleanup was undertaken in partnership with Goulburn Murray Water on Sunday 1 March 2020. Residents and visitors collected 15 bags of rubbish around Lake Nagambie on the day. Further opportunities for partnering with GMW to minimise waste in Lake Nagambie are currently being explored.</p> <p>SECOND QUARTER UPDATE</p> <p>Clean up Australia Day this year will occur on March 7 2021. Councils Waste Management Officer and Waste Education Officer will undertake planning to run a community event in line with COVID 19 restrictions at the time. Council will also offer fee waivers to groups that undertake clean ups in the community.</p> <p>THIRD QUARTER UPDATE</p> <p>Clean up Australia Day was undertaken on 7 March 2021, Council supported groups that undertook cleanups with fee waivers at our transfer stations. Euroa Secondary College will undertake their Clean up in term 3 due to conflicting priorities.</p> <p>FOURTH QUARTER UPDATE</p> <p>Same as quarter three.</p>

ACTION: 2.1.05 Continue to support the Goulburn Broken Greenhouse Alliance


Position(s)	Target Date	% Complete	Status	Comments
Environment & Waste Coordinator	30-Jun-2021	100%		<p>Council continues to be an active member of the Goulburn Broken Greenhouse Alliance</p> <p>SECOND QUARTER UPDATE</p> <p>Council continues to be an active member of the Goulburn Broken Greenhouse Alliance and is taking the role as the lead Council in the "Growing Cooler Climates" project to reduce the heat island impacts in our urban areas by planting streetscape trees.</p> <p>THIRD QUARTER UPDATE</p> <p>Council staff continue to support the GBGA, now the Goulburn Broken Climate Alliance, with staff attending all meetings. We are still awaiting the outcome of the Growing Cooler Climates Project.</p> <p>FOURTH QUARTER UPDATE</p> <p>Staff continue to support the GMCA by attending all meetings. We have also been successful in receiving funding for the Naturally Cooler Towns project which is progressing to the tender stage.</p>

ACTION: 2.1.06 Implement the recommendations of Council's Domestic Wastewater Management Plan, including working with Goulburn Valley Water to explore small town sewer schemes


Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	10%		<p>Yet to be substantially commenced.</p> <p>SECOND QUARTER UPDATE</p> <p>To be activated after commencement of new Team Leader.</p> <p>THIRD QUARTER UPDATE</p> <p>To be activated after commencement of new Team Leader</p> <p>FOURTH QUARTER UPDATE</p> <p>Yet to be substantially commenced</p>

STRATEGY: 2.2 Mitigate and adapt to a changing climate


ACTION: 2.2.01 Implement initiatives within the Sustainable Strathbogie 2030 Plan

Position(s)	Target Date	% Complete	Status	Comments
Environment & Waste Coordinator	30-Jun-2021	100%		<p>No budget was allocated to Sustainable Strathbogie 2030 for the 2019/20 financial year.</p> <p>SECOND QUARTER UPDATE</p> <p>Staff are currently progressing the below Sustainable Strathbogie initiatives within current staffing levels</p> <p>2.13 - Implement a program that records, analyses and reports on Council's energy, water, fleet and waste emissions and financials, in order to reduce costs and increase understanding of Council's emissions standing. Staff are currently undertaking a audit of the Trellis system to ensure that all relevant bills are captured to ensure that the data is robust and able to be used to monitoring consumption within the Shire.</p> <p>2.18 - Support research and development of Victoria's Local Government Renewable Energy Power Purchase Agreement (PPA) Project for cheaper and more stable energy supply, as well as Victoria's Renewable Energy Target, and Emissions Reduction target. The PPA project has gone out for tender and is currently undergoing evaluation. The outcomes of this tender will be presented to Council in the middle half of this year for adoption.</p> <p>Staff also continue to be a member of and support local groups and their projects.</p> <p>THIRD QUARTER UPDATE</p> <p>Council staff continue to contribute to actions from the Sustainable Strathbogie 2030 as listed above.</p> <p>FOURTH QUARTER UPDATE</p> <p>With the declaration of a Climate Emergency Sustainable Strathbogie will be used of a basis for our Emissions reduction plan. Climate Change Forum proposed and finalised to inform plan and key focus areas.</p>


ACTION: 2.2.02 Identify priorities for flood mitigation/drainage in Violet Town

Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	100%		<p>The Violet Town Flood Mitigation/Drainage meeting was held on Wednesday 9th May 2018, at the Violet Town Football/Netball Clubrooms.</p> <p>Council was looking into a Levee Scheme to reduce the properties flooded above floor from 64 to 17 during a 100 year ARI event and from 14 to 1 during a 10 year ARI event. Council suspended work due to risks arising from the Water Act liability framework. These related to financial loss though legal challenge from Landowners due to: -</p> <ul style="list-style-type: none"> • Flood water exceeding that modelled • Compensation not received or not adequate, or • Works not adequate. <p>Council committed funding to the following impacted sites from the December 2016 flash flooding within the 2018/19 Budget: -</p> <ul style="list-style-type: none"> • High Street • Marys Lane and Lily Street • Primrose Street <p>Council is currently reviewing the remaining issues pertaining to flood mitigation/drainage priorities within Violet Town and implementing works once designs have been completed.</p> <p>SECOND QUARTER UPDATE</p> <p>Seeking quotations to undertake: -</p> <ul style="list-style-type: none"> • Pit & Pipe Survey • Violet Town Drainage Strategy to Bypass Town Centre <p>THIRD QUARTER UPDATE</p> <p>No change from second quarter</p> <p>FOURTH QUARTER UPDATE</p> <p>The following works are to be undertaken within the 2021/22 Financial Year: -</p> <ul style="list-style-type: none"> • Pit & Pipe Survey • Shiffner Street Drainage Design • Violet Town Drainage Strategy to Bypass Town Centre

ACTION: 2.2.03 Include urban forestry into urban design frameworks to increase the shaded environment of our townships and implement pilot program


Position(s)	Target Date	% Complete	Status	Comments
Manager Planning & Investment	30-Jun-2021	100%		<p>Pilot program was completed with community input in Bury Street, Euroa. As a result of positive feedback further streets were done, i.e.Kennedy Street, Euroa, Barwon Street, Nagambie, Charman Avenue, Euroa and Violet Town scheduled to be undertaken in November.</p> <p>Further identification of streets and a program officer is required to continue to deliver ongoing roll out of further work.</p>

ACTION: 2.2.04 Partner with agencies (Catchment Management Authority, Agriculture Victoria, Goulburn-Murray Water, Goulburn Valley Water) to deliver a series of listening posts for farmers to identify issues of concern and how they can be addressed


Position(s)	Target Date	% Complete	Status	Comments
Environment & Waste Coordinator	30-Jun-2021	100%		<p>Staff will work with other agencies to identify concerns and responses.</p> <p>SECOND QUARTER UPDATE</p> <p>Staff will work with other agencies to identify concerns and responses. Work on this has been delayed due to the Christmas break and summer holidays.</p> <p>THIRD QUARTER UPDATE</p> <p>Council is working with local Landcare Groups to deliver education to local landowners on land management issues within their areas.</p> <p>FOURTH QUARTER UPDATE</p> <p>As above</p>

STRATEGY: 2.3 Protect and enhance our natural environmental assets

ACTION: 2.3.01 Review/Implement Tree Management Guidelines


Position(s)	Target Date	% Complete	Status	Comments
Manager Operations	30-Jun-2021	95%		<p>Tree Management Policy being prepared for Council's consideration. Draft guidelines will then be prepared.</p> <p>SECOND QUARTER UPDATE Tree management plan review meetings have been scheduled to run throughout February with notations to the draft document.</p> <p>Investigation of alternate formats to make consistent with the Road Management Plan.</p> <p>THIRD QUARTER UPDATE Draft Plan has commenced and is 50% complete.</p> <p>Draft Manual (version 1) is to be reviewed and amended as appropriate.</p> <p>FOURTH QUARTER UPDATE Draft document created (version 1.1) and saved on the records system (doc ID 721600), document currently under review with risk area mapping to be progress as well as inspection programs created. Further appendices will be added after the initial draft review.</p>

ACTION: 2.3.02 Continue to assist new land owners in land management through New Residents booklet, website and other means

Position(s)	Target Date	% Complete	Status	Comments
Environment & Waste Coordinator	30-Jun-2021	100%		<p>Content is placed on the website under "Environment" and various areas to assist new landowners. Council has previously partnered with the Arboretum, Landcare and CMN to assist with courses for small lot landowners new to the municipality, and will continue to do so.</p> <p>SECOND QUARTER UPDATE Content is placed on the website under "Environment" and various areas to assist new landowners. This will be updated in the new year so that information is easily accessible by residents. Council has previously partnered with the Arboretum, Landcare and CMN to assist with courses for small lot landowners new to the municipality, and will continue to do so.</p> <p>THIRD QUARTER UPDATE Staff are in the process of contributing to the new residents booklet update.</p> <p>FOURTH QUARTER UPDATE Updates to the new residents booklet have been made.</p>


STRATEGY: 2.4 Protect and enhance our built environment

ACTION: 2.4.01 Implement priority actions from the Stormwater Management Plan

Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	100%		<p>Council has allocated funding to the identified storm water management projects within the 2020/21 capital works budget, to carry on from projects undertaken from previous financial year.</p> <p>Drainage investigations/designs to be undertaken this financial year are: -</p> <ul style="list-style-type: none"> ~ Stormwater Drains Design Program ~ Pit & Pipe Renewal Program ~ Bank /Queen/Belmont Street Road & Drainage Upgrade ~ Nagambie Industrial Estate - Drainage Scoping ~ McGregor Avenue Retarding Basins Upgrade with Pump System ~ Create Easements for Flood Levees ~ Ballantyne Rd Retention Basin design <p>The following works have commenced: -</p> <ul style="list-style-type: none"> ~ Boundary Road South - existing services relocations ~ Castle Creek floodplain management plan & levee monitoring protection ~ Feasibility study into an Alternative Water Supply for Nagambie - use of treated storm water for irrigation of open spaces and recreation reserves. <p>SECOND QUARTER UPDATE</p> <ul style="list-style-type: none"> ~ Stormwater Drains Design Program (to seek quotations) ~ Pit & Pipe Renewal Program (seeking quotations) ~ Bank /Queen/Belmont Street Road & Drainage Upgrade (going out to tender) ~ Nagambie Industrial Estate - Drainage Scoping (construction proposed for 2021/22 draft budget) ~ McGregor Avenue Retarding Basins Upgrade with Pump System (construction proposed for 2021/22 draft budget) ~ Create Easements for Flood Levees (requirements to be presented to Council for approval) ~ Ballantyne Rd Retention Basin design (construction proposed for 2023/24 draft budget) ~ Boundary Road South - existing services relocations completed (staged construction proposed for 2021/22 draft budget) ~ Castle Creek floodplain management plan & levee monitoring protection (discussions with preferred tenderer) ~ Feasibility study into an Alternative Water Supply for Nagambie - use of treated storm water for irrigation of open spaces and recreation reserves (completed).


Position(s)	Target Date	% Complete	Status	Comments
				<p>THIRD QUARTER UPDATE Construction to commence on the house levee (Castle Creek)</p> <p>FINAL QUARTER UPDATE</p> <ul style="list-style-type: none"> ~ Stormwater Drains Design Program (completed) ~ Pit & Pipe Renewal Program (completed) ~ Bank /Queen/Belmont Street Road & Drainage Upgrade completed) ~ Nagambie Industrial Estate - Drainage Scoping (construction within 2021/22 budget) ~ McGregor Avenue Retarding Basins Upgrade with Pump System (construction within 2021/22 budget) ~ Create Easements for Flood Levees (on hold) ~ Ballantyne Rd Retention Basin design (construction within 2021/22 budget) ~ Boundary Road South - existing services relocations completed ~ Castle Creek floodplain management plan & levee monitoring protection (completed) ~ Feasibility study into an Alternative Water Supply for Nagambie - use of treated storm water for irrigation of open spaces and recreation reserves (completed).

ACTION: 2.4.02 Develop Guidelines and priority locations for improvements to street lighting in accordance with adopted policy


Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	100%		<p>Requests for additional street lighting considered on ongoing basis (no current budget for implementation).</p> <p>Township study have been implemented to determine current and desired levels of lighting and establish a street lighting program.</p> <p>Collection of data on existing infrastructure is completed and the review of street lighting design requirements is continuing.</p> <p>The Street Lighting Policy has been approved by Council.</p> <p>SECOND QUARTER UPDATE Presenting of Draft Street Lighting Guidelines to Council. Budget for street lighting installations proposed for 2021/22 draft budget.</p> <p>THIRD QUARTER UPDATE No change from second quarter</p> <p>FOURTH QUARTER UPDATE No change from third quarter</p>

STRATEGY: 2.5 Provide efficient and effective waste management programs

ACTION: 2.5.01 Implement expanded kerbside collection on collection routes as identified in the Waste Management Strategy

Position(s)	Target Date	% Complete	Status	Comments
Environment & Waste Coordinator	30-Jun-2021	100%		<p>Staff work to expand routes where there are requests and sufficient demand from residents. Council staff last year also looked at extending the "collector routes" and bringing the properties that have the truck drive past their front gate onto the route. This was put on hold due to COVID 19 and will be reinvestigated in 2021.</p> <p>SECOND QUARTER UPDATE</p> <p>Update as above. The extension of the route will be looked at new year. Where requested by residents we work with Council's collection contractor regarding the viability of the route.</p> <p>THIRD QUARTER UPDATE</p> <p>Council staff continue to look at extensions of routes as proposed by ratepayers.</p> <p>FOURTH QUARTER UPDATE</p> <p>As above</p>


ACTION: 2.5.02 Work with Goulburn-Murray Water to review and implement improved waste collection techniques on our waterways

Position(s)	Target Date	% Complete	Status	Comments
Environment & Waste Coordinator	30-Jun-2021	100%		<p>Council work with GM Water to improve litter collection into our water ways. Most recently we partnered to do Clean up Australia day at Lake Nagambie.</p> <p>SECOND QUARTER UPDATE</p> <p>Council will complete Clean Up Australia day again next year and later in the year work with GM Water to look at options for reducing the amount of litter entering our waterways.</p> <p>THIRD QUARTER UPDATE</p> <p>Staff continue to work with GM Water to look at improved methods of litter collection in our water ways.</p> <p>FOURTH QUARTER UPDATE</p> <p>As above.</p>


GOAL: 3 To provide quality infrastructure

STRATEGY: 3.1 Provide best practice management of all assets including roads, bridges and facilities


ACTION: 3.1.01 Review Council Asset list to ensure ongoing need

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	100%		Report identifying Council owned properties completed. To be analysed for candidates no longer needed. SECOND QUARTER UPDATE Intention to sell advertised for block in Industrial Crescent. Further list to be reviewed. THIRD QUARTER UPDATE Intention to sell advertised for block in Industrial Crescent. Further list to be reviewed. FOURTH QUARTER UPDATE List of properties prepared for review.


