

mystrathbogie

Summer Bulletin



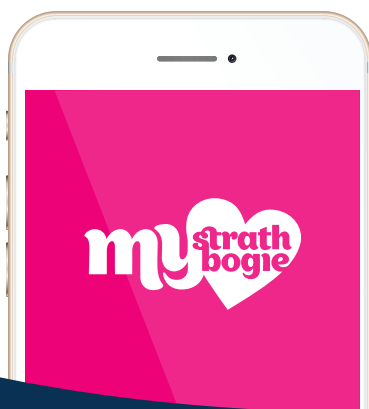
MyStrathbogie Online is Coming...

We are excited to be making some big changes to our online platforms to improve how we interact with you!

We have recently implemented a new Customer Relationship Management System which better records and manages requests we receive from our customers.

This system is helping us to improve our processes so we are better equipped to provide you with timely updates on your requests.

We will also be launching the MyStrathbogie Online Portal in 2019 for all of our customers. A personal login will provide you with access to view your property information and rate balances, animal registrations, access to forms, the ability to log and track requests with Council and more!



An online payment system is also going to be available on the new customer portal and on our website. We will keep you informed as we get closer to the launch date and will provide you with all the information you will need to access your portal.

And there's more... We are developing a new website to improve your online experience with Council and better showcase the Strathbogie Shire to visitors, investors and those looking to relocate.

This includes the development of a tourism app, which aims to get tourists to visit the Strathbogie Shire and stay in our region longer by directing them to a variety of attractions, dining experiences, events and trails.

We need your help! We want to know your favourite places to explore, eat and enjoy in the Strathbogie Shire so that we can include them in our app.

Click the Have Your Say button on our website www.strathbogie.vic.gov.au, create your OurSay account and tell us your favourite Strathbogie Shire hot spots!

We will be collecting your ideas until 5pm Wednesday, 16 January, 2019.



Is it a Potential Threat to Life or Property?

Council provides an after-hours service for incidents that require attention.

Where there is an immediate and serious threat to life or property, such as a serious injury, accident or crime, please call 000 immediately.

If you come across a dangerous road hazard, such as a tree over the road, stock on the road, or you require an urgent response from the ranger (e.g dog attack), please call Council and speak to our after-hours officer. If in doubt, it is best to report it to Council.

To get in contact with Council after hours, please call Customer Service on **1800 065 993** and you will be guided by the following prompts:

1. *If you are calling in relation to a potential threat to life or property, or a dangerous road hazard please press 1 now and we will provide assistance*
2. *If you are an emergency service requiring assistance from Council, please press 2*
3. *If your call requires an urgent response from our Ranger please press 3*
4. *For all other non-urgent enquiries, please leave a voice message after the tone and a Customer Service Officer will return your call during our office hours.*

When speaking to our after-hours officer, you will be asked to provide your name and details about the incident, including the location and nature of the threat.



Freecall **1800 065 993**

Email info@strathbogie.vic.gov.au
www.strathbogie.vic.gov.au

Follow us





Office Closures & Waste Services

CHRISTMAS NEW YEAR 2018-19

The Mayor, Councillors and staff at Strathbogie Shire Council would like to wish you a **Merry Christmas and a safe and prosperous New Year.** We hope you enjoy the festive season with your loved ones.

Council Offices in Euroa and the Customer Service desk at Nagambie will close at 5pm, Friday 21 December 2018 and will re-open at 9am, Wednesday 2 January 2019.

There will be minimal staff working from the Depots during this time. However, if you have any emergency enquiries during this period (such as trees or stock on roads, dog attacks, etc.) please call **1800 065 993** and follow the prompts.

Kerbside Garbage, Recycling and Organics Collections

Please be advised of the following changes to kerbside landfill waste, recycling and organics collections during the Christmas/New Year period.

MONDAY 24 DEC 2018 Normal Collection Schedule

TUESDAY 25 DEC 2018 No Collections

WEDNESDAY 26 DEC 2018 All Collections Scheduled for Tuesday 25 Dec

THURSDAY 27 DEC 2018 Normal Collection Schedule

FRIDAY 28 DEC 2018 Normal Collection Schedule

MONDAY 31 DEC 2018 Normal Collection Schedule

TUESDAY 1 JAN 2019 No Collections

WEDNESDAY 2 JAN 2019 All Collections Scheduled for Tuesday 1 Jan

THURSDAY 3 JAN 2019 Normal Collection Schedule

FRIDAY 4 JAN 2019 Normal Collection Schedule

Nagambie and Euroa Visitor Information Centres

The Visitor Information Centres will continue to operate under normal opening hours during the Christmas/New Year period (Nagambie, 10am-4pm and Euroa, 9am-4pm) with the exception of Christmas Day, Tuesday 25 December 2018, when both Visitor Information Centres will be closed.