ACTION: 3.1.02 Complete survey and design for footpaths, kerb and channelling and parking at the east end of Bank, Belmont, Queen Street, Avenel

Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	100%		Community consultation on the concept design has been completed, taking into consideration a number of prospective new developments within the area (residential / commercial) that will have a direct affect to the intersections along Bank Street and the feedback collated has been incorporated within the detailed design. The design has been provisionally approved by Rural Roads Victoria, subject to further detailed discussions with the rail authorities. In the interim, Council shall be undertaking drainage improvement works within the 2020/21 financial year and undertake further road, intersection and footpath improvement works in unison with further developments within the area. SECOND QUARTER UPDATE Drainage design to be Tendered. THIRD QUARTER UPDATE Contract to be awarded for drainage construction FOURTH QUARTER UPDATE Completed.


ACTION: 3.1.03 Target major capital works projects to seek government funding to reduce Council's costs

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	100%		<p>Funding achieved for Nagambie Youth Hub (\$250,000), Nagambie Locksley Road bridge (\$600,000). Currently seeking funding for Nagambie foreshore path, agricultural roads.</p> <p>SECOND QUARTER UPDATE</p> <p>Application for agricultural roads unsuccessful. Pursuing funding for CCTV for Euroa saleyards. \$1.2m from Federal government approved for Local Roads and Community Infrastructure.</p> <p>THIRD QUARTER UPDATE</p> <p>Application for \$3m towards Nagambie Foreshore path under preparation</p> <p>FOURTH QUARTER UPDATE</p> <p>Nagambie Path application successful.</p>


ACTION: 3.1.04 Progress review of Nagambie Growth Management Plan

Position(s)	Target Date	% Complete	Status	Comments
Manager Planning & Investment	30-Jun-2021	100%		<p>Review completed for main document and will be brought before Council for adoption with supporting documents.</p> <p>Further work for the supporting documents is currently underway.</p> <p>SECOND QUARTER UPDATE</p> <p>Main Street Plan scope of works completed. Final review of scope of works being completed and a request for quote to be sent out.</p> <p>THIRD QUARTER UPDATE</p> <p>Request for quote completed and tender evaluation being undertaken</p> <p>FOURTH QUARTER UPDATE</p> <p>Tender evaluation process complete and consultancy firm Planit Consulting engaged to undertake project.</p>


ACTION: 3.1.05 Formalise Euroa parking arrangements after adoption of Euroa Township Strategy

Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	10%		<p>Parking study to commence in early 2021.</p> <p>SECOND QUARTER UPDATE</p> <p>Initial review of the 5 key recommendations within the Euroa Strategic Plan has been undertaken.</p> <p>Draft report to be written after detailed review of sites (available access and area; actual/proposed usage; Inland Rail project detailed design).</p> <p>THIRD QUARTER UPDATE</p> <p>No change from second quarter</p> <p>FOURTH QUARTER UPDATE</p> <p>No change from third quarter.</p>

ACTION: 3.1.06 Continue support of Roads Advisory Committee

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	50%		<p>Consideration for Committee structures to occur with new Council.</p> <p>SECOND QUARTER UPDATE</p> <p>Currently on hold pending Council approach to engagement.</p> <p>THIRD QUARTER UPDATE</p> <p>Currently on hold pending Council approach to engagement.</p> <p>FOURTH QUARTER UPDATE</p> <p>Currently on hold pending Council approach to engagement.</p>

ACTION: 3.1.07 Prioritise outcomes of condition assessment of public toilets


Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	40%		<p>Condition assessment of all Public Toilets is completed and the strategy to be developed during 2021.</p> <p>SECOND QUARTER UPDATE</p> <p>Condition assessment of all Public Toilets is completed and the strategy to be developed during 2021.</p> <p>THIRD QUARTER UPDATE</p> <p>Condition assessment of all Public Toilets is completed and the strategy to be developed during 2021.</p> <p>FOURTH QUARTER UPDATE</p> <p>No change from third quarter.</p>

ACTION: 3.1.08 Implement extension of angle parking in Nagambie including 2-hour limit in appropriate locations.


Position(s)	Target Date	% Complete	Status	Comments
Manager Operations	30-Jun-2021	100%		Signage plan completed and procured in 2020.

STRATEGY: 3.2 Provide passive and active recreational facilities


ACTION: 3.2.01 Investigate and consult in relation to providing link bridge at Rockies over the Seven Creeks in Euroa and over Hughes Creek between Kent Street and Watson Street in Avenel

Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	100%		<p>Review of Rockies bridge project and scoping has commenced and for the Hughes Creek bridge, discussions are proceeding with the GBCMA as to the best design option to prevent future household flooding as a result of the installation of a crossing.</p> <p>SECOND QUARTER UPDATE</p> <p>Review of Rockies bridge project and scoping is ongoing by Project Delivery.</p> <p>Hughes Creek bridge discussions with the GBCMA have come to a halt - Project Delivery to provide update / options to Council.</p> <p>THIRD QUARTER UPDATE</p> <p>Review of Rockies bridge project and scoping is ongoing by Project Delivery.</p> <p>Hughes Creek bridge discussions with the GBCMA have come to a halt - Project Delivery to provide update / options to Council.</p> <p>FOURTH QUARTER UPDATE</p> <p>Rockies bridge project to be constructed within 2021/22 Financial Year.</p> <p>Hughes Creek bridge is unable to be constructed due to impacts on Township flooding.</p>


ACTION: 3.2.02 Construct pedestrian bridge linking Memorial Oval and Friendlies Reserve in Euroa

Position(s)	Target Date	% Complete	Status	Comments
Manager Project Delivery	30-Jun-2021	100%		All works completed within budget on scheduled timeframe.


ACTION: 3.2.03 Continue to implement outcomes of the Community Pools Strategy

Position(s)	Target Date	% Complete	Status	Comments
Facilities & Recreation Officer	30-Jun-2021	100%		<p>FIRST QUARTER UPDATE Belgravia Leisure have been engaged to manage the pools for this season which was one of the suggested management models from the pool strategy. Various initiatives have been implemented including Point of Sale computer systems along with attendance tracking technologies. Social Media pages have been set up for each pool to create a different “feel” for each pool which as also suggested in the pool strategy document. A working party has been formed from the Community Well Being & Projects Teams to assist in implementing the pools strategy. Further consultation with the various Friends of the Pools committees is on-going.</p> <p>SECOND QUARTER UPDATE Belgravia Leisure have completed auditing and the implementation of various systems, protocols and other safety measures. New water testing kits have been purchased for each pool, discussions around purchasing an electronic ‘dongle’ tag to replace the current plastic tag system that will provide more accurate attendance records. Auditing and upgrading of signage in and around the pools to become more compliant is also in progress. Shade sails for the shallow end at Euroa pool are in the process of being quoted on and will be installed in time for the next season. Similarly, air conditioning units are to be installed into the kiosks/offices of all 4 pools. Other inspections are yet to occur in regard to upgrades to toilets facilities, chemical storage and pump/plumbing infrastructure. Over the last shutdown period, repairs were carried out on a leak at the Avenel pool which has not been successful. This will need to be investigated further after the current season finishes.</p> <p>THIRD QUARTER UPDATE The pools closed for the current season on the 9th March 2021. Belgravia Leisure have concluded their contract and are keen to re-tender for next season. We have begun the scoping out documents for the next tender process which hopefully will be for a 3 year contract. Shade sails for Euroa and Avenel to be installed.</p> <p>FOURTH QUARTER UPDATE Following Council endorsement, tender documents advertised for a 3 year + 1+ 1 management contract with handover to occur 1st Nov 2021. Works to rectify a substantial leak at the Avenel pool are under way to replace skimmer boxes and pipework. Shade sails have been ordered for Euroa, Avenel and Nagambie and will be installed in the next few weeks. Plans to upgrade various items for compliance such as safety signage and automated Chlorinators to reduce risk are under way along with the supply and installation of air conditioning systems for the offices and scoping out plans to upgrade the change room facilities at the Euroa and Avenel pools.</p>

ACTION: 3.2.04 Seek Stage 2 funding for Stage 2 boardwalk Seven Creeks Park in Euroa

Position(s)	Target Date	% Complete	Status	Comments
Manager Tourism Arts & Culture	30-Jun-2021	100%		<p>A submission was made in July 2020 for funding for this project in conjunction with two other interlinked projects at Nagambie - unfortunately we were unsuccessful in obtaining this funding.</p> <p>Other funding opportunities are constantly being reviewed and considered for this project.</p> <p>SECOND QUARTER UPDATE</p> <p>Funding opportunities are continually being reviewed, however no further suitable funding opportunities have been identified at this time.</p> <p>THIRD QUARTER UPDATE</p> <p>Two funding submissions for undertaken for this project, with one being through Sports Recreation Victoria and Round 2 by invitation of the Community Sports Infrastructure Stimulus Program and also via Regional Development Victoria via an Invitation Expression of Interest for the Regional Infrastructure Fund. We are currently waiting the outcome of both of these submissions.</p> <p>FOURTH QUARTER UPDATE</p> <p>No further suitable funding opportunities have been identified at this time</p>


ACTION: 3.2.05 Progress priority projects identified in the Nagambie Tourism Infrastructure Business Case

Position(s)	Target Date	% Complete	Status	Comments
Manager Tourism Arts & Culture	30-Jun-2021	100%		<p>A funding application was submitted to the Community Sport Infrastructure Stimulus Program in June 2020 as part of an \$11 million project that highlighted three of the priorities from the Nagambie Tourism Infrastructure Business Case being:</p> <ol style="list-style-type: none"> 1.Rowing Course Deepening – dredging of the 2km rowing course to a 3 metre depth 2.Peninsula Extension – construction of a 300m boardwalk 3.Foreshore Walk – Construction of a safe, accessible connection between Regatta Centre Precinct and town centre <p>Unfortunately we found out on 14/08/2020 that we had been unsuccessful in this application and the feedback we received was that the funding program had been very heavily oversubscribed. Further funding opportunities will be pursued as they become available.</p> <p>SECOND QUARTER UPDATE</p> <p>Strathbogie Shire Council have been invited to submit an application for a second round of funding available for the Community Sport Infrastructure Stimulus Program, with this submission being due on 2 March 2021.</p> <p>THIRD QUARTER UPDATE</p> <p>Funding submission presented to Regional Development Victoria as part of the Regional Infrastructure Fund for the Priority 1 project of the Foreshore Walk</p> <p>FOURTH QUARTER UPDATE</p> <p>In May we secured \$3 million in funding from Regional Development Victoria via an invitation only submission which will fund the Nagambie Foreshore Walk project. This project is scheduled for completion in November 2022. Additional funding opportunities continue to be sort for the remaining projects.</p>


GOAL: 4 To support and drive economic development

STRATEGY: 4.1 Promote and support local business and produce

ACTION: 4.1.01 Promote local businesses through a Bi-Annual Business Awards program


Position(s)	Target Date	% Complete	Status	Comments
Economic Development & Projects Coordinator	30-Jun-2021	100%		<p>Suspended due to COVID. Has been discussed, but no further action to date. Will resume discussions in the new year.</p> <p>SECOND QUARTER UPDATE Both groups have indicated a preference to keep on hold through the Covid 19 pandemic. We will review when all restrictions are lifted.</p> <p>THIRD QUARTER UPDATE Situation unchanged.</p> <p>FOURTH QUARTER UPDATE Situation unchanged.</p>

ACTION: 4.1.02 Support and engage with local representative business groups


Position(s)	Target Date	% Complete	Status	Comments
Economic Development & Projects Coordinator	30-Jun-2021	80%		<p>Regular communications with these groups has occurred throughout the pandemic and will be ongoing.</p> <p>SECOND QUARTER UPDATE Funding to be released to the two Business representative groups Go Nagambie and Euroa Chamber of Business and Commerce in February . This funding is being provided to support local business through the recovery from the effects of the Covid 19 Pandemic. We are continuing to work closely with these groups.</p> <p>THIRD QUARTER UPDATE Funding has been released to the two Business representative groups Go Nagambie and Euroa Chamber of Business and Commerce. This funding is being provided to support local business through the recovery from the effects of the Covid 19 Pandemic. We are continuing to work closely with these groups.</p> <p>FOURTH QUARTER UPDATE Continued regular liaison with business groups including attending meetings of Go Nagambie and Euroa Chamber of Business and Commerce. Have also visited individual businesses in each town to discuss Covid recovery support requirements.</p>

STRATEGY: 4.2 Support tourism and business development


ACTION: 4.2.01 Review results of Longwood free camping trial and implement recommendations

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	90%		Report on Longwood trial endorsed by Council 16/6/20. Further actions to follow. SECOND QUARTER UPDATE Longwood operational. Reviewing other options. THIRD QUARTER UPDATE Longwood operational. Reviewing other options FOURTH QUARTER UPDATE Progressing free camping at Violet Town. Dump point installed and finalising arrangements with VT representatives.


ACTION: 4.2.02 Partner with business groups to develop support programs

Position(s)	Target Date	% Complete	Status	Comments
Economic Development & Projects Coordinator	30-Jun-2021	100%		SECOND QUARTER UPDATE. Covid recovery Funding to be released to support assistance and membership. We have developed a shire wide business communications network with regular communication throughout the pandemic. THIRD QUARTER UPDATE Covid recovery Funding has been released to support assistance and membership. We continue to have regular communications with the shire wide network FOURTH QUARTER UPDATE Go Nagambie Advise that they are working with the Bendigo Bank to provide financial mentoring and the Shire Funding is assisting with this work along with Local promotions for business and tourism. Euroa Chamber advise that they have been working with individual business to assist with Mentoring they are also using some funding for promotional work in Local towns and are developing a business directory.


ACTION: 4.2.03 Continue to promote smaller communities through presence on the Strathbogie Shire website, the investigation of interpretive signs and historical information and other mediums

Position(s)	Target Date	% Complete	Status	Comments
Executive Manager Communications & Engagement	30-Jun-2021	100%		<p>The map on the front page of our website is being updated to ensure the inclusion of smaller town. Through the Strathbogie Story we have also featured information and images of towns throughout the Shire. The promotion of our townships will continue as we investigate branding strategies for our Shire.</p> <p>SECOND QUARTER UPDATE</p> <p>The map on the front page of our website is being updated to ensure the inclusion of smaller towns. Through the Strathbogie Story we have also featured information and images of towns throughout the Shire. The promotion of our townships will continue as we investigate branding strategies for our Shire. Council is also creating a series of town-based podcasts and walking tour podcasts, which will create fantastic ways to share the stories about all our townships.</p> <p>THIRD QUARTER UPDATE</p> <p>Work on township based podcasts and walking tours is progressing, with procurement underway. Council has also began promoting smaller towns, and historical information weekly on our social media platforms and regularly through our information columns in local newspapers.</p> <p>FOURTH QUARTER UPDATE</p> <p>Podcasts for each township throughout the Shire have now been completed. A subsequent promotional campaign is currently being established, with the assistance of Storytowns' marketing team. Photography to accompany this campaign is currently in progress and will soon be completed. Council will also engage with McPherson Media Group to role out the online marketing campaign. Posters and tables and chairs to activate physical spaces in each township are in progress.</p>

ACTION: 4.2.04 Implement Policy on town entry and roadside signage

Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	90%		<p>The Boundary, Town Entry and District Signage Policy was adopted by Council on 18 June, 2019, and implementation of the programmed is orchestrated by Operations.</p> <p>SECOND QUARTER UPDATE</p> <p>The Boundary, Town Entry and District Signage Policy was adopted by Council on 18 June, 2019, and implementation of the program is orchestrated by Operations.</p> <p>THIRD QUARTER UPDATE</p> <p>The Boundary, Town Entry and District Signage Policy was adopted by Council on 18 June, 2019, and implementation of the program is orchestrated by Operations.</p> <p>FOURTH QUARTER UPDATE</p> <p>Implementation of Policy undertaken by Operations.</p>

ACTION: 4.2.05 Ensure appropriate involvement in new regional tourism structure


Position(s)	Target Date	% Complete	Status	Comments
Manager Tourism Arts & Culture	30-Jun-2021	100%		<p>We are still awaiting the decision from the Victorian Government in relation to the alignment of Strathbogie Shire within a recognised Regional Tourism Board. With Council endorsement a Letter was sent to the Minister for Tourism - Martin Pakula to request that information be provided on a decision of the State Government Tourism Review - we are still awaiting a response.</p> <p>We have also reached out to Mark Francis at the Murray Tourism Board, who we understand we will be aligned with to start discussions about what the structure of the Board looks like and where it is envisioned that Strathbogie Shire will fit in.</p> <p>No further action can be undertaken until the results of the Tourism Review are officially announced.</p> <p>SECOND QUARTER UPDATE</p> <p>To date, the new Regional Tourism Structure has not been advised of by the State Government. Further advocacy seeking an urgent outcome from the Minister of Tourism, Sport and Major events is subject to council consideration in the February Council meeting cycle.</p> <p>THIRD QUARTER UPDATE</p> <p>Additional letters have been sent to Ministers as per the Council resolution at the February Council Meeting to advocate for a decision on where we sit with a recognised RTB. Still awaiting answers and a decision for Visit Victoria</p> <p>FOURTH QUARTER UPDATE</p> <p>The Visitor Economy Recovery Plan 2.0 was launched at the end of April by the State Government as part of Visit Victoria's revitalisation of its RTB structure, however SSC have still not received any formal notification about where we are to be placed within the regional map or what RTB we are to be aligned with.</p>

ACTION: 4.2.06 Install a dump point in Nagambie


Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	100%		<p>Investigations into the installation of a dump point with Nagambie township has determined to utilise an area within the Regatta Centre reserve.</p> <p>Project Delivery are managing the supply and installation.</p> <p>Installation of the Nagambie Dump Point is completed.</p>

STRATEGY: 4.3 Provide innovative and sustainable land use planning


ACTION: 4.3.01 Seek funding to review rural land use/rural residential strategy

Position(s)	Target Date	% Complete	Status	Comments
Manager Planning & Investment	30-Jun-2021	100%		No funding available to date. Guidelines previously reviewed for funding applications related to planning work which would result in significant investment in jobs to stimulate the economy, not applicable to this funding. Allocation to progress review in 2021/22 budget following the completion of the statutory requirement to undertake a review of Planning Scheme every four years.

ACTION: 4.3.02 Review, in conjunction with the community, to identify options for footpath, roads and kerb and channel works in Cowslip Street, Violet Town, similar to works identified for Bank Street, Avenel


Position(s)	Target Date	% Complete	Status	Comments
Manager Asset Planning	30-Jun-2021	40%		Conducted research into the Violet Town Development Plan (2010), which was conducted by Council and Planning Consultants. Reviewed all supporting documentation (e.g. Bicycle Walking Path Strategy) Working with the Strategic Planner, initial community consultation on the streetscape has been undertaken. Discussion have taken place between VTAG, Rural Roads Victoria and Council in May 2019 that have identified options for Cowslip Street. Council shall be undertaking the respective data collection and preparing concept designs for community input. SECOND QUARTER UPDATE Council to undertake the respective data collection in February 2021 and preparing concept designs for community input by May 2021. THIRD QUARTER UPDATE Council to undertake the respective data collection in June 2021 and preparing concept designs for community input by September 2021. FOURTH QUARTER UPDATE No change from third quarter

ACTION: 4.3.03 Review Violet Town Master Plan 2020/21

Position(s)	Target Date	% Complete	Status	Comments
Manager Planning & Investment	30-Jun-2021	50%		This document is being reviewed internally to determine what is actually on ground and compare with strategy and consultation with some relevant stakeholders. Still further work to be completed. This project is an ongoing piece of work and will take some time due to prioritisation of projects.


STRATEGY: 4.4 Attract new residents

ACTION: 4.4.01 Review effectiveness of rating incentive package in new residents to the Strathbogie Shire

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	100%		SECOND QUARTER UPDATE As above. THIRD QUARTER UPDATE Review with new Council in conjunction with 21/22 Budget. FOURTH QUARTER UPDATE Data shows limited uptake. 21/22 Budget proposes discontinuation.

STRATEGY: 4.5 Grow investment and employment opportunities


ACTION: 4.5.01 Review, update and resource the Economic Development Master Plan and implement priority actions

Position(s)	Target Date	% Complete	Status	Comments
Economic Development & Projects Coordinator	30-Jun-2021	30%		<p>Economic profile completed. Further development and consultation required to prepare new strategy for presentation to council.</p> <p>SECOND QUARTER UPDATE</p> <p>During 2020 an Economic Profile was drawn up by the consulting Firm urban Enterprise. This document will form part of the foundation of a new Economic development strategy which will be drawn up after extensive consultation with the local business community as well as the wider community. We are in the process of arranging quotations for this project and it is anticipated that the draft strategy will be presented to council in June 2021.</p> <p>THIRD QUARTER UPDATE</p> <p>Request for tender to develop the Shire Economic development Strategy has been published and we are awaiting response</p> <p>FOURTH QUARTER UPDATE</p> <p>Urban enterprise has been commissioned to undertake the Shire Economic Development Strategy and will report back in the first quarter of 2021/2022.</p>

GOAL: 5 To be a high performing Shire

STRATEGY: 5.1 To proactively develop and deliver quality services that achieve high customer satisfaction

ACTION: 5.1.01 Continue to enhance customer experiences through ongoing development of customer relationship management system


Position(s)	Target Date	% Complete	Status	Comments
Executive Manager Governance & Customer Service	30-Jun-2021	100%		<p>THIRD QUARTER UPDATE</p> <p>Work to continuously improve the functionality of our website continued this quarter with the launch of the online payment system for things such as animal registrations and rates. Enhancements have also been made to the Councillor Portal so that Councillors can see the notes entered into the customer request system by officers in terms of their response to the customer.</p> <p>Although being closed for a short period during a short Covid 19 lockdown, the frontline Customer Service team continue to see more people taking the time to drop into the service centres at Euroa and Nagambie.</p> <p>Another focus for the team has been assisting other departments in responding to a backlog of customer requests and the development of reports so that the organisation as a whole improves performance around responding to customers in accordance with the timelines outlined in our Customer Service Charter.</p> <p>FOURTH QUARTER UPDATE</p> <p>Progress is being made across the organisation in terms of working through outstanding customer service requests and customer correspondence. This is being supported by weekly reports to Managers and monthly reports to the Executive Leadership Team and Council to ensure ongoing monitoring.</p> <p>A number of improvements have been made to our customer request system to provide more detail to Officers and Councillors around the status of requests and the action taken by Officers.</p> <p>There has been a shift in organisational culture over this past year in relation to prioritising responses to our community and customers, however we will continue to make this a key focus for all staff in the forthcoming year as there is still room for improvement.</p>

STRATEGY: 5.2 Continue to focus on operational efficiencies


ACTION: 5.2.01 Develop framework for service planning inclusive of community consultation

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2021	100%		<p>To be included in the deliberative engagement approach with our community that will be implemented early 2021 to inform the development of the Council Plan and priorities for services.</p> <p>SECOND QUARTER UPDATE</p> <p>Strathbogie Shire Community Engagement Policy currently under review for consideration and adoption at the February 2021 Council meeting. Mosaic Lab engaged to provide a series of workshops with Councillors and officers to develop the deliberative engagement approach and principles that will be used to inform the development of the Community Vision, Council Plan, Council Budget and Asset Management Plan.</p> <p>THIRD QUARTER UPDATE</p> <p>Completed eight Share Strathbogie sessions in Strathbogie, Nagambie, Avenel, Euroa, Longwood, Violet Town, Ruffy and Avenel (after weather affected the twilight market)</p> <p>FOURTH QUARTER UPDATE</p> <p>Through Share Strathbogie sessions we have captured more than 800 individual pieces of feedback. We have worked through all feedback to determine topics in Council's remit and those that are outside Council's area of control or, which sit as opportunities for Council advocacy. Participants were also able to complete an exercise that allowed them to prioritise Council services and infrastructure. Participants were given 200 points and were asked to put their points towards the infrastructure and services that mattered to them. This informed budget and service delivery priorities.</p>


ACTION: 5.2.02 Continue to explore opportunities through collaboration with other Councils in service delivery

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2021	100%		<p>Ongoing conversations continue to occur.</p> <p>SECOND QUARTER UPDATE</p> <p>Ongoing conversations occur with a specific focus on shared Digital Transformation and the formation of new proposal to LGV for seed funding.</p> <p>THIRD QUARTER UPDATE</p> <p>A Digital Transformation working group has now been established with representation from Mansfield, Murrindindi and Strathbogie to finalise the funding submission for State Government funding.</p> <p>FOURTH QUARTER UPDATE</p> <p>Submission completed and submitted to Government for funding consideration</p>


ACTION: 5.2.03 Conduct an organisation wide cultural change / innovation program that promotes a "can do philosophy", continuous improvement processes, culture of collaboration and a willingness to embrace positive change

Position(s)	Target Date	% Complete	Status	Comments
Executive Manager People & Culture	30-Jun-2021	100%		<p>Following CEO commencement in January 2020, the Council structure was changed to focus on the areas that needed extra attention.</p> <p>The areas identified were Communications and Engagement, Governance & Customer Service and People & Culture.</p> <p>This new level of drive was implemented to ensure we change the way our people look at the crucial items with everything we do, every single day. The structure change was the beginning of 'resetting' our way, and lifting these roles to report directly to the CEO ensured the need for urgency was maximised.</p> <p>SECOND QUARTER UPDATE</p> <p>All of the above is ongoing, our review of policies and frameworks and the reinforcement of new behaviours is occurring. At the last formal opportunity to discuss, we introduced KPI's towards Customer Charter requirements and the need to measure performance. Our Annual Review process was instrumental here.</p> <p>THIRD QUARTER UPDATE</p> <p>we are preparing a facilitated program with all of our people leaders to assess and plan to strengthen the current culture. This event is planned to occur in the next month which will confront 'what we have, and how we fix'. This crucial work will create the 'real conversation' that allows our leaders to realise that we need to fix it ourselves, and that a 'culture expert' will not be able to suddenly fix all of our problems.</p> <p>FOURTH QUARTER UPDATE</p> <p>This work has evolved nicely. While it is an ongoing piece of work, the recent session held with 30 of our department and service leaders was hugely beneficial. The following work will be on our leadership capacity, with many staff already providing thoughts on what they would like to touch on. a great result.</p>

ACTION: 5.2.04 Prioritise outcomes of ICT strategy to aid business transformation through finalisation of "Roadmap"


Position(s)	Target Date	% Complete	Status	Comments
Manager ICT	30-Jun-2021	90%		<p>Strategy held off for consultation with new Council. SECOND QUARTER UPDATE Status remains as per above comment. THIRD QUARTER UPDATE Status remains as per above comment. FOURTH QUARTER UPDATE Discussions are current on possible regional collaboration on a range of systems which could influence Strategy</p>

ACTION: 5.2.05 Develop Action Plan to address outcomes of the 2020 Community Satisfaction Survey in order to improve customer service and address areas of concern

Position(s)	Target Date	% Complete	Status	Comments
Executive Manager Communications & Engagement	30-Jun-2021	100%		<p>Report presented at the 18 August 2020 Council meeting detailing the CSS outcomes. The report acknowledged the results of this year's survey, which indicate our community is asking us to improve our performance. Over the next 12 months, there will be a concerted effort to expand our consultation and engagement activities, to better inform the community, to provide an excellent standard of customer service. These key areas of focus for Council staff are "The Four C's" (customer service, community decisions, consultation and engagement and communication) and are priorities across the organisation. The simple changes have commenced. The focus is on internal monitoring, reporting and accountability of our current service standards. We are also working on improving communications, including our new website scheduled for 2021. For the commitments that require community engagement this will occur after the Local Government elections and into early 2021. SECOND QUARTER UPDATE One of the <u>key ways</u> we promised to improve community engagement was through an annual Community Forum. Planning for this is well underway and we are expecting to start recruitment in March. At this <u>time</u> you will also see Councillors and Council Officers hit the streets, with face-to-face engagement opportunities being held in each of our townships. When it comes to improved <u>communications</u> we have worked hard to improve our quarterly newsletter – it's bigger with more relevant content. Further, Council has introduced a weekly column in the Euroa Gazette and regular columns in all local township papers advising of current issues, news, tenders and capital works.</p>