Waste Transfer Station / Resource Recovery Centre Operating Hours

Please also be advised that all Waste Transfer Stations and Resource Recovery Centres in the shire will be closed on the following days:

TUESDAY 25 DECEMBER 2018

WEDNESDAY 26 DECEMBER 2018

TUESDAY 1 JANUARY 2019

Please note: All Transfer Stations will be closed on all days that are declared a **Code Red (Catastrophic) Fire Danger Rating.** Green waste will not be accepted at any Transfer Station on days that have been declared a Total Fire Ban.

Maternal Child Health (MCH)

Council's Maternal Child Health Service will be closed Friday 21 December 2018 to Wednesday 2 January 2019.

If you have any concerns during this time, please call the 24/7 Maternal and Child Health Line on 13 22 29 and follow the prompts.

This is a Victorian Government state-wide service and can also be accessed online via the following link: www.education.vic.gov.au/childhood/parents/support/Pages/mchline.aspx.

Drought Assistance for Farmers

We appreciate the hardship faced by our local farmers, and farmers right across Australia caused by the current drought. There are grants and support programs out there to help you during these difficult times.

ON-FARM DROUGHT INFRASTRUCTURE SUPPORT GRANT

www.ruralfinance.com.au/industry-programs/on-farm-drought-infrastructure-grant

DROUGHT AND RURAL ASSISTANCE – TAXATION MEASURES

<https://goulburnvalley.grantguru.com.au/grant/drought-and-rural-assistance-taxation-measures-australian-taxation-office/>

MANAGING FARM RISK PROGRAM

<https://goulburnvalley.grantguru.com.au/grant/managing-farm-risk-program/>

FARM HOUSEHOLD ALLOWANCE

<https://goulburnvalley.grantguru.com.au/grant/farm-household-allowance/>

LOOK OVER THE FARM GATE MENTAL HEALTH AND WELLBEING

www.lookoverthefarmgate.org.au/drought-support-eligibility



 **Have Your Say...**
A location for an Off-leash Dog Park

Do you have a dog you'd like to be able to let off for a run at an off-leash park?

The good news is we are investigating locations and requirements for an off-leash dog area in Euroa and Nagambie. We would like to hear your ideas and opinions on locations you think would be appropriate for this type of activity.

An off-leash dog area is a designated area where dogs can exercise and play off the leash under the supervision of their owners.

They can be hugely valuable, providing physical and mental health benefits to the community derived through physical exercise, social interaction and pet kinship.

Residents of the Strathbogie Shire can provide their input in the following ways:

- **Provide a written suggestion to Council Offices at 109A Binney Street, Euroa or 317 High Street, Nagambie;**
- **Send an email with your feedback to info@strathbogie.vic.gov.au, or;**
- **Jump online and get involved in the community discussion on Council's forum at www.oursay.org/strathbogie. You'll need to create a login and password first!**

We are taking suggestions until 5pm Thursday, 31 January, 2019 and all feedback will be considered, along with associated requirements, to inform decision making.



Make a Splash at your local pools

Saturday, 1 December, 2018 to Sunday 10 March, 2019

The sun is out, the weather is warm and if you're a ratepayer, **entry to our pools is FREE!** (Renters can approach their landlord for their free pool pass).

We are so lucky to have four fantastic outdoor aquatic facilities right on our doorstep and we encourage you to make the most of it.

This year we are managing Avenel, Nagambie and Violet Town Pools in-house, with operators and lifeguards employed directly by Council.

The Euroa Pool has been contracted to GL & BA Brooks, who have done a fantastic job managing the facility for the many seasons.

Keep your eyes peeled on our website for events happening at our pools throughout the summer period!

What is happening with the Community Pools Strategy?

Well... we appreciate it has been a long process and we are pleased to now have a draft Community Pools Strategy that provides a strategic direction for each of the pools, focusing on improving infrastructure and increasing patronage.

The draft strategy will go to Council for consideration in February 2019. In the meantime, the plan is to keep things ticking along by working on a number of smaller steps to get more people through the gates.

We've already done some upgrade works on our pools in the lead up to the season, including new pool filters, shade sails, repainting and retiling, as well as the installation of a roof over the changerooms at the Euroa Pool.