Position(s)	Target Date	% Complete	Status	Comments
				<p>THIRD QUARTER UPDATE</p> <p>Significant work on our strategy to improve outcomes of the 2020 Community Satisfaction Survey is now complete. These include: Implemented face-to-face community engagement opportunities, called Share Strathbogie; Implemented regular community information columns in local newsletters; Improved content through social Media.</p> <p>FOURTH QUARTER UPDATE</p> <p>The Victorian Community Satisfaction Survey (CSS) is held annually with 400 interviews occurring between February to March this year.</p> <p>This year's survey has been a positive response for Strathbogie Shire Council. Perceptions of Strathbogie Shire Council's overall performance increased significantly from 2020 and is now at its highest level to date. On most individual service areas, performance ratings have remained the same. The exceptions being waste management, and local streets and footpaths where ratings have significantly improved in the past year.</p> <p>This year Council achieved an overall satisfaction rating of 57, up a statistically significant seven points from 50 in 2020. The rating compares to an average of 60 for other small rural shires and a state-wide average of 61. Council is proud of this year's survey results, but our organisation know we need to strengthen our business approach and delivery and will continue to strive to do better. Our focus on "The Four Cs - customer service, community decisions, consultation and engagement and communication" will continue in the next 12 months.</p> <p>For transparency, report to Council and community in the July 2021 Council meeting cycle and results published on Council website.</p>

ACTION: 5.2.06 Improve access to 'in the field' software and hardware for key Council functions to improve response times to permit applications and customer queries


Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	95%		<p>Systems for Environmental Health and Building in testing phase. SECOND QUARTER UPDATE</p> <p>Final testing and adjustment in progress for Building and Environmental Health applications. THIRD QUARTER UPDATE</p> <p>Final testing and adjustment in progress for Building and Environmental Health applications. FOURTH QUARTER UPDATE</p> <p>Final testing and adjustment in progress for Building and Environmental Health applications.</p>

STRATEGY: 5.3 Continue to create a secure investment environment through sound financial management


ACTION: 5.3.01 Implement training in relation to Procurement and Contract Management Guidelines

Position(s)	Target Date	% Complete	Status	Comments
Manager Finance	30-Jun-2021	100%		<p>Procurement plan review and update started. SECOND QUARTER UPDATE</p> <p>Procurement plan review and update started. Training will be organised when Procurement Policy is adopted by council. This will be completed during last quarter of 20/21 financial year. THIRD & FOURTH QUARTER UPDATE</p> <p>Procurement plan updated and adopted by the Council early 2021.</p>

ACTION: 5.3.02 Refine Long Term Financial Plan covering Ten Year period


Position(s)	Target Date	% Complete	Status	Comments
Manager Finance	30-Jun-2021	100%		<p>This hasn't started yet due to 2019/20 financial year end audit delay. When VAGO has confirmed financials for 2019/20, LTFP will be revise in Oct/Nov.</p> <p>SECOND QUARTER UPDATE</p> <p>LTFP updated based on mid year review. Further updates will be done as part of 21/22 budget process during April/May 2021.</p> <p>THIRD & FOURTH QUARTER UPDATE</p> <p>Draft long term financial plan completed as part of the 21/22 budget process. This will be finalised by 29th June 21 ready for budget adoption</p>

ACTION: 5.3.03 Develop and implement Project Management Framework


Position(s)	Target Date	% Complete	Status	Comments
Manager Project Delivery	30-Jun-2021	100%		<p>Draft completed and forwarded ELT for perusal and comment, scheduled for completion May 2021.</p> <p>SECOND QUARTER UPDATE</p> <p>On schedule for completion May 2021.</p> <p>THIRD QUARTER UPDATE</p> <p>Draft currently with EMT for there perusal and consideration prior to presenting to Council for endorsement.</p> <p>FOURTH QUARTER UPDATE</p> <p>Final version to be considered by Council for final endorsement in the August 2020 Council meeting cycle.</p>

STRATEGY: 5.4 To be equitable and fair in all decision making processes

ACTION: 5.4.01 Ensure strategies are developed in conjunction with key stakeholders on a regional basis - i.e. Hume Region Local Government Network


Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2021	100%		<p>Hume Region Local Government Network (HRLGN) continue to meet. A strategic workshop was held with all mayors and CEOs within the Hume region in attendance. This strategic workshop was designed to develop shared priorities and an advocacy agenda to progress key regional issues. The strategy and advocacy agenda are currently under development.</p> <p>SECOND QUARTER UPDATE</p> <p>The Hume Region Local Government Network (HRLGN) continue to meet. A draft strategy and advocacy agenda have been developed and are back with the consultant for further refinement with a key focus on regional infrastructure, funding, digital connectivity, emergency management and tourism.</p> <p>THIRD QUARTER UPDATE</p> <p>The Hume Region Local Government Network (HRLGN) continue to meet and are now in the process of finalising the strategic advocacy agenda. Strathbogie continues to be an active member of the Goulburn Regional Partnership Group.</p> <p>FOURTH QUARTER UPDATE</p> <p>Revised Hume Region Local Government Network (HRLGN) and Goulburn Regional Partnership Group strategic plans almost completed which will guide activity and advocacy over the next four years.</p>

ACTION: 5.4.02 Promote open and transparent reporting of Council decision making including Know Your Council Data

Position(s)	Target Date	% Complete	Status	Comments
Director Corporate Operations	30-Jun-2021	100%		<p>2019/20 results to be uploaded WE 20/11/20.</p> <p>SECOND QUARTER UPDATE</p> <p>Results now live.</p> <p>THIRD QUARTER UPDATE</p> <p>Results now live.</p> <p>FOURTH QUARTER UPDATE</p> <p>Results now live.</p>

STRATEGY: 5.5 To communicate and engage effectively with our community and key stakeholders

ACTION: 5.5.01 Implement Communications and Engagement Strategy including training


Position(s)	Target Date	% Complete	Status	Comments
Executive Manager Communications & Engagement	30-Jun-2021	100%		<p>Executive Manager of Communications and Engagement is conducting a full review of this Strategy that will include it being significantly updated. This will happen to significantly improve the way we engage with our community and also to ensure we meet the requirements of the Local Government Act 2020. We have made significant steps in community engagement with proactive online meetings seeking community input. In January we will create many more regular opportunities for face-to-face engagement, online feedback, proactive media and advertising.</p> <p>SECOND QUARTER UPDATE</p> <p>Executive Manager of Communications and Engagement has updated the Communication and Engagement Policy to present to February Council meeting. The next step is a full review of the Communications and Engagement Strategy that will include significant updates. Engagement on this has started with the community being asked its engagement preferences at all face-to-face opportunities. The launch of an online engagement hub in March will ensure improved opportunities for our community to have <u>its</u> say online. The update of the policy ensures we're meeting the requirements of the Local Government Act 2020. We have made significant steps in community engagement with proactive online meetings seeking community input. In March we will start many more regular opportunities for face-to-face engagement, online feedback, proactive media and advertising.</p> <p>THIRD QUARTER UPDATE</p> <p>Significant work has occurred in this area with the establishment of the Communications and Engagement Team now complete.</p> <p><u>The establishment of this team</u> will allow the review and update to the Communication and Engagement Strategy to be completed. This review will include a series of actions/outputs to be completed over the 2021/22 year – setting priorities, outputs, and performance measures. The new team's first priority will be establishing a Communications and Engagement Shop. A way of explaining to the organisation what the team does.</p>

FOURTH QUARTER UPDATE

There has been significant advancement - some of our achievements include:

- Launching a monthly eNews to keep our community informed.
 - Launching a community information column in the Euroa Gazette and Nagambie Community Voice.
 - Launching our online engagement platform www.share.strathbogie.vic.gov.au.
 - Creating www.strathbogiestory.com to share our community's stories.
 - Revamping the MyStrathbogie Bulletin.
 - Work to start on a new website July 2021.
 - Share Strathbogie face-to-face engagement sessions in all townships.
 - The Strathbogie Shire Community Panel to run in July to drive our new Community Vision and Council Plan.
 - Developed a Project Management Framework that puts community engagement into the planning process with 84% projects delivered as identified in the annual business plan (highest % to date).
 - Updated our Community Engagement Policy to include the use of deliberative engagement.
 - Developed a set of engagement principals our plans and projects with the community must adhere to.
 - Created a community engagement plan that ensured input our Draft Budget.
 - Launched the Pitch my Project initiative to allow the community to pitch projects and ideas to Council to include in the 2021/22 Budget.
-

ACTION: 5.5.02 Work with local business associations to develop a Shire-wide skills bank that values and recognises local knowledge

Position(s)	Target Date	% Complete	Status	Comments
Economic Development & Projects Coordinator	30-Jun-2021	20%		<p>Still under development.</p> <p>SECOND QUARTER UPDATE</p> <p>This project has been placed on hold as a result of the Covid 19 pandemic. We have recently engaged with Goulburn Ovens TAFE regarding in place training using mobile facilities across the Shire. This will involve further consultation regarding business needs.</p> <p>THIRD QUARTER UPDATE</p> <p>Discussions with GO TAFE are ongoing</p> <p>FOURTH QUARTER UPDATE</p> <p>GOTAFE have announced that in September 2021 it will launch a Mobile Class Room (Bus) similar to a mobile Library with the intention to provide training in individual communities across the region including Strathbogie Shire. We understand that an initial visit to Nagambie will occur in September with further visits to other localities across the Shire to be announced We are awaiting details as to the nature and duration of the training to be provided</p>

ACTION: 5.5.03 Actively seek partnerships to achieve our Council Plan

Position(s)	Target Date	% Complete	Status	Comments
Chief Executive Officer	30-Jun-2021	100%		<p>Partnerships to progress our advocacy agenda continue with meetings with the Strathbogie community, Members of Parliament, regional stakeholder groups including Goulburn Regional partnerships, Hume Region Local Government Network, Regional Development Victoria, Regional Development Australia, Go Nagambie, Euroa Chamber of Commerce and other key Shire based stakeholders as required. This is an ongoing action.</p>

9.17 **Approval of Election of Audit and Risk Committee Chairperson**

Author: Director Corporate Operations

Responsible Director: Director Corporate Operations

EXECUTIVE SUMMARY

This report recommends approval of the election of Mark Freudenstein as chairperson of Council's Audit and Risk Committee

RECOMMENDATION

That Council endorse the election of Mark Freudenstein as Chairperson of Council's Audit and Risk committee for a period of 12 months effective 9 July 2021.

PURPOSE AND BACKGROUND

Following the resignation of two members of the Committee, including the Chairperson Claire Taranto, Council advertised for two vacancies for external members which have now been filled. The Committee now comprises:

External members

Mark Freudenstein
Alister Purbrick
Alistair Thomson
Paul Ayton

Councillor representatives

Sally Hayes Burke
Paul Murray

At the Committee's meeting of 9 July, Mark Freudenstein was elected as Chairperson for a 12 month period. Under the terms of the Committee's Charter election of the Chairperson needs to be endorsed by Council.

ISSUES, OPTIONS AND DISCUSSION

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that Priority is to be given to achieving the best outcomes for the municipal community, including future generations.

The Audit and Risk committee performs a valuable role in monitoring Council performance particularly in the light of increased requirements arising from implementation of the Local Government Act 2020. On that Committee the role of the Chairperson is crucial

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

9.17 Approval of Election of Audit and Risk Committee Chairperson (cont.)

POLICY CONSIDERATIONS

Council Plans and Policies

The Council Plan Goal “To be a high performing Shire” is relevant to the purpose of the Committee . A robust Audit and Risk framework helps to achieve improved performance

LEGAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that Council decisions are to be made and actions taken in accordance with the relevant law.

Establishment of an Audit and Risk Committee is a requirement of that Act.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the transparency of Council decisions, actions and information is to be ensured.

Minutes of the Committee are noted in an open Council meeting agenda.

FINANCIAL VIABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the ongoing financial viability of the Council is to be ensured.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

As part of its work program an internal audit program the Committee reviews a range of issues which have sustainability impacts, which range from service delivery, environment, infrastructure and economic issues.

INNOVATION AND CONTINUOUS IMPROVEMENT

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is the pursuit of innovation and continuous improvement.

A focus of the Committee is the internal audit program which reviews Council processes and makes suggestions for improvement, the implementation of which is then monitored.

9.17 Approval of Election of Audit and Risk Committee Chairperson (cont.)

COLLABORATION

One of the overarching governance principles in section 9 of the *Local Government Act 2020* is that collaboration with other councils, levels of government and statutory bodies is to be sought.

The work of the committee involves collaboration with Council, internal and external auditors and other agencies.

CONCLUSION

Under the audit and Risk Committee Charter, Council is required to approve the election of the Chairperson

ATTACHMENTS

Nil

9.18 Business Management System

The July 2021 Business Management System Report includes reports as follows:-

- Building Department – June 2021 Statistics
- Planning Department – Planning Application Approvals – Development Cost (Capital Improved Value) - June 2021
- Customer Enquiry Analysis Report – Report for June 2021
- Waste Management Reporting ~ Year to Date – June 2021
- Actioning of Council Reports Resolutions – Council Meeting 15 June 2021
- Outstanding Actions of Council Resolutions to 30 June 2021
- Review of Council Policies and Adoption of new Policies – June / July 2021
- Records of Informal Council Briefings / Meetings

By reporting on a monthly basis, Council can effectively manage any risks that may arise. The Business Management System will also incorporate Council's corporate goals and objectives.

RECOMMENDATION

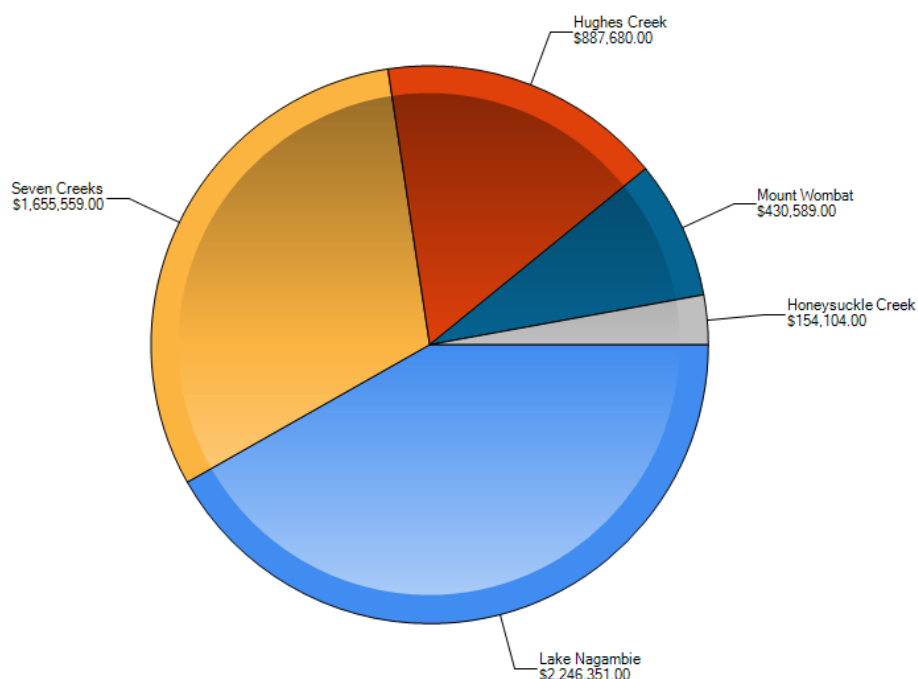
That the report be noted.

BUILDING ACTIVITY

JUNE 2021

A report on new building permits recorded in Council's building permit register in June 2021

Council ward	Number of lodgements	Total works value
Honeysuckle Creek	3	\$154,104.00
Hughes Creek	6	\$887,680.00
Lake Nagambie	11	\$2,246,351.00
Mount Wombat	3	\$430,589.00
Seven Creeks	11	\$1,655,559.00
	34	\$5,374,283.00



Honeysuckle Creek

Permit Number	Permit Date	Works	Building Use	Town	Cost of Works
2334186372481	16/06/2021	Construction of	Shed	Violet Town	\$19,948.00
5093543367462	24/06/2021	Construction of	Shed	Earlston	\$51,187.00
5990301932330	10/06/2021	Construction of	Shed	Boho South	\$82,969.00

Hughes Creek

Permit Number	Permit Date	Works	Building Use	Town	Cost of Works
1199437219224	6/06/2021	Construction of	Dwelling & Garage	Avenel	\$438,136.00
1990116274567	18/06/2021	Construction of	Shed	Avenel	\$32,595.00
2700740991050	15/06/2021	Construction of	Dwelling	Avenel	\$354,745.00
3301259291839	14/06/2021	Construction of	Shade Structure	Avenel	\$14,300.00
3604304536154	21/03/2021	Restump of	Dwelling	Locksley	\$36,820.00
6377890398084	16/06/2021	Construction of	Carport	Avenel	\$11,084.00

Lake Nagambie

Permit Number	Permit Date	Works	Building Use	Town	Cost of Works
1420398108151	3/06/2021	Construction of	Swimming Pool, Swimming Pool Barrier	Nagambie	\$40,000.00
1806106444111	10/06/2021	Alterations & Additions to	Dwelling	Kirwans Bridge	\$210,000.00
1934564692103	6/06/2021	Construction of	Shed	Nagambie	\$15,200.00
2573724749690	27/01/2021	Construction of	Community/Recreation Centre	Nagambie	\$1,250,000.00
4884663072408	20/05/2021	Construction of	Shade sail	Nagambie	\$12,430.00
6699185327019	28/06/2021	Alterations & Additions to, Construction of	Dwelling, Shed	Kirwans Bridge	\$200,000.00
8420803059157	6/05/2021	Construction of	Shed	Nagambie	\$22,801.00
9426647043719	12/05/2021	Construction of	Shed	Arcadia South	\$15,500.00
9466097721200	7/06/2021	Construction of	Shed	Nagambie	\$100,000.00
9602197315995	12/10/2019	Construction of	Shed	Tabilk	\$10,905.00
9693707737645	25/05/2021	Construction of	Dwelling & Garage	Nagambie	\$369,515.00

Mount Wombat

Permit Number	Permit Date	Works	Building Use	Town	Cost of Works
2580719388458	14/06/2021	Construction of	Shed	Kithbrook	\$63,389.00
5607160658095	2/06/2021	Construction of	Dwelling	Strathbogie	\$277,200.00
7002840008825	6/06/2021	Construction of	Swimming Pool Amenities Building	Euroa	\$90,000.00

Seven Creeks

Permit Number	Permit Date	Works	Building Use	Town	Cost of Works
1952914113610	6/06/2021	Alteration to	Pavilion	Euroa	\$110,000.00
4560023791470	17/06/2021	Construction of	Patio	Euroa	\$13,970.00
4796346764816	24/06/2021	Construction of	Garage	Euroa	\$15,550.00
5407350266199	18/05/2021	Alterations & Additions to	Dwelling	Euroa	\$298,979.00
670626174715	22/05/2021	Construction of	Dwelling & Garage	Euroa	\$243,180.00
6969555118524	3/06/2021	Construction of	Dwelling & Garage	Euroa	\$241,657.00
7002563508269	20/05/2021	Construction of	Shade sail	Euroa	\$53,900.00
7072287043388	22/05/2021	Construction of	Dwelling & Garage	Euroa	\$285,490.00
9348465476198	5/10/2020	Construction of	Dwelling & Garage	Euroa	\$348,374.00
9753822829204	24/06/2021	Construction of	Shed	Euroa	\$34,551.00
9879830124682	30/04/2020	Construction of	Carport	Euroa	\$9,908.00

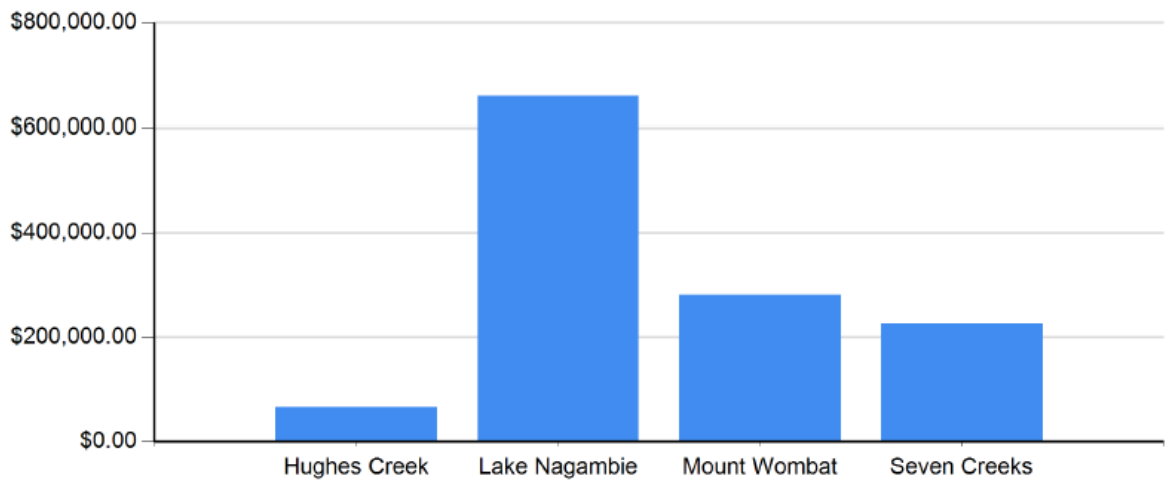
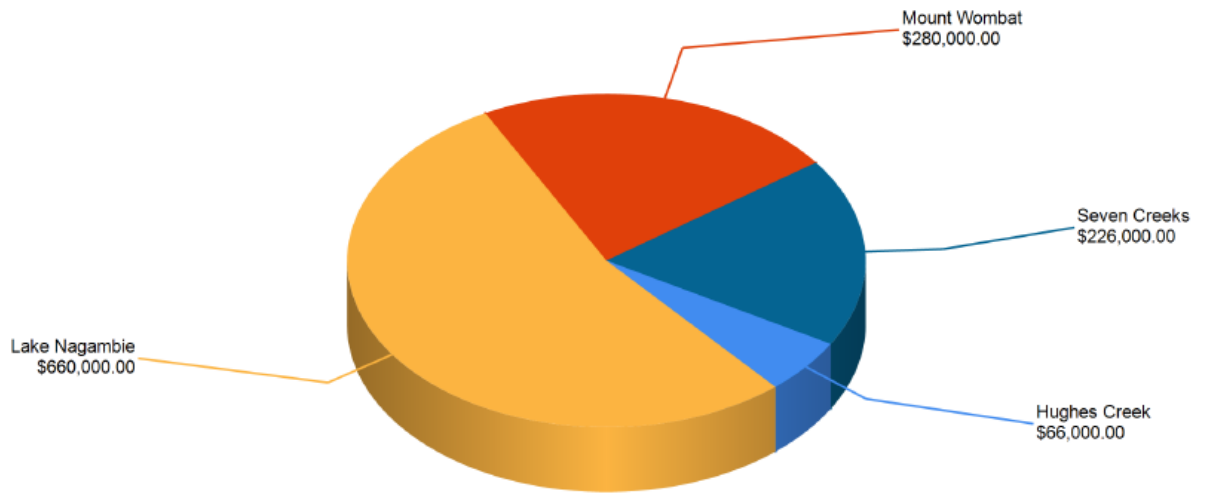
**PLANNING APPLICATION APPROVALS – DEVELOPMENT COST (CAPITAL
IMPROVED VALUE)
JUNE 2021**



Planning Applications Determined

June 2021

Hughes Creek	\$66,000.00
Mangalore	\$66,000.00
Lake Nagambie	\$660,000.00
Bailieston	\$210,000.00
Mitchellstown	\$150,000.00
Nagambie	\$300,000.00
Mount Wombat	\$280,000.00
Euroa	\$10,000.00
Ruffy	\$90,000.00
Upton Hill	\$180,000.00
Seven Creeks	\$226,000.00
Euroa	\$220,000.00
Euroa	\$6,000.00
Total Value	\$1,232,000.00



CUSTOMER ENQUIRY ANALYSIS REPORT - REPORT FOR JUNE 2021



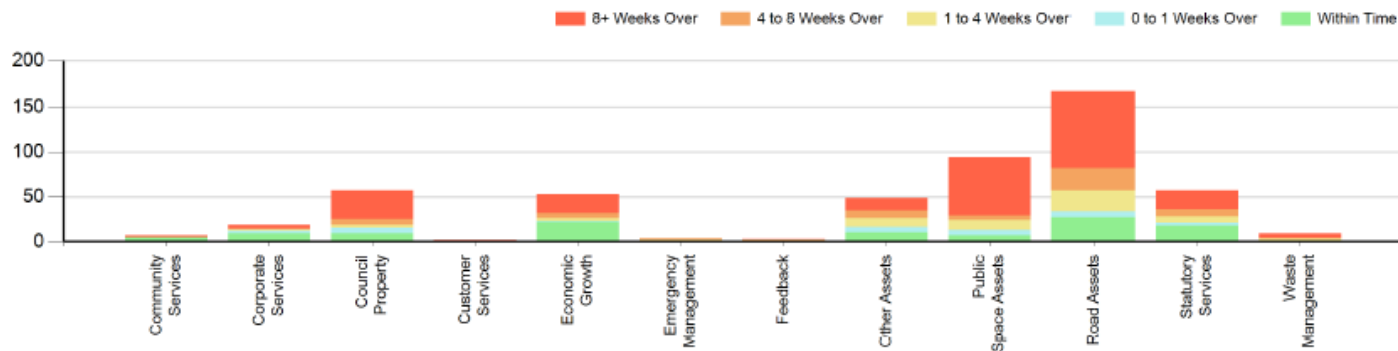
Request Throughput Analysis

01/06/2021 to 30/06/2021

R I D N D	Complete / New	> 80%	50-80%	< 50%
	Overdue / Remaining	< 33%	34-70%	> 70%

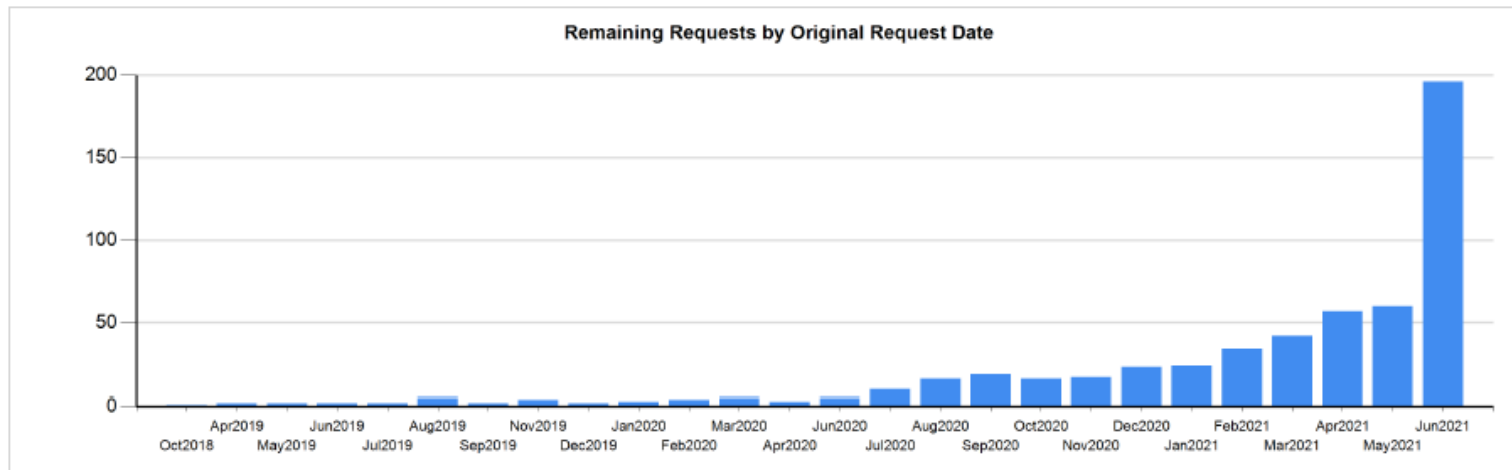
Service Area	Existing Requests	New Requests	Completed Requests	Remaining Requests	C N	Within Time	Over Time	O R	Pending Resources	Service Area Usage
Community Services	9	68	70	7	🟢	5	2	🟢	0	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Corporate Services	19	107	104	22	🟢	9	13	🟡	0	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Council Property	65	55	60	58	🟢	9	48	🔴	2	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Customer Services	1	12	11	2	🟢	0	2	🔴	0	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Economic Growth	46	337	328	55	🟢	22	33	🟡	0	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Emergency Management	3	28	27	4	🟢	0	4	🔴	0	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Feedback	2	1	0	3	🟡	1	2	🟡	0	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Other Assets	35	40	26	49	🟡	10	39	🔴	0	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Public Space Assets	105	50	39	96	🟡	7	89	🔴	20	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Road Assets	151	83	63	171	🟡	27	144	🔴	0	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Statutory Services	64	132	138	58	🟢	18	39	🟡	0	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Waste Management	9	13	13	9	🟢	0	9	🔴	0	<div style="width: 100%; height: 10px; background-color: blue;"></div>
Total	509	926	879	534		108	424		22	