Pool Locations

- Bury Street, Euroa
- Nagambie Recreation Reserve, Vickers Road
- Tulip Street, Violet Town
- Queen Street, Avenel

Opening Hours

1-7pm Monday to Sunday
 School Holidays: 12pm to 7pm

The evening period is usually extended if the ambient temperature is at 30C or higher at 6pm.

Please note minimum age of children allowed at the pool on their own is 10 years old.

For more information about our pools, please visit strathbogie.vic.gov.au



What's on in Summer?

Follow @WhatsonStrathbogie on Facebook or download the latest monthly flyer on our website strathbogie.vic.gov.au to keep up to date with events, markets and activities happening in the Strathbogie Shire.



Events

CAROLS BY CANDLELIGHT, NAGAMBIE

Friday 14 December 5.30–7.30pm. Buckley Park, Nagambie. Free entry, all welcome

CAROLS BY CANDLELIGHT, VIOLET TOWN

Friday 14 December 6pm–9pm. Violet Town Community Centre, Cowslip St. Free entry, all welcome

CAROLS BY CANDLELIGHT, EUROA

Friday 21 December, 7:30–9:15pm. Seven Creeks Park, Kirkland Ave, Euroa. Free entry, all welcome

NEW YEAR'S EVE FIREWORKS

Monday 31 December 10pm. Nagambie Lakes Regatta Centre. 66 Loddings Lane, Nagambie. Free entry, all welcome

AUSTRALIA DAY CELEBRATION, AVENEL

Saturday 26 January 9.30am ceremony & 10.30am morning tea. Jubilee Park, Livingstone St

AUSTRALIA DAY CELEBRATION, EUROA

Saturday 26 January 12pm ceremony & 1pm BBQ. Rotary Park, 19 Kirkland Ave

AUSTRALIA DAY CELEBRATION, LONGWOOD

Saturday 26 January 5pm. Children's games, 6pm BBQ & 7pm Ceremony. Longwood Recreation Reserve, Down St

AUSTRALIA DAY CELEBRATION, NAGAMBIE

Saturday 26 January 9.30am sausage sizzle & 10am ceremony. Location yet to be determined.

AUSTRALIA DAY CELEBRATION,

STRATHBOGIE Saturday 26 January 9.30am ceremony & 10.30 morning tea. Strathbogie Memorial Hall, 30 Main St

AUSTRALIA DAY CELEBRATION,

VIOLET TOWN Saturday 26 January 7.30am breakfast & 9am ceremony. Violet Town Community Complex. Cowslip St



Cinema

Tickets: \$10.00 NO EFTPOS
(Pre-school children FREE)
1B Bury Street, Euroa

FANTASTIC BEASTS: THE CRIMES OF GRINDLEWALD [M] (Fantasy)

Saturday 5th January at 8pm
Sunday 6th January at 4pm

CHARMING [G] (Family/Animation)

Saturday 12th January at 4pm
Wednesday 16th January at 2pm

LEAN ON PETE [M] (Drama)

Saturday 12th January at 8pm
Sunday 13th January at 4pm

WHEELY [G] (Family/Animation)

Saturday 19th January at 4pm
Wednesday 23rd January at 2pm
(Sensory Friendly Screening)

BUMBLEBEE [CTC] (Action)

Saturday 19th January at 8pm
Sunday 20th January at 4pm

MARY POPPINS RETURNS [PG]

(Musical)
Saturday 26th January at 8pm
Sunday 27th January at 4pm

BACKTRACK BOYS [MA15+]

(Documentary)
Friday 1st February at 8pm
Saturday 2nd February at 4pm

AQUAMAN [CTC] (Action/Fantasy)

Saturday 2nd February at 8pm
Sunday 3rd February at 4pm

THE FAVOURITE [MA15+]

(Biography/Drama)
Saturday 9th February at 8pm
Sunday 10th February at 4pm

INSTANT FAMILY [PG] (Comedy)

Saturday 16th February at 8pm
Sunday 17th February at 4pm



Markets

Please note the Avenel Market runs from February– December on the second Sunday of the month

NAGAMBIE LAKES COMMUNITY MARKET

Saturday 5 January 9am– 1pm
Centre median strip High St

VIOLET TOWN MARKET

Saturday 12 January 8.30am–1pm
Violet Town Recreation Reserve

EUROA VILLAGE FARMERS MARKET

Saturday 19 January 9am–1pm
Rotary Park, Kirkland Avenue

NAGAMBIE FARMERS MARKET

Sunday 27 January 10am–2pm
Tahbilk Winery 254 O'Neil's Rd, Tabilk