Request Ageing



Service Usage





		Community Services	Corporate Services	Council Property	Customer Services	Economic Growth	Emergency Management	Feedback	Other Assets	Public Space Assets	Road Assets	Statutory Services	Waste Management
2018	October										1		
	April									1	1		
	May									1	1		
	June									1	1		
	July									2			
2019	August			1						1	3		
	September									2			
	November									4			
	December									2			
	January			1						2			
	February									1	2		1
	March			1						1	3		
2020	April										2	1	
	June							1		3		1	
	July			2						5	2	1	

2020	August			2		2			1	5	3	2	1
	September			2						5	11	1	
	October		1			2			1	4	6	1	1
	November					5				8	3	1	
	December	1				3			2	9	6	2	
2021	January		3	3		7				3	5	2	1
	February					4			2	13	7	4	
	March	1				7			6	6	13	5	
	April		1	5	1	3			7	7	27	4	2
	May					5	2	1	7	8	23	8	1
	June	5	17	19	1	28	2	1	23	22	51	25	2
Total		7	22	60	2	55	4	3	49	116	171	58	9

Definitions

Service Area Grouping of services by area of responsibility




Existing Requests open prior to reporting period

New Requests made during reporting period

Within Time Remaining Requests where defined deadline is after reporting period

Pending Resources Requests where additional resources are required to continue. This includes labour, materials, and financial resources.

Complete
New An indicator showing the ratio of Completed requests and New requests. Designed to represent how well we are keeping up with the demand for a service.

$\frac{C}{N}$ Complete / New  > 80%  50-80%  < 50%




Service Activities that provide value to the customer

Remaining Requests incomplete at end of reporting period

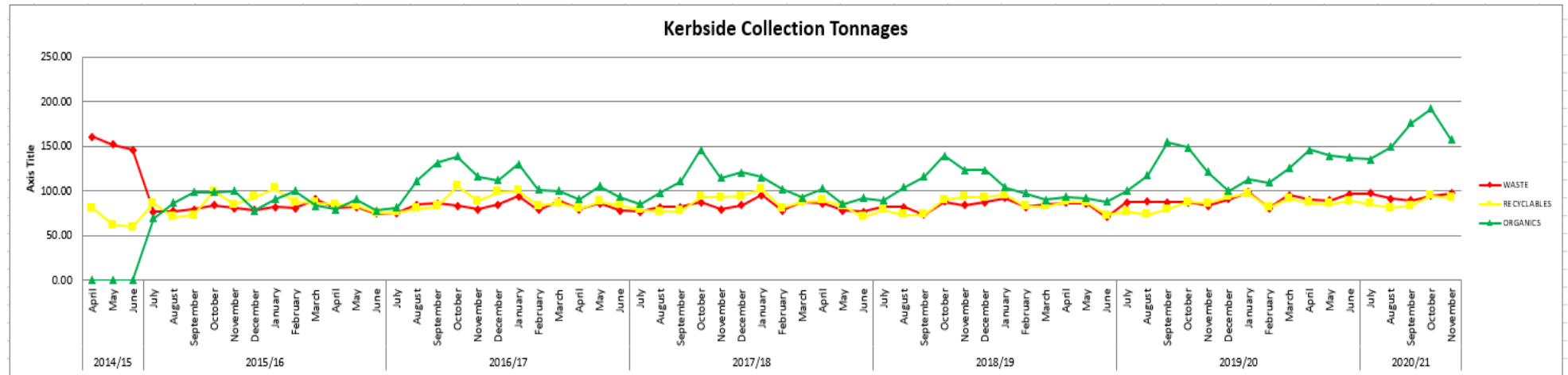
Completed Requests completed during reporting period

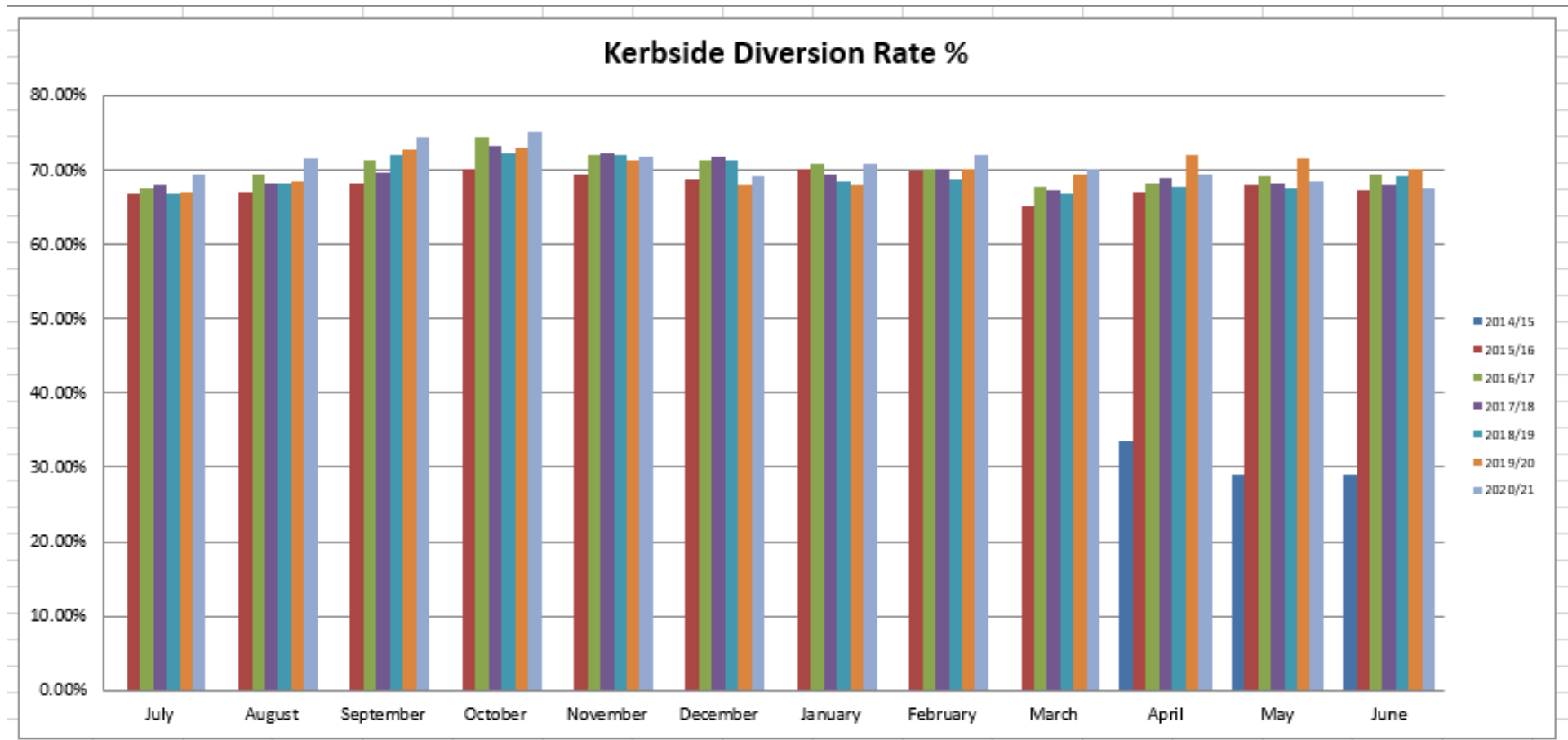
Over Time Remaining Requests where defined deadline is before the end of the reporting period

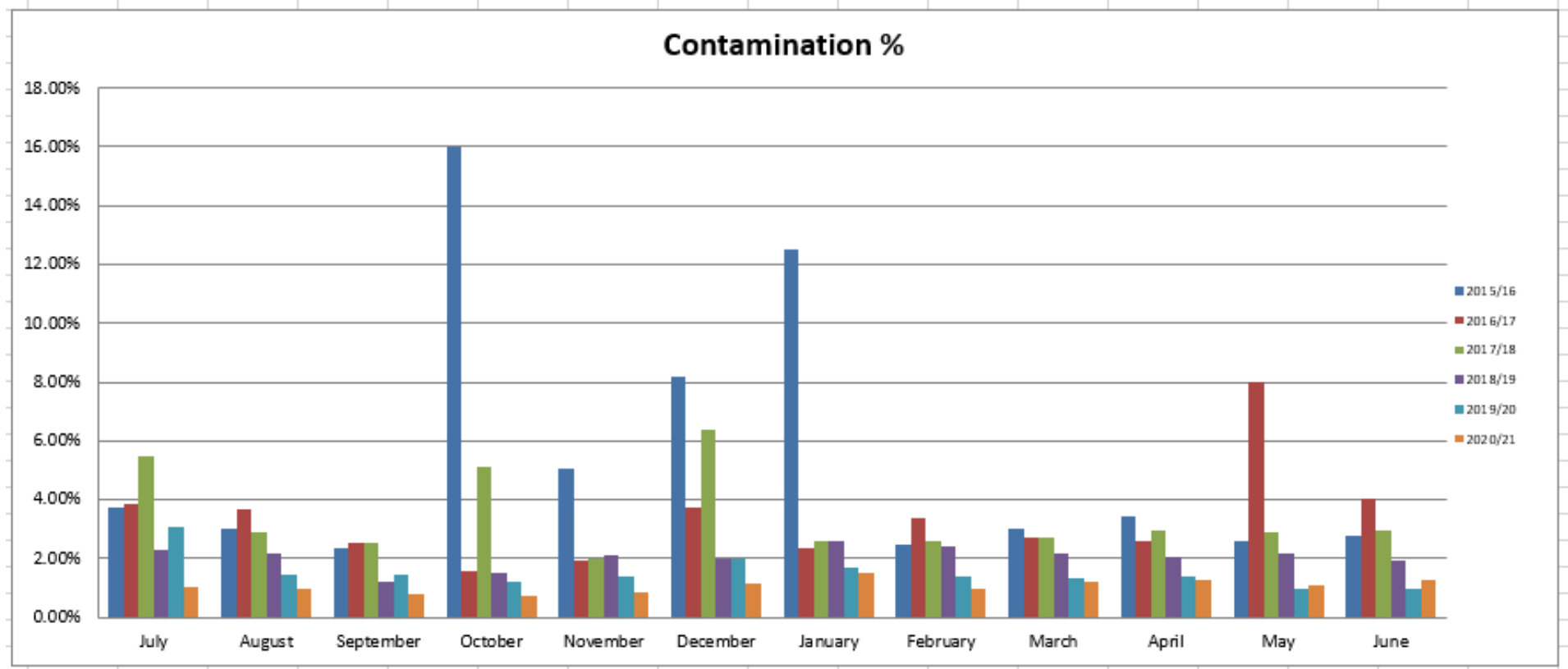
Overdue
Remaining An indicator showing the ratio of Overdue requests and Remaining requests. Designed to represent how well we are keeping to the defined deadlines.

$\frac{O}{R}$ Overdue / Remaining  < 33%  34-70%  > 70%

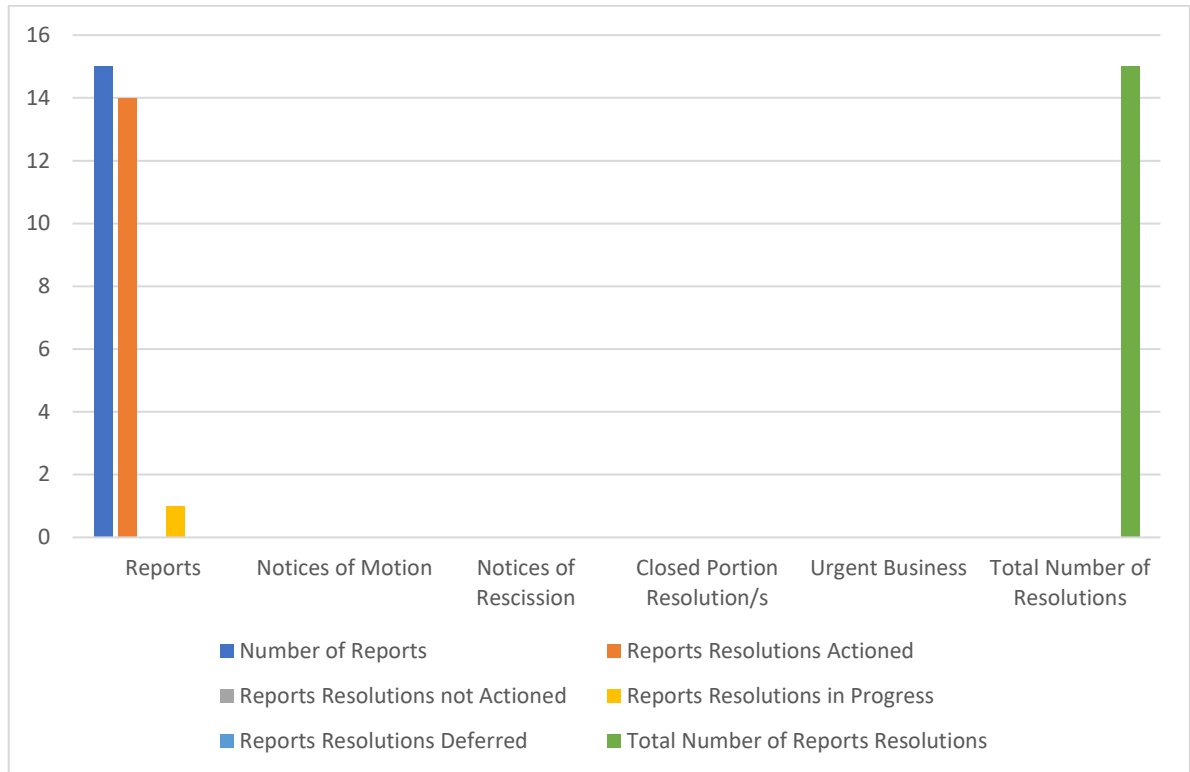
WASTE MANAGEMENT REPORTING
YEAR TO DATE - JUNE 2021







ACTIONING OF COUNCIL REPORTS RESOLUTIONS
COUNCIL MEETING – 15 JUNE 2021



**OUTSTANDING ACTIONS OF COUNCIL RESOLUTIONS TO
30 JUNE 2021**

This Report is to advise the Executive Management Team, Councillors and the community of the status of previous Council resolutions which are in progress but are yet to be finalised.

Council Meeting Date	Item No.	Description
20 April 2021	10.1	Notice of Motion - Climate Emergency Declaration

**REVIEW OF EXISTING COUNCIL POLICIES
AND ADOPTION OF NEW POLICIES**

Review of Policy / New Policy	Policy Name	Details
<i>Nil</i>		

RECORDS OF INFORMAL COUNCIL BRIEFINGS / MEETINGS

For period 1 to 30 June 2021

Record in accordance with Council's Public Transparency Policy 2020

Note: Details of matters discussed at the meeting that have been designated confidential under Rule 103 of the Governance Rules and sections 3 and 125 of the LG Act 2020 are described in a separate "confidential addendum" that will be reported to the next closed Council meeting

Name of Meeting: Informal Council Briefings / Meetings

Date of Meeting: Tuesday 1 June 2021

Time: 10.30 a.m. – 2.30 p.m.

Attendees:

Councillors

Chris Raeburn

Laura Binks

Sally Hayes-Burke

Kristy Hourigan

Melanie Likos

Paul Murray

Officers

Julie Salomon (Chief Executive Officer)

David Roff (Director, Corporate Operations)

Amanda Tingay (Director, Community and Planning)

Dawn Bray (Executive Manager, Governance and Customer Service)

Kristin Favaloro (Executive Manager, Communications and Engagement)

Emma Kubeil (Manager, Planning and Investment) *(Item 4)*

Dan Moloney (Town Planner) *(Item 4)*

Apologies

Cr Reg Dickinson

1. Councillors Only Discussions
2. Councillors / CEO Discussions
3. Planning Application Discussion ~ Caravan Park - Kirwans Bridge
4. Review of Planning Policy Framework – briefing by Amanda Tingay / Emma Kubeil / Dan Moloney

Declaration of Interest/s under Local Government Act 2020 (General Conflict of Interest - Section 127 / Material Conflict of Interest – Section 128)

Councillor/s - NIL

Officer/s – NIL

Record of Informal Council Briefings / Meetings

Record in accordance with Council's Public Transparency Policy 2020

Note: Details of matters discussed at the meeting that have been designated confidential under Rule 103 of the Governance Rules and sections 3 and 125 of the LG Act 2020 are described in a separate "confidential addendum" that will be reported to the next closed Council meeting

Name of Meeting: Informal Council Briefings / Meetings

Date of Meeting: Tuesday 8 June 2021

Time: 9.30 a.m. – 7.13 p.m.

Attendees:

Councillors

Laura Binks

Reg Dickinson

Sally Hayes-Burke

Kristy Hourigan

Melanie Likos

Paul Murray

Officers

Julie Salomon (Chief Executive Officer)

David Roff (Director, Corporate Operations)

Amanda Tingay (Director, Community and Planning)

Dawn Bray (Executive Manager, Governance and Customer Service)

Kristin Favaloro (Executive Manager, Communications and Engagement)

Uwe Paffrath (Manager, Infrastructure) (*Items 4 & 5*)

Apologies

Cr Chris Raeburn

1. Councillors Only Discussions
2. Councillors / CEO Discussions
3. Draft June Council Meeting Agenda Review
4. Extraordinary Council Meeting – receiving / hearing of Submissions for Road Closure – Euroa Tip Road
5. Road Management Plan Review
6. Draft June Council Meeting Agenda Review
7. Extraordinary Council Meeting Agenda Review
8. Extraordinary Council meeting – receiving / hearing of submissions to draft 2021/2022 Budget, Revenue and Rating Plan, Fees and Charges,

Declaration of Interest/s under Local Government Act 2020 (General Conflict of Interest - Section 127 / Material Conflict of Interest – Section 128

Councillor/s - NIL

Officer/s – NIL

Record of Informal Council Briefings / Meetings

Record in accordance with Council's Public Transparency Policy 2020

Note: Details of matters discussed at the meeting that have been designated confidential under Rule 103 of the Governance Rules and sections 3 and 125 of the LG Act 2020 are described in a separate "confidential addendum" that will be reported to the next closed Council meeting

Name of Meeting: Informal Council Briefings / Meetings

Date of Meeting: Tuesday 15 June 2021

Time: 9.30 a.m. – 7.51p.m.

Attendees:

Councillors

Laura Binks (Acting Mayor)

Reg Dickinson

Sally Hayes-Burke

Kristy Hourigan

Paul Murray

Officers

Julie Salomon (Chief Executive Officer)

David Roff (Director, Corporate Operations)

Amanda Tingay (Director, Community and Planning)

Kristin Favaloro (Executive Manager, Communications and Engagement)

Upul Sathurusinghe (Manager, Finance)

Apologies

Cr Chris Raeburn

Cr Melanie Likos

Dawn Bray (Executive Manager, Governance and Customer Service)

1. Review of Budget Submissions
2. Deliberative Engagement Workshop
3. Council Meeting (*commencing with hearing of submissions to Kirwans Bridge development planning application*)
4. Continuation of Council Meeting

Declaration of Interest/s under Local Government Act 2020 (General Conflict of Interest - Section 127 / Material Conflict of Interest – Section 128

Councillor/s - NIL

Officer/s – NIL

Record of Informal Council Briefings / Meetings

Record in accordance with Council's Public Transparency Policy 2020

Note: Details of matters discussed at the meeting that have been designated confidential under Rule 103 of the Governance Rules and sections 3 and 125 of the LG Act 2020 are described in a separate "confidential addendum" that will be reported to the next closed Council meeting

Name of Meeting: Informal Council Briefings / Meetings

Date of Meeting: Tuesday 29 June 2021

Time: 11.00 a.m. – 5.17 p.m.

Attendees:

Councillors

Chris Raeburn

Laura Binks

Reg Dickinson

Sally Hayes-Burke

Melanie Likos

Paul Murray

Officers

Julie Salomon (Chief Executive Officer)

David Roff (Director, Corporate Operations)

Amanda Tingay (Director, Community and Planning)

Kristin Favaloro (Executive Manager, Communications and Engagement)

Bruce Rowley (Manager, Project Delivery) (*Item 4*)

Apologies

Councillor Kristy Hourigan

Dawn Bray (Executive Manager, Governance and Customer Service)

1. Councillors Only Discussions
2. Councillors / CEO Discussions
3. Briefings on Planning Matters by Director, Community and Planning
4. Wrap-up of 2020/2021 Capital Works Program
5. Euroa Rotary Club - Relocation of BBQ Shelter
6. Extraordinary Council Meetings Agendas Reviews x 2
7. Waterways Zoning Review Project
8. Extraordinary Council Meeting – receive / submissions to Councillor Allowances
9. Extraordinary Council Meeting – adoption of Budget / Revenue and Rating Plan / Fees and Charges, and Determination of Mayoral and Councillor Allowances

Declaration of Interest/s under Local Government Act 2020 (General Conflict of Interest - Section 127 / Material Conflict of Interest – Section 128)

Councillor/s - NIL

Officer/s – NIL

10. NOTICES OF MOTION

10.1 Notice of Motion – Council Meeting – 20 July 2021 Line Marking in the Strathbogie Tablelands area Lodged by Councillors Laura Binks and Sally Hayes-Burke (Notice of Motion Ref. No: 3/2021)

Nestled within the Mount Wombat Ward, in the Strathbogie Local Government Area, is the Strathbogie Tablelands community. This area has an undulating topography that is prone to heavy fog. Members of the Strathbogie Tablelands community have raised concern regarding the colour of the line marking on a section of the Euroa-Strathbogie Road that has been recently rehabilitated. The existing road line marking was yellow and the community wish to reinstate the yellow line marking on this road, and wish to instate yellow line marking on other roads on the tablelands, to enhance driver safety particularly when fog is prevalent. The Department of Transport and the Australian Standards Board set standards that provide direction to authorities responsible for the management and maintenance of roads. The current standards dictate yellow line markings can only be used in snow areas above 1,000m. At the highest point Euroa-Strathbogie Road reaches a height of 610m, however the commuters state that road visibility is still poor during periods of fog.

This Notice of Motion recommends that Council provide advocacy through the provision of formal written correspondence to the Department of Transport and Australian Standards Board seeking an exemption to permanently permit yellow road line marking in the Strathbogie Tablelands area, below 1,000 metres.

MOTION

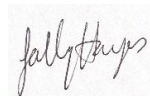
That Council:

- 1. Formally write to the Australian Standards Board to seek an exemption for the use of yellow line marking for fog prone areas less than 1,000 meters AHD, specifically in the Strathbogie Tablelands area; and***
- 2. Seek further advice and clarification from the Department of Transport and then work with the Strathbogie Tablelands community to determine a solution that meets the community's safety needs in relation to line marking on roads in fog prone areas less than 1,000 meters AHD and that aligns with the intent of the VicRoads standards.***



Councillor Laura Binks

Date: 06/07/2021



Councillor Sally Hayes-Burke

Date:/...../2021

10.1 Notice of Motion – Council Meeting – 20 July 2021 (cont.)
Line Marking in the Strathbogie Tablelands area
Lodged by Councillors Laura Binks and Sally Hayes-Burke
(Notice of Motion Ref. No: 3/2021)

BACKGROUND

The safety of all road users is of great concern to the community. The Euroa-Strathbogie Road is nestled in the Strathbogie Tablelands area and is often prone to heavy fog. Heavy fog affects driving conditions by reducing visibility on roadways through impacting the traffic flow, including; traffic speed, travel time delay, reduced capacity and potential accident risks.

The current line marking for a portion of the Euroa-Strathbogie Road is yellow (from chainage 8,600m to Chainage 20,700m). Originally, the centre line marking on Euroa-Strathbogie Road was white, however after concern raised by the community due to the poor visibility as a result of fog, the line marking was amended to yellow to improve the perception of safety of all road users. White line marking with yellow delineators (cats eyes) were recently applied a section of the Euroa-Strathbogie Road that has been recently rehabilitated.

In the public interest of ensuring our local roads remain as safe as possible for our community and visitors, advocacy to the Department of Transport and the Australian Standards Board should occur to permit the yellow line marking to remain and allow for other roads on the Strathbogie Tablelands to be marked with yellow lines.

DISCUSSION

The Department of Transport and the Australian Standards Board set standards that provide direction to authorities responsible for the management of roads. These standards provide guidance on road line marking to support motorists to adhere to driving and traffic regulations.

The current standards dictate that yellow line marking can only be utilised in snow areas above 1,000m. The elevations along the Euroa-Strathbogie Road reaches a height of approximately 610m, Bonnie Doon Road reaches 750m and Mt. Wombat Lookout Road reaches a height of 800m. The Strathbogie Township itself ranges from 470m up to 540m.

Fog is a visible aerosol consisting of tiny water droplets or ice crystals suspended in the air at or near the Earth's surface. Fog can be considered a type of low-lying cloud usually resembling stratus, and is heavily influenced by nearby bodies of water, topography, and wind conditions. Given the undulating topography of the Strathbogie Tablelands area, fog is often thick and present for a considerable period of time. Continuing to retain the yellow line marking in the Strathbogie Tablelands area would enhance driver conditions.

FINANCIAL VIABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the ongoing financial viability of the Council is to be ensured.

Officers have advised that there is money allocated in the 2021/22 budget for the line marking program. The cost associated with renewing line marking can be accommodated within this budget.

- 10.1 Notice of Motion – Council Meeting – 20 July 2021 (cont.)
Line Marking in the Strathbogie Tablelands area
Lodged by Councillors Laura Binks and Sally Hayes-Burke
(Notice of Motion Ref. No: 3/2021)

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the economic, social, and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

Economic

Council undertakes a regular line marking program of relevant roads throughout the municipality. Line marking is undertaken on a condition-based assessment. An annual budget required for the forthcoming financial year is then presented to Council for consideration as part of the annual budgetary process.

Social

Retaining the yellow line markings on Euroa-Strathbogie Road, would enhance perceived driver conditions especially during extremely foggy conditions.

Environmental

Identifying environmental considerations associated with the application and removal of pavement marking materials is important. Pavement marking materials contain a variety of chemical compounds and physical characteristics that pose potential risks to human health and the environment during their application, removal, and disposal. The environmental risks involved with pavement markings are caused by the marking product chemical composition; equipment used for handling, applying, and removing; and roadway operations associated with application and removal procedures.

Climate change

Both climate change and improvement of air quality may lead to a reduction of fog. An increase of temperature by .01% leads to the same decrease of fog as reduction of aerosols by 10%.

It is noted that due to climate change bushfires are becoming a more regular occurrence worldwide. Strathbogie Tablelands is identified as a bushfire prone area and in places a high risk area. The community believe yellow line markings are a safer option in the event of bushfire smoke.

CONCLUSION

This Notice of Motion seeks to advocate to the Australian Standards and to seek further advice and clarification from the Department of Transport in regards road line marking standards. Further, I propose that we work with the community with the view to determining a solution to their line marking concerns that will improve road visibility in the Strathbogie Tablelands area (and surrounds) whilst meeting the intent of the VicRoads Standards.

10.2 Officer Report – Financial, legal and policy implications of Notice of Motion – Yellow Line Marking in the Tablelands area

Author: Manager Asset Planning

Responsible Director: Director Community and Planning

EXECUTIVE SUMMARY

A Notice of Motion has been submitted by Councillor Laura Binks, which forms item 10.1 on this Agenda.

Under Chapter 1, Rule 35 of Council's Governance Rules, the Chief Executive Officer must inform Council about the legal and cost implications of the notice of motion. Further, the report needs to outline the policy, financial and resourcing implications of the notice of motion.

The purpose of this report is to fulfill these requirements and enable Councillors to develop an informed view prior to considering the Notice of Motion tabled in this agenda.

ISSUES, OPTIONS AND DISCUSSION

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that priority is to be given to achieving the best outcomes for the municipal community, including future generations.

Council has used white line markings with yellow delineators (cats eyes) along the newly upgraded section of the Strathbogie-Euroa Road in accordance with VicRoads standards and our Road Management Plan. Council's Road Management Plan documents the standards, policies and management systems used by Strathbogie Shire Council to discharge its duty to manage, inspect, repair and maintain the roads for which it is responsible.

The Road Management Act 2004 (RMA) lists the roles and responsibilities of different authorities across Victoria's road networks. It establishes the functions and powers of councils as the road authority for local roads. Under section 40, councils have a statutory duty to inspect, maintain and repair public roads.

Under the RMA, councils can choose to develop a Road Management Plan (RMP) that details standards or policies on how they will perform their road management duties. This includes:

- service levels;
- criteria on what defects to repair; and
- what type of response the council will use for different defects.

In accordance with Sections 1, 49 and 50 of the RMP, the purposes of Council's RMP are: -

- To establish a management system for the road management functions of the Council which is based on policy and operational objectives and available resources,
- To specify the relevant standards in relation to the discharge of duties in the performance of those road management functions, and
- To establish good road asset management practices focussed on delivering optimal outcomes while having regard to affordability, available resources, and the policies, priorities and strategies of governments and road authorities.

10.2 Officer Report – Financial, legal and policy implications of Notice of Motion – Yellow Line Marking in the Tablelands area (cont.)

This Plan details the management system that Council proposes to implement in the discharge of its duty to inspect, maintain and repair public roads for which Council is responsible.

- Under section 4.3 Council Responsibility – The Council has the power to determine the standard to which it will construct, inspect, maintain and repair roadways as set out in the RMA. The Council is responsible for implementing processes and systems to ensure compliance with those standards.
- Under section 6 Service Levels – The desirable minimum design targets for road and bridges for each road classification are set out in Appendix 2, with reference to Austroads Guidelines and VicRoads Supplementary Guidelines.

In assessing the design and construction parameters required for urban and rural roads, specific reference is made to: -

- relevant Australian Standards;
- relevant Austroads guidelines;
- VicRoads guidelines for design and construction, including their supplementary guidelines to Australian Standards and Austroads;
- VicRoads maintenance manuals where necessary; and
- VicRoads codes of practice where relevant.

Council's current plan has adopted the use of good engineering practice and/or relevant industry standards in relation to a specified type of infrastructure or works, to satisfy the statutory duty and any common law duty of Council in relation to the exercise of that road management function.

Alpine areas are identified as a bioregion under the Interim Biogeographic Regionalisation for Australia and contain four distinct vegetation zones that are altitudinally and climatically determined. These zones are characterised by changes in height and species of the dominant eucalypt species and in the density, type and growth forms of under-storey and ground cover species. These zones are the tableland, montane, sub-alpine and alpine zones: -

- Tableland: VIC 300-600m, NSW 300-800m, ACT 700-900m
- Montane: VIC 600-1,350m, NSW 800-1,500m, ACT 900-1,300m
- Sub-alpine: VIC 1,350-1,750m, NSW 1,500-1,850m, ACT 1,300-1,900m
- Alpine: VIC 1,750m+, NSW 1,850m+

Yellow line markings are used on roads in areas with large amounts of snow to contrast with the white colour of snow, as detailed below within the relevant standards: -

- Clause 5.2.6 of Australian Standard 1742.2-2009 states that "Except as specified below the colour of pavement markings shall be white."
(d) Longitudinal Lines in snow areas"
- VicRoads Supplement to AS 1742.2:2009 – Edition 1 Revision 2 December 2017
"Yellow markings are also used in the following circumstances:
 - *Centre line and edge lines on major roads in snow areas above 1,000 m elevation."*

10.2 Officer Report – Financial, legal and policy implications of Notice of Motion – Yellow Line Marking in the Tablelands area (cont.)

The majority of the municipality, south of the Hume Freeway, is within the Tableland zone with segments encroaching into the Montane Zone. Unfortunately, the term Alpine is sometimes loosely used to describe all of the zones in total.

The elevations along the Euroa-Strathbogrie Road reaches a height of approximately 610m, Bonnie Doon Road reaches 750m and Mt. Wombat Lookout Road reaches a height of 800m. The Strathbogrie Township itself ranges from 470m up to 540m.

To seek a change in the Australian height datum level for the introduction of yellow line marking, Council will need to discuss with both the Australian Standards Board and VicRoads Network Standards Team the reasons for the change, supported with both qualitative (why) and quantitative (data) analysis.

COMMUNITY ENGAGEMENT

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the municipal community is to be engaged in strategic planning and strategic decision making.

Some community members in the Strathbogrie/Tablelands community have raised concern regarding the safety of motorists on the Euroa-Strathbogrie Road. Due to the undulating topography of this area, fog can become quite thick and dense and some community members have voiced that yellow line marking does enhance driver visibility particularly during these foggy conditions. Currently, yellow line marking does exist on a section of Euroa-Strathbogrie Road, however yellow line marking is not in line with the current standards and guidelines prescribed by the State Government. Accordingly, Council has used white line markings with yellow delineators (cats eyes) along the newly upgraded section of the Strathbogrie-Euroa Road in accordance with VicRoads standards and our Road Management Plan. Some community members would like this returned to yellow line markings.

The following activities have been programmed along Euroa/Strathbogrie Road: -

- Resealing 3.1km from chainages 9.7km to 12.8km (between Curries Lane and Kelvin View School Road)
- Renewal and installation of centre & edge line marking, guide posts and reflective pavement markers for 13km (fog prone areas) - once the resealing works have been completed, which include;
 - White centreline marking to include Raised Reflective Pavement Markers (RRPMs) or commonly known as delineators (Colour Yellow & two-way; Spacing every 24m reduced to every 12m on curves)
 - White edge line marking to include RRPMs (Colour Red & one-way; Spacing every 24m reduced to every 12m on curves)
 - Guide post spacing every 60m (normally spaced every 150m) or lower as per Table 4.1 of AS1742.2 relating to curves

10.2 Officer Report – Financial, legal and policy implications of Notice of Motion – Yellow Line Marking in the Tablelands area (cont.)

POLICY CONSIDERATIONS

Council Plans and Policies

- Council Plan: Goal 2 – To sustainability manage our natural and built environment
 - Key Strategy – Protect and enhance our built environment.
- Asset Management Policy
 - Asset renewal – is the upgrading or replacement of an existing Asset, or a component, that restores the service capability of the Asset to its original functional condition and performance.
- Asset Management Strategy
 - Ensure the Shire’s infrastructure enhances efficiency for people and freight movement, service delivery and community amenities.

Regional, State and National Plans and Policies

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that regional, state and national plans and policies are to be taken into account in strategic planning and decision-making.

With any type of Regional, State and National Plans and Policies, there is a hierarchy of Acts, Regulations, Codes of Practice, Australian Standards and Industry Standards that detail Council roles in strategic planning and decision-making.

- 1) The Act is the formal, broad description of the law, setting out the key principals, duties, obligations and rights. It includes the power to create regulations. An act can only be amended by another Act of Parliament.
 - Road Management Act 2004
 - Local Government Act 1989 / 2020
- 2) Regulations support the Act, providing more detailed information about duties, procedures and obligations.
 - Road Management (General) Regulations 2016
 - Road Management (Works and Infrastructure) Regulations 2015
- 3) Codes of Practice provide guidance to meet responsibilities. They have been developed to provide practical guidance for road authorities and works and infrastructure managers, in the performance of their functions and duties under the Act. The Codes of Practice are not legally binding but are admissible in Courts as evidence.
 - Operational responsibility for public roads
 - Management of infrastructure in road reserves

10.2 Officer Report – Financial, legal and policy implications of Notice of Motion – Yellow Line Marking in the Tablelands area (cont.)

- 4) Australian Standards are published documents setting out specifications and procedures designed to ensure products, services and systems are safe, reliable and consistently performed the way they are intended to. They establish a minimum set of requirements which define quality and safety criteria.
 - Australian Standard 1742.2-2009 – Manual of uniform traffic control devices Part 2: Traffic control devices for general use
- 5) Industry Standards/Guidelines are developed by professional industry associations for the purpose of maintaining a standard in performance for the particular activities within the industries.
 - VicRoads Technical Publications

LEGAL CONSIDERATIONS

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that Council decisions are to be made and actions taken in accordance with the relevant law.

The RMA lists the roles and responsibilities of different authorities across Victoria's road networks. It establishes the functions and powers of councils as the road authority for local roads.

Under section 40, councils have a statutory duty to inspect, maintain and repair public roads. This legislation also requires councils to maintain a register of all roads for which they are responsible. Under the RMA, councils can choose to develop a RMP that details standards or policies on how they will perform their road management duties.

This includes: -

- Service levels;
- Criteria on what defects to repair; and
- What type of response the council will use for different defects.

Whilst it is not compulsory for councils to develop a RMP, it can provide a defence to civil cases brought against a council for damages related to their roads. Councils need to comply with the standards set out in their RMP and maintain records of compliance in order to rely on this defence. Councils that choose to have an RMP must consult their community on it.

Guidance from Councils insurance provider advised that if Council is managing their roads as per Councils Road Management Plan (RMP) and also using the Vic Roads/Department of Transport Standards, then these are the documents that must Council follow. If Council was to follow the request from non experts in this field and outside of the normal practice/Councils standards (RMP) and the like, then Council would need to have proof that their 'request' for yellow lines or anything else beyond what is 'standard practice', was either in-line with the Vic Roads/Australian Standards or of a similar Standard/Guidance document.

10.2 Officer Report – Financial, legal and policy implications of Notice of Motion – Yellow Line Marking in the Tablelands area (cont.)

Further, Condition 7 'Reasonable Care' requires Council to take every necessary precaution to prevent Personal Injury and/or damage to property. In the event of a claim if Council is unable to demonstrate 'Reasonable Care' then condition 7 may be invoked potentially jeopardising Council's ability to claim against its LMI policy. It is the insurers view that Council completing works outside its own Road Management Plan and industry expert standards/guidelines would not work towards demonstrating reasonable care.

Notices of Motion

Chapter 1, Rule 35 of Council's Governance Rules provides Councillors with the ability to place an item on the agenda through a Notice of Motion. Sub rules 35.6 and 35.8 require the Chief Executive Officer to provide an officer report on the Notice of Motion to ensure that Councillors and the public are fully informed of the legal, financial and policy consequences that may arise should the motion be passed by Council. This report fulfills these requirements.

Conflict of Interest Declaration

All officers, and/or contractors, involved in the preparation of this report have signed a written declaration that they do not have a conflict of interest in the subject matter of this report.

Transparency

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the transparency of Council decisions, actions and information is to be ensured.

This item is being discussed in an open Council meeting and all strategy documents will be available on Council's website for the community to view.

FINANCIAL VIABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the ongoing financial viability of the Council is to be ensured.

The line marking program forms part of council's annual maintenance program. An annual budget required for the forthcoming financial year is then presented to Council for consideration as part of the annual budgetary process.

SUSTAINABILITY CONSIDERATIONS

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that the economic, social and environmental sustainability of the municipal district, including mitigation and planning for climate change risks, is to be promoted.

Economic

Council undertakes a regular line marking program of relevant roads throughout the municipality. Line marking is undertaken on a condition-based assessment. An annual budget required for the forthcoming financial year is then presented to Council for consideration as part of the annual budgetary process.

10.2 Officer Report – Financial, legal and policy implications of Notice of Motion – Yellow Line Marking in the Tablelands area (cont.)

Social

Standards are created or reviewed by experts in the relevant field. This includes the process of undertaking and reviewing research to ensure that there is appropriate.

Environmental

Durability is the deciding factor for the environmental impacts of road marking systems, besides material technology.

- Cold paint – cost-effective material, but a lifetime of only 1 – 2 years (\$2.05/m – increase by 4% for yellow colour)
- Hot Thermoplastic – Lifetime of 5 - 10 years, higher costs (\$4.50/m – increase by 16% for yellow colour)
- Cold applied plastic (2 component) - Lifetime of 5 - 10 years, higher costs (\$5.50/m)

Of note, currently within Australia, Cold applied plastic is only utilised for Intersection markings (stop lines, approach lines) and Chevrons painted islands, Europe is at present trialling its performance for centre and edge lines.

Climate Change

Global challenges such as climate change, urbanisation and aging societies are increasingly becoming more important in managing any industry today. Road markings must ensure traffic safety, but there are differences among them; in terms of functionality and performance and eco-friendliness.

Life cycle assessment results show that a reduction of environmental impacts can be achieved with a more durable road marking system; by the use of Hot Thermoplastic or Cold Spray Plastics (which provides best reduction) in comparison to Solvent and Water Based paint.

COLLABORATION

One of the overarching governance principles in section 9 of the Local Government Act 2020 is that collaboration with other councils, levels of government and statutory bodies is to be sought.

Advice was sought from VicRoads/Department of Transport on this matter.

CONCLUSION

This report outlines the legal, financial and policy implications raised by the Notice of Motion under Item 10.1 on this Agenda in accordance with Rule 35 of Council's Governance Rules so that Councillors are fully informed of any potential impacts of passing the motion.

11. NOTICES OF RESCISSION

12. URGENT BUSINESS

13. CONFIDENTIAL BUSINESS

Confidential Appendices

These appendices have been classified as being confidential in accordance with section 66(2)(a) and Part 1, section 3 of the Local Government Act 2020 as they relate to:

- (f) *personal information, being information which if released would result in the unreasonable disclosure of information about any person or their personal affairs*
- (g) *private commercial information, being information provided by a business, commercial or financial undertaking that—*
 - (ii) *if released, would unreasonably expose the business, commercial or financial undertaking to disadvantage*

- C.A. 1 (g) Tender for Contract 20/21-73: 2020-21 Supply of New Grader
- C.A. 2 (f) Chief Executive Officer Performance Review

NEXT MEETING

The next monthly Meeting of the Strathbogie Shire Council is scheduled to be held on Tuesday 17 August 2021, commencing at 6.00 p.m.

It is intended that this meeting be held at the Euroa Community Conference Centre, however, this will be dependent on whether any coronavirus restrictions are in force at the time.

THERE BEING NO FURTHER BUSINESS, THE MEETING CLOSED AT..... P.M